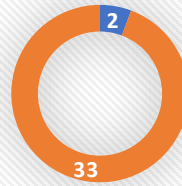


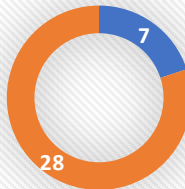
## Q4 Grantee Survey Summary

**Is your state agency currently under a furlough due to COVID-19?**



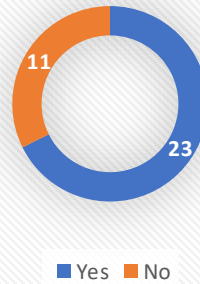
■ Yes ■ No

**Are any of your local agencies closed, furloughed or quarantined due to COVID-19?**

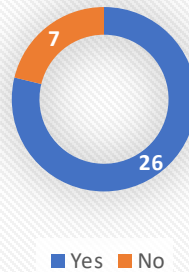


■ Yes ■ No

## Are you tracking COVID-19 related deferrals?



## Are you currently experiencing equipment and material shortages or delays?

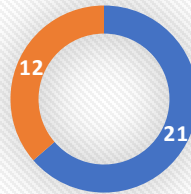


**Please describe the shortages or delays you are experiencing.**

- Appliances (Refrigerators Freezers Furnaces Heating/Cooling Appliances, Etc.) (19)
- Windows (3)
- PPE (4)
- HVAC Equipment (4)

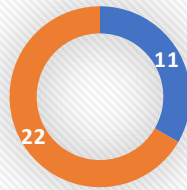
## Q4 Grantee Survey Summary

**Is your state currently under a travel restriction that is impacting your ability to perform on-site monitoring?**



■ Yes ■ No

**Are you utilizing or planning to utilize any remote or virtual monitoring applications?**



■ Yes ■ No

### Q4 Grantee Survey Summary

Please provide any additional comments on how your office is responding to the COVID-19 pandemic and any assistance your office would find helpful.

State	Agency Name	Comment
Puerto Rico	Department of Economic Development and Commerce	A protocol was made for auditors' visits
Mississippi	MS. Dept. Of Human Services	Agencies have not been able to get into client home due the upswing of cases.
New York	NYS Homes and Community Renewal	Because of increased costs, it's harder to reach a SIR for some items. A dispensation on this (ex: allowing a .9 SIR) would help. A deadline extension beyond 3/31 (for 4/1 states) would help. An increase in the allowable max ACPU, admin (to 10%), and health and safety percentage would be greatly helpful.
Wisconsin	State of Wisconsin-Department of Administration	Continuing to conduct required administrative reviews remotely using the document upload feature in our system. DOE inspections will continue to occur as circumstances allow with our contracted provider. Continuing to do status calls with our network every two weeks.
Minnesota	MN Department of Commerce	Field monitoring is moving forward with a lot of COVID precautions. We have changed our administrative monitoring to all virtual. We have implemented CDC, OSHA, and local Health Department guidelines for all field staff and contractors that enter client's home. This has caused a not insignificant number of mechanical and some building shell contractors to not work with our program. Anecdotally, we hear that they do not want to do follow the guidelines and do the extra paperwork. State staff are 100% Teleworking through June 2021
Alaska	AHFC	I will do QCI in the field. I am doing program and other monitoring remotely.
Colorado	Colorado Energy Office	Limited restrictions to travel, but as a best practice, we're not currently doing any overnights for monitoring. We're piloting virtual monitoring on a few LEAP units
Hawaii	State of Hawaii - Office of Community Services	Note: We have queried our subgrantees concerning COVID-19 deferrals but none have been reported. We are still working on the unit inspection requirements for subgrantee monitoring. Any input will be appreciated.
Massachusetts	Department of Housing and Community Development (DHCD)	Our office instituted an "agreement to proceed" (liability waiver form) that must be signed before any PY 2020 WAP job can begin. We will monitor the COVID-19 situation to determine whether we pull our field monitors from the field at some future time.
Guam	Guam Energy Office	Our office is at 25% work force per Governor's executive order, however, GEO continues to conduct field work following COVID SOPs.

State	Agency Name	Comment
Kansas	Kansas Housing Resources Corporation	Programmatic and Fiscal monitoring is being conducted primarily by virtual means with reduced, if any, on-site time. Technical field monitoring has slowed but the plan is still to do it in person.
Oklahoma	Oklahoma Department of Commerce	Programmatic monitoring is being completed remotely, but with PPE, our technical monitor will be completing and moving forward with QAs. Logistically there have been challenges to scheduling (both for local agencies and for us) due to COVID. For example, a client becomes ill during the middle of a weatherization before completion, or QAs are delayed or cancelled last minute. In addition, COVID has in general, caused a back log of work in general, and it is hard to project manage and meet deadlines right now due to the backlog.
West Virginia	West Virginia Development Office	We are currently working on a different plan of action if the Governor shuts down the state. With cold weather setting in our agencies could meet the essential worker category. Certain counties might be off limits due to hotspot virus activity, but the other areas of the state might be less infected.
North Dakota	North Dakota Department of Commerce	We are looking into what remote monitoring will look like
Arizona	Arizona Department of Housing	We are nearly business as usual with the exception that staff are teleworking 4 out of 5 days each week. Then in the office on the 5th day.
Rhode Island	Department of Human Services	We are not able to travel to an IREC accredited facility for Comprehensive Training (EA, QCI) due to out of state travel restrictions.
Missouri	Department of Natural Resources	We are trying to minimize exposure inside homes during monitoring visits. We conduct all required testing; however, do not conduct some optional testing at this time. Conducting virtual exit interviews. -Production has slowed; however, all eighteen subgrantee's reworking.
Pennsylvania	PA Department of Community and Economic Development	We can submit special requests to go out to perform on site field monitoring but have not done do yet. We are conducting virtual monitoring but understand that it will not count towards our required DOE monitoring quotas.
Michigan	MDHHS-BCAEO	We have the option for the agencies to track COVID deferrals in our system, but they also can do so externally and most have opted for that option. Also, we may have to look into virtual monitoring options depending on how long we are out of the field, but we are hoping to be released back soon.
California	Dept. of Community Services & Development	We're working to do desktop client file reviews. Having agencies upload files to a safe FTP for review. Also have our 3rd party inspector starting to do QA visits (state has a travel ban) and we will be trying out virtual monitoring soon.