

*“Agents of Change”*

# **2022 Annual Training Conference**

October 24-28 | Minneapolis, Minnesota



[www.nascsp.org](http://www.nascsp.org)

# welcome

On behalf of the Board of Directors and staff, it is our great pleasure to welcome you to the NASCSP 2022 Annual Training Conference! We hope you are as excited as we are to be in the great City of Minneapolis, here in the Land of Ten Thousand Lakes, Minnesota.

We look forward to our conferences all year long but this one is a special one – coming back together for our first in-person conference since the winter of 2020! We are truly thrilled to be able to share space again and invite you to join us in making the most of it. Make time to catch up with your peers and partners. Introduce yourself to new colleagues and fresh faces. Visit with our sponsors and explore the area. The Twin Cities attractions offer a wide range of things to see and do. History, arts and culture, sustainability, sports, urban outdoor adventure, and more— choices to meet a variety of interests.

Our conference program is driven by member feedback as well as the current lay of the land. We will learn about critical and foundational topics, from federal partner updates to Uniform Guidance and of course, we will have time to network and rebuild connections after such a long time apart.

As we shift our gaze to the national level, we see it is a special time for both the Community Services Block Grant (CSBG) and the Weatherization Assistance Program (WAP). The CSBG Reauthorization Act collected more than 120 co-sponsors and was passed out of the House, signaling a high level of support. The Bipartisan Infrastructure Law (BIL) passed and with it, \$3.5 billion in funds for WAP. The Weatherization Readiness Fund was funded in appropriations for the first time ever and as we gather in Minneapolis the Weatherization Assistance Program Improvement Act, introduced by Senator Reed of Rhode Island and co-sponsored by Senators Collins (R-ME), Shaheen (D-NH), and Coons (D-DE) is moving forward as an addition to the National Defense Authorization Act. It truly has been a groundbreaking time. While we should take a moment to celebrate, we must also stay focused on the horizon, seizing opportunities for CSBG and WAP that are ahead and preparing for the challenges that come with increased resources and attention.

NASCSP is pleased to again offer the State Monitor's Training (SMT) for WAP and CSBG. The SMT focuses on improving monitoring within the network and is especially valuable whether you have been a monitor for 20 days or 20 years. The goal is to provide State Offices with tools and resources for program improvement and achieving high performance.

For this conference, the staff and board members have curated a set of workshops that will bring you a wide range of timely topics, practical tips, and tools for success. These workshops will bring peers, partners, and federal and state representatives, together to engage in common conversation, strategy development, and visioning, all with an emphasis on helping NASCSP members succeed.

We hope you are as excited as we are to spend time together learning, connecting, and growing. Cheers to being back together again!

Sincerely,



**Beverly Buchanan, CCAP**  
*Board President*



**Jeannie Chaffin, CCAP**  
*Interim  
Executive Director*

**Beverly Buchanan, CCAP**  
NASCSP Board President

**Jeannie Chaffin, CCAP**  
NASCSP Interim Executive Director



**JOIN THE CONVERSATION** | Follow us on social media @NASCSP for the latest news and info about the conference, to connect with and meet other attendees, and for the latest photos and videos from this year's conference. Use **#NASCSPAC22** for all of your posts.

**BADGES & RIBBONS** | Badges are required for admittance to all sessions, meals, and the reception. If you lose your badge, please go to the conference registration desk for a replacement. NASCSP staff and Board will be identified with ribbons on their name badges and are available to offer assistance.

**COVID-19** | During the conference, wearing a mask is strongly recommended (except for when eating or drinking). Masks have been provided in your conference bags and extras are available at the registration desk. Wherever possible, NASCSP will try to support and enforce social distancing with seating arrangements during all sessions.

We will provide the option to participate in a color-coding system on badges for attendees to identify their comfort level with interactions with other attendees. Be sure to stop by the registration desk to get your badge sticker.

**Red Dot:** I am not comfortable with contact

**Yellow Dot:** I am willing to elbow/fist bump

**Green Dot:** I am willing to shake hands and hug

**CONFERENCE EXHIBITORS** | Please visit our exhibitors prior to morning sessions, at the end of the day, and during breaks to learn more about their products and services. **NOTE:** All of our exhibitors paid exhibitor fees or have provided support for the conference. Their presence here constitutes neither an explicit nor implicit endorsement by NASCSP of their products or services.

**SMILE, YOU MAY BE ON CAMERA** | NASCSP reserves the exclusive right to photograph, film, and/or record attendees and materials throughout the conference. The productions of such may be freely disseminated for purposes including, but not limited to, outreach, education, and informational efforts.

## **NCAP ENERGY OFFICE HOURS** |

Aimee Gendusa-English, Project Director, Energy Partnerships at National Community Action Partnership, will be scheduling office hours at the NASCSP Conference. The Energy Partnerships Project highlights, fosters and facilitates leveraging opportunities and successes for Weatherization subgrantees. If you would like to meet with Aimee, call or text (773) 988-9748 to set up a time to chat during the conference. Feel free to also reach out to her via the conference app. WAP attendees may want to consider scheduling time to meet with Aimee on Wednesday morning (from 10:15am - 11:30am) when they are out of conference sessions.

**CONFERENCE MATERIALS** | In an effort to be environmentally friendly and conserve resources, we will not print presentations. The link to download presentations was sent out prior to the conference. All final presentations will be made available on [nascsp.org](https://nascsp.org) within two weeks of the conclusion of the conference.

