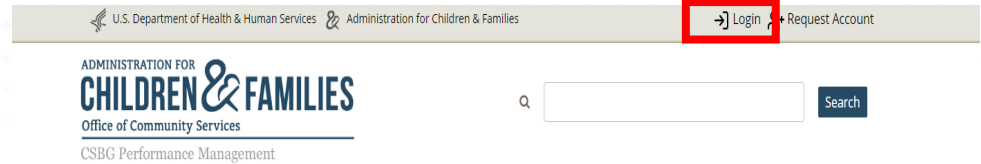


Log In to the Data Warehouse

<https://csbgpm.acf.hhs.gov/>



**Please log in to the account
specified based on your seat.**

Username: account01 – account10

Password: BuGra14&&



FY2024 NASCSP Winter Conference

Performance, Evaluation, Accountability, Accessibility, and Knowledge (PEAAK):

Performance Management Website Demonstration

March 14, 2024

AGENDA



Welcome



Data Warehouse Training Exercises



CSBG PMWG Data Warehouse
Examples



Q&A



Conclusion

Welcome



**M. Monique
Alcantara**

Management
Analyst



**Charles
Chear**

Statistician

Acknowledgments

- CSBG Policy, Data, and Evaluation Team
- APPRISE
- Performance Management Working Group (PMWG)

Data Warehouse Training Exercises

Training Icons



Wade In

- Beginner
- Designed to get you started in using the PM website.



Jump In

- Intermediate
- Designed to assist you in becoming more familiar with the PM website.



Deeper Dive

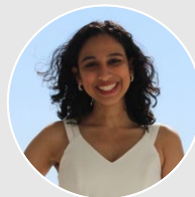
- Advanced
- Designed to help you become more advance in the use of the PM website.

Meet APPRISE



**Melissa
Torgerson**

Owner, Verve
Associates



**Anisha
Sahni**

Policy Analyst,
APPRISE

Imagine that you are a CSBG state administrator in Wisconsin. You are preparing for a statewide meeting with the CSBG eligible entities and plan to present data on organizational standards and agency capacity building in Fiscal Year (FY) 2021.

Consider how the Data Warehouse can help you prepare for this meeting.

Demonstration will show:

- **Organizational Standards for Eligible Entities**
- **CSBG Funds Spent on Agency Capacity Building by Entity**
- **CSBG Funds Spent on Agency Capacity Building Compared to Overall Spending by Entity**

Exercise Instructions:

1. For each exercise, we will show you how to generate the report for an example state.
2. Then, we will turn it over to you to generate that same report for Wisconsin.
3. Using the report you generated, answer the question on your worksheet.
Announce the answer to win a prize!
4. We will come together at the end of each exercise for a brief discussion.

Exercise 1

You decide to present a graph showing Wisconsin's progress toward meeting **organizational standards** in Fiscal Year (FY) 2021.

*Using **CSBG Quick Facts** in the Data Warehouse, how would you generate this report?*

Step 1: To generate this report in the Data Warehouse, select “**CSBG Quick Facts**.”



Data Warehouse

The CSBG Data Warehouse allows users to access national, state, and entity-level performance data by fiscal year to build reports, tables, and charts. Users can access data through two different options: the CSBG Quick Facts tool and the Advanced Data & Analytics tool. Click an option below to start your analysis.



CSBG Quick Facts

Generate overview reports on a single topic of interest with step-by-step guidance.



Advanced Data & Analytics

Generate custom reports using available performance data.



ADMINISTRATION FOR
CHILDREN & FAMILIES
Office of Community Services



Exercise 1

Step 2

In the CSBG Quick Facts screen,
select

Single State Reports

(Single State Reports allows us to
look at only one state.)

Data Warehouse

Quick Facts

Single State Reports

National Comparison Reports

Exercise 1

Step 3

In the Single State Reports screen, select

What percentage of CSBG eligible entities are meeting Organizational Standards?

Data Warehouse

Quick Facts

Single State Reports

What types of eligible entities are within the CSBG Network?

What are the activities funded by remainder discretionary funds at the state-level?

What percentage of CSBG eligible entities are meeting Organizational Standards?

Back

Exercise 1

Step 4

On the State Selection screen,
select

Wisconsin

Quick Facts

Choose the state

☐ Virginia

☐ Vermont

☐ Washington

☒ Wisconsin

☐ West Virginia

☐ Wyoming

Back Next



Exercise 1

Step 5

On the Year Selection screen,
select

2021

Quick Facts

Choose the year

☐ 2016

☐ 2017

☐ 2018

☐ 2019

☐ 2020

☒ 2021

Back

Next

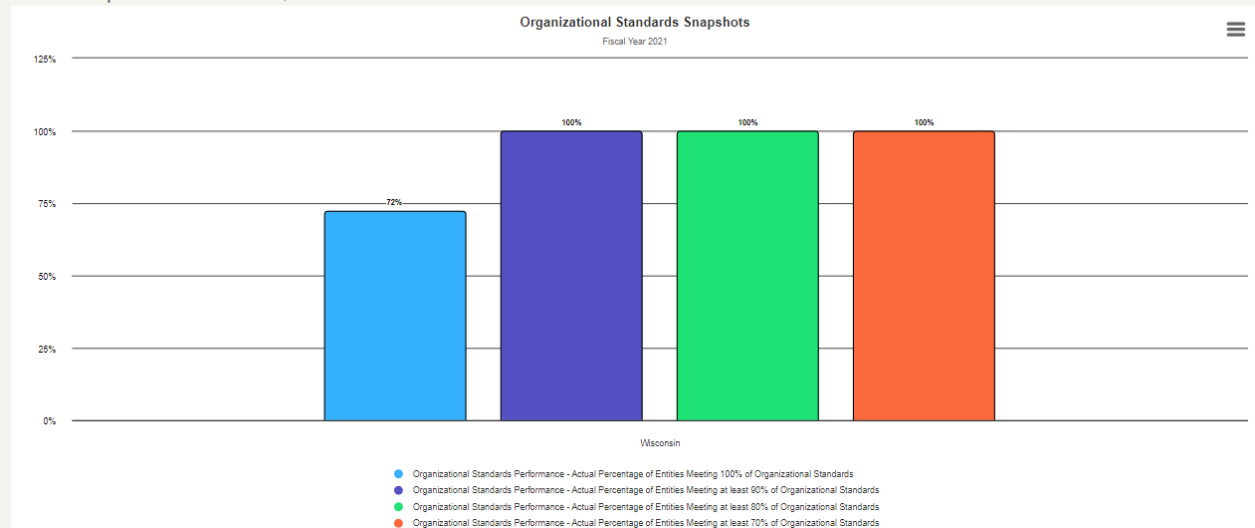


ADMINISTRATION FOR
CHILDREN & FAMILIES
Office of Community Services



Quick Facts

[Customize report](#) [Return to CSBG Quick Facts](#)



