

# National Association for State Community Services Programs



2023

WINTER TRAINING CONFERENCE

April 3 – 7 | Arlington, VA

**MISSION POSSIBLE**

**Restoring Hope**

**Annual Report: Beyond Submission**

[www.nascsp.org](http://www.nascsp.org)

# Presenters

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# The National Community Action Network Theory of Change

## Community Action Goals

**Goal 1:** Individuals and families with low incomes are stable and achieve economic security.

**Goal 2:** Communities where people with low incomes live are healthy and offer economic opportunity.

**Goal 3:** People with low incomes are engaged and active in building opportunities in communities.



## Services and Strategies

# Laying the Foundation

Employment



Education & Cognitive Development



Income, Infrastructure & Asset Building



Housing



Health/Social Services Development



Civic Engagement & Community Involvement



## Core Principles

- Recognize the complexity of the issues of poverty
- Build local solutions specific to local needs
- Support family stability as a foundation for economic security
- Advocate for systemic change
- Pursue positive individual, family, and community level change
- Maximize involvement of people with low incomes
- Engage local community partners and citizens in solutions
- Leverage state, federal, and community resources

## Performance Management

How well does the network operate?

- Local Organizational Standards
- State and Federal Accountability Measures
- Results Oriented Management and Accountability System

What difference does the network make?

- Individual and Family National Performance Indicators
- Community National Performance Indicators



# MISSION STATEMENT



# NEEDS ASSESSMENT



A photograph of a railway track with a text overlay. The track is made of steel rails and wooden sleepers, set on a bed of gravel. It curves gently to the right in the distance. The track is flanked by tall grass and dense trees. A dark grey rectangular box with white text is superimposed over the upper middle part of the image.

**How do you know if your agency is on track?**

# Collectively, as a Network, we must...



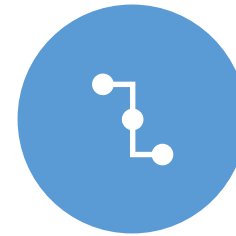
UNDERSTAND OUR  
MISSION



UNDERSTAND THE  
NEEDS OF THE  
COMMUNITY SERVED



IMPLEMENT STRATEGIES  
THAT TIE TO THE  
MISSION & NEEDS



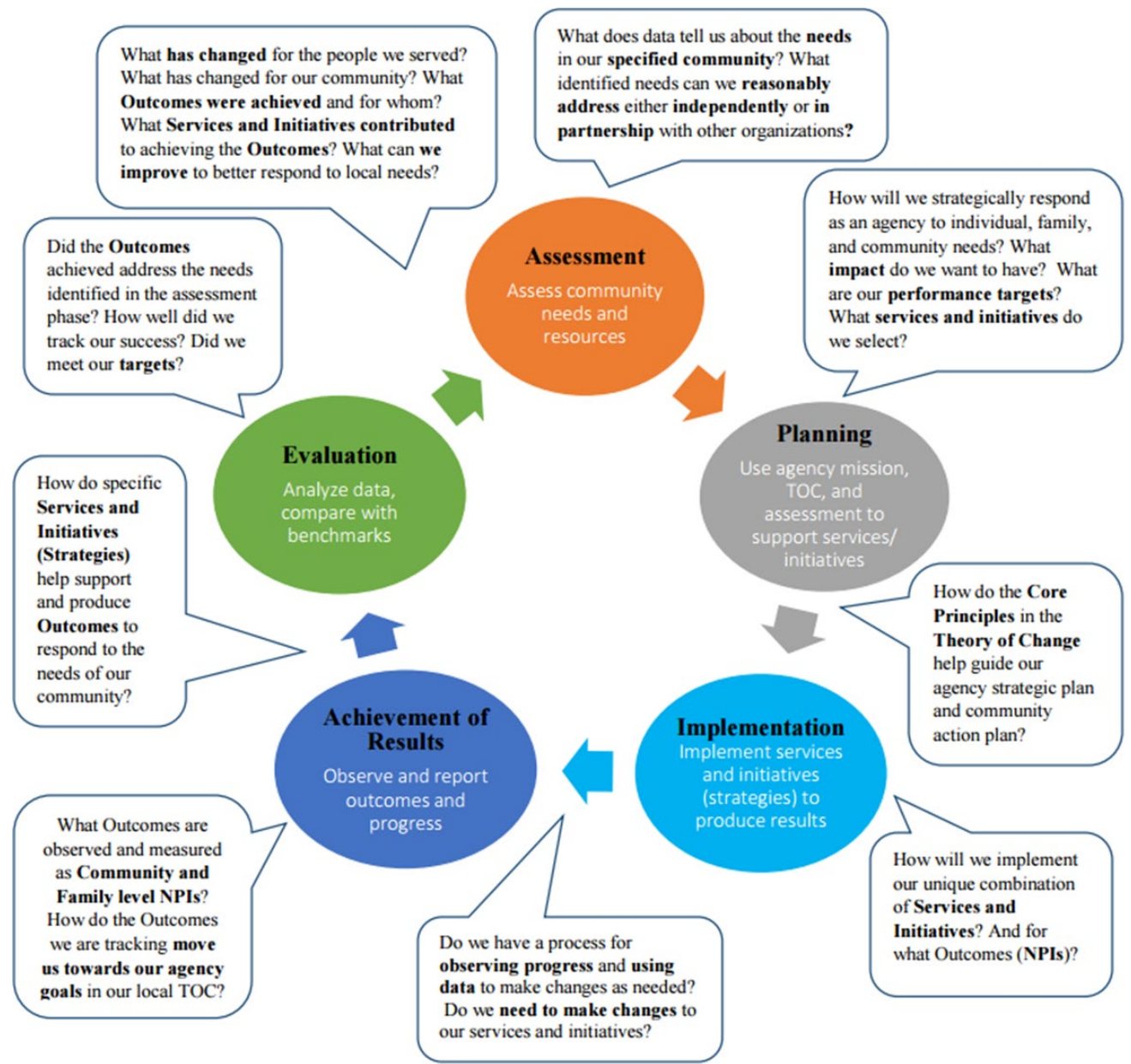
MEASURE THE CHANGE  
WE CREATE



TELL THE STORY OF  
COMMUNITY ACTION

# ROMA

## Results-Oriented Management and Accountability







# Preparing to Answer the Right ?s

- Did we do what we thought we would do?
- Did we serve the population we thought we would serve?
- Did we make an impact on the identified needs?
- Can we tell what services (or set of services) produced the best opportunity for results?
- Are some populations achieving outcomes at different rates than others?
- Did we recruit and enroll sufficient numbers to allow us to achieve our target outcomes?
- Did we have right &/or sufficient resources (\$, staff, location, etc.) to achieve the results?
- Was there something unexpected that influenced the outcomes?

# Changing The Way We Think About Collecting Data



It is important to change the mindset  
*from*  
“we collect data for reporting purposes”  
*to*  
“we collect data to help manage and  
support the agency’s programs and  
services and determine if we make a  
difference in our client’s lives and in their  
communities.”



# Changing The Way We Think About Collecting Data

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1

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# Changing The Way We Think About Collecting Data



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*to*

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# Changing The Way We Think About Collecting Data



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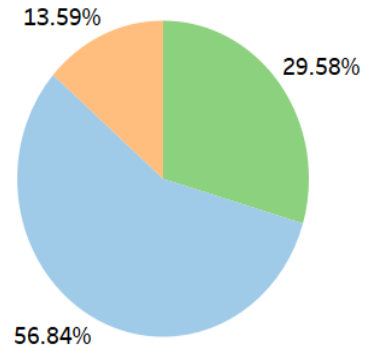
“we collect data to help manage and  
support the agency’s programs and  
services and determine if we make a

3

**difference** in our client’s lives and in  
their communities.”

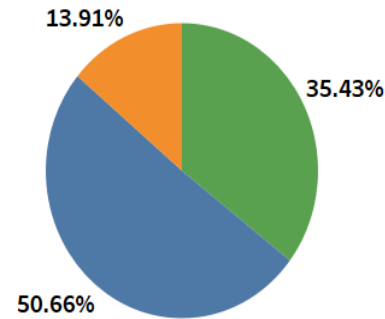
Let's take a look at our impact

Percentage of **U.S. Population Living in Poverty** by Age Group in 2021



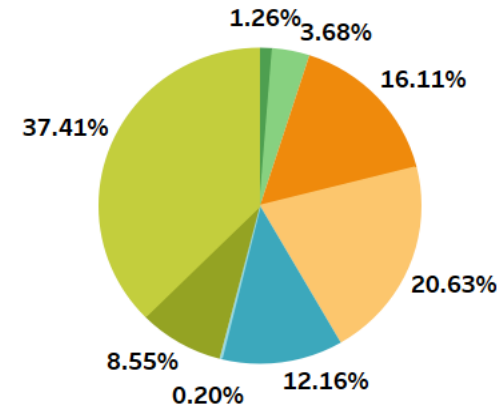
Age Group  
 Under 18  
 18 - 64  
 Above 65