**EVALUATION FORMS** | In the hustle and bustle of moving from session to session, coupled with the mass exodus to get to the airport on the last day, we have moved to an online evaluation process. We will send out daily emails highlighting the events for the day and include links for you to complete session evaluations. Please take a few moments to provide us with your honest feedback as it will assist us in future conference planning.

**WIFI** | Conference Wi-Fi is sponsored by:



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*Funding for this conference was made possible in part by cooperative agreements from the U.S. Department of Health and Human Services (DHHS) and the U.S. Department of Energy (DOE). The views expressed in conference materials/publications and by speakers/facilitators do not necessarily reflect the official policies of the DHHS and DOE; nor does mention of trade names, commercial practices or organizations imply endorsement by the U.S. Government.*



A photograph of three wind turbines silhouetted against a vibrant sunset sky with shades of purple, pink, and orange. The image is framed by a large white diagonal shape on the left side.

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WAP Program Manager



**Jeannie Chaffin, CCAP**  
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**Khari Grant**  
Program Support Associate



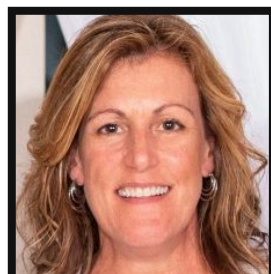
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CSBG Program Manager



**Britt Pomush**  
Senior Public Affairs  
Specialist



**Hugh Poole**  
CSBG Director



**Andrea Schroer**  
Weatherization Director



**Raymond Thomas**  
Director of Training and  
Technical Assistance



**Cheryl Williams**  
Incoming Executive Director  
(as of 12/1/22)

\*Not pictured  
**Mary Cousins**  
Operations Director

**Muska Kamran**  
Director of Research

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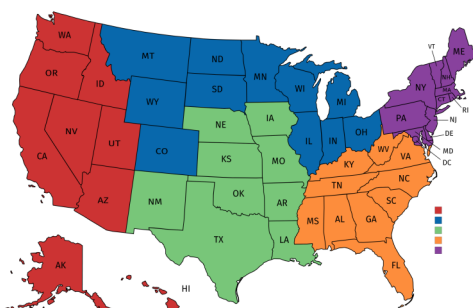
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**Anna Sainsbury**, CSBG - WI (Alt)  
**Stephanie Insinna-Sahondo**, WAP - WI  
**Maddy Kamalay**, WAP - MI (Alt)

### Region 5:

**Karen Dunn**, CSBG - WA  
**Leslie Taylor**, CSBG - CA (Alt)  
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## NASCSP REGIONAL REPRESENTATIVES

### Region 1:

**Ditzah Wooden-Wade**, CSBG - MA  
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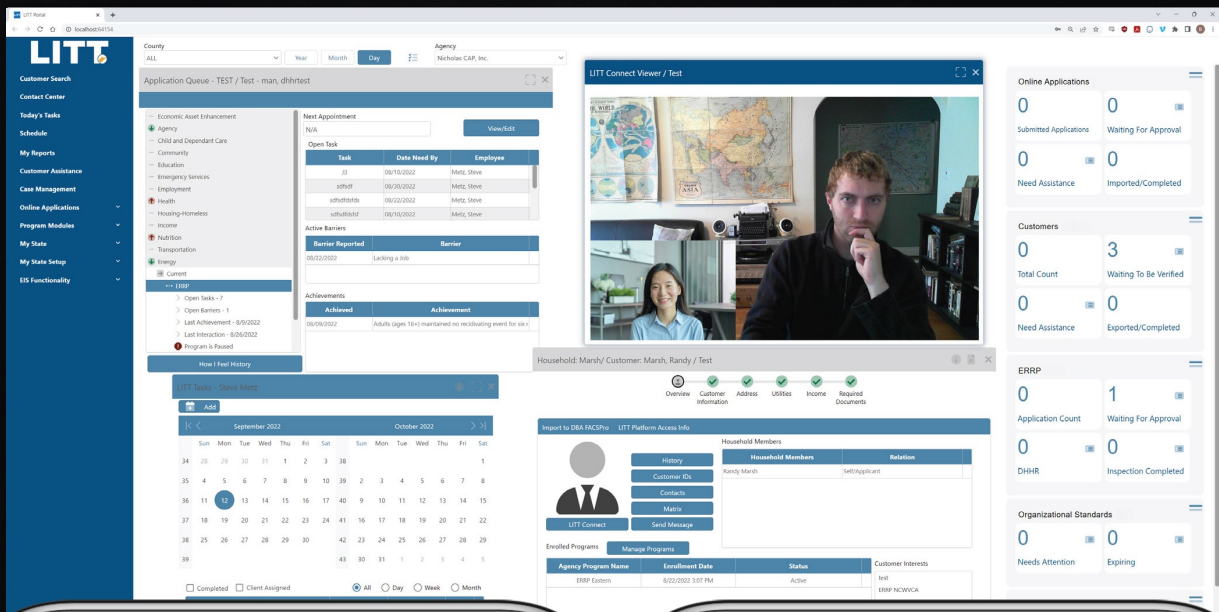
### Region 2:

**Shelly Woda**, CSBG - WV  
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# CSBG/WAP State Monitor's Training

## 24 MONDAY | ORCHESTRA BALLROOM

9:00 AM - 10:00 AM

### Continental Breakfast & Joint Welcome

10:00 AM - 11:30 AM

### U.S. Department of Energy (DOE) Office of the Inspector General Presentation on Waste, Fraud, and Abuse

Waste, fraud, and abuse are surefire ways to torpedo a program and can have lasting effects. Join the Office of Inspector General representing DOE to discuss how to look for red flags and address issues before they make it to the newspaper. We will explore lessons learned from compliance issues during the ARRA funding.