Organizational Standards Performance			
Fiscal Year	Grantee	Actual Percentage of Entities Meeting 100% of Organizational Standards	Actual Percentage of Entities Meeting at least 90% of Organizational Standards
2021	Wisconsin	72.22%	100.00%

[Download CSV](#)

Note: You can download the data table you created to Excel by selecting “Download CSV.”

Exercise 1 Your Turn!

You decide to present a graph showing Wisconsin's progress toward meeting **organizational standards** in FY21.

*Using **CSBG Quick Facts** in the Data Warehouse, how would you generate this report?*

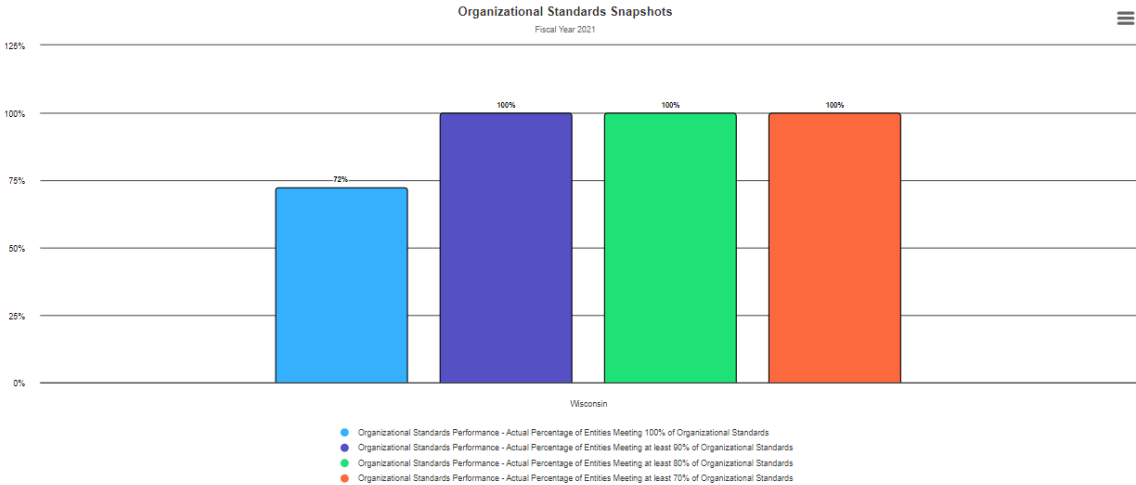


Use the report you generate to answer the following question:

Question #1: What was the actual percentage of CSBG eligible entities in Wisconsin that met 100% of organizational standards in FY21?

Quick Facts

Customize report Return to CSBG Quick Facts



Organizational Standards Performance			
Fiscal Year	Grantee	Actual Percentage of Entities Meeting 100% of Organizational Standards	Actual Percentage of Entities Meeting at least 90% of Org
2021	Wisconsin	72.22%	100.00%

Download CSV

Answer:

The actual percentage of entities meeting 100% of organizational standards in FY21 was 72.22%.

Exercise 2

In addition to demonstrating progress toward meeting organizational standards, you choose to discuss CSBG spending on **agency capacity building** with the CSBG eligible entities.

*Using **Advanced Data & Analytics** in the Data Warehouse, how would you generate a report on the **amount of CSBG funds** that each eligible entity spent on **agency capacity building** in **FY21**?*

To do so, select “**Advanced Data & Analytics**.”



Data Warehouse

The CSBG Data Warehouse allows users to access national, state, and entity-level performance data by fiscal year to build reports, tables, and charts. Users can access data through two different options: the CSBG Quick Facts tool and the Advanced Data & Analytics tool. Click an option below to start your analysis.



CSBG Quick Facts

Generate overview reports on a single topic of interest with step-by-step guidance.



Advanced Data & Analytics

Generate custom reports using available performance data.



ADMINISTRATION FOR
CHILDREN & FAMILIES
Office of Community Services



Exercise 2

Step 1: Select Geography and Years

In Step 1, select your years of interest as well as the level of geography you are interested in.

Selecting more than one year will allow you to create trends reports to compare certain data fields over time.

For this example, select:

- 2021
- State Data
- Wisconsin

Step 1: Select the Years and Geographic-Level of Data You Want to Use:

Select fiscal years:

Select all Clear all

☐ 2016

☐ 2017

☐ 2018

☐ 2019

☐ 2020

☒ 2021

Select geographic level of data:

State Data

Regional Data

National Data

Select by state:

Select all Clear all

☐ Virginia

☐ Vermont

☐ Washington

☒ Wisconsin

☐ West Virginia

☐ Wyoming

Exercise 2

Step 2: Select the Data Fields You Want to Use

For this example, select the topic area:

- Eligible Entity Expenditures, Capacity, and Resources (Module 2)

Under the sub-topic, select:

- Expenditures

Then for the data field, select:

- CSBG Expenditure Domains (By Entity)

This allows you to view the domains in which CSBG funds were spent by each entity.

