



#### ANNUAL TRAINING CONFERENCE

A Virtual Event

# How State Offices are Responding to COVID-19

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NASCSP | www.nascsp.org



#### Utah: State Community Services Office

- Disbursed FY19 and FY20 discretionary—based on formula
  - Immediate, flexible resource
- Updated CSBG Policies:
  - Used memos—flexible and could be issued as needed
    - Self-declaration of income
    - Electronic signature allowed for recorded phone application
- Weekly/bi-weekly meetings
  - clear communication/coordinate with other meetings (RAP/HAP)
- CSBG CARES application (opened April 2020)
  - abbreviated needs assessment embedded
- Participation in Rental Assistance and Housing Assistance programs (RAP/HAP)
  - Division decision to use CAAs as one stop shop—emergency rental assistance: ESG, HOME and State CARES funds
  - Immediate concern May 15 deadline—eviction protection

### Community Action Partnership of Utah (State Association)

- Training Gaps
  - Database adaptation and new programs (8/9 agencies use a database)
  - AMI v FPG Some agencies entirely new to HUD
  - Virtual Conference Addressing risk assessments / remote work / cyber security / etc.
  - Orienting New Staff / Region 8 Moodle

#### FPL Vs AMI Tool

		Effective January 15, 2				15, 2020						Effective April 1, 2020								
		10	0% FPL	12	5% FPL	18	35% FPL	20	00% FPL		30	)% AMI		50% AMI	6	0% AMI	ŧ	30% AMI	1	00% AMI
					aditional CSBG		USDA		TANF / CSBG		ES	G RRH	١	ESG HP		ME TBRA :019 HUD	CE	BG Small Cities		
Daggett					C30G				CODG	•					ĮΖ	JUDI CIU.		Cities		
	1	\$	12,760	\$	15,950	\$	23,606	\$	25,520		\$	18,100	\$	301,100	\$	33,480	\$	48,200	\$	60,20
	2	\$	17,240	\$	21,550	\$	31,894	\$	34,480		\$	20,650		34,400	\$	38,280		55,050	\$	68,8
	3		21,720		27,150		40,182		43,440		\$	23,250		38,700		43,080	\$	61,950		77,4
	4		26,200		32,750		48,470		52,400		\$	25,800		43,000		47,820	\$	68,800		86,0
	5		30,680		38,350		56,758		61,360		\$	27,900		46,450		51,660	\$	74,350		92,9
	6		35,160		43,950		65,046		70,320		\$	29,950		49,900		55,500	\$	79,850		99,8
		\$	39,640		49,550		73,334		79,280		\$	32,000		53,350		59,340	\$	85,350		106,6
	8		44,120		55,150		81,622		88,240		\$	34,100		56,800		63,180	\$	90,850		113,5
	9		48,600		60,750		89,910		97,200		\$	36,150		60,200		67,020	\$	96,350		120,5
	10		53,080		66,350		98,198		106,160		\$	38,200		63,650		70,860	\$	101,850		127,3
		\$	57,560		71,950		106,486		115,120		\$	40,250		67,100		74,700	\$	107,350		134,2
	12		62,040		77,550		114,774		124,080		\$	42,350		70,550		78,540	\$	112,850		141,0
		\$	66,520		83,150		123,062		133,040		\$	44,400		74,000		82,380		118,350		147,9
	14		71,000		88,750		131,350		142,000		\$	46,450		77,500		86,220		123,850		154,8
		\$	75,480		94,350		139,638		150,960		\$	48,550		80,850		90,060		129,350		161,7
luchesne	10	*	10,400	•	04,000	•	100,000	•	100,000		•	40,000	*	00,000	•	00,000	•	120,000	*	101,1
donesne	-	\$	12,760	\$	15,950	\$	23,606	\$	25,520		\$	15,600	\$	25,950	±	28,920	\$	41,550	\$	51,9
	2		17,240		21,550		31,894		34,480		\$	17,800		29,650		33,060		47,450		59,3
	3		21,720		27,150		40,182		43,440		\$	20,050		33,350		37,200	\$	53,400		66,7
	4		26,200		32,750		48,470		52,400		\$	22,250		37,050		41,280	\$	59,300		74,
	5		30,680		38,350		56,758		61,360		\$	24,050		40,050		44,640	\$	64,050		80,
	6		35,160		43,950		65,046		70,320		\$	25,850			\$	47,940	\$	68,800		86,0
		\$	39,640		49,550		73,334		79,280		\$	27,600		45,950		51,240	\$	73,550		91,9
			44,120		55,150		81,622		88,240		\$	29,400		48,950		54,540	\$	78,300		97,9
	9		48,600		60,750		89,910		97,200		\$	31,150			\$	57,840	\$	83,050		103,8
	10		53,080		66,350		98,198		106,160		\$	32,950		54,850		61,140	\$	87,800		109,7
		\$	57,560		71,950		106,486		115,120		\$	34,750			\$	64,440	\$	92,550		115,6
		\$	62,040		77,550		114,774		124,080		\$	36,500			\$	67,740	\$	97,300		121,6
		\$	66,520		83,150		123,062		133,040		\$	38,300		63,750	_	71,040	\$	102,000		127,5
	14		71,000		88,750		131,350		142,000		\$	40,050		66,700	\$	74,340	\$	106,750		133,4
		\$	75,480		94,350		139,638		150,960		\$	40,050		69,700	_	77,640		111,500		139,4
	15	Ψ	13,400	Ψ	34,330	Φ	133,030	Ψ	130,300		Ψ	41,030	Ψ	03,100	•	11,040	Ψ	111,500	Ψ	100,4