2021 **CSBG Annual Report** - Percentage of Individuals Served by Age



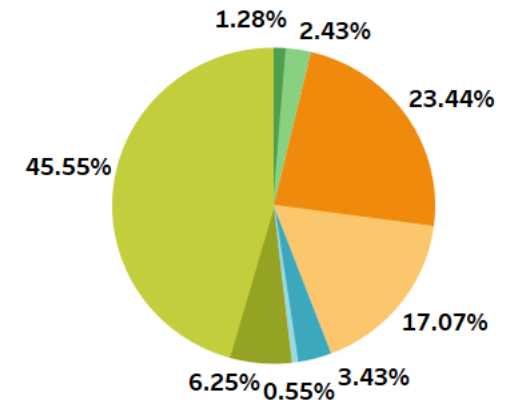
Age Group  
 Under 18  
 18 - 64  
 Above 65

Percentage of **U.S. Population Living in Poverty** by Race/Ethnicity in 2021



Race & Ethnicity  
 American Indian or Alaska Native  
 Asian  
 Black or African American  
 Hispanic, Latino, or Spanish origins  
 Multi-race  
 Native Hawaiian and other Pacific Islander  
 Other  
 White

2021 **CSBG Annual Report** - Number of Individuals Served by Race & Ethnicity



### Top 5 FNPIs with Highest Number of Outcomes in 2021

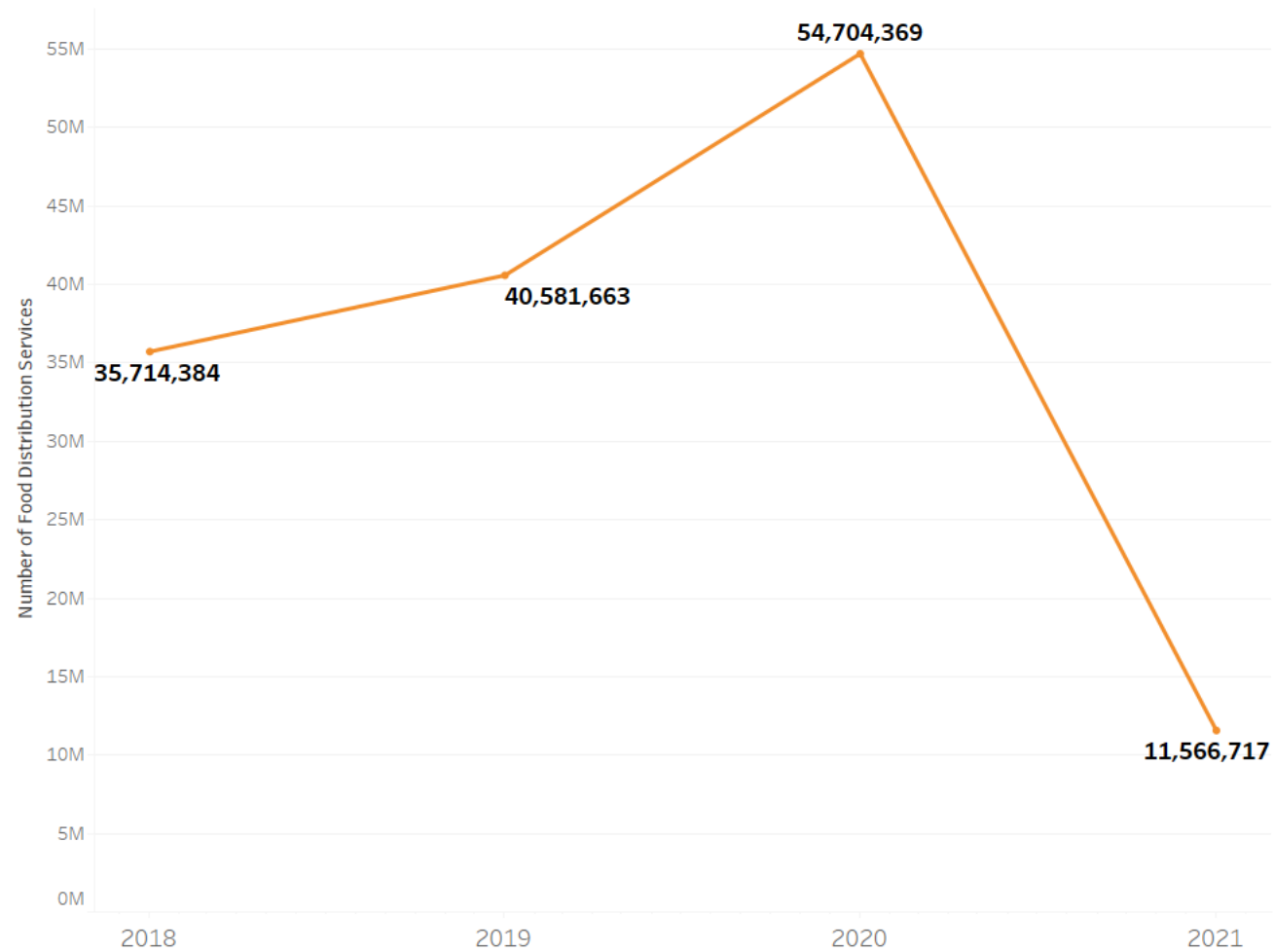
Data Point	FNPI	Number of Outcomes
FNPI 5b	The number of individuals who demonstrated improved physical health and well-being	1,343,413
FNPI 4h	The number of individuals with improved energy efficiency and/or energy burden reduction in their homes	1,294,901
FNPI 5a	The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food)	900,380
FNPI 5f	The number of seniors (65+) who maintained an independent living situation	693,194
FNPI 4e	The number of individuals who avoided eviction	431,026



### Top 5 Services with Highest Unduplicated Number of Individuals Served

Data point	Service	Number of Individuals Served
SRV 5ii	Prepared Meals	16,127,057
SRV 5jj	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	11,566,717
SRV 4i	Utility Payments (LIHEAP-includes Emergency Utility Payments)	3,509,041
SRV 7c	Referrals	3,222,668
SRV 7b	Eligibility Determinations	3,039,528

CSBG Annual Report - Number of Food Distribution Services (SRV 5jj) Over Time



# Data Quality is Important

You need to have the right data and that data needs to be trusted.



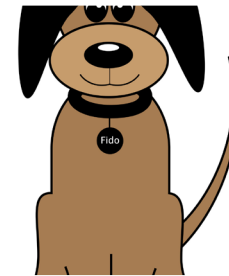
Complete



Accurate



Timely



Reliable

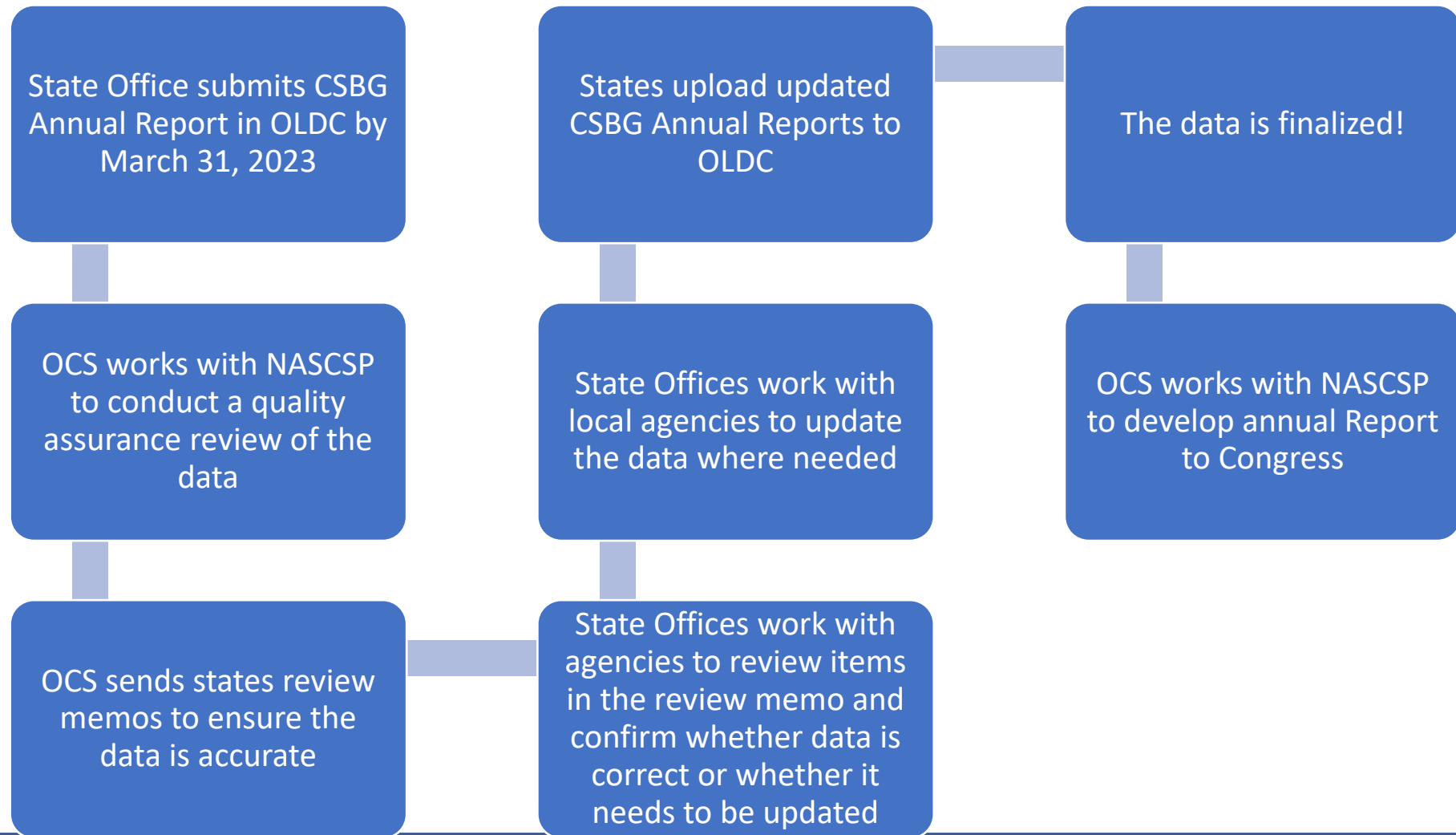


- Using data that does not meet quality standards affects reporting, analysis and decision making.