Step 2: Select the data fields you want to use:

Select the topic area:

- State Administration (State Plan and Module 1)
- Eligible Entity Expenditures, Capacity, and Resources (Module 2)**
- Individual and Family National Performance Indicators (FNPIs) (Module 4)
- Individual and Family Services (SRV) (Module 4)
- All Characteristics Report (Module 4)

Select the sub-topic:

- Expenditures**
- Capacity Building
- Allocated Resources

Select a data field:

- ☒ **CSBG Expenditure Domains (By Entity)**
- ☐ CSBG Expenditure Domains (Statewide Total)
- ☐ Administration (By Entity)
- ☐ Administration (Statewide Total)
- ☐ Agency Capacity Building Activities (By Entity)

Exercise 2

Step 3: Add Optional Filters

When you select a data field in Step 2, all columns in Step 3 will be **automatically selected**.

For this example, **unselect** all columns except for “**Agency Capacity Building**.”

Step 3: Add optional filters:

Select a data field to filter:

CSBG Expenditure Domains (By Entity) Set filter
Delete

Select which columns to include:

Involvement

- ☐ Services Supporting Multiple Domains
- ☐ Linkages
- ☒ Agency Capacity Building
- ☐ Other Activities
- ☐ Total

Filter by value:

Agency Capacity Building >

Current Filters:

- States: Wisconsin
- Years: 2021
- Columns: , CSBG Expenditure Domains (By Entity)-Agency Capacity Building
- Values: No filters

Exercise 2

Step 4: Build and Customize Your Report

In the final step, you have options on how to display the data.

For this example, select **bar graph**.

Then, name the report and generate it using the **Create Data Report** button.

Step 4: Build and customize your report.

Select how to display your data (?):

☐ Data table only

☐ Line graph

☒ Bar graph

Add a title, subtitle and description:

Clear

CSBG Expenditures by Eligible Entity- Agency Capacity Building

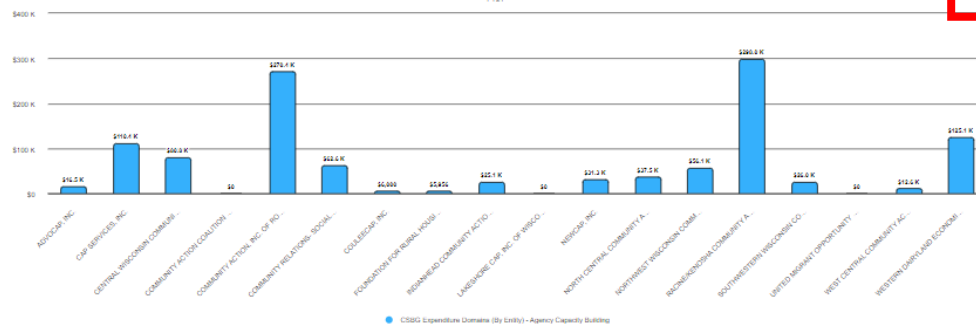
FY21

Description

Create Data Report

CSBG Expenditures by Eligible Entity- Agency Capacity Building

FY21



Note: You can download the graph as an image or PDF by selecting the three bars in the top right-hand corner.

			CSBG Expenditure Domains (By Entity)
Fiscal Year	Grantee	Eligible Entity	Agency Capacity Building
2021	Wisconsin	ADVOCAP, INC.	\$16,476
2021	Wisconsin	CAP SERVICES, INC.	\$110,418
2021	Wisconsin	CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL, INC.	\$80,804
2021	Wisconsin	COMMUNITY ACTION COALITION FOR SOUTH CENTRAL WISCONSIN, INC.	\$0
2021	Wisconsin	COMMUNITY ACTION, INC. OF ROCK AND WALWORTH COUNTIES	\$270,441
2021	Wisconsin	COMMUNITY RELATIONS- SOCIAL DEVELOPMENT COMMISSION	\$62,646
2021	Wisconsin	COULEECAP, INC.	\$6,000
2021	Wisconsin	FOUNDATION FOR RURAL HOUSING, INC.	\$5,956
2021	Wisconsin	INDIANHEAD COMMUNITY ACTION AGENCY, INCORPORATED	\$25,133
2021	Wisconsin	LAKESHORE CAP, INC. OF WISCONSIN	\$0
2021	Wisconsin	NEWCAP, INC.	\$31,287
2021	Wisconsin	NORTH CENTRAL COMMUNITY ACTION PROGRAM, INC.	\$37,500
2021	Wisconsin	NORTHWEST WISCONSIN COMMUNITY SERVICES AGENCY, INC.	\$56,067
2021	Wisconsin	RACINE/KENOSHIA COMMUNITY ACTION AGENCY, INC.	\$298,015
2021	Wisconsin	SOUTHWESTERN WISCONSIN COMMUNITY ACTION PROGRAM, INC.	\$25,966
2021	Wisconsin	UNITED MIGRANT OPPORTUNITY SERVICES/UMOS, INC.	\$0
2021	Wisconsin	WEST CENTRAL COMMUNITY ACTION AGENCY, INC.	\$12,596
2021	Wisconsin	WESTERN DAIRYLAND ECONOMIC OPPORTUNITY COUNCIL, INCORPORATED	\$125,118

Exercise 2

Your Turn!

In addition to demonstrating progress toward meeting organizational standards, you choose to discuss CSBG spending on **agency capacity building** with the CSBG eligible entities in Wisconsin.

*Using **Advanced Data & Analytics** in the Data Warehouse, how would you generate a report on the **amount of CSBG funds** that each eligible entity spent on **agency capacity building** in **FY21**?*

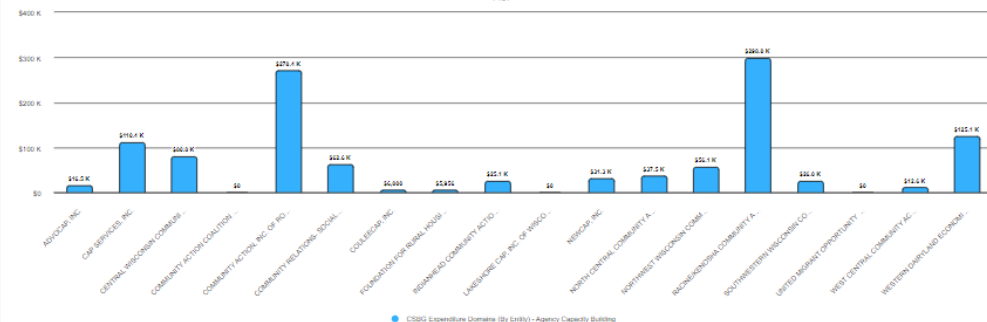


Use the report you generate to answer the following question:

Question #2: How many CSBG eligible entities in Wisconsin spent CSBG funds on agency capacity building in FY21?