Facilitator: **Jonathan Ballew**, *WAP Senior Program Manager, NASCSP*

Presenter: **Adam Lorenzen**, *Special Agent, U.S. Department of Energy, Office of Inspector General*

11:30 AM - 1:15 PM

Lunch | **On your own**

1:15 PM - 2:30 PM

### Monitoring Overview: What Is (Isn't) in an Agency Audit

The Agency Single Audit ensures that Subgrantees have a third-party to review program expenditures and fiscal processes. How can a monitor use this to inform their monitoring approach? Learn the ins and outs of the Agency Single Audit and what it can and cannot offer your monitoring team.

Facilitator: **Lauren Johnson**, *CSBG Program Manager, NASCSP*

Presenter: **Kevin Myren**, *CPA*

2:30 PM - 2:45 PM - Break

2:45 PM - 4:00 PM

### Risk, Risk Analysis, and Internal Controls

If onsite fiscal monitoring only happens once a year, how can we assess agency health for the other 51 weeks of the year? This session will explore agency internal controls and assessment procedures to define risk levels.

Facilitator: **Jonathan Ballew**, *WAP Senior Program Manager, NASCSP*

Presenter: **Kevin Myren**, *CPA*

4:00 PM - 5:00 PM

### Key Concepts From Uniform Guidance

The Uniform Guidance is the guiding federal rulebook for fiscal compliance but can seem intimidating to those of us who are not accountants or attorneys. NASCSP's CPA will break this down to make it understandable for everyone.

Facilitator: **Lauren Johnson**, *CSBG Program Manager, NASCSP*

Presenter(s): **Kevin Myren**, *CPA*



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# WAP State Monitor's Training

## 25 TUESDAY | ORCHESTRA BALLROOM

8:00 AM - 8:30 AM

Continental Breakfast | Prefunction

8:30 AM - 9:45 AM

### Monitoring - Purpose and Procedures

Monitoring is crucial to determine program compliance, performance, impact, and areas for program improvement. Learn about the statutory, regulatory, and programmatic underpinnings of the monitoring process and ensure your state is getting the most out of the monitoring process.

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenters: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP; **Derek Schroeder**, Lead Policy Advisor for Technical Operations, Weatherization and Intergovernmental Programs Office, U.S. Department of Energy

9:45 AM - 10:45 AM

### Getting All You Can From the Desk Review

The desk review is a powerful tool to ensure compliance, but with technical, programmatic, and fiscal elements it can be difficult for a monitor to put together all the pieces. This session will assist monitors in finding red flags in the submitted documents and making determinations on the quality of work, training opportunities, and the technician's general level of understanding. We will explore an appropriate timeline for desk reviews and methods to get the most out of the desk review.

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenters: **Troy Cucchiara**, Green Initiatives Manager, New Mexico Mortgage Finance Authority; **Andrew Woodruff**, Assistant Training Center Director, Community Housing Partners

10:45 AM - 11:00 AM - Break

11:00 AM - 12:15 PM

### Best Practices in Monitoring and Most Common Findings

This session will highlight best practices and most common findings in the WAP network. We will also explore ways to ensure continuity between monitors and processes to take your monitoring to the next level.

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenter: **Derek Schroeder**, Lead Policy Advisor for Technical Operations, Weatherization and Intergovernmental Programs Office, U.S. Department of Energy

12:15 PM - 1:15 PM

Lunch | Grand Ballroom E-G

1:30 PM - 2:45 PM

### Monitoring Multifamily Buildings

Multifamily buildings are a crucial component of affordable housing, but how do we monitor them? This session will explore the idiosyncrasies of monitoring multi-family buildings, necessary timelines, process, and the required participants.

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenters: **Stephanie Insinna-Sahondo**, WAP Director, Colorado Energy Office; **Ben Tucker**, Training and Technical Assistance Specialist, Minnesota Department of Commerce

# WAP State Monitor's Training

## 25 TUESDAY | ORCHESTRA BALLROOM

2:45 PM - 3:45 PM

### Monitoring Updates for the BIL, WRF, and Competitive Grants

Join us as DOE staff discuss requirements to monitor BIL funds, competitive grants, Weatherization Readiness Funds, and the implications for SHPO and NEPA compliance.

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenters: **Erica Burrin**, Program Manager, **Brittany Price**, Project Officer, and **Derek Schroeder**, Lead Policy Advisor for Technical Operations, Weatherization and Intergovernmental Programs Office, U.S. Department of Energy

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenters: **Erica Burrin**, Program Manager, **Brittany Price**, Project Officer, and **Derek Schroeder**, Lead Policy Advisor for Technical Operations, Weatherization and Intergovernmental Programs Office U.S. Department of Energy

3:45 PM - 4:00 PM - Break

4:00 PM - 5:00 PM

### Subgrantee Monitoring Analysis Overview and Programmatic Peer Exchange

WPN 20-4 requires Grantees to submit a Subgrantee monitoring analysis overview. Join our panel of Grantee administrators to find out what this entails and how to develop one. We will explore ways to turn monitoring results into useful information that informs T/TA needs.

