





Peer Exchange Basics

Structured opportunity to share experiences, challenges, and solutions

Explore barriers and celebrate success

Improve application of knowledge to improve results

Learn from others' real-world practices and lessons learned

Build a network of support and collaboration





- Streamlining home energy assessments and testing
- Share best practices for training field staff
- Share software/tools in use
- Discuss installation challenges (range stoves, water heaters, refrigerators, etc.)
- Explore solutions for weatherizing outdoor kitchens



Best Practices for Streamlining Assessments

Standardize assessment forms and checklists

Train staff on consistent data collection and reporting

Use mobile devices or tablets for on-site data entry

Schedule follow-up assessments to measure impact after weatherization





Best Practices for Training Weatherization Field Staff

- Blended Learning: Combine classroom, hands-on, and online modules
- Standardized Training Plans: Use DOE/NASCSP checklists and curricula
- Ongoing Training: Regular refreshers on new technologies, codes, and safety
- Mentorship: Pair new staff with experienced mentors
- Safety First: Emphasize safety training and proper PPE
- Feedback Loops: Gather input to improve training
- Certifications: Support staff in obtaining relevant credentials



Training Field Staff – Discussion

- What are your biggest challenges in training installers, assessors, and inspectors?
- How do you balance hands-on, classroom, and online learning?
- What training topics are most important for your team?
- How do you keep training relevant and engaging for staff at all levels?

Software & Tools: What's Available & What's Used

- What technical software do you use?
 - Please consider the assessment, training, or other technical software.
- What do you like or dislike about it?
- Are there any other tools you are interested in using that you aren't currently?
- Do you use separate software for client management vs. energy assessments?





Installation Challenges

Examples -

- Range Stoves: Ventilation, gas line safety, clearance requirements
- Water Heaters: Proper sizing, venting, code compliance
- Refrigerators: Energy Star ratings, proper placement, disposal of old units

Any Others?





Key Takeaways & Next Steps

- Standardize assessments and testing procedures
- Use available tools & resources to ease processes
- Address installation challenges with training and peer support
- Continue sharing best practices and lessons learned



Questions, Comments, Concerns?





Networking Prompts -

For consideration during the networking break:

- What's one new idea you'll try after today?
- Who has a favorite tool or tip for assessments?
- How do you handle tricky installations or unique home features?
- What resources or training would help you most?