CSBG Expenditures by Eligible Entity- Agency Capacity Building

FY21



			CSBG Expenditure Domains (By Entity)
Fiscal Year	Grantee	Eligible Entity	Agency Capacity Building
2021	Wisconsin	ADVOCAP, INC.	\$16,476
2021	Wisconsin	CAP SERVICES, INC.	\$110,418
2021	Wisconsin	CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL, INC.	\$80,804
2021	Wisconsin	COMMUNITY ACTION COALITION FOR SOUTH CENTRAL WISCONSIN, INC.	\$0
2021	Wisconsin	COMMUNITY ACTION, INC. OF ROCK AND WALWORTH COUNTIES	\$270,441
2021	Wisconsin	COMMUNITY RELATIONS- SOCIAL DEVELOPMENT COMMISSION	\$62,646
2021	Wisconsin	COULEECAP, INC.	\$6,000
2021	Wisconsin	FOUNDATION FOR RURAL HOUSING, INC.	\$5,956
2021	Wisconsin	INDIANHEAD COMMUNITY ACTION AGENCY, INCORPORATED	\$25,133
2021	Wisconsin	LAKESHORE CAP, INC. OF WISCONSIN	\$0
2021	Wisconsin	NEWCAP, INC.	\$31,287
2021	Wisconsin	NORTH CENTRAL COMMUNITY ACTION PROGRAM, INC.	\$37,500
2021	Wisconsin	NORTHWEST WISCONSIN COMMUNITY SERVICES AGENCY, INC.	\$56,067
2021	Wisconsin	RACINE/KENOSHA COMMUNITY ACTION AGENCY, INC.	\$298,015
2021	Wisconsin	SOUTHWESTERN WISCONSIN COMMUNITY ACTION PROGRAM, INC.	\$25,966
2021	Wisconsin	UNITED MIGRANT OPPORTUNITY SERVICES/UMOS, INC.	\$0
2021	Wisconsin	WEST CENTRAL COMMUNITY ACTION AGENCY, INC.	\$12,596
2021	Wisconsin	WESTERN DAIRYLAND ECONOMIC OPPORTUNITY COUNCIL, INCORPORATED	\$125,118

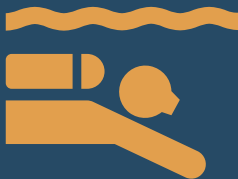
Answer:

The number of eligible entities that spent CSBG funds on agency capacity building in FY21 was 15.

Exercise 3

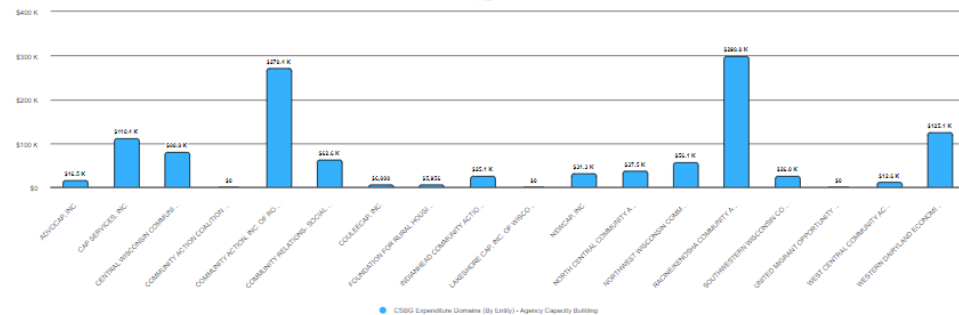
You decide to compare the **share of CSBG funds** that entities spent on **agency capacity building** activities to the **total amount of CSBG funds** spent by each agency.

Using the “**Customize report**” button, we can generate our report without re-entering Step 1 information.



Customize report

CSBG Expenditures by Eligible Entity-Agency Capacity Building



			CSBG Expenditure Domains (By Entity)
Fiscal Year	Grantee	Eligible Entity	Agency Capacity Building
2021	Wisconsin	ADVOCAP, INC.	\$16,476
2021	Wisconsin	CAP SERVICES, INC.	\$110,418
2021	Wisconsin	CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL, INC.	\$80,804
2021	Wisconsin	COMMUNITY ACTION COALITION FOR SOUTH CENTRAL WISCONSIN, INC.	\$0
2021	Wisconsin	COMMUNITY ACTION, INC. OF ROCK AND WALWORTH COUNTIES	\$270,441
2021	Wisconsin	COMMUNITY RELATIONS- SOCIAL DEVELOPMENT COMMISSION	\$62,646
2021	Wisconsin	COULEECAP, INC.	\$6,000
2021	Wisconsin	FOUNDATION FOR RURAL HOUSING, INC.	\$5,956
2021	Wisconsin	INDIANHEAD COMMUNITY ACTION AGENCY, INCORPORATED	\$25,133
2021	Wisconsin	LAKESHORE CAP, INC. OF WISCONSIN	\$0
2021	Wisconsin	NEWCAP, INC.	\$31,287
2021	Wisconsin	NORTH CENTRAL COMMUNITY ACTION PROGRAM, INC.	\$37,500
2021	Wisconsin	NORTHWEST WISCONSIN COMMUNITY SERVICES AGENCY, INC.	\$56,067
2021	Wisconsin	RACINE/KENOSHA COMMUNITY ACTION AGENCY, INC.	\$298,015
2021	Wisconsin	SOUTHWESTERN WISCONSIN COMMUNITY ACTION PROGRAM, INC.	\$25,966
2021	Wisconsin	UNITED MIGRANT OPPORTUNITY SERVICES/UMOS INC.	\$0
2021	Wisconsin	WEST CENTRAL COMMUNITY ACTION AGENCY, INC.	\$12,596
2021	Wisconsin	WESTERN DAIRYLAND ECONOMIC OPPORTUNITY COUNCIL, INCORPORATED	\$125,118

Exercise 3

Step 1: Select Geography and Years

When customizing a report, the initial parameters you selected will continue to remain selected.