Facilitator: **Jonathan Ballew**, WAP Senior Program Manager, NASCSP

Presenters: **Phil Crow**, Lead Weatherization QA Monitor, Wisconsin Division of Energy, Housing, and Community Resources; **Andrew Etue**, Manager, Weatherization Compliance and Inspections, Washington State Department of Commerce

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# CSBG State Monitor's Training

## 25 TUESDAY | MARQUETTE 4-7

8:00 AM - 8:30 AM

Continental Breakfast | Prefunction

8:30 AM - 10:45 AM

### Monitoring Framework

Monitoring plays a vital role for State administrators to track program compliance, performance, impact, and help identify areas for programmatic and operational improvement for eligible entities. This session will provide a foundational overview of the monitoring process, including federal and state requirements, uniform guidance, and more!

Facilitator: **Hugh Poole**, CSBG Director, NASCSP

Presenters: **Lauren Johnson**, CSBG Program Manager, and **Hugh Poole**, CSBG Director, NASCSP

10:45 AM - 11:00 AM - Break

11:00 AM - 12:15 PM

### Preparing for an OCS Monitoring Visit

The Office of Community Services (OCS) is required to conduct monitoring of CSBG State lead agencies. This session will provide a preview of what States can expect from a monitoring visit. States that have recently undergone OCS monitoring will share tips and tricks on how to plan ahead, prepare, organize, present documentation, and respond to inquiries for a smooth visit. This will be a lively and informative discussion!

Facilitator: **Hugh Poole**, CSBG Director, NASCSP

Presenters: **Adrian Angel**, State CSBG Program Manager, Office of Community Assistance, Illinois Department of Commerce and Economic Development; **Manuel Rosa**, Director of Community Services, New York State Department of State; **Kris Schoenow**, Executive Director, and **Melanie Sanford**, Deputy Director, Bureau of Community Action and Economic Opportunity, Michigan Department of Health and Human Services

12:15 PM - 1:15 PM

Lunch | Grand Ballroom E-G

1:30 PM - 3:45 PM

### Monitoring Best Practices

This session will provide an overview of both NASCSP and State best practices regarding monitoring. Attendees will learn some best practices in areas like setting clear expectations, developing an effective approach, conducting risk assessments, reviewing organizational standards, tripartite boards, and more!

Facilitator: **Hugh Poole**, CSBG Director, NASCSP

Presenters: **Jessica Brown**, Federal/State CSBG Grant Manager, Washington State Department of Commerce; **Cynthia Bryant**, Lead Program Manager, Georgia Department of Human Services; **Cho Heide**, CSBG Program Specialist, Idaho Department of Health and Welfare; **Lauren Johnson**, CSBG Program Manager, **Hugh Poole**, CSBG Director, NASCSP

3:45 PM - 4:00 PM - Break

4:00 PM - 5:00 PM

### Addressing Monitoring Issues

Unfortunately, issues with monitoring are not uncommon. In this session, an overview of common findings and recommendations will be shared. Program and fiscal compliance monitoring issues will also be reviewed, along with best practices for implementing corrective action.

Facilitator: **Hugh Poole**, CSBG Director, NASCSP

Presenters: **Matt Fitzgerald**, Director, Virginia Office of Economic Opportunity, Virginia Department of Social Services and NASCSP Board Vice President; **Francie Mathes**, CCAP, Director, Office of Economic Opportunity, Minnesota Department of Human Services; **Anna Sainsbury**, CSBG Contract Manager, Wisconsin Department of Children and Families

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# CORE CONFERENCE

## 26 WEDNESDAY

7:30 AM - 8:00 AM

Continental Breakfast | [Grand Ballroom Foyer](#)

8:00 AM - 9:00 AM

Opening Plenary | [Grand Ballroom E-G](#)

Join us for opening remarks from the NASCSP Board president, executive director, and local officials as we kick off the start of our conference.

Presenters: **Peggy Flanagan**, *Lieutenant Governor, State of Minnesota (recorded message)*; **Grace Arnold**, *Commissioner, Minnesota Department of Commerce*; **Beverly Buchanan, CCAP**, *CSBG Grants Manager, Arkansas Department of Human Services and NASCSP Board President*; **Melvin Carter**, *Mayor, City of Saint Paul (invited)*; **Jeannie Chaffin, CCAP**, *Interim Executive Director, NASCSP*; **Maria McCoy**, *Tribal Elder*

9:00 AM - 9:45 AM

Federal Partner Update | [Grand Ballroom E-G](#)

The Community Services Block Grant (CSBG) and Weatherization Assistance Program (WAP) play a critical role in alleviating the causes and conditions of poverty. Changing the face of poverty across the nation requires the effort of many. Join us for a message from our federal partners at the U.S Department of Health and Human Services and the U.S. Department of Energy as they share some of their top priorities within the administration as it relates to the CSBG and WAP.

Facilitator: **Beverly Buchanan, CCAP**, *CSBG Grants Manager, Arkansas Department of Human Services and NASCSP Board President*

Presenters: **Dr. Henry McKoy**, *Director, Office of State and Community Energy Programs and AnnaMaria Garcia*, *Director, Weatherization and Intergovernmental Programs Office, U.S. Department of Energy*; **Dr. Lanikque Howard**, *Director, Office of Community Services, Administration for Children and Families, U.S. Department of Health and Human Services*

9:45 AM - 10:15 AM

Networking Break | [Grand Ballroom Foyer](#)

10:15 AM - 11:30 AM

Annual Business Meeting | [Grand Ballroom E-G \(Members Only\)](#)

### NON-MEMBER SESSION

**CSBG: State/State Association Relationships | Marquette 2-3 (CSBG Non-Members)**

In this session, attendees will break into roundtable discussions to deep-dive questions about the value of State office/association relationships and what helps them thrive. Facilitated by NCAP, and State office/association pairs with demonstrated experience in this area, participants will come away with actionable steps to help develop and/or improve their own network relationships following this discussion.

