



NASCSP 2024 Annual Training Conference

CSBG CORE CONFERENCE

September 18 - 20, 2024

Wednesday, September 18th

8:00 a.m. – 9:00 a.m.

Continental Breakfast

8:30 a.m. – 9:30 a.m.

Opening Plenary

Join us for a momentous start to our gathering where we lay the groundwork for an engaging and impactful week.

Presenter(s): **Beverly Buchanan**, *CSBG Manager, Arkansas Department of Human Services and NASCSP Board President*; **Mickell Lowery**, *County Commissioner, Shelby County*; **Cheryl Williams**, *Executive Director, NASCSP*

9:30 a.m. – 10:30 a.m.

Federal Partner Update

Join us for an important update on federal initiatives from our partners at the U.S. Department of Energy and the U.S. Department of Health and Human Services.

Presenters: **David Gipson**, *WAP Deputy Director, Office of State and Community Energy Programs, U.S. Department of Energy*; **Khari Garvin**, *Director, Office of Head Start*, **Dr. Lanique Howard**, *Director, Office of Community Services (invited), Administration for Children and Families, U.S. Department of Health and Human Services*

10:30 a.m. – 11:00 a.m.

Networking Break

11:00 a.m. – 12:30 p.m.

CONCURRENT SESSIONS:

Annual Business Meeting (Members Only)

This member-only meeting is your opportunity to stay informed, share your insights, and connect with the membership. Be a part of shaping NASCSP's future and ensuring our continued growth and success.

The Power of Emotion – Emotional Intelligence

Ever wonder why you feel the way you do? Why do some conversations seem almost impossible? If you've noticed your emotions affecting your work or daily life, this session is for you. We'll explore how emotions and feelings impact your everyday experiences and discuss the benefits of developing Emotional Intelligence. Learn practical strategies to enhance this skill to become a happier, more confident version of yourself. Don't miss out on this opportunity to transform your emotional well-being!

Presenter: **Leticia Meitzen**, *Training and Public Relations Coordinator, Community Action of Nebraska*

12:30 p.m. – 2:00 p.m.

Lunch (on your own)

2:00 p.m. – 3:15 p.m.

CONCURRENT SESSIONS:

CSBG Planning & Action

These sessions are devoted to open conversations covering topics critical to CSBG operations and administration and offer an opportunity for in-depth exchange between state administrators, state associations, and NCAP and ANCRT staff, with a focus on CSBG reporting requirements. The session will offer participants a safe space to have candid discussions and provide an opportunity for increased collaboration.

Engaging the Community: Leveraging Data Through Design Thinking

Get ready for a hands-on, interactive workshop that explores the power of design thinking for community needs assessments. You'll team up with fellow attendees to tackle the challenge: "How can Community Action Agencies better leverage data?" In this live, guided session, you'll map out current experiences, brainstorm innovative solutions, and quickly develop prototypes. Then, share your ideas with other groups, creating a vibrant atmosphere of learning and collaboration.

Presenter: **Richard Le**, *CEO, cntxt.agency*

3: 15 p.m. – 3:45 p.m.

Networking Break

3:45 p.m. – 5:00 p.m.

CONCURRENT SESSIONS:

CSBG Planning & Action Cont'd

If Services are Possibilities, What Realities Are Achieved?

Join us for an engaging session where we'll dive into the key elements that help agencies evaluate the quality and impact of their services. We'll cover essential areas like program oversight, facility safety and operations, communication systems, and ensuring equitable access to services. Plus, we'll discuss the importance of well-trained staff, solid HR and fiscal policies, and effective customer satisfaction processes. This session is packed with insights to help your agency deliver top-notch services and achieve outstanding results.

Presenter: **Carey Gibson**, *PRI Project Manager, ANCRT*

5:30 p.m. – 7:00 p.m.

NASCSP Welcome Reception

Thursday, September 19th

- 8:00 a.m. – 9:00 a.m. Breakfast**
- 9:00 a.m. – 10:15 a.m. CSBG Performance Management and Beyond: Using the Performance Management Website for Data Driven Decision Making**
- 10:15 a.m. – 10:45 am Networking Break**
- 10:45 a.m. – 12:00 p.m. PEAAC Preparation: Voluntary Relinquishments, De-Designations and Orderly Closeouts...Navigation Tools for State Administrators in Unknown Territory**
- 12:00 p.m. – 1:15 p.m. Lunch**
- 1:30 p.m. – 2:45 p.m. Leader-Shifts: Supporting the State’s CAA Network Through Leadership Changes**
This session will explore how state offices and state associations collaborate to support new CAA leaders who have the daunting task of continuing the legacy of their predecessors while tackling new challenges facing their agency and their communities. CAA networks are experiencing a changing of the guard as seasoned leaders leave the network and new leaders emerge. We will discuss the partnership and collaboration between Maryland’s State Office and State Association to ensure new leaders receive the support and guidance they need to be grounded in the mission of Community Action and lead their agencies through the evolving landscape of anti-poverty work.

Presenters: **Angela Fraser**, *Deputy Director*, **Danielle Meister**, *Assistant Secretary for Homeless Solutions, Maryland Department of Housing and Community Development*; **Angela Martin**, *Executive Director, Maryland Community Action Partnership*
- 2:45 p.m. – 3:15 pm Networking Break**
- 3:15 p.m. – 4:30 p.m. Renewed, Resilient, and Refocused: The Balanced Servant-Leader – Pt. 1**
Non-profit leadership is a journey filled with immense challenges, from overcoming adversity to managing fatigue and addressing systemic inequities. These challenges often test our resolve but also present opportunities for growth and transformation. This keynote inspires resilience, shares practical strategies, and fosters community and support. By coming together and learning from one another, we can navigate these obstacles and continue to drive meaningful change in our communities.

Presenter: **LaVada English**, *Founder and CEO, Bright Places*

Friday, September 20th

8:00 a.m. – 9:00 a.m.

Continental Breakfast

9:00 a.m. – 10:15 a.m.

Renewed, Resilient, and Refocused: The Balanced Servant-Leader – Pt. II

10:15 a.m. – 10:45 am

Networking Break

10:45 a.m. – 12:00 p.m.

Using Data to Identify High-Priority Populations and Their Service Needs

In a world of limited resources and staff, it's impossible to help everyone and address every need. That's why it's crucial for agencies to identify who needs help the most and which services will be the most beneficial. Join us for this session to discover practical strategies for data collection and analysis that can help your agency make these important decisions effectively. Don't miss out on learning how to make the biggest impact with the resources you have!

Presenter: **Maribeth Schneber-Rhemrev**, *Director, Organizational Capacity Building, National Community Action Partnership*

12:15 p.m. – 12:45 p.m.

Closing Plenary

Before you rush off to catch your flight, let's gather one last time to recap the highlights of the week and discuss our next moves together. You'll also hear some inspiring closing remarks from our board president and executive director. And of course, keep those fingers crossed because there are some fantastic raffle prizes up for grabs! It's the perfect way to wrap up an incredible week.