



NASCSP 2024 Annual Training Conference

CSBG CORE CONFERENCE

September 18 - 20, 2024

Agenda (subject to change)

Wednesday, September 18th

8:00 a.m. – 9:00 a.m.

Continental Breakfast

8:30 a.m. – 9:30 a.m.

Opening Plenary

9:30 a.m. – 10:30 a.m.

Federal Partner Update

Join us for an important update on federal initiatives from our partners at the U.S. Department of Energy and the U.S. Department of Health and Human Services.

10:30 a.m. – 11:00 a.m.

Networking Break

11:00 a.m. – 12:30 p.m.

CONCURRENT SESSIONS:

Annual Business Meeting (Members Only)

This member-only meeting is your opportunity to stay informed, share your insights, and connect with the membership. Be a part of shaping NASCSP's future and ensuring our continued growth and success.

The Power of Emotion – Emotional Intelligence

Ever wonder why you feel the way you do? Why some conversations seem almost impossible? If you've noticed your emotions affecting your work or daily life, this session is for you. We'll explore how emotions and feelings impact your everyday experiences and discuss the benefits of developing Emotional Intelligence. Learn practical strategies to enhance this skill, so you can become a happier, more confident version of yourself. Don't miss out on this opportunity to transform your emotional well-being!

12:30 p.m. – 2:00 p.m.

Lunch (on your own)

2:00 p.m. – 3:15 p.m.

CONCURRENT SESSIONS:

Member Planning & Action (Members Only)

CSBG Member Planning and Action is devoted to in-depth peer exchanges facilitated by your NASCSP regional representatives, covering critical topics around CSBG operations and administration. This session is reserved for NASCSP Members only.

Engaging the Community: Leveraging Data Through Design Thinking

Get ready for a hands-on, interactive workshop that explores the power of design thinking for community needs assessments. You'll team up with fellow attendees to tackle the challenge: "How can Community Action Agencies better leverage data?" In this live, guided session, you'll map out current experiences, brainstorm innovative solutions, and quickly develop prototypes. Then, share your ideas with other groups, creating a vibrant atmosphere of learning and collaboration.

3: 15 p.m. – 3:45 p.m.

Networking Break

3:45 p.m. – 5:00 p.m.

CONCURRENT SESSIONS:

Member Planning & Action (Members Only) Cont'd

The second part of the Member Planning & Action is focused on in-depth exchanges between State Office and State Association staff, facilitated by NASCSP's regional representatives. This session will offer a safe space for state administrators and state associations to discuss critical CSBG topics and provide an opportunity for increased collaboration.

If Services are Possibilities, What Realities Are Achieved?

Join us for an engaging session where we'll dive into the key elements that help agencies evaluate the quality and impact of their services. We'll cover essential areas like program oversight, facility safety and operations, communication systems, and ensuring equitable access to services. Plus, we'll discuss the importance of well-trained staff, solid HR and fiscal policies, and effective customer satisfaction processes. This session is packed with insights to help your agency deliver top-notch services and achieve outstanding results.

5:00 p.m. – 6:30 p.m.

NASCSP Welcome Reception

Thursday, September 19th

8:00 a.m. – 9:00 a.m.

Breakfast

9:00 a.m. – 10:15 a.m.

Leader-Shifts: Supporting the State's CAA Network Through Leadership Changes

This session will explore how state offices and state associations collaborate to support new CAA leaders who have the daunting task of continuing the legacy of their predecessors while tackling new challenges facing their agency and their communities. CAA networks are experiencing a changing of the guard as seasoned leaders leave the network and new leaders emerge. We will discuss the partnership and collaboration between Maryland's State Office and State Association to ensure new leaders receive the support and guidance they need to be grounded in the mission of Community Action and lead their agencies through the evolving landscape of anti-poverty work.

10:15 a.m. – 10:45 am

Networking Break

10:45 a.m. – 12:00 p.m.

OCS Federal Perspectives – Pt I

Updated 6/6/2024

- 12:00 p.m. – 1:15 p.m. **Lunch**
- 1:30 p.m. – 2:45 p.m. **OCS Federal Perspectives – Pt II**
- 2:45 p.m. – 3:15 pm **Networking Break**
- 3:15 p.m. – 4:30 p.m. **General Session – Pt I**

Friday, September 20th

- 8:00 a.m. – 9:00 a.m. **Continental Breakfast**
- 9:00 a.m. – 10:15 a.m. **General Session – Pt II**
- 10:15 a.m. – 10:45 am **Networking Break**
- 10:45 a.m. – 12:00 p.m. **Using Data to Identify High-Priority Populations and Their Service Needs**
In a world of limited resources and staff, it's impossible to help everyone and address every need. That's why it's crucial for agencies to identify who needs help the most and which services will be the most beneficial. Join us for this session to discover practical strategies for data collection and analysis that can help your agency make these important decisions effectively. Don't miss out on learning how to make the biggest impact with the resources you have!
- 12:15 p.m. – 12:45 p.m. **Closing Plenary**
Before you rush off to catch your flight, let's gather one last time to recap the highlights of the week and discuss our next moves together. You'll also hear some inspiring closing remarks from our board president and executive director. And of course, keep those fingers crossed because there are some fantastic raffle prizes up for grabs! It's the perfect way to wrap up an incredible week.