For this example, we do not have to make any changes to Step 1.

Step 1: Select the Years and Geographic-Level of Data You Want to Use:

Select fiscal years:

Select all Clear all

- ☐ 2016
- ☐ 2017
- ☐ 2018
- ☐ 2019
- ☐ 2020
- ☒ 2021

Select geographic level of data:

- State Data
- Regional Data
- National Data

Select by state:

Select all Clear all

- ☐ Alaska
- ☐ Alabama
- ☐ Arkansas
- ☐ American Samoa
- ☐ Arizona
- ☐ California

Exercise 3

Step 2: Select the Data Fields You Want to Use

In Step 2, there are no additional parameters that we want to select. We do not have to make any changes here.

Step 2: Select the data fields you want to use:

Select the topic area:

- State Administration (State Plan and Module 1)
- Eligible Entity Expenditures, Capacity, and Resources (Module 2)**
- Individual and Family National Performance Indicators (FNPIs) (Module 4)
- Individual and Family Services (SRV) (Module 4)
- All Characteristics Report (Module 4)

Select the sub-topic:

- Expenditures**
- Capacity Building
- Allocated Resources

Select a data field:

- ☒ **CSBG Expenditure Domains (By Entity)**
- ☐ CSBG Expenditure Domains (Statewide Total)
- ☐ Administration (By Entity)
- ☐ Administration (Statewide Total)
- ☐ Agency Capacity Building Activities (By Entity)
- ☐ Agency Capacity Building Activities (Statewide Total)

Exercise 3

Step 3: Add Optional Filters

In Step 3, ***Agency Capacity Building*** will already be selected. In addition to this, select

Total

Step 3: Add optional filters:

Select a data field to filter:

CSBG Expenditure Domains (By Entity) [Set filter](#)
[Delete](#)

Select which columns to include:

Involvement

- ☐ Services Supporting Multiple Domains
- ☐ Linkages
- ☒ Agency Capacity Building
- ☐ Other Activities
- ☒ Total

Filter by value:

Agency Capacity Building >

Total >

Current Filters:

- States: Wisconsin
- Years: 2021
- Columns: , CSBG Expenditure Domains (By Entity)-Agency Capacity Building , CSBG Expenditure Domains (By Entity)-Total
- Values: No filters

Exercise 3

Step 4: Build and customize your report

In the final step, you have options on how to display the data.

To visually demonstrate which services served the most individuals, select **bar graph**.

Then, name the report and generate it using the **Create Data Report** button.

Step 4: Build and customize your report:

Select how to display your data (?):

☐ Data table only

☐ Line graph

☒ Bar graph

Add a title, subtitle and description:

Clear

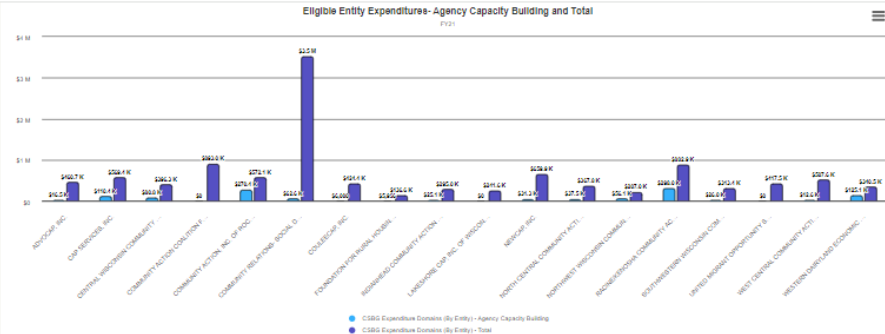
Eligible Entity Expenditures- Agency Capacity Building and Total

FY21

Description

Create Data Report

Note: You can remove a data field from the graph by clicking on the corresponding label in the key.



Note: You can hover over each bar to see its full value.

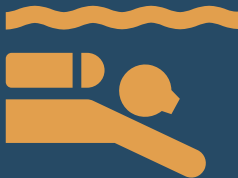
			CSBG Expenditure Domains (By Entity)	
Fiscal Year	Grantee	Eligible Entity	Agency Capacity Building	Total
2021	Wisconsin	ADVOCAP, INC.	\$18,478	\$480,887
2021	Wisconsin	CAP SERVICES, INC.	\$110,418	\$589,447
2021	Wisconsin	CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL, INC.	\$80,804	\$398,301
2021	Wisconsin	COMMUNITY ACTION COALITION FOR SOUTH CENTRAL WISCONSIN, INC.	\$0	\$882,885
2021	Wisconsin	COMMUNITY ACTION, INC. OF ROCK AND WALWORTH COUNTIES	\$270,441	\$572,144
2021	Wisconsin	COMMUNITY RELATIONS- SOCIAL DEVELOPMENT COMMISSION	\$82,848	\$3,521,842
2021	Wisconsin	COULEECAP, INC.	\$8,000	\$424,428
2021	Wisconsin	FOUNDATION FOR RURAL HOUSING, INC.	\$5,958	\$136,601
2021	Wisconsin	INDIANHEAD COMMUNITY ACTION AGENCY, INCORPORATED	\$25,133	\$295,038
2021	Wisconsin	LAKE SHORE CAP, INC. OF WISCONSIN	\$0	\$241,589
2021	Wisconsin	NEWCAP, INC.	\$31,287	\$659,874
2021	Wisconsin	NORTH CENTRAL COMMUNITY ACTION PROGRAM, INC.	\$37,500	\$367,837
2021	Wisconsin	NORTHWEST WISCONSIN COMMUNITY SERVICES AGENCY, INC.	\$58,067	\$208,972
2021	Wisconsin	RACINE/KENOSHA COMMUNITY ACTION AGENCY, INC.	\$298,015	\$882,858
2021	Wisconsin	SOUTHWESTERN WISCONSIN COMMUNITY ACTION PROGRAM, INC.	\$25,988	\$313,408
2021	Wisconsin	UNITED MIGRANT OPPORTUNITY SERVICES/UMOS INC.	\$0	\$417,478
2021	Wisconsin	WEST CENTRAL COMMUNITY ACTION AGENCY, INC.	\$12,598	\$507,550
2021	Wisconsin	WESTERN DAIRYLAND ECONOMIC OPPORTUNITY COUNCIL, INCORPORATED	\$125,118	\$340,459

Exercise 3

Your Turn!

