



PEAAK Oversight, Monitoring, and Reporting

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PEAAK Oversight, Monitoring and Reporting

Workshop Overview: The Office of Community Services, Division of Community Assistance will lead a discussion and explore how reporting and monitoring intersect, including describing current monitoring processes and how the CSBG State Plans and CSBG Annual Reports facilitate successful oversight and monitoring review.

PEAAK Oversight, Monitoring, and Reporting

AGENDA



Legislative Requirement for State Assessments (Monitoring)



Performance, Evaluation, Accountability, Accessibility, Knowledge (PEAAK)



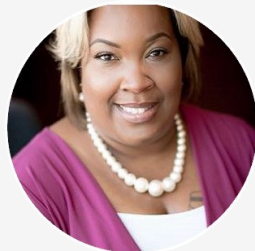
Components of Effective Oversight

Meet the Presenters



**Charisse
Johnson**

Division of Community
Assistance
Director



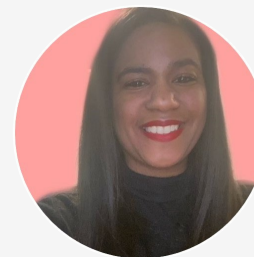
**Verna
Best**

Program Operations
Branch Chief



**Melissa
Joseph**

Financial Operations &
Accountability
Branch Chief



**M. Monique
Alcantara**

Management &
Program Analyst



Office of Community Services (OCS) 4 Priorities

Administer

Priority 1: Administer high quality programs that reach those most in need

Lift Up

Priority 2: Lift up voices from the field

Implement

Priority 3: Implement cross-cutting initiatives

Amplify

Priority 4: Amplify connections to Administration priorities

Community Services Block Grant (CSBG)



CSBG PRIORITIES



REDUCING POVERTY



**REVITALIZING LOW-
INCOME COMMUNITIES**



**EMPOWERING LOW-INCOME
INDIVIDUALS & FAMILIES**

Performance

- Community Needs Assessment
- American Customer Satisfaction Index (ACSI)
- Organizational Standards
- Accountability Measures
- ROMA Next Gen

Evaluation

- Organizational Standards
- Accountability Measures
- ROMA Next Gen
- Monitoring
- Oversight

Accountability

- Monitoring
- Oversight
- CSBG State Plan
- CSBG Annual Report

Accessibility

- Making the CSBG Story Available
 - OCS Annual Report
 - Congressional Report
 - CSBG Performance Management website

Knowledge

- How well do you know your CSBG Story?
 - CSBG State Plan
 - CSBG Annual Report
 - CSBG Performance Management website

Legislative Requirement for Monitoring

- OCS conducts standard monitoring reviews as required under Section 678B(c) of the CSBG Act:
 - *“...shall conduct in several states in each fiscal year evaluations (including investigations) of the use of funds received by the states under this subtitle in order to evaluate compliance”.*
- Monitoring reviews follow a standard monitoring protocol addressing administrative, programmatic, and fiscal compliance with CSBG Act requirements.



5 Key Components of Oversight & Monitoring

**Administrative
Oversight**

**Program
Operations &
Management**

**Data
Collection &
Reporting**

**Financial
Oversight &
Accountability**

**Technical
Support &
Corrective
Action**

OCS explores and understands how CSBG state lead agencies discuss oversight and management design and activities.

CSBG state lead agencies describe and provide documentation demonstrating the agency's approach to oversight and monitoring to support compliance with legislation.

- Funding Releases
- Legislative Hearings
- Adequate Board Representation
- Public Inspections
- Termination and Reduction in Funding
- Nondiscrimination Provisions
- Prohibition of Political Activities
- Use of Grant Funds for Real Property Purchases and Renovation
- Training and Technical Assistance





OCS explores and understands how CSBG state lead agencies effectively manage and oversee all areas.

CSBG state lead agencies intentionally focuses on the administration to meet the goals of CSBG within their state, carry out the provisions of the CSBG Act, and describe the design and structure of CSBG within their state.

- State Administrative Codes and Legislation/Oversight Policy and Procedures/Contractual Language
- Use of funds for individuals with low-income
- Community Needs Assessment
- Discretionary Funds
- ROMA
- State Plan
- Community Action Plans
- Training and Technical Assistance
- Program Coordination and Partnerships

OCS explores and understands how the CSBG state lead agencies use data from their state network to inform the administration based on the needs of their state.

CSBG state lead agencies describe how the administration of CSBG provides effective oversight, adapts to changing needs (e.g., natural shifts in the community, natural disasters, public health crises), and show understanding of the type of data collected to oversee the provision of quality services for individuals, families, and communities with low-income.

- State Plan
- Annual Report (CSBG, CARES, Disaster)
- Review Memos
- OLDC via GrantSolutions.gov
- Eligible Entities List
- National Performance Indicators
- Training and Technical Assistance





OCS explores and understands the state lead agency's approach to providing effective management and oversight of all financial and fiduciary responsibilities.

CSBG state lead agencies describe applicable fiscal and monitoring operations in accordance with the CSBG Act.

- Internal Controls
- Budgeting
- Accounting Systems
- Audit Resolution
- Risk Management
- Indirect and Administrative Cost
- Training and Technical Assistance
- Property Management

OCS explores and understands the CSBG state lead agency's approach to providing effective management and oversight of corrective action and technical support activities.

CSBG state lead agencies describe how monitoring and oversight inform training and technical assistance and corrective action.

- Quality Improvement Plans
- Corrective Action Plans
- CSBG IM 116
- Training and Technical Assistance



QUESTIONS



THANK YOU