Facilitator: **Aaron Wicks**, *Vice President, Organizational Capacity Building, National Community Action Partnership*

Presenters: **Cynthia Bryant**, *Lead Program Manager, Georgia Department of Human Services*; **Alex Diaz**, *CSBG Program Manager, Colorado Department of Local Affairs*; **Ben Faul**, *Program Administrator, North Dakota Department of Commerce*; **Bill Grant**, *Executive Director, Minnesota Community Action Partnership*; **Josiah Massingale, CCAP**, *Executive Director, Colorado Community Action Association*; **Francie Mathes, CCAP**, *Director, Office of Economic Opportunity, Minnesota Department of Human Services*; **Andrea Olson, CCAP**, *Executive Director, Community Action Partnership of North Dakota*; **Consuela Thompson**, *Interim Executive Director, Georgia Community Action Association*; **Maribeth Schneber-Rhemrev, CCAP**, *Director, Organizational Capacity Building*, and **Aaron Wicks**, *Vice President, Organizational Capacity Building, National Community Action Partnership*

WAP Attendees, consider using this time to schedule appointments with the National Community Action Partnership Energy Office. See page 3 for details.



# CORE CONFERENCE

## 26 WEDNESDAY

11:30 AM - 12:45 AM

Lunch | On your own

12:45 PM - 2:45 PM

**CSBG: Member Planning & Action |**  
**Marquette 4-5 (Members Only)**

**WAP: Member Planning & Action |**  
**Grand Ballroom E-G (Members Only)**

NASCSP staff and board regional representatives will facilitate regional discussions on critical CSBG/WAP topics related to program administration. The Planning and Action session is an important peer-to-peer networking opportunity to highlight developments and innovations in your region. Come meet your peers and connect with this amazing network of professionals.

### NON-MEMBER SESSIONS

12:45 PM - 1:30 PM

**CSBG: Pathways to Excellence | Marquette 2-3**

Every community deserves the best possible Community Action Agency (CAA). Excellence requires a strong foundation built on the Organizational Standards. It also requires going beyond them and institutionalizing best-in-class practices from fellow CAAs. This session will provide useful resources and describe the journey from compliance to excellence.

Facilitator: **Maribeth Schneber-Rhemrev, CCAP, Director, Organizational Capacity, National Community Action Partnership**

Presenters: **Maribeth Schneber-Rhemrev, CCAP, Director, and Aaron Wicks, Vice President, Organizational Capacity Building, National Community Action Partnership**

**WAP: Why Aggressive Air Sealing is More Important Than Ever | Marquette 6-8**

Stopping air leakage was one of the first measures in WAP 45 years ago. And today, air sealing is still important as ever. Whether it's meeting the program's core tenant of lowering

occupant's bills, increasing a home's durability, or lowering heating/cooling loads to help make a home electrification ready, aggressive air sealing remains the key to a successful weatherization job. This session will provide a brief overview of the physics of air movement, examples of the impacts of infiltration on reducing heating loads, and show how states can keep their focus on air sealing as they ramp up.

Facilitator: **Aimee Gendusa-English, Project Director, Energy Partnerships, National Community Action Partnership**

Presenters: **Brad Carpenter, Weatherization Program Manager, Utah Department of Housing and Community Development; Jake McAlpine, Manager of Technical Support, The Energy Conservatory**

1:30 PM - 1:45 PM - Break

1:45 PM - 2:45 PM

**CSBG/WAP: Telling the Community Action Agency Story | Orchestra Ballroom**

The work of CCAP is necessary as it complements the history, trajectory and impact of the mission and purpose of the Community Action Network. How we lead, why we lead, and when we lead are tied to our history and our impact on the lives of the communities that we serve.

Facilitator: **Maribeth Schneber-Rhemrev, CCAP, Director, Organizational Capacity Building, National Community Action Partnership**

Presenters: **Brenda Nettles, Case Manager, LaKeisha Williams, Community Outreach Coordinator, Mobile Community Action, Inc.; Maribeth Schneber-Rhemrev, CCAP, Director, Organizational Capacity Building, National Community Action Partnership**

2:45 PM - 3:15 PM

**Networking Break | Grand Ballroom Foyer**

# CORE CONFERENCE

## 26 WEDNESDAY

**3:15 PM - 4:30 PM**

### **CSBG: ACSI Linkages | Orchestra Ballroom**

The American Customer Satisfaction Index (ACSI) provides data and information helpful in identifying areas for operational improvement. Linkages are a "driver of satisfaction" on the ACSI and were identified as an area of improvement for many states. A small group of CSBG administrators who scored high on the ACSI in this area have conducted research over the last few months to identify promising practices regarding linkages. Come learn about these promising practices and how you can implement them at your State Office.