You decide to compare the **share of CSBG funds** that entities spent on **agency capacity building activities** to the **total amount of CSBG funds** spent by each agency.

*Using the **Customize** option at the top of the report screen, how would you add total CSBG expenditures to your report?*



Use the report you generate to answer the following question:

Question #3: Which CSBG eligible entity in Wisconsin spent the highest share of their total CSBG expenditures on agency capacity building?

To answer this question, download the table into Excel using the “**Download CSV**” button.

Fiscal Year	Grantee	Entity name	CSBG Expenditure Domains By Entity - Agency Capacity Building	CSBG Expenditure Domains By Entity - Total	Share of CSBG Funds Spent on Agency Capacity Building
2021	Wisconsin	ADVOCAP, INC.	\$16,476	\$460,687	4%
2021	Wisconsin	CAP SERVICES, INC.	\$110,418	\$569,447	19%
2021	Wisconsin	CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL, INC.	\$80,804	\$396,301	20%
2021	Wisconsin	COMMUNITY ACTION COALITION FOR SOUTH CENTRAL WISCONSIN, INC.	\$0	\$892,985	0%
2021	Wisconsin	COMMUNITY ACTION, INC. OF ROCK AND WALWORTH COUNTIES	\$270,441	\$572,144	47%
2021	Wisconsin	COMMUNITY RELATIONS- SOCIAL DEVELOPMENT COMMISSION	\$62,646	\$3,521,642	2%
2021	Wisconsin	COULEECAP, INC.	\$6,000	\$424,426	1%
2021	Wisconsin	FOUNDATION FOR RURAL HOUSING, INC.	\$5,956	\$136,601	4%
2021	Wisconsin	INDIANHEAD COMMUNITY ACTION AGENCY, INCORPORATED	\$25,133	\$295,038	9%
2021	Wisconsin	LAKE SHORE CAP, INC. OF WISCONSIN	\$0	\$241,589	0%
2021	Wisconsin	NEWCAP, INC.	\$31,287	\$659,874	5%
2021	Wisconsin	NORTH CENTRAL COMMUNITY ACTION PROGRAM, INC.	\$37,500	\$367,837	10%
2021	Wisconsin	NORTHWEST WISCONSIN COMMUNITY SERVICES AGENCY, INC.	\$56,067	\$206,972	27%
2021	Wisconsin	RACINE/KENOSHA COMMUNITY ACTION AGENCY, INC.	\$298,015	\$882,858	34%
2021	Wisconsin	SOUTHWESTERN WISCONSIN COMMUNITY ACTION PROGRAM, INC.	\$25,966	\$313,406	8%
2021	Wisconsin	UNITED MIGRANT OPPORTUNITY SERVICES/UMOS INC.	\$0	\$417,476	0%
2021	Wisconsin	WEST CENTRAL COMMUNITY ACTION AGENCY, INC.	\$12,596	\$507,550	2%
2021	Wisconsin	WESTERN DAIRYLAND ECONOMIC OPPORTUNITY COUNCIL, INCORPORATED	\$125,118	\$340,459	37%

Answer:

The eligible entity that spent the highest share of their CSBG funds on agency capacity building in FY21 was Community Action, Inc. of Rock and Walworth Counties.

Summary: What we Learned

- **Organizational Snapshots**
 - Using CSBG Quick Facts, we identified that 72.22% of eligible entities in Wisconsin met 100% of organizational standards in FY21.
- **CSBG Spending: Agency Capacity Building**
 - 15 of the 18 CSBG eligible entities spent CSBG funds on Agency Capacity Building in Wisconsin in FY21.
- **CSBG Spending: Agency Capacity Building and Total**
 - Community Action, Inc. of Rock and Walworth Counties spend the highest share of their total CSBG expenditures on agency capacity building compared to other eligible entities.



Performance	Evaluation	Accountability	Accessibility	Knowledge
<ul style="list-style-type: none">• Community Needs Assessment• American Customer Satisfaction Index (ACSI)• Organizational Standards• Accountability Standards• ROMA Next Gen• Training & Technical Assistance	<ul style="list-style-type: none">• Organizational Standards• Accountability Measures• ROMA Next Gen• Monitoring• Oversight• Training & Technical Assistance	<ul style="list-style-type: none">• Monitoring• Oversight• CSBG State Plan• CSBG Annual Report• Training & Technical Assistance	<ul style="list-style-type: none">• Making the CSBG Story Available<ul style="list-style-type: none">• OCS Annual Report• Congressional Report• CSBG Performance Management website• Training & Technical Assistance	<ul style="list-style-type: none">• How well do you know your CSBG Story?<ul style="list-style-type: none">• CSBG State Plan• CSBG Annual Report• CSBG Performance Management website• Training & Technical Assistance

CSBG PMWG Data Warehouse Examples

CSBG Performance Management Working Group



**Beverly
Buchanan**

CSBG Manager,
Arkansas (Region VI)



**Karen
Quackenbush**

Program Specialist,
Utah (Region VIII)

Example 1: Capacity Hours versus Outcomes Achieved

(a little more complex– but worth the work)

Choose Advanced Data and Analytics

Step 1:

Advanced Data & Analytics

Step 1: Select the Years and Geographic-Level of Data You Want to Use:

Select fiscal years:

