



Specific

Measurable

Attainable

Relevant

Timely

Specify Areas of Focus:

Customer **Community** **Agency** **State**



-Buy-in
-Feedback
-Action



-Engagement
-Support
-Growth



-Growth
-Collaboration



-Model
-Accountable
-Receptive

Goal:

Objective:

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Action Item:

Outcome:

Assigned To:

Target Date:

| Action Item: | Outcome: | Assigned To: | Target Date: |
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Risks:

Resources:

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