# Federal Quality Assurance Review

# CSBG Reporting Flow and Process



# Considerations during follow-up review process

- Pay close attention to which year the information is being requested for.
- Keep track of version control with SmartForms to know which was the final version you submitted.
- If you are a state office:
  - Review the comments in the review memo first yourself
  - Provide technical assistance to agencies that need it
  - Review agency's responses and determine whether they address the flag or not
  - Follow-up with agencies as necessary

# Considerations during follow-up review process

- If you are an agency:
  - Have a plan in place for addressing items in the review memo
    - Establish clear timelines and process for reviewing flags
      - Who needs to be involved?
      - What are expected turn-around times?
      - Who reviews for quality assurance again?
  - Identify different points of contact for the different pieces of information to follow up with
    - Fiscal staff
    - Program staff
  - The central person responsible for the Module should review staff responses and determine if they address the flag or not



# Considerations during follow-up review process

- Identify common flags over the years
- Put a T/TA plan in place to mitigate those flags for future submissions
  - Reporting Period
  - A.2i agency capacity building expenditures/A.4 agency capacity building activities connection
  - Year to year flags process to ensure accurate data
    - Process to prevent mistakes from getting overlooked
    - Method for communicating to state office that you have reviewed and double-checked all entries
  - Completion of all data entries
  - NPIs and demographics connection
  - Services and demographics connection

# Considerations post finalization of data

- Identify common flags over the years
- Put a T/TA plan in place to mitigate those flags for future submissions
  - Webinars
  - How-to guides
- Identify process improvements for
  - Checking the data on a regular basis
    - Schedule meetings in the beginning of the year for reviewing and finalizing the data
  - Enhanced communication tools between state and agencies
  - Updates to state systems to incorporate recurring flags that are not currently in the system
  - Getting unduplicated counts
  - Better data integration

# Communicate Results!

# Make the Data Easy to Understand

- Improve communication and you will improve performance!
- When stakeholders understand the common agenda and mutually reinforcing activities, the agency can produce greater results.

**Does your board want to have greater understanding of what the agency is doing? What the agency is accomplishing?**

**Are there questions about simplifying program and fiscal reports so that they can be quickly and easily understood?**

# WHERE'S THE VALUE?

Performance Reporting allows you to:

- Understand the work that has been done (identify the outputs).
- Compare the work with achievement of agency goals (outcomes).
- Determine if the agency is on track with its Plan.
- Consider if the direction of the agency continues to be appropriate to accomplish its mission.
  - Performance reporting allows the agency to quickly identify when the activities offered do not meet the organization's objectives, or may not have the desired impact on the community it serves.
- Evaluate the use of resources (efficient and effective?).
- Become aware of the patterns and trends at family and community levels.



# Before moving to creation of your own scorecards and dashboards, you must decide the purpose of the reporting tool:

- Is it to inform stakeholders of impact?
- Or to be used internally as a management tool to determine impact/effectiveness?

# Addressing YOUR Purpose

- Once you decide the purpose of the tool, then there are other decisions to make:
  - Who will see it?
  - What is important to display?
  - What format do I want to use?
  - Who will be responsible for updating the tool?
- Identify the questions you want to have answered!

# What data to display? Some ideas:



Financial information



Staff performance



Activities of customers



Performance of customers



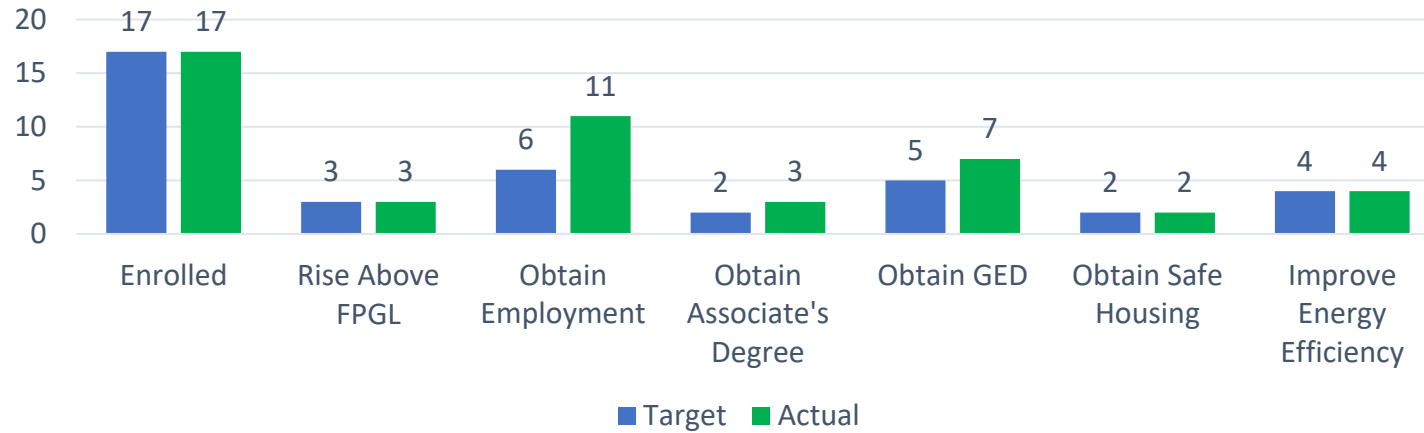
Agency processes and procedures

# Examples

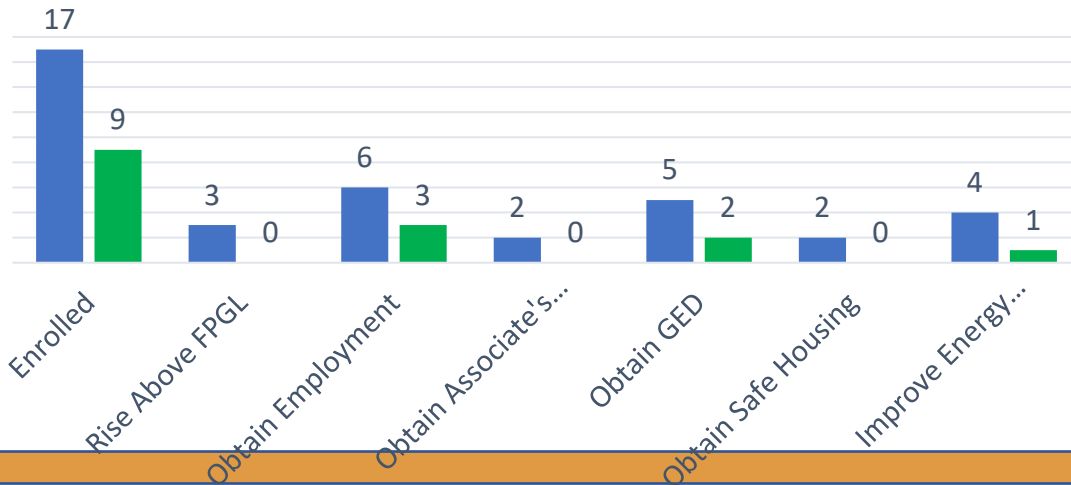
## Let's Get to Work!

### Performance Measures FY 18/19

#### June 2019



#### Performance Measures FY 18/19 April 2019



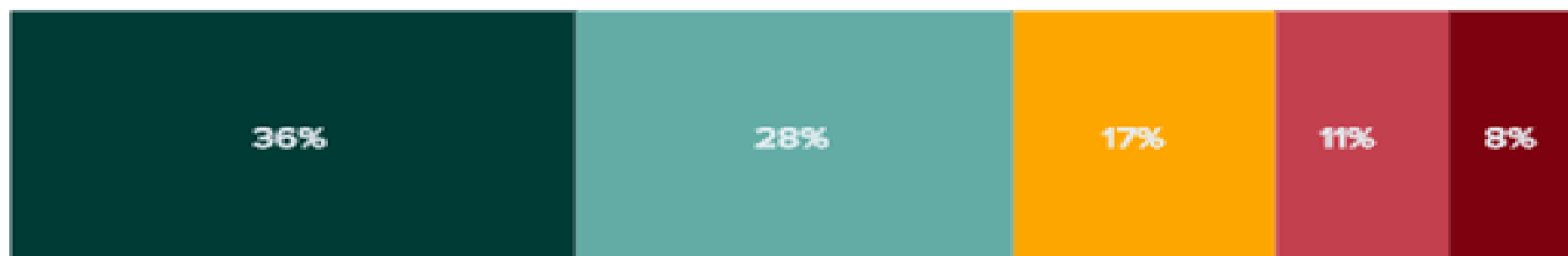
#### Performance Measures FY 18/19 May 2019





## CUSTOMER SATISFACTION SCORE (this quarter)

On a scale of 1-5, how would you rate your overall satisfaction with the service you received?



