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***WAP Manager Panel:***  
***Hard Lessons Learned and***  
***Best Practices for Effective***  
***Management***

**2025**  
**WINTER**  
**TRAINING**  
**CONFERENCE**

"BUILDING TOWARDS TOGETHER"

[www.nascsp.org](http://www.nascsp.org)

# Peer Exchanges

- Find Mentors – I found two mentors. Willie Fobbs (VA) and Brad Carpenter (UT).
  - VA – Willie found me at the 2<sup>nd</sup> NASCSP Conference I attended in our Regional meeting breakouts. Willie guided me through vehicle purchases, a software migration, etc.
  - UT – Brad found me at the first NASCSP Conference when I asked a question that he could answer. Brad and I survived COVID planning as well as our BIL State Plans.
- NASCSP Conferences – Important for Networking
- Region Meetings – Invaluable!
  - Region 2 meets for one hour a month.
  - We share a challenge and an accomplishment.
  - We share common struggles that I don't think we realized that we had.
  - KY has invited TN to do some multi-family training with us, and TN has shared their lessons learned on Multi-Family with KY.

# Find a Friend

- Get involved in conversations.
  - Network during breaks.
  - Talk to the speakers.
  - Volunteer for NASCSP committees.
- Go to your NASCSP Region meetings.
- Find a state who is facing similar issues that you are experiencing.
- Don't be afraid to ask for help! NASCSP can help you network.
- Be prepared for reciprocity.

# Discussion Questions

- What has been your biggest stressor in your role?
- How did you identify/rectify the issue?

# Discussion Questions

- How do you manage the State Planning process?
- How do you ensure that you are keeping up with new guidance?
  - i.e., new optional budget categories?

# Discussion Questions

- What are some of the immovable barriers that you have encountered?
- How did you deal with them?
  - For instance, state HR policies, difficult relationships, etc.



# Please Scan the QR Code for BPI CEUs



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**CONTINUING  
EDUCATION**

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1.25 BPI CEUs - WAP Manager  
Panel: Hard Lessons Learned &  
Best Practices



# Thank You!!

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session