Facilitator: **Lauren Johnson**, *CSBG Program Manager, NASCSP*

Presenters: **Beverly Buchanan**, *CCAP, CSBG Grants Manager, Arkansas Department of Human Services and NASCSP Board President*; **Jaimi Clifford**, *CSBG State Coordinator, Maine Department of Health and Human Services*; **Kate Blunt**, *Consultant*; **Matt Fitzgerald**, *Director, Virginia Department of Social Services and NASCSP Board Vice-President*; **Lauren Johnson**, *CSBG Program Manager, NASCSP*; **Megan Meadows**, *Chief, Community Services Division, Ohio Department of Development*; **Karen Quackenbush**, *Program Manager, Utah Department of Housing and Community Development*

### **WAP: Approaches to Setting Up Statewide Multifamily WAP | Grand Ballroom E-G**

With BIL funds bringing significant funding increases to the WAP, States are considering expanding into multifamily weatherization and exploring new options on how they administer multifamily WAP. Join us as we hear from several state managers who have used a single vendor or multi-vendor approach to setting up multifamily programs. New Mexico and ICAST will present their delivery model which leverages landlord contributions and minimizes the work needed from the state or local agencies to complete multifamily WAP.

Facilitator: **Andrea Schroer**, *WAP Director, NASCSP*

Presenters: **Troy Cucchiara**, *Green Initiatives Manager, New Mexico Mortgage Finance Authority*; **Ryan Kristoff**, *Director of Business Development, International Center for Appropriate and Sustainable Technology*; **Stephanie Insinna-Sahondo**, *WAP Director, Colorado Energy Office*

**4:45 PM - 6:30 PM**

### **George Floyd Pilgrimage | Grand Ballroom E-G**

The George Floyd Global Memorial (GFGM) exists to conserve stories of resistance to racial injustice and to curate spaces for all people to grieve, pay respect, and be a voice for justice. Join us for a brief presentation from the GFGM executive director, Jeanelle Austin, who will prepare our hearts and minds to embark upon a pilgrimage to George Floyd Square, a made space, where a fluid memorial has been organically constructed and thoughtfully, and lovingly maintained by a self-organizing network of caretakers. It is a space for art and mourning, sustenance (literal and spiritual) and safety, grieving and gathering, resources and resistance. It is a space reclaimed, born of— and nourished by care. Following our pilgrimage, we will reconvene to debrief.

**NOTE:** NASCSP has secured transportation to George Floyd Square from the hotel. The bus will depart immediately following the pre-pilgrimage presentation and return to the hotel around 6:30pm. Space is limited and is first available to those who reserved their slot in advance. Reservations can be made at the registration desk.



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# CORE CONFERENCE

## 27 THURSDAY

8:00 AM - 8:45 AM

Breakfast | [Grand Ballroom Foyer](#)

8:45 AM - 10:00 AM

### CSBG: Workforce, Talent Management, and Leadership | [Marquette 3-8](#)

In today's workforce, finding and keeping high-performing talent is a challenge. Every work industry has been hit hard and State CSBG offices and eligible entities are no exception. In this session, you will learn some tips and tricks on how to combat these challenges.

Presenters: **Bill Grant**, Executive Director, Minnesota Community Action Partnership; **Liz Kuoppala**, CCAP, Executive Director, MAHUBE-OTWA Community Action Partnership; **Erick Garcia Luna**, Regional Outreach Director, Federal Reserve Bank of Minneapolis; **Andrea Olson**, CCAP, Executive Director, Community Action Partnership of North Dakota

### WAP: U.S. Department of Energy (DOE) Federal Perspectives and Updates | [Orchestra Ballroom](#)

DOE Weatherization Assistance Program managers will provide an overview of regulatory updates, recently released Weatherization Program Notices, the current status on the Enhancement and Innovation funds, SERC and Community Scale Pilot funds, Justice 40, BIL updates, and other important federal topics.

Facilitator: **Andrea Schroer**, WAP Director, NASCSP

Presenters: **Erica Burrin**, Program Manager, **Amy Klusmeier**, Project Officer, **Katy Kujawski**, Project Officer, **Brittany Price**, Project Officer, **Derek Schroeder**, Lead Policy Advisor for Technical Operations, and **Michael Tidwell**, ORISE Fellow, Weatherization and Intergovernmental Programs Office U.S. Department of Energy

10:00 AM - 10:30 AM

Networking Break | [Grand Ballroom Foyer](#)

10:30 AM - 11:30 AM

### CSBG: P.E.A.A.K. Performance Management | [Marquette 3-8](#)

OCS continues to refine aspects of the CSBG Performance Management Framework. This session will provide information and resources to strengthen performance management for the administration of CSBG with emphasis on oversight, monitoring, data collection and reporting practices.

Facilitator: **Stuart Campbell**, Deputy Director of Federal Resources, Maryland Department of Housing and Community Development

Presenters: **Monique Alcantara**, Management and Program Analyst, **Verna Best**, Program Operations Branch Chief, **Charisse Johnson**, Division Director, and **Norris Phillip III**, Financial Analyst, Division of Community Assistance, Office of Community Services, U.S. Department of Health and Human Services

### WAP: U.S. Department of Energy Federal Perspectives II - Q&A | [Orchestra Ballroom](#)

DOE Weatherization Assistance Program managers and the NASCSP Board WAP chair will conduct a live question and answer session. Have burning questions about WAP implementation, operations, training, and monitoring? Bring your questions to this informational session.

Facilitator: **Jeff Heino**, Weatherization Policy Manager, Wisconsin Division of Energy, Housing and Community Resources and NASCSP WAP Chair

Presenters: **Erica Burrin**, Program Manager, **Amy Klusmeier**, Project Officer, **Katy Kujawski**, Project Officer, **Brittany Price**, Project Officer, **Derek Schroeder**, Lead Policy Advisor for Technical Operations, and **Michael Tidwell**, ORISE Fellow, Weatherization and Intergovernmental Programs Office U.S. Department of Energy

# CORE CONFERENCE

## 27 THURSDAY

11:45 AM - 1:00 PM

### NASCSP Awards Luncheon | Grand Ballroom E-G

1:15 PM - 2:30 PM

### CSBG: Aligning Systems to Advance Equity at the Federal, State, and Local Levels | Marquette 3-8

America's racial inequities are often on display and fuel social isolation and economic instability for families and communities across the country. In response, many states and communities are making progress towards understanding the root of racial disparities across various domains and redefining and aligning their systems to make them equitable for everyone. During this session, you will hear and learn from partners at all levels who are engaged in leading the charge on centering their work more deeply in racial equity.

