# NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS

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# EMPOWERING PEOPLE - CHANGING LIVES THAT THE NASCSP THE STATE OF THE S

Workforce Revolution Attracting & Retaining Talent in the Midst of a Global Tsunami



## Workforce Revolution

Attracting & Retaining Talent in the Midst of a Global Tsunami

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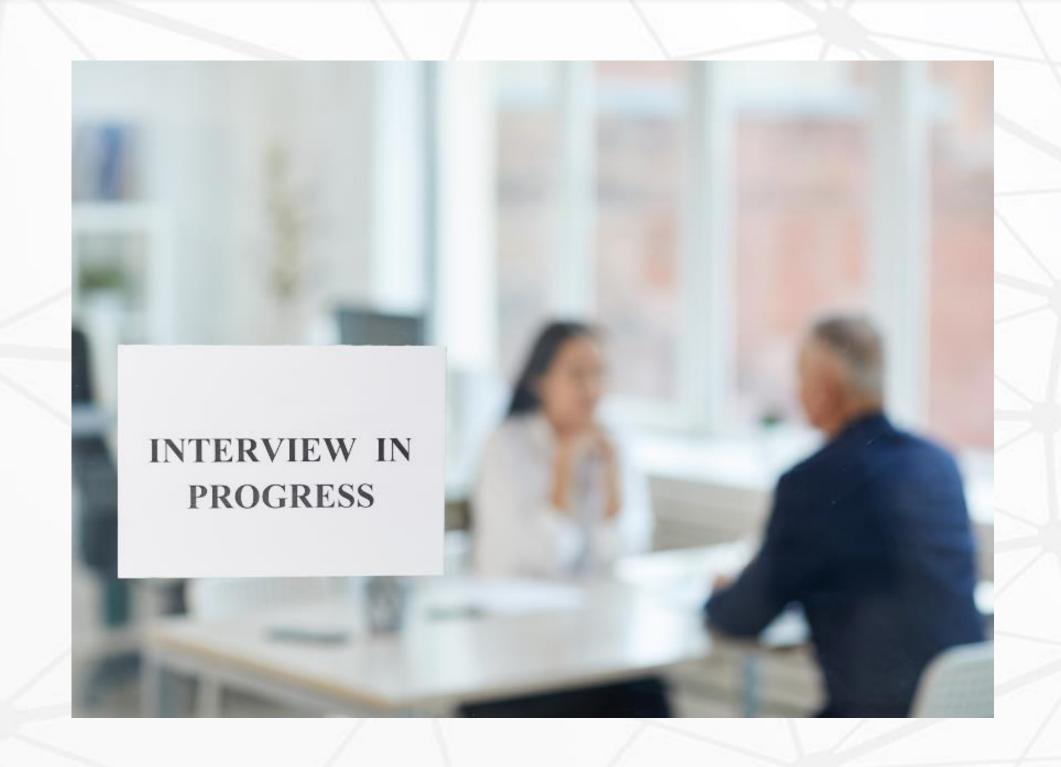


# Objectives

- Learn
- Employee Value Proposition (EVP) What is it?
- EVP vs. State Office Branding
- Impact Statements
- What is the "Why" or WIIFM?
- Employee Ambassadors



#### Before vs. After







Statistics 2021 DOL Reports & March 2021 Microsoft Work Trend Findings

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January 2022 – over 20 Million employees quit their jobs in the second half of 2021 "Great Resignation" or "Big Quit"

73% of workers surveyed want flexible remote work options to continue.

Remote job postings on LinkedIn increased more than 5x times during the pandemic.

Over 40% of the global workforce is considering leaving their employer this year and 46% are planning to move with remote work options.

### Trends

#### Some Hybrid Trends Leaders Need to Know:

- Flexible work is here to stay
- Leaders are out of touch with employees
- High productivity is masking an exhausted workforce
- Gen Z is at risk and will need to be re-energized
- Talent is everywhere in a hybrid work world



# Employee Value Proposition (EVP)

#### What is an EVP exactly?

The value a State Office offers to employees in return for the value they bring to the organization.

Benefits/Rewards Your State Office Offers (Value for Them)

Skills/Capabilities Employees/Candidates Bring (Value for You)



#### EVP

#### **EVP Statement**

Focused *internally* (what motivates and engages employees, helps retain top performers, attracts candidates)

Employee & Employer Brand - Externally-focused (e.g., State Office's reputation as an employer, social image, etc.). EVP can be used as part of that branding.

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#### EVP

#### WIIFM/WIIFT -

Reciprocity between employers and candidates/employees adding mutual benefit and value to one another's relationship.

What are your benefits/differentiators?



#### EVP

#### Attributes:

- Impact Statement
- Compensation & Benefits
- Work Life Integration
- State Office Culture
- Growth & Training
- Location



# EVP Impact Statements

What impact will you make? Deloitte

(inclusion, collaboration and performance)

How we care for Googles Google

(Supporting families, lifestyle, giving back, time off, financial support, employee growth)

Haven't reached your full potential yet? Neither have

we. There's more to be made. Hershey

(performance, growth and development - together, opportunity)



# EVP Statement Examples

"Call9 is a passionate team of innovators and builders, dreamers and doers. Ours is a dynamic environment that fosters talent, collaboration and growth. We deliver compassionate, patient-centric care from the moment of emergency and beyond, and we seek committed, creative individuals to drive this innovation across the country."

**E Sources** – "Have some fun while you're at it. We tackle complex challenges and work hard. We're risk-takers, fast learners, and experts in our field. Together, we're redefining an industry that's in desperate need of a shakeup. Our employees have strong work ethics, sharp intellects, and high energy. We reward that with great parties, a casual work environment, and playful activities."

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# Employee Ambassadors

- What is an Employee Ambassador?
- Why is it important?
- What is in it for your State Office and how can it drive recruitment efforts?





#### Colonie Police Department Recruitment





### Conclusion

#### Summary of Things to Consider

- EVP with Impact Statement
- Communicating an EVP
- Employee Ambassadors
- What Will Set Your State Office Apart



#### Thank You for Learning with Integra HR!







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