Very  
Satisfied



Satisfied



Neutral



Dissatisfied

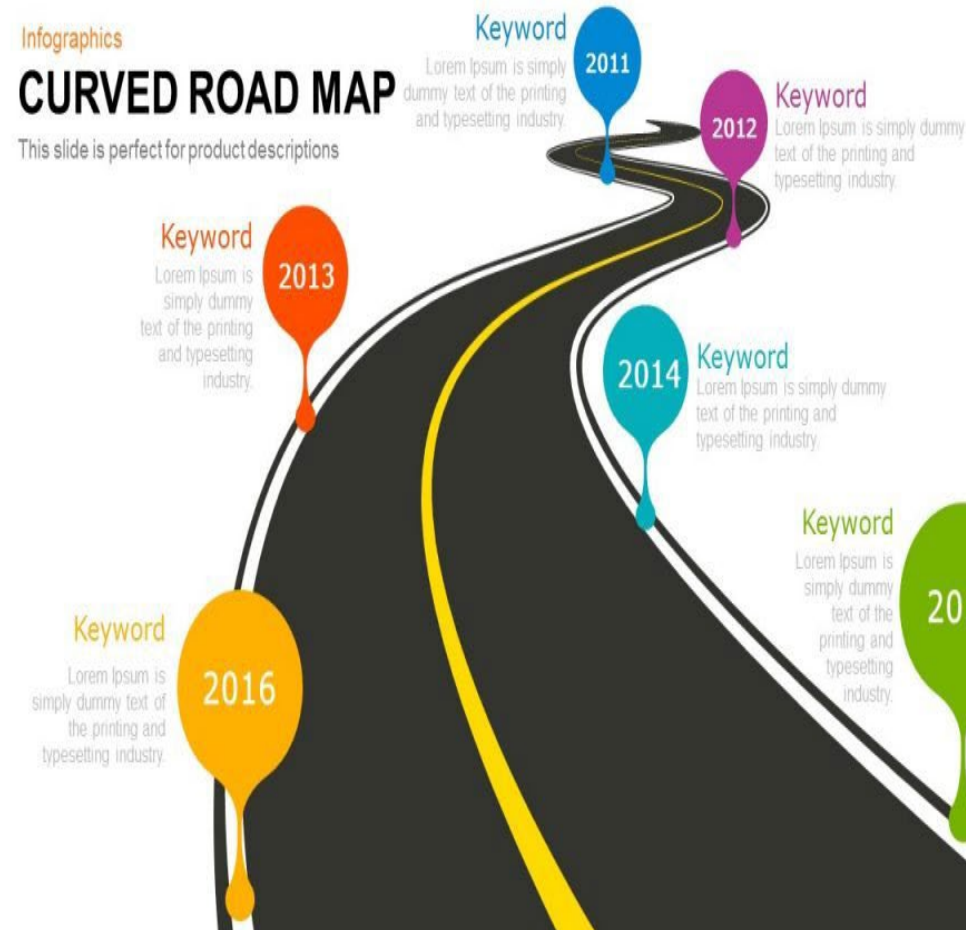
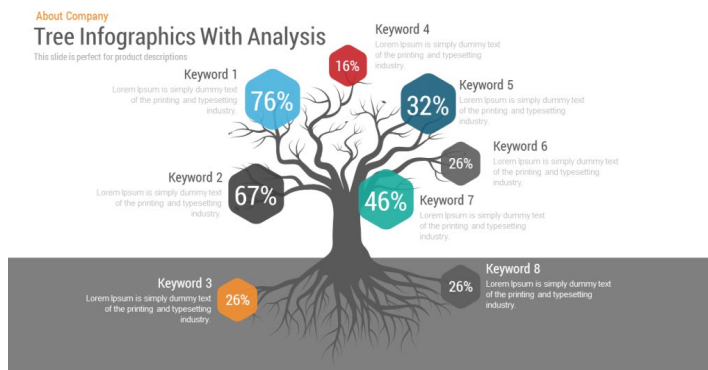
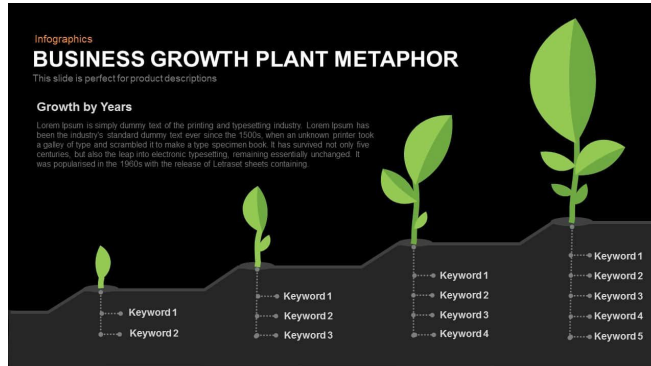


Very  
Dissatisfied

N = 1,800

# Is my data memorable?

Sample Infographic formats with metaphors:



# Infographics for Impact

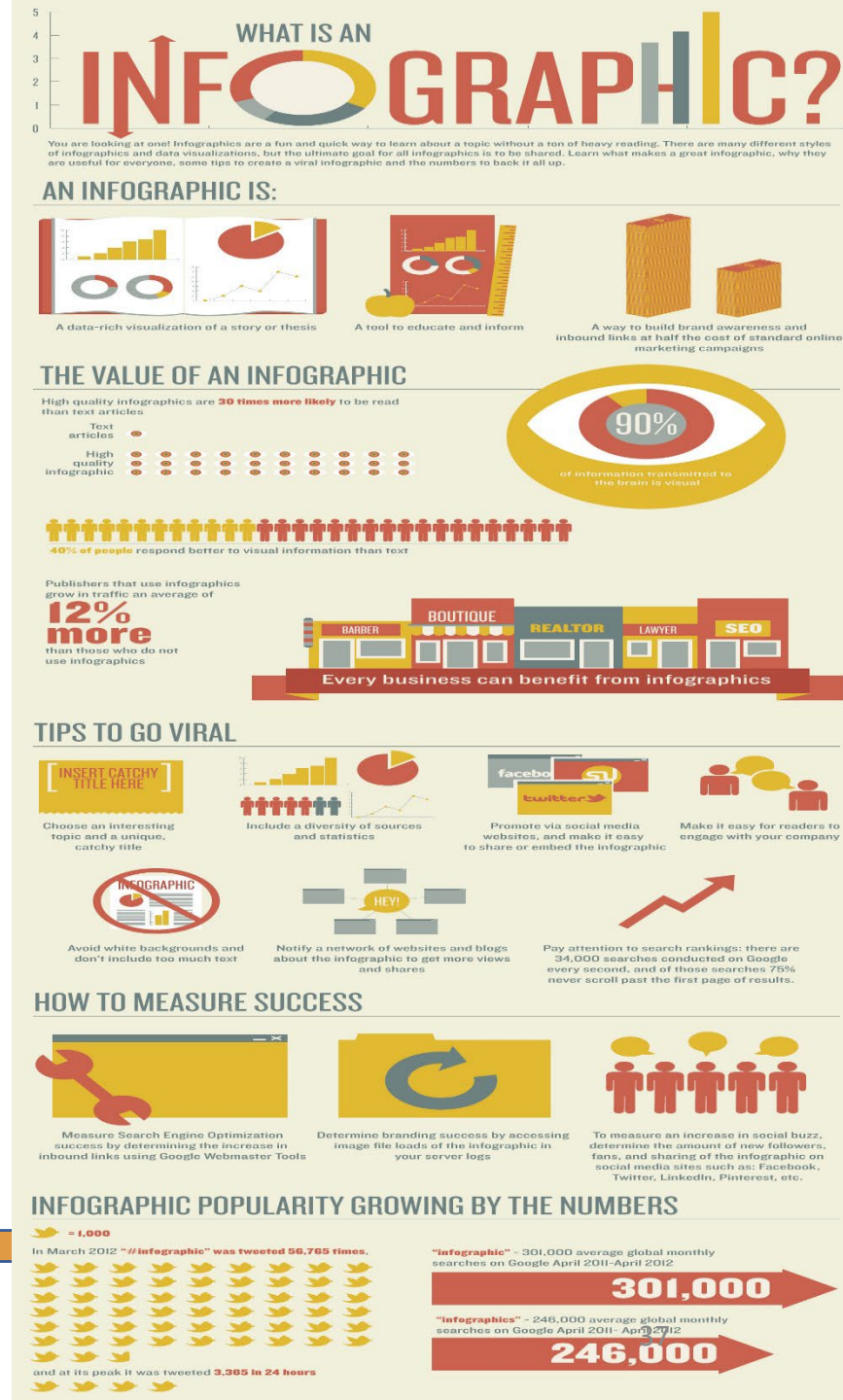
An infographic (like the one on the side) is a popular form of **content marketing** that can help you **simplify a complicated subject** or turn an otherwise boring subject into a captivating experience.

An infographic should be visually engaging and contain a subject matter and data that is appealing to your target audience ...something that is truly 'memorable'.