Facilitator: **Tiffney Marley, CCAP**, *Senior Vice President, Practice Transformation, National Community Action Partnership*

Presenters: **Verna Best**, *Program Operations Branch Chief, Division of Community Assistance*, and **Angela Green**, *Regional Administrator, Administration for Children and Families, U.S. Department of Health and Human Services*; **Tikki Brown**, *Assistant Commissioner, Children and Family Services, Minnesota Department of Human Services*; **Denise Harlow, CCAP**, *Chief Executive Officer, National Community Action Partnership*

### WAP: U.S. Integrating Solar Into Weatherization | Orchestra Ballroom

What is the pathway for more renewables in the WAP? Learn from state managers how they navigated the DOE approval process for integrating solar into the WAP with a pilot program. State managers will share their experiences and lessons learned from implementing solar including leveraging other funding sources and partnerships. The

National Renewable Energy Laboratory (NREL) will provide updates from recent research on barriers and successful solar integration policies.

Facilitator: **Andrea Schroer**, *WAP Director, NASCSP*

Presenters: **Juan Lamboy**, *WAP Program Manager, Puerto Rico Office of Public Energy Policy*; **Justin Lindall**, *Weatherization Field Monitor*, **Juliana Williams**, *Energy Markets and Policy Specialist, National Renewable Energy*

2:30 PM - 2:45 PM - Break

2:45 PM - 3:45 PM

### General Session: National and State Perspectives on CSBG and WAP Leaders as Agents of Change | Grand Ballroom E-G

Join us as national and state leaders share their perspectives on future opportunities and challenges for the Community Services Block Grant (CSBG) and the Weatherization Assistance Program (WAP). This panel will hold a dynamic discussion about how leaders spring forward from the pandemic and embrace new opportunities to coordinate and integrate funding streams and programs to achieve greater impact and success for the families and communities served by CSBG and WAP.

Facilitator: **Jeannie Chaffin, CCAP**, *Interim Executive Director, NASCSP*

Presenters: **Tikki Brown**, *Assistant Commissioner of Children and Family Services, Minnesota Department of Human Services*; **Sandy Fazeli**, *Senior Managing Director, National Association of State Energy Officials*; **Denise Harlow, CCAP**, *Chief Executive Officer, National Community Action Partnership*; **Michelle Gransee**, *Minnesota State Energy Office Director, Minnesota Department of Commerce*

3:45 PM - 4:15 PM

### Networking Break | Grand Ballroom Foyer

# CORE CONFERENCE

## 27 THURSDAY

4:15 PM - 5:15 PM

### CSBG: Efficient and Effective State Practices for CSBG Grant Contracting | Marquette 3-8

Efficient and effective grant contracting is a key role for State offices. In this session, you will learn from other states that have shown strength in this area. The session will particularly highlight how they prepare, develop, and administer their CSBG grants and amendments.

Facilitator: **Lauren Johnson**, CSBG Program Manager, NASCSP

Presenters: **Karen Dunn**, Federal/State CSBG Program Manager, Washington State Department of Commerce; **Francie Mathes**, CCAP, Director, Office of Economic Opportunity, Minnesota Department of Human Services; **Anna Sainsbury**, CSBG Contract Manager, Wisconsin Department of Children and Families

### WAP: Innovative Workforce Strategies and Pilots for the New Generation | Orchestra Ballroom

Tackling workforce challenges will take intentional, creative partnerships to succeed. Xcel Energy and the Center for Energy and Environment have come together to design a workforce development pilot program by recruiting, training, and ultimately employing women and Black, Indigenous, people of color (BIPOC) living in areas of concentrated poverty in St. Paul and Minneapolis. Learn how they recruit and train new participants, and how participants are placed into energy auditor and insulation installer internships. AMPACT, Serve Minnesota, and MN CAA are partnering with AmeriCorps to create opportunities for people to serve their communities, support weatherization staff, and learn about building science and climate and social justice. The Climate Impact Corps has completed its pilot year, placing AmeriCorps members with two WAP agencies performing energy audits, retrofits, solar PV home assessments, and homeowner education and outreach.

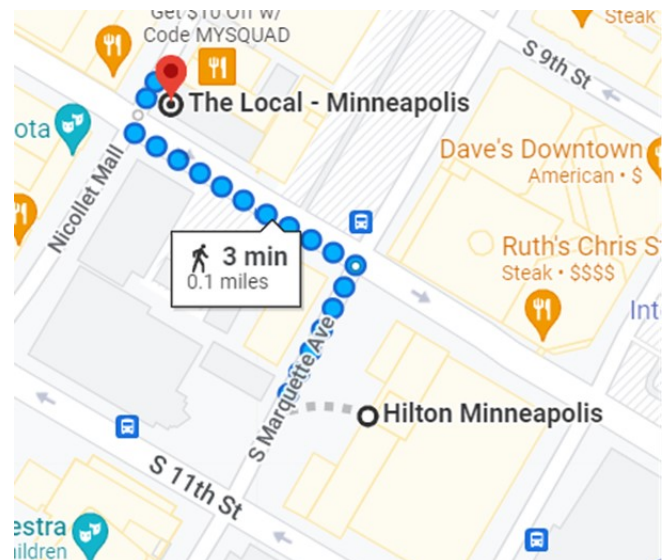
Facilitator: **Allison Moe**, Project Manager, National Renewable Energy Laboratory

