



Considerations

## RESPONDING TO INDIVIDUALS NEEDS

In response to COVID-19 States and CSBG eligible entities are enacting emergency disaster policies



The goal is to get money in families' hands so that they can meet their basics needs in a time of crisis. A family's needs vary and are emergent, as such cash assistance is an important service. CSBG eligible entities need to be intentional and consistent in how they report this important service.

Report what the cash assistance supports



Ask the family how they plan to use the cash assistance

For example, if the family says that they plan to use the cash assistance to pay the rent, utilities and buy technology to support their child's home learning environment, then report the services of rent (SRV 4c), utilities (SRV 4i), and school supplies (SRV 2k).

Report what the outcome achieved under existing Family National Performance Indicators (FNPIs)



Follow-up with the family and ask what changed in their lives

Cash assistance in and of itself or coupled with other services could produce different outcomes. Maybe it helped a family meet their basic needs for 90 days (FNPI 3a) or they avoid eviction (FNPI 4e) or maybe they have a sense of improved financial well-being (FNPI 3i). We have to follow-up with the family and ask in order to report.

Report an outcome by writing a new FNPI



Maybe there is not an FNPI that captures what changed for a family?

CAAs have the flexibility to create FNPIs that report the change that has been made in someone's life. For example, a CAA might choose to write the indicator "the number of individuals impacted by COVID who met their basic needs for 30 days because of cash assistance under CSBG CARES funding."