<https://www.canva.com/create/infographics/>

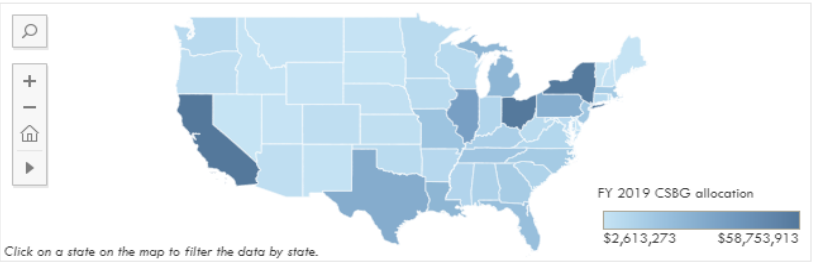
<https://blog.bufferapp.com/infographic-makers>

NASCSP 2023 Winter Training Conference |



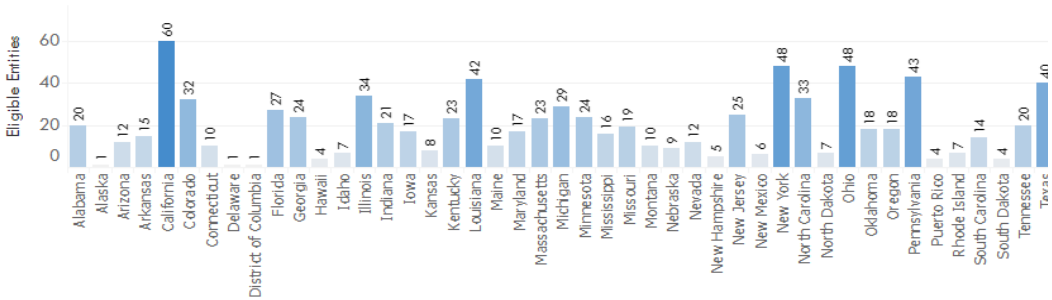


FY 2019 CSBG Data

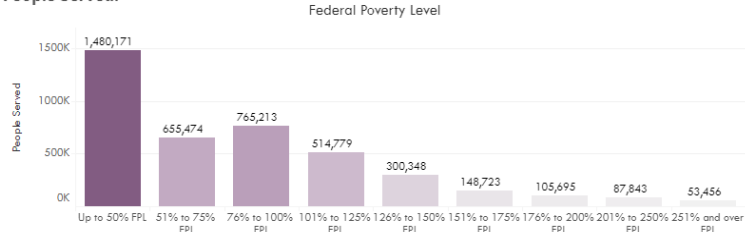


State	Total unduplicated individuals	Total unduplicated households
Alabama	153,456	81,995
Alaska	3,035	1,453
Arizona	141,199	50,926
Arkansas	24,697	16,320
California	732,339	381,864
Colorado	60,580	28,721
Connecticut	199,463	96,569

**CSBG Network:** In FY 2019, CSBG-Eligible Entities served 99% of counties in the United States.

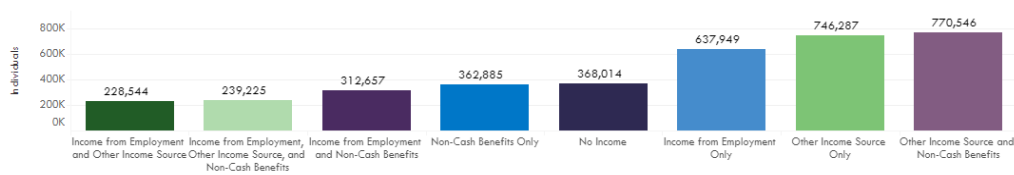


People Served:



Age	
Age: 0-5	1,176,088
Age: 6-13	1,482,086
Age: 14-17	689,480
Age: 18-24	668,119
Age: 25-44	1,967,222
Age: 45-54	837,093
Age: 55-59	562,024
Age: 60-64	478,317
Age: 65-74	679,217
Age: 75+	505,246

Income Sources



**Services:** The services shown below are a duplicated count of services provided in each domain.

Health Services	Housing Services	Education Services	Income Services	Employment Services	Civic Services
58,644,972	4,852,207	1,911,880	1,039,905	851,929	205,602

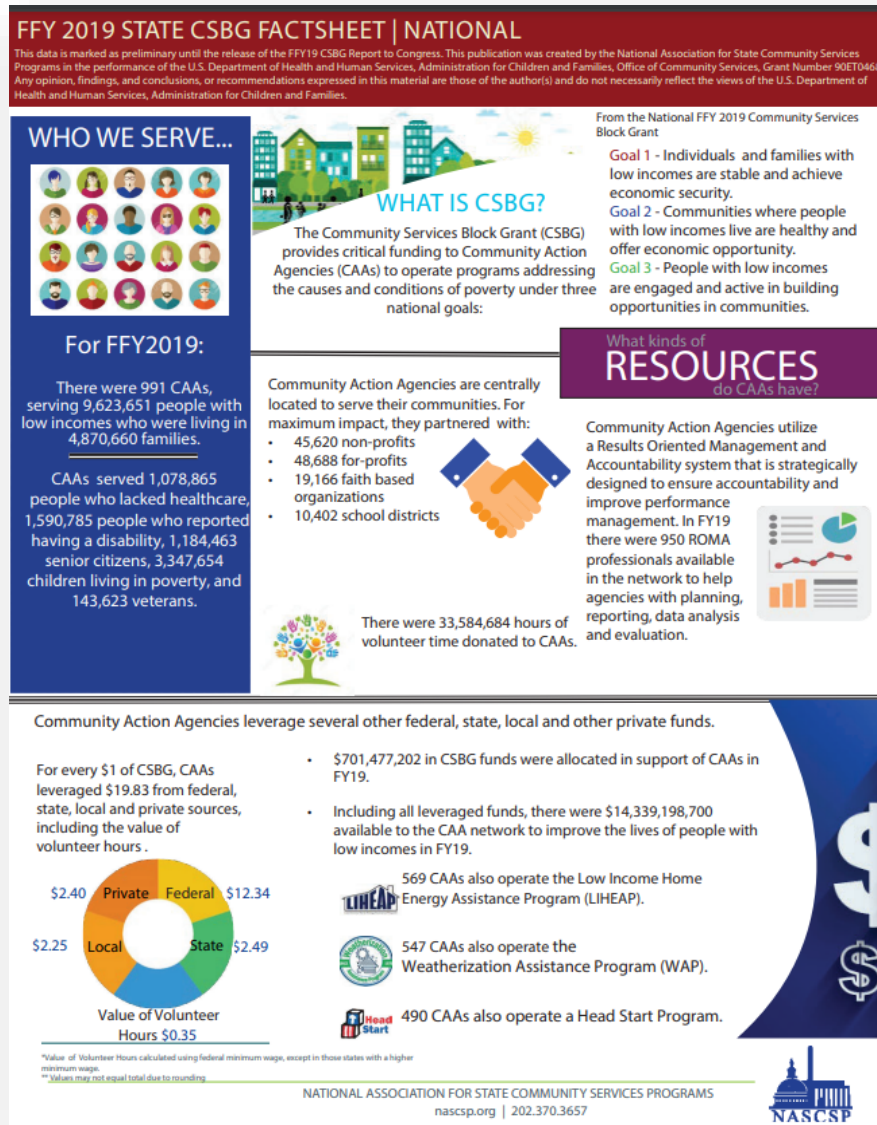
Select a domain above to view a table of service counts by state.

**Outcomes:** The outcomes shown below are a duplicated count of outcomes achieved in each domain.

Health	Housing	Education	Income & Asset Buil.	Employment	Civic Engagement
2,835,065	1,528,322	1,493,921	398,506	254,756	205,018

Select a domain above to view a table of outcomes achieved by state.

<https://nascsp.org/csbg-dashboard/>



<https://nascsp.org/wp-content/uploads/2021/04/FFY-2019-NATIONAL-CSBG-FACTSHEET-1.pdf>



## FFY 2021 STATE CSBG FACTSHEET | DISTRICT OF COLUMBIA

From District of Columbia's FFY 2021 Community Services Block Grant Annual Report

### WHO WE SERVED...



#### For FFY 2021:

There was 1 CAA, serving 58,210 people with low incomes who were living in 33,860 families.

The CAA served 8,432 people who lacked healthcare, 323 people who reported having a disability, 12,528 senior citizens, 7,660 children living in poverty, and 82 veterans and active military persons.

### WHAT IS CSBG?

The Community Services Block Grant (CSBG) provides critical funding to Community Action Agencies (CAAs) to operate programs addressing the causes and conditions of poverty under three national goals:

- Goal 1** - Individuals and families with low incomes are stable and achieve economic security.
- Goal 2** - Communities where people with low incomes live are healthy and offer economic opportunity.
- Goal 3** - People with low incomes are engaged and active in building opportunities in communities.

### What kind of RESOURCES do CAAs have?

Community Action Agencies utilize a Results Oriented Management and Accountability system that is strategically designed to ensure accountability and improve performance management. In FY21, there were 2 ROMA professionals available in the network to help agencies with planning, reporting, data analysis and evaluation.



District of Columbia's Community Action Agency is centrally located to serve its communities. For maximum impact, it partnered with:

- 100 non-profits
- 104 for-profits
- 34 faith-based organizations
- 1 school district

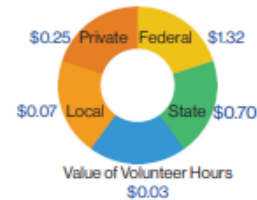


There were 46,465 hours of volunteer time donated to the CAA in District of Columbia.

Community Action Agencies leverage several other federal, state, local, and other private funds.