Select all Clear all

☐ 2017

☐ 2018

☒ 2019

☒ 2020

☒ 2021

☒ 2022

Select geographic level of data:

State Data

Regional Data

National Data

Eligible Entity Data

Select by state:

Select all Clear all

☐ South Carolina

☐ South Dakota

☐ Tennessee

☐ Texas

☒ Utah

☐ Virginia



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Example 2: Capacity Hours versus Outcomes Achieved

Step 2:

Step 2: Select the data fields you want to use:

Select the topic area:

State Administration (State Plan and Module 1)

Eligible Entity Expenditures, Capacity, and Resources (Module 2)

Individual and Family National Performance Indicators (FNPIs) (Module 4)

Individual and Family Services (SRV) (Module 4)

All Characteristics Report (Module 4)

Select the sub-topic:

Expenditures

Capacity Building

Allocated Resources

Select a data field:

☐ Hours of Agency Capacity Building (By Entity)

☒ Hours of Agency Capacity Building (Statewide Total)

☐ Volunteer Hours of Agency Capacity Building (By Entity)

☐ Volunteer Hours of Agency Capacity Building (Statewide Total)

☐ Number of Agency Staff with Certifications

Example 2: Capacity Hours versus Outcomes Achieved

Step 3:

Step 3: Add optional filters:

Select a data field to filter:

Hours of Agency Capacity Building (Statewide Total) [Set filter](#) [Delete](#)

Select which columns to include:

☐ Hours of Board Members in Capacity Building Activities

☒ Hours of Agency Staff in Capacity Building Activities

Filter by value:

Hours of Agency Staff in Capacity Building Activities ➤

Current Filters:

- States: Utah
- Years: 2019, 2020, 2021, 2022
- Columns: , Hours of Agency Capacity Building (Statewide Total)-Hours of Agency Staff in Capacity Building Activities
- Values: No filters

Example 2: Capacity Hours versus Outcomes Achieved

Add another data field to Step 2
(FNPI 7a):

Step 2: Select the data fields you want to use:

Select the topic area:

State Administration (State Plan and Module 1)

Eligible Entity Expenditures, Capacity, and Resources (Module 2)

Individual and Family National Performance Indicators (FNPIs) (Module 4)

Individual and Family Services (SRV) (Module 4)

All Characteristics Report (Module 4)

Select the sub-topic:

Education and Cognitive Development (FNPI 2)

Income and Asset Building (FNPI 3)

Housing (FNPI 4)

Health and Social/Behavioral Development (FNPI 5)

Civic Engagement and Community Involvement Indicators (FNPI 6)

Outcomes Across Multiple Domains (FNPI 7)

Select a data field:

☐ FNPI 7a. Individuals who Achieved One or More Outcomes in the Identified National Performance Indicators in One or More Domains (By Entity)

☒ FNPI 7a. Individuals who Achieved One or More Outcomes in the Identified National Performance Indicators in One or More Domains (Statewide Total)

Example 2: Capacity Hours versus Outcomes Achieved

Make sure you're reporting only what you want:

Step 3: Add optional filters:

Select a data field to filter:

Hours of Agency Capacity Building (Statewide Total) [Set filter](#) [Delete](#)

FNPI 7a. Individuals who Achieved One or More Outcomes in the Identified National Performance Indicators in One or More Domains (Statewide Total) [Set filter](#) [Delete](#)

Select which columns to include:

☒ Participants Served

☐ Target

☒ Actual Results

☐ Percentage Achieving Outcome

☐ Performance Target Accuracy

Filter by value:

Participants Served >

Actual Results >

Current Filters:

- States: Utah
- Years: 2019, 2020, 2021, 2022
- Columns: Hours of Agency Capacity Building (Statewide Total)-Hours of Board Members in Capacity Building Activities , Hours of Agency Capacity Building (Statewide Total)-Hours of Agency Staff in Capacity Building Activities , FNPI 7a. Individuals who Achieved One or More Outcomes in the Identified National Performance Indicators in One or More Domains (Statewide Total)-Participants Served, FNPI 7a. Individuals who Achieved One or More Outcomes in the Identified National Performance Indicators in One or More Domains (Statewide Total)-Actual Results
- Values: No filters



