NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS

45th ANNIVERSARY

Using Mini-ROMA Training to Advance your Network

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2023 ANNUAL TRAINING CONFERENCE
SEPTEMBER 25 - 29
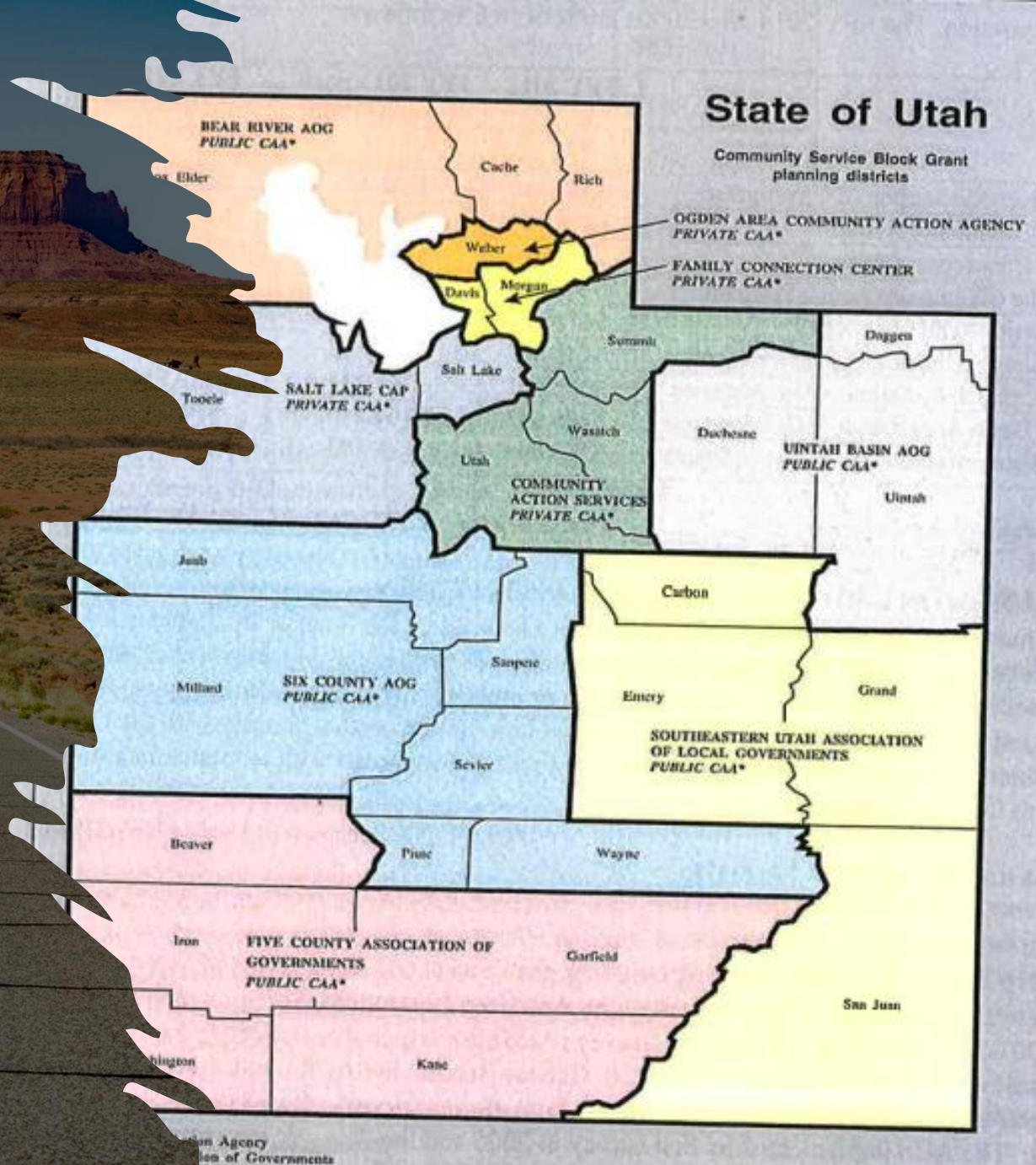
GRAND RAPIDS

Introduction – Utah

- Karen Quackenbush – CSBG Program Manager, State Community Services Office, Housing and Community Development, Utah Department of Workforce Services

- Clint Cottam – Executive Director, Community Action Partnership of Utah (State Association)

Utah

- Who we are:

- "Small State"
  - $3.8 million CSBG (FY22)
  - Just under $4.9 million-CARES

- CSBG staff:
  - 1 manager + 1/3 program specialist

- 9 CAAs—4 private/5 public

- Strong Partnership with State Association

The Impact of the Statewide Network in Utah in FY 22

- The network served 41,069 households and 91,989 individuals
- 19,861unduplicated Individuals progressed towards greater self-reliance
- CSBG dollars were leveraged with 1,107 partnerships
- For every $1 of CSBG, $15.14 of other federal, state, local, and private dollars were used as leverage and $3.39 of that leverage came from private dollars

Intro to ROMA – Team Trainings!

History:

- Karen, Clint, and Stefanie Jones all went through the ROMA Trainer Certification together.

- Strong coordination with CSBG State Plan and T-TA needs through the RPIC.