For every \$1 of CSBG, District of Columbia's CAA leveraged \$2.37 from federal, state, local, and private sources, including the value of volunteer hours.

- \$12,422,606 in CSBG funds were allocated in support of the CAA in District of Columbia in FY21.
- Including all leveraged funds, District of Columbia had \$41,475,245 available to the CAA network to improve the lives of people with low incomes in FY21.



\*\*Value of Volunteer Hours calculated using federal minimum wage.  
\*\*\*Values may not equal total due to rounding.

NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS  
nascsp.org | 202.370.3657



<https://nascsp.org/wp-content/uploads/2023/03/FY21-State-Factsheet-District-of-Columbia.pdf>

# WHAT IS THE IMPACT OF CSBG?



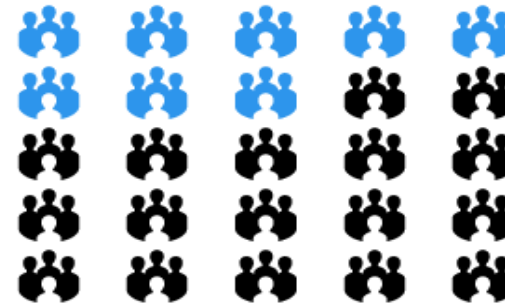
**99.6%**

of counties in the US have a CSBG entity

**15.6 MILLION**  
individuals with low-incomes were served by CSBG in 2016



**32%** of families served living in **severe** poverty



For every \$1 of CSBG invested, the network leveraged an additional

**\$7.70**



from state, local, and private resources.

## Community Action is...

### RESPONSIVE & FLEXIBLE

Community Action is able to adapt to new situations and quickly give support to those in need – demonstrated when CAAs mobilized to distribute COVID relief across the state.



**68,875 months**

of COVID rental assistance provided May-Dec. 2020



**21,500 households**

received COVID energy assistance

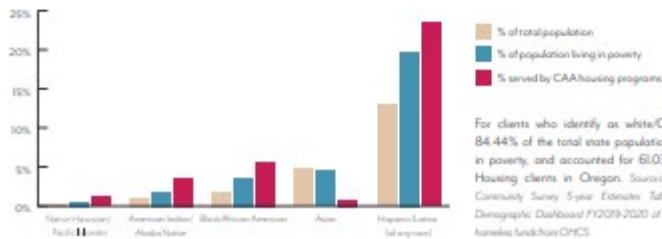
### REPRESENTATIVE OF PEOPLE AND COMMUNITIES

Community Action serves, employs, and is led by people from a variety of races, ethnicities, ages, genders, abilities, incomes, and lived experience. Our work acknowledges and addresses racism as a root cause of poverty.

- **100%** of Oregon's counties are served by a CAA
- Every CAA board includes **1/3** low-income individuals, **1/3** elected officials, and **1/3** community members.

### RACE/ETHNIC REPRESENTATION IN COMMUNITY ACTION HOUSING CLIENTS

July 2019 - June 2020



### MIGHTY

With Agencies across the state, Community Action has the capacity to efficiently and effectively serve hundreds of thousands of Oregonians.

**279,056**

Oregonians served annually

**\$423 million**

budget across all Community Action Agencies in Oregon

**20th largest**

employer in Oregon (if you consider all 2,256 employees collectively)

**1,000+**

Community Action Agencies nationwide

### INTERCONNECTED

With more than 1,000 partnerships statewide, Community Action Agencies contract with nonprofits, faith-based organizations, and school districts to provide or enhance services to better meet the needs of each community. We are also grateful for the volunteers who give their time and skills.



### PROGRAM HIGHLIGHTS

**14.9 million**

pounds of food distributed in partnership with the Oregon Food Bank.

**3,326 homes**

were provided free weatherization services to reduce energy costs and improve livability of the home.

**68,463 households**

received energy assistance in 2018-2019. Of those:

- **11,837** were households with children under 6
- **27,937** have a disability
- **29,571** were elderly (60+)



350 Mission Street SE, Suite 201  
Salem, OR 97302  
[www.caporegon.org](http://www.caporegon.org)

# Virginia Community Action Agencies Statewide Report

Virginia Office of  
Economic  
Opportunity

## AGENCY SNAPSHOT



## AGENCY IMPACT

Families Served  
45,205

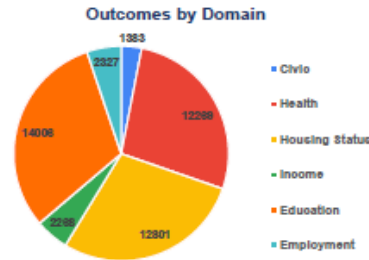
Individuals Served  
221,678

Partnerships  
3,217

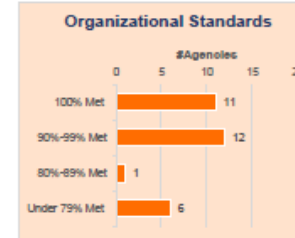
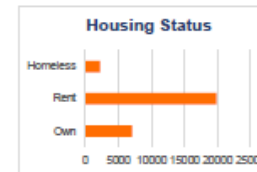
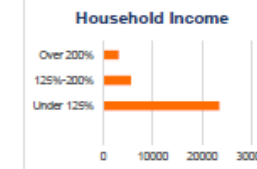
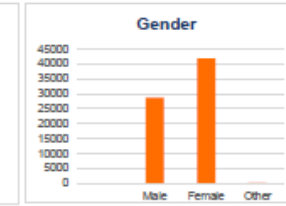
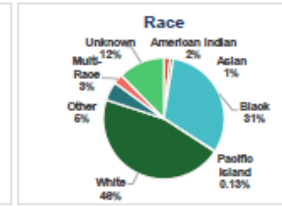
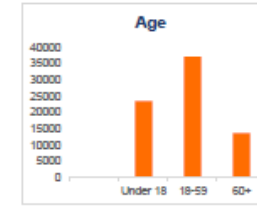
Volunteer Hours  
477,165

**Outcome Measures**  
The following is a sample of some of our agencies' outcome measures.

<b>Employment</b>	
Unemployed adults obtaining employment (up to a living wage)	1,380
Literacy	
Children (5 & under) demonstrating improved emergent literacy skills	2,537
<b>Housing</b>	
Households obtaining safe, affordable housing	5,255
<b>Parenting</b>	
Individuals improving parent/caregiver skills	638



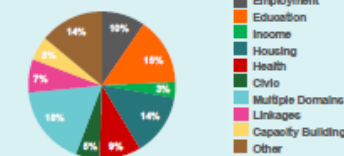
## KEY DEMOGRAPHICS



## FISCAL REVIEW

Total Agency Budgets	\$ 188,778,871.29
Total Funds Allocated by CSBG Office	\$ 37,887,088.18
<b>TANF Budget</b>	
Total	\$ 7,750,000.00
Remaining	\$ 234,722.83
<b>CSBG Budget</b>	
Total	\$ 13,693,402.15
Remaining	\$ 2,249,107.33
<b>CARE\$ Budget</b>	
Total	\$ 15,207,640.00
Remaining	\$ 198.53
<b>Additional CARE\$ Funding</b>	
Total	\$ 405,490.00
Remaining	\$ 483.08
<b>Pandemic TANF Budget</b>	
Total	\$ 926,537.01
Remaining	\$ 11,334.87

### CSBG Budget Allocation



## NETWORK ROMA UPDATE

Virginia has a robust ROMA network. We have 27 active ROMA Implementers and 4 active ROMA Trainers. ROMA Implementers across Virginia are working in agencies to assist in the needs assessment process, strategic planning, data collection and program evaluation. ROMA trainers have been active in providing network and individual agency training.

## EDUCATION & TRAINING

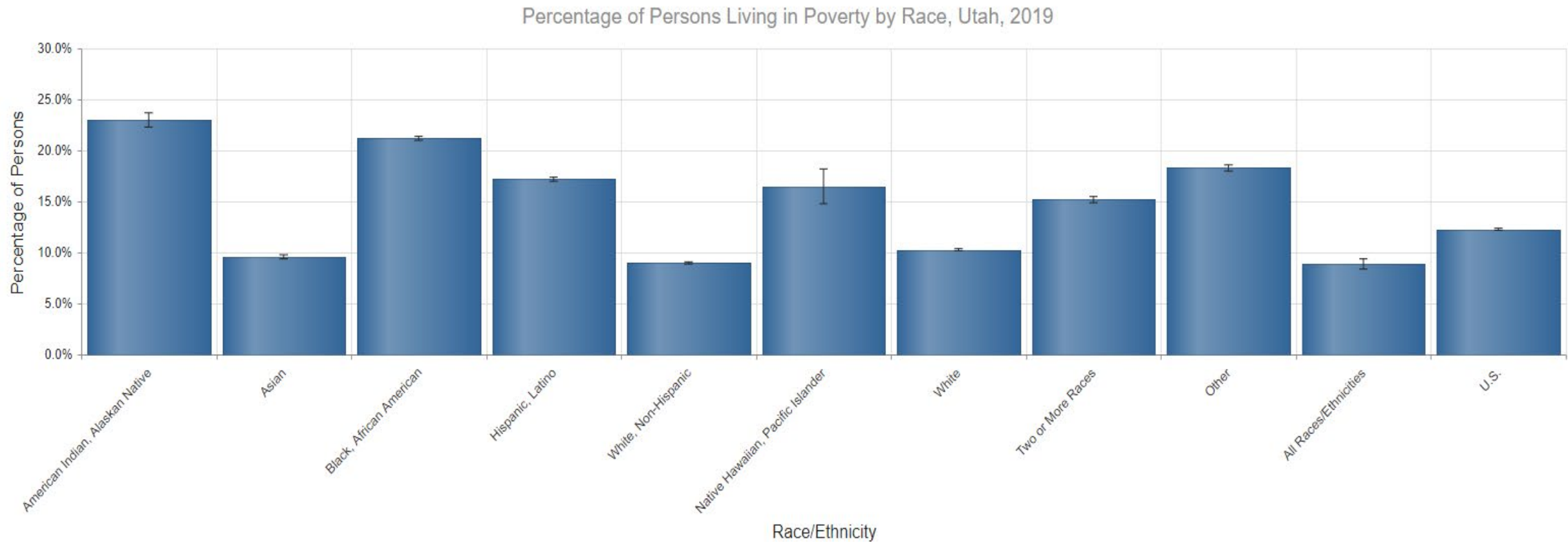
The CEO presented nearly 20 workshops and training sessions for agencies across the Commonwealth. Topics included Resiliency, Inclusive Leadership, Racial Equity, Branding, Change Management, Designing & Developing Accessible Websites, and much more. The numbers reflect individual registrations and attendance at webinars, however, all sessions are available on the LearnWorlds platform for viewing at any time.