Presenters: **Dylan Kelly**, Director of Climate Programs, AMPACT; **Sharon Delcambre**, Impact and Improvement Evaluator, Serve Minnesota; **Allison Moe**, Project Manager, National Renewable Energy Laboratory; **Rebecca Olson**, Senior Director of Residential and Community Energy, Center for Energy and Environment; **Xavier Walter**, State Outreach Coordinator, Building Performance Association

6:00 PM - 8:00 PM

### NASCSP Reception | The Local - Minnesota

Come out and join your colleagues at The Local (931 Nicollet Mall, Minneapolis, MN), for an evening of magic, music, food, and fun! **Costumes are highly encouraged**, and prizes will be awarded for the best costume. To get there from the host hotel, exit from the main entrance and head towards South 10th Street. Turn left onto South 10th street and walk one block to Nicollet Mall. Turn right on Nicollet Mall and The Local will be on your right hand side.





# CORE CONFERENCE

## 28 FRIDAY

8:00 AM - 9:00 AM

### Continental Breakfast | Grand Ballroom Foyer

CSBG sessions will begin at 8:30am.

8:30 AM - 9:45 AM

### CSBG: Engaging the Network in State Office Policy and Procedure Development | Marquette 3-8

Clear, concise policies and procedures are important elements of an effectively run CSBG State Office. This session features peers who took a creative approach to revise their program's policies and procedures with an emphasis on reducing the administrative burden on eligible entities while ensuring compliance with federal, state, and local laws and requirements

Facilitator: **Hugh Poole**, CSBG Director, NASCSP

Presenters: **Clint Cottam**, Executive Director, Community Action Partnership of Utah; **Alex Diaz**, CSBG Program Manager, Colorado Department of Local Affairs; **Josiah Massingale**, CCAP, Executive Director, Colorado Community Action Association; **Karen Quackenbush**, Program Manager, Utah Department of Housing and Community Development; **Lauren Johnson**, CSBG Program Manager, **Hugh Poole**, CSBG Director, NASCSP

9:00 AM - 9:45 AM

### WAP: The 46th Annual Weatherization Day Celebration | Orchestra Ballroom

Join us for a celebration of the 46th anniversary of the nationally recognized Weatherization Day, which is October 30th each year.

9:45 AM - 10:15 AM

### Networking Break | Grand Ballroom Foyer

10:15 AM - 11:30 AM

### CSBG: State CSBG Funding | Marquette 3-8

Do you get State CSBG funding? Are you interested in learning how some states have achieved this? Are you curious to know what it could do for your network? Washington State and Minnesota garnered significant wins with their state legislatures awarding annual funding to augment their annual CSBG award. Hear how this impacted their ability to serve their communities and how you may be able to work with your State Association, other key players, and the State legislature to establish an award that could be in effect for years

Facilitator: **Hugh Poole**, CSBG Director, NASCSP

Presenters: **Karen Dunn**, Federal/State CSBG Program Manager, Washington State Department of Commerce; **Bill Grant**, Executive Director, Minnesota Community Action Partnership; **Francie Mathes**, CCAP, Director, Office of Economic Opportunity, Minnesota Department of Human Services

### WAP: Beneficial Electrification and the Future of the WAP | Orchestra Ballroom

WAP has never been better positioned to add new technologies into the program. Join us to learn how new technologies can expand the reach of Weatherization. This session will show you how you can maximize your impact with these new technologies and get a sneak peek at the results from the August Continuous Improvement Workshop on the future of WAP.

Facilitator: **Jonathan Ballew**, Senior Program Manager, NASCSP

Presenters: **Margaret Cherne-Hendrick**, Senior Lead, Innovation and Impact, Fresh Energy; **Michelle Gransee**, State Energy Office Director, and **Ben Tucker**, Training and Technical Assistance Specialist, Minnesota Department of Commerce; **Pat Huelman**, Associate Professor, University of Minnesota; **Rebecca Olson**, Senior Director of Residential and Community Energy, Center for Energy and the Environment; **Juliana Williams**, Energy Markets and Policy Specialist, National Renewable Energy Laboratory

# CORE CONFERENCE

## 28 FRIDAY

11:45 AM - 12:15PM

### Closing Plenary | [Grand Ballroom E-G](#)

Before you grab your boarding passes and Ubers, reconvene with your peers to discuss takeaways from the week and share next steps. Also, hear closing remarks from our Board President, Interim Executive Director, and Incoming Executive Director. Oh, and don't forget to keep your fingers crossed to win some great raffle prizes!

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### *Congratulations to the 2022 NASCSP Service Awards Recipients*

**Gwen Howe**

MARJORIE J WITHERSPOON AWARD

**Manuel Rosa**

ANN KAGIE SERVICE AWARD

**Bill Dixon**

JAMES GARDNER AWARD

**Bill Lazar**

JEAN DIGGS CHAMPION AWARD

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*Thank  
You!*

*NASCSP would like to thank our conference hosts:*

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**Minnesota Department of Commerce**

*..and everyone who helped make our first return to  
in-person events a huge success!*



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