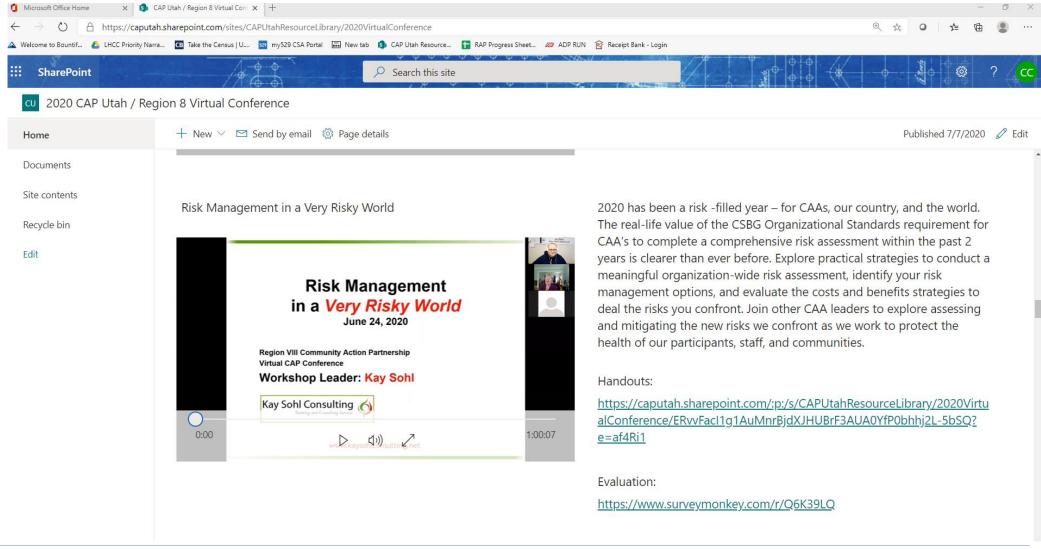
#### Extra Program / Reporting / Database Help

