#### West Virginia Deferral Policy - Clutter Rating Photos

Here are the photos with rating scales that we implemented into our Deferral Policy. Our WVDO staff determined that anything comparable to or over 4 would be deferred at that time. Once these areas are accessible, the home can then be moved to the Workplan or Scheduling Queues.

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#### **PY2020 State Plan**

V.1.2 Approach to Determining Building Eligibility https://wvcad.org/assets/files/weatherization/PY-2020-DOE---WV-WAP-State-Plan.pdf

The WV WAP developed and implemented a WV WAP Deferral Policy on August 21, 2012, to assist in the decision to defer weatherization assistance on an eligible dwelling in attempt to standardize the procedure throughout West Virginia. As per the policy, a deferral does not mean that weatherization assistance will never be available, but that work must be postponed until the problems at the home can be resolved. Subrecipient crews and contractors are expected to pursue all reasonable options on behalf of the client, within program guidelines. After an on-site visit has been conducted, if conditions warrant and the subrecipient determines that the home meets one (1) or more of the following deferral conditions, a letter must be sent to the client outlining the conditions present at the dwelling and the justification for deferral. The reason for deferral must be selected and documented in the database management system and the database management system automatically generates the deferral letter with the proper justification to be submitted to the client.

Possible deferral conditions include but may not be limited to the following...

- e. Excessive debris and clutter in and around the dwelling that limits access to the dwelling and areas within the dwelling:
- Clutter Image Rating: Living Room Dwelling deferred with range of 4 or Greater
- Clutter Image Rating: Bedroom Dwelling deferred with range of 4 or Greater
- Clutter Image Rating: Kitchen Dwelling deferred with range of 4 or Greater...

# **Clutter Image Rating: Living Room**

Please select the photo below that most accurately reflects the amount of clutter in your room.



















7

### **Clutter Image Rating: Bedroom**

Please select the photo that most accurately reflects the amount of clutter in your room.

















8

9

# **Clutter Image Rating Scale: Kitchen**

Please select the photo below that most accurately reflects the amount of clutter in your room.