Example 2: Capacity Hours versus Outcomes Achieved

Not too scary: Generate table and export to CSV

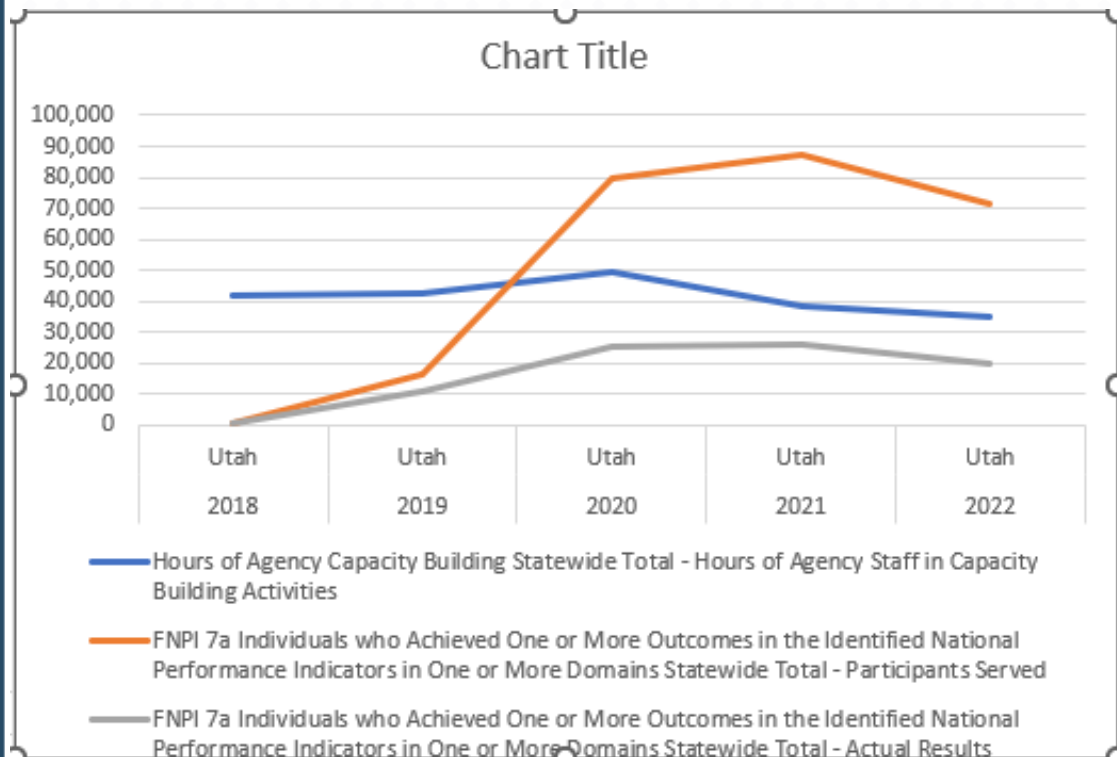
Advanced Data & Analytics

Customize report

		Hours of Agency Capacity Building (Statewide Total)	FNPI 7a. Individuals who Achieved One or More Outcomes in the Identification
Fiscal Year	Grantee	Hours of Agency Staff in Capacity Building Activities	Participants Served
2018	Utah	42,158	618
2019	Utah	42,208	16,514
2020	Utah	49,370	79,409
2021	Utah	38,621	87,482
2022	Utah	35,149	71,231

Example 2: Capacity Hours versus Outcomes Achieved

- Looks scattered in the table
 - Export CSV—Highlight—Select Insert and Recommended Chart:
- Increase in # served during the pandemic (2020-2021) but a plateau in outcomes—correlates to pivot to service only model. The gap between # served and outcomes achieved widest 2020-2021

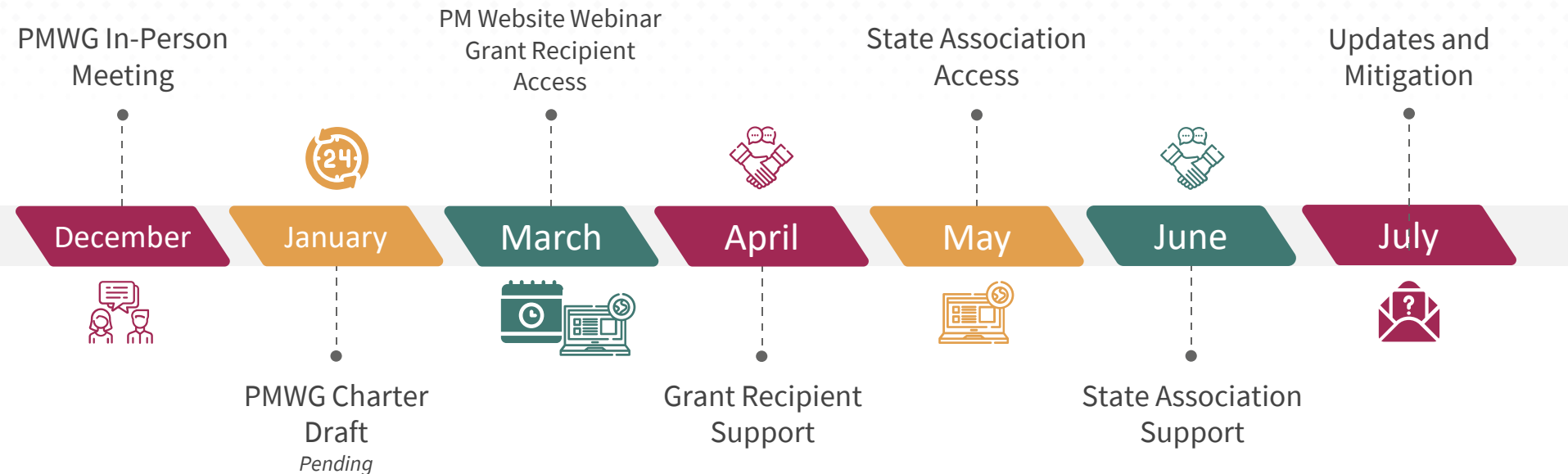


It's all just about services. Why should we invest in CSBG and Community Action?

Data Warehouse has great potential for telling the supportive role CSBG plays in generating outcomes.

- Example:
 - Capacity Hours versus NP1 7a (one or more outcomes achieved)
- Capacity Hours captures:
 - Trauma Informed Care
 - Wrap-around services
 - Multi-generational work
 - (Quality over quantity)

CSBG Performance Management Website Rollout FY 2024



Granting Access to State and Territories

- Two representatives from the CSBG lead agency
 - Additional representatives will be added in the future
 - Recommend that one representative is the CSBG primary POC
- Email sent **March 6, 2024**
 - If you did not receive the email, please contact your D&E Specialist
- If you submitted your information, we are working on setting up those accounts.
- **Initial Access:** Accessibility to state and eligible entity data

March 5 Webinar

Slides Available: [CSBG Webinars FY 2024](#)

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CSBG Webinars FY 2024

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 [CLICK TO VIEW PRIOR YEAR CSBG WEBINARS](#)

The following Community Services Block Grant (CSBG) webinars were conducted by the Office of Community Services, Division of Community Assistance between 10/1/2023 - 9/30/2024 (fiscal year (FY) 2024).

CSBG Performance Management Website Introduction Webinar

The Office of Community Services provides an overview of the CSBG Performance Management website and updates on the national rollout.

Click to view the CSBG Performance Management Website Introduction presentation slides.


**RECORDING
COMING SOON**

QUESTIONS

CSBG PM Website Open Office Hours

Regions VIII & IX

Tuesday, April 9
3:00 p.m. ET

Regions I, II, & V

Tuesday, April 16
11:00 a.m. ET

Regions IV, VI, & VII

Tuesday, April 23
11:00 a.m. ET

Regions III & X

Tuesday, April 30
3:00 p.m. ET



THANK YOU

Please scan
here to
complete the
evaluation
for this
session!