## NETWORK DEI UPDATE

In 2022 agencies were required to include information regarding Diversity, Equity and Inclusion (DEI) initiatives at their agency and address any questions or needs regarding DEI. Here in Virginia CAA's have held community conversations, provided staff and board training on various DEI topics and have added data collection and evaluation processes to better understand the community served.

515  
Registered

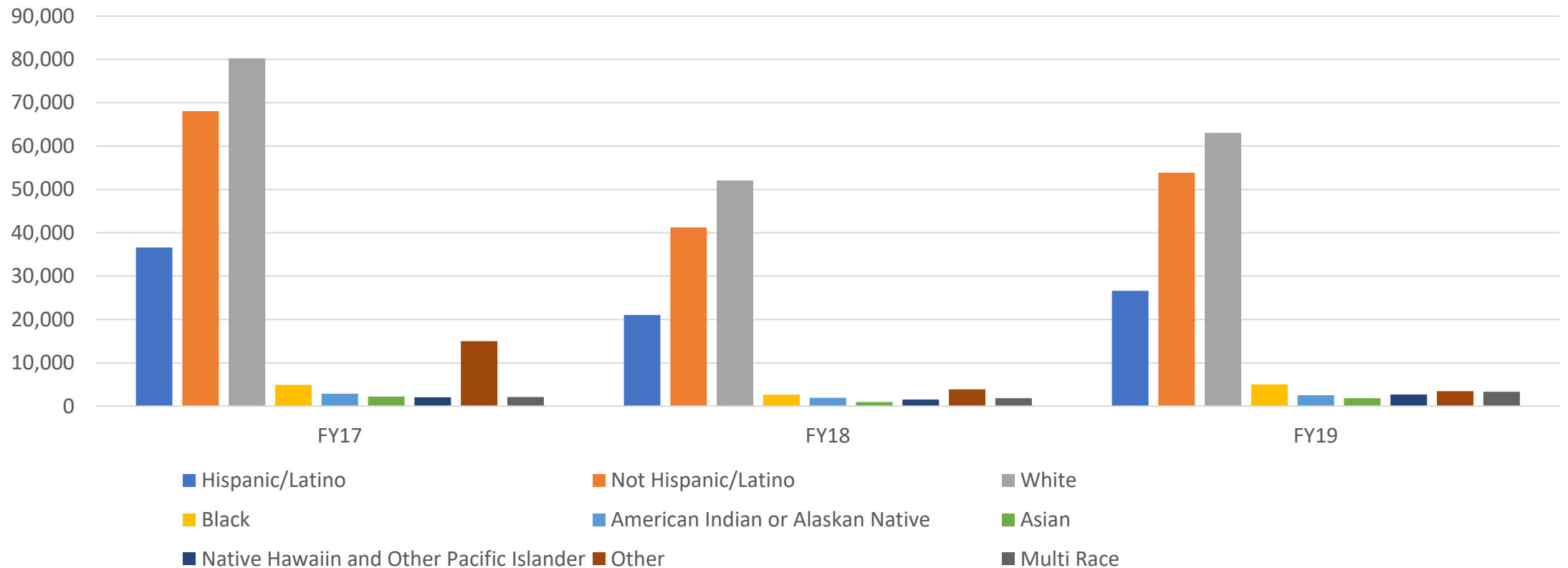
73%  
Participation Rate



# Understanding who is in poverty



## Race and Ethnicity



Compared to who we serve

# How will you do it?

- Dashboards help compare data from different parts of the agency.
- How can we best compare service and strategy data with specific NPIs and customer demographics to understand what is happening? Is something working or not?
- This requires you to have a way to bring your data together.

# Getting Ready

---

1

Identify the right measures.

2

Establish benchmarks that will allow you to follow your progress toward your targets.

3

Identify the data sources.

4

Create data collection processes.

5

Input data regularly.  
•Figure out the best time frame for the data input.

6

See the big picture emerge!!

Anybody want to share  
examples of what you do  
with your data?

# Evaluate the Data!





# TX Example: Developing a Matrix for Service Delivery

Considering services:

- How much will it cost?
- How many times will the service be provided?
- What is the total amount available to use?
- How is this changing or shifting over time?

Sample Matrix				
Need	HH Size	\$ Food Card	# times	Total
Food Cards	1	\$50	3	\$150
	2	\$75	3	\$225
	3	\$100	3	\$300
	4	\$125	3	\$375
	≥5	\$150	3	\$450
			Subtotal	\$1,500
			Budget	# HHs
			\$100,000	67
Food Boxes	Cost/Box	Budget	# Boxes	
	\$50	\$50,000	1000	
Partnering Pantry			# Boxes/wk	
			500	
Rent	Size	\$	# times	Total
	small	\$750	2	\$1,500
	med	\$950	2	\$1,900
	large	\$1,100	2	\$2,200
				\$5,600
			Budget	# HHs
			\$300,000	54

# Data Analysis

Data Analysis is the **process of exploring data and reports** in order to extract **meaningful insights**, to better understand and **improve agency performance**.

- **Tasks:** Analysis focuses on tasks including questioning, examining, interpreting, comparing, confirming, and testing with the goal of **discovering useful information, conclusions, and supporting decision making**.
- **Outputs (purpose is to provide insights):** ad hoc responses and analysis presentations (infographics, annual reports, strategic plans, CAP plans, community needs assessments)

# Data Analysis

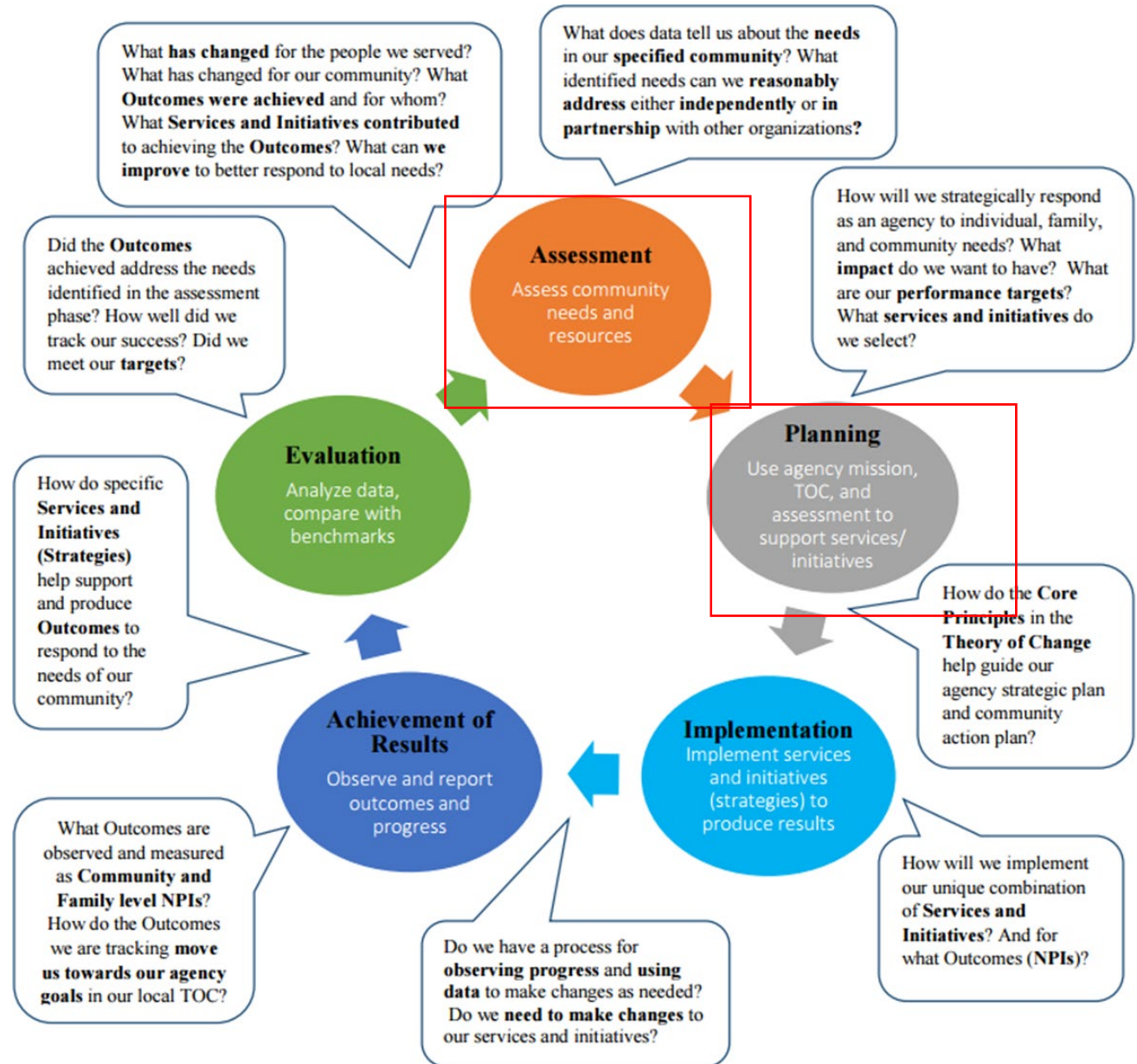
Data Analysis is the **process of exploring data and reports** in order to extract **meaningful insights**, to better understand and **improve agency performance**.