Prog	ram l	Defin	ition					E	xport To Select O	ne 🗸	<u>=</u>	Total = '
		<u>ld</u>	Year	Program	Funding Source	County	From	<u>To</u>	Countable Income	Allowable Services	Poverty Guidelines	<u>Eligibility</u>
		124	2020	HCD - Rental Assistance	2020 - TBRA-HOME (HUD (Department of Housing and Urban Development))	Daggett	03/27/2020	09/30/2020	Categories(32)	Services(5)	Guidelines(2)	Eligibility(1)
•		125	2020	HCD - Rental Assistance	2020 - TBRA-HOME (HUD (Department of Housing and Urban Development))	Duchesne	03/27/2020	09/30/2020	Categories(32)	Services(5)	<u>Guidelines(2)</u>	Eligibility(1)
		126	2020	HCD - Rental Assistance	2020 - TBRA-HOME (HUD (Department of Housing and Urban Development))	Uintah	03/27/2020	09/30/2020	Categories(32)	Services(5)	Guidelines(2)	Eligibility(1)
		131	2020	HCD - Rental Assistance	2020 - Housing Assistance Program (HAP) (Utah Department of Workforce Services)	Daggett	03/01/2020	09/30/2020	Categories(32)	Services(7)	<u>Guidelines(2)</u>	Eligibility(1)
•		132	2020	HCD - Rental Assistance	2020 - Housing Assistance Program (HAP) (Utah Department of Workforce Services)	Duchesne	03/01/2020	09/30/2020	Categories(32)	Services(7)	<u>Guidelines(2)</u>	Eligibility(1)
		133	2020	HCD - Rental Assistance	2020 - Housing Assistance Program (HAP) (Utah Department of Workforce Services)	Uintah	03/01/2020	09/30/2020	Categories(32)	Services(7)	Guidelines(2)	Eligibility(1)
•		139	2020	HCD - Rental Assistance	2020 - ESG CARES- RRH (HUD (Department of Housing and Urban Development))	Daggett	03/01/2020	09/30/2020	Categories(32)	Services(13)	Guidelines(2)	Eligibility(1)
	-	140	2020	HCD - Rental Assistance	2020 - ESG CARES- RRH (HUD (Department of Housing and Urban Development))	Duchesne	03/01/2020	09/30/2020	Categories(32)	Services(13)	Guidelines(2)	Eligibility(1)
		141	2020	HCD - Rental Assistance	2020 - ESG CARES- RRH (HUD (Department of Housing and Urban Development))	Uintah	03/01/2020	09/30/2020	Categories(32)	Services(13)	Guidelines(2)	Eligibility(1)
	-	128	2020	HCD - Rental Assistance	2020 - ESG CARES - HP (HUD (Department of Housing and Urban Development))	Daggett	03/27/2020	09/30/2020	Categories(32)	Services(13)	Guidelines(2)	Eligibility(1)
		129	2020	HCD - Rental Assistance	2020 - ESG CARES - HP (HUD (Department of Housing and Urban Development))	Duchesne	03/27/2020	09/30/2020	Categories(32)	Services(13)	<u>Guidelines(2)</u>	Eligibility(1)
		130		HCD - Rental Assistance	2020 - ESG CARES - HP (HUD (Department of Housing and Urban Development))	Uintah	03/27/2020	09/30/2020	Categories(32)	Services(13)	<u>Guidelines(2)</u>	Eligibility(1)
		127	2020	HCD - Rental Assistance	2020 - CSBG- CARES (CSBG (Community Service Block Grant))	All	03/27/2020	09/30/2020	Categories(32)	Services(13)	<u>Guidelines(1)</u>	Eligibility(1)

#### Region 8 Moodle – Intro to Community Action Course



#### Reprioritized Training Topics / Resource Library



#### Utah Community Action



#### Challenges

- Changing the way we interact with clients.
- Streamline new grant requirements as they were updated to meet the need of the Covid crisis.
- Meet a 5x expansion in demand (400 a month to 2,000 a month).
- Training new staff on case management practices, grant requirements and our data systems.

#### Strengths

- History of working with clients / community partners and an established framework for case management practices.
- Constant coordination with funding partners to identify challenges we were seeing.
- Communication with Community Action agencies across the State to ensure we are all following best practices.
- Flexibility with different funding sources to assist various populations impacted by Covid.





## Maine COVID-19 Social Supports

Megan Hannan
Executive Director
Maine Community Action Partnership