- Participated in a cohort from the Region 8 RPIC

- Each participate in statewide Intro to ROMA Trainings together
  - Benefit of Teaching Together
    - State Office can bring up monitoring consideration
    - State Association can address the role of ROMA in advocacy
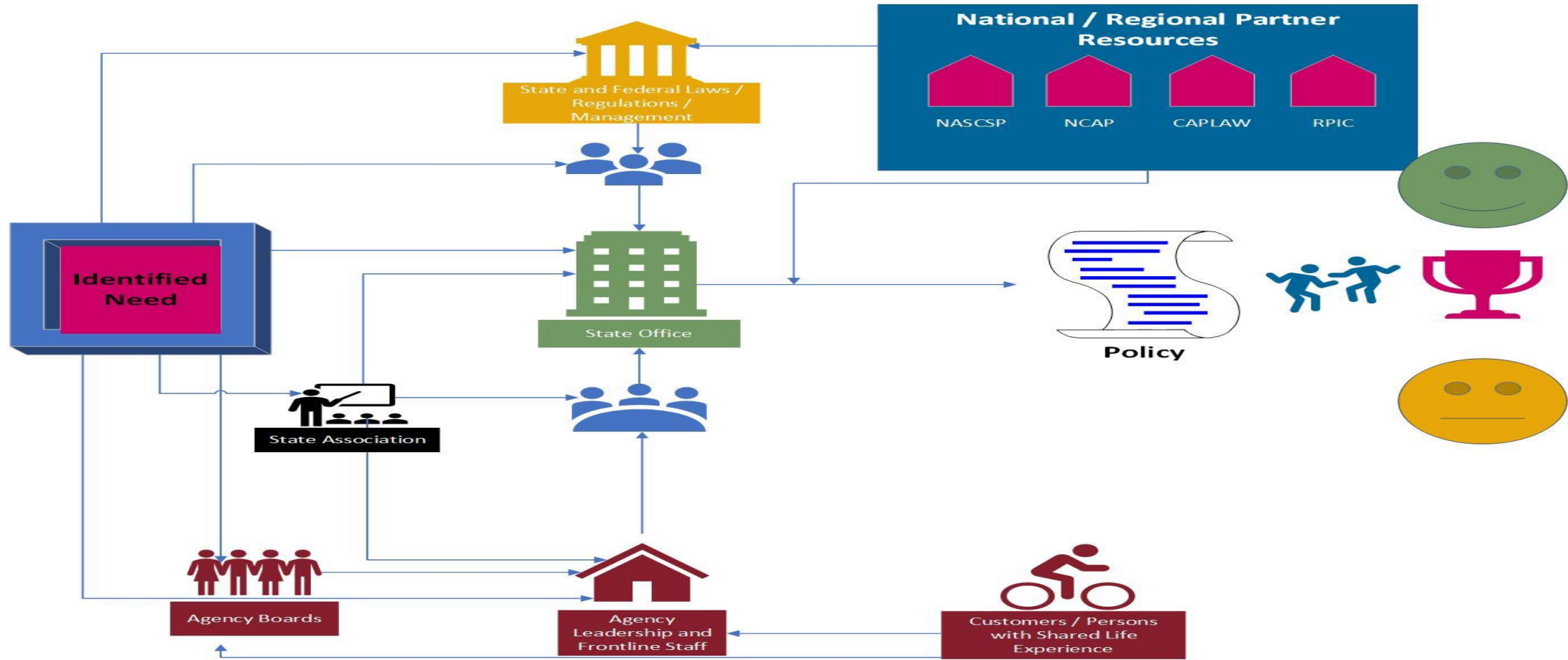
September 2023 Hybrid Intro to ROMA

Leveraging Each Other's Strengths

- Relationships / State Office / State Association
  - T-TA needs identified by state monitoring; outreach from agencies to state association; data analysis
  - State Association Creates Safety – Not a monitor
  - Collaboration between State Office/Association

We All Play a Role – ROMA Can Unify!

IM 49 – Staff Cohesion

"…CAAs have **used ROMA as a tool to build greater staff cohesion, commitment, and effectiveness**. These agencies have helped all staff, **regardless of whether or not they work directly with clients, understand their connection and contribution to agency goals,** client/community/organizational outcomes."

Discussion

- What happens after you participate in the Intro to ROMA course?

Discussion

- How can ROMA be used to strengthen agencies before and after monitoring?

Discussion

- What are some of the barriers to implementing ROMA principles in your states?

How Does the Implementation of ROMA Support a Community Action Agency?

- Examples from "mini-ROMA" training:
  - Question – What is the difference between a CAA and another non-profit/human services provider?
  - I don't get paid by CSBG or am in the _____ program, do I have to comply?
  - Do case managers have a role to play with finances? Do financial manager have a role to play with programing?
  - Does ROMA have anything to do with me as an intake worker or case manager?

How does ROMA Help CAAs Think About Their Story?

- Examples from Mini-ROMA Training
    - Dashboard
    - Control the narrative around data (baseball example)
    - Ask agency staff from all levels of the organization to look and analyze data together.

How Does ROMA Help CAAs with Risk Management?

- State Office call
  - State Association partnered to talk about Risk Management in ROMA terms
  - Allows the ROMA cycle application to be seen and recognized in other trainings

Using Mini-ROMA Sessions to Reground Boards in Mission and Purpose

- Example from Mini-ROMA Session
  - Able to Integrate ROMA Material with CAPLAW Material
  - Fit within board meetings
    - Challenging to get board members to commit to a full 8-9 hours

How Mini-Data Strengthen Data Collection Processes

- Example:
  - Deep dive into columns 6-8, the accountability columns of the matrix
  - Help agencies to think through data culture and roles of staff at all levels
  - State Association helps with database mapping in some instances

Using Mini-ROMA Trainings to Prove State Outcome

- Examples:
  - State Office Requiring Self-Sufficiency Matrices
  - Focus on outcomes and tools to measure and prove change
    - Discussion on what outcome tools feed a Matrix
  - Agencies provided opportunity to find what works best for their agencies

Questions?

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Scan here to complete the evaluation for this session!