- **Context:** Context is critical to good analysis. In order to tell a meaningful story with the data to drive specific actions, context becomes an essential component of the storyline. It emphasizes data points that are significant, unique, or special – and explain why they are important to the agency.

The goal of analysis is to answer questions by **interpreting the data at a deeper level, identifying findings, and providing actionable recommendations**.

# ROMA

## Results-Oriented Management and Accountability



## State data analysis/Evaluation



Is the data received from the local agencies accurate? Reliable?  
(Unduplicated counts of individuals served?)

Did the CAAs conduct the needed analyses to understand what is working and what changes to make to increase their impact?

How many people were served across the State? What were the characteristics of the people served? How does this compare with what we know about the individuals and communities of low-income in this state? What trends are evident?

What types of services were provided?  
How many of these types of services were provided across the state?  
How many agencies are engaged in partnerships or community level initiatives?

## State data analysis/Evaluation



What Individual/Family Outcomes (NPIs) were met by each of the local agencies across the state? What outcomes were not met?  
Taken together, what outcomes (NPIs) were achieved across the state?  
What community changes were achieved?

What service delivery models appear most effective? What local agency best practices should be replicated in other parts of the state?

Are there domains not being addressed by the agencies?



# What are the implications?

- Are there trends in performance that may be enhanced with training and technical assistance?
- Are there specific local agencies requesting (or showing signs of being in need of) training and technical assistance?
- What actions might the State take to enhance performance and increase impact across the state?
- Could there be linkages that the state can create based off of trends in the data?



- Set expectations
- Provide support
- Ask questions!

## State Role in Data Analysis



## Local Agency Role in Data Analysis

- Compare performance against the needs of the community
- Make programmatic decisions based off of an analysis of the data

# Community Needs Assessment

Did the local agency:

- Compare outcome data to assessment data?
  - Did the outcomes match the identified needs?
  - Was there an underperforming program that was due to a missed community resource?
- Compare service data to assessment data?
  - Uncover that needs were not identified in assessment?

# Community Action Plan/Implementation



- Changes to programs
  - Strengthen/abandon
  - Strategies
- Changes to performance targeting
- Changes to fund allocation
- Who operates programs?
  - Staff credentials, expertise
- Partnerships

# Resource Planning

- Based on prior performance, do you have the right resources to reach program or strategic goals?
  - Human Resources
  - Funding Resources
- Based on prior performance, what can you predict about how many services or outcomes your resources can afford them? This can help with setting targets.
- Do existing resources need to be realigned?
  - Move resources from underperforming programs or those with less strategic value to the organization to those that maximize investment

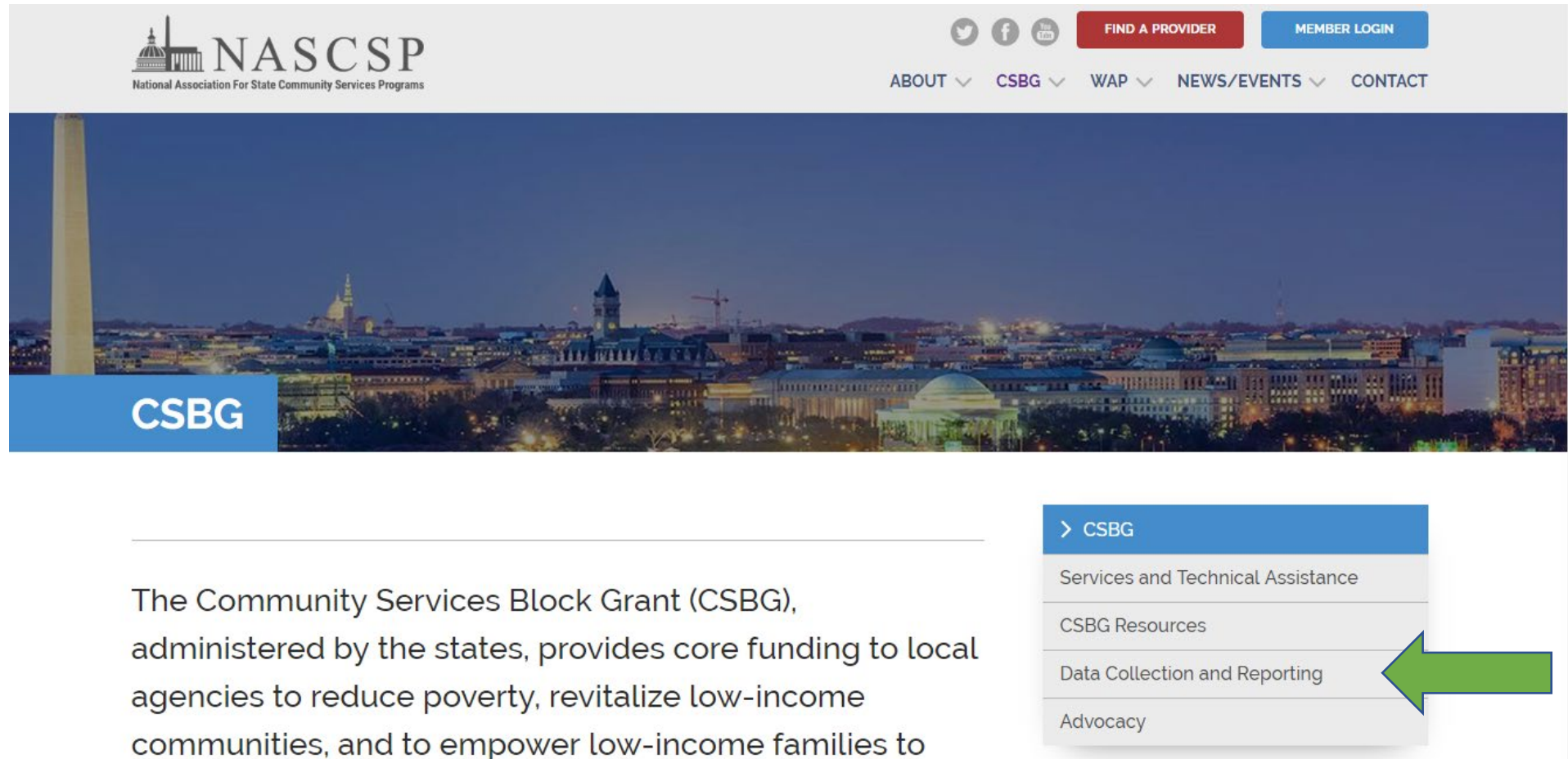






## Tools and Resources

# www.nascsp.org



The screenshot shows the NASCSP website. The header includes the NASCSP logo (National Association For State Community Services Programs) and navigation links: ABOUT, CSBG, WAP, NEWS/EVENTS, and CONTACT. There are also buttons for 'FIND A PROVIDER' and 'MEMBER LOGIN'. The main banner features a night cityscape with a blue 'CSBG' overlay. Below the banner, a text block describes the CSBG. To the right, a dropdown menu for 'CSBG' is open, showing options: 'Services and Technical Assistance', 'CSBG Resources', 'Data Collection and Reporting' (highlighted with a green arrow), and 'Advocacy'.

**NASCSP**  
National Association For State Community Services Programs

[ABOUT](#) [CSBG](#) [WAP](#) [NEWS/EVENTS](#) [CONTACT](#)


[FIND A PROVIDER](#) [MEMBER LOGIN](#)

**CSBG**




The Community Services Block Grant (CSBG), administered by the states, provides core funding to local agencies to reduce poverty, revitalize low-income communities, and to empower low-income families to

- > CSBG
  - Services and Technical Assistance
  - CSBG Resources
  - Data Collection and Reporting
  - Advocacy

www.nascsp.org



**NASCSP**  
National Association For State Community Services Programs



[FIND A PROVIDER](#)

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## Data Collection and Reporting



CSBG
Services and Technical Assistance
CSBG Resources
> Data Collection and Reporting
Annual Report
DATA Task Force
CSBG IS Survey
National Report and State Fact Sheets
Advocacy



**NASCSP Data** keeps its

# Questions?



Scan here to complete the  
evaluation for this session!

