



Our new approach

MWAG would reach out to SPs to collect potential policy changes

MWAG would sift through the suggestions and rank them in order of importance to the network

Commerce and a subset of MWAG would meet regularly to review potential solutions



A decorative blue arc with a textured, water-like pattern, curving from the top left towards the top right.

A trusted messenger can make all the difference

As a new approach to Weatherization policy discussion, Commerce has indicated a desire to work with MWAG to have input on policy. You are encouraged to complete this form with any ideas or suggestions on policy that **is causing an issue for you, is burdensome to work with or could use some tweaking** or is needed. The intent is for MWAG to create a prioritized list of issues or burdensome policies or policies that need fixing or are needed, so that a focus group of MWAG members can work on with Commerce to address them, if possible.

A decorative blue arc with a textured, water-like pattern, curving from the bottom left towards the bottom right.

From MWAG communication to WAP SPs

Example:

Please give a brief description of any WAP policy that is causing issues or is particularly burdensome for your agency to meet or could use some tweaking.

Please reference the applicable WAP policy (if there is one):

Please provide a description of the issue or reason that the policy is burdensome:

Please Provide suggestion(s) for improvement:

Please list your agency so that we may contact you for clarification, if needed:

From MWAG communication to WAP SPs

Next Step

- MWAG held an all-day meeting with SPs and State Staff (in listen only mode) after the suggestions were submitted.
- These suggestions were tabulated and presented to the group.
- SPs ranked policy change suggestions based on:
 - ease of accomplishment
 - how many SPs will benefit
 - is there a potential solution vs no option to fix it (which is why the state was involved)
- Each policy suggestion was discussed and then voted on. The state provided clarification or asked for clarification if needed.




THE RESULTS ARE IN!

30 policy suggestions were submitted by SPs.

- #1's "MUST" = 21 total
 - review these policies and see if we can come up with a possible change/solution
- #2's "NICE to Have" = 5 total
 - if we could review these and find a solution but they aren't a priority with the group
- #3's "NO" = 3
 - these are not a major issue or not an issue for many SPs so not reviewing at this time



A close-up photograph of two hands, one light-skinned and one dark-skinned, both wearing white dress shirts and dark suits, holding a golden telescope. The hands are positioned as if looking through the telescope. The background is a bright blue sky with scattered white clouds. A large, semi-transparent white circle is overlaid on the left side of the image, containing text.

At this point MWAG selected a small group of SPs to represent the statewide network and work with Commerce to refine the policy solutions.

But we needed that “catchy name”

WAP RATS

RATS = Review and Action Team

(Yes, we are looking for a new name! 😊)





The WAP RATs met 3 times in person and had several virtual calls

One in person meeting was conducted in conjunction with our Policy Advisory Council (PAC) meets

WAP PAC + WAP RATs = PAC RATs 😊

- Mobile Home Policy and training
- CAZ Testing
- DOE Priorities
- Standalone Process
- Change Orders Policy
- Monitoring
- Misc.



A group of people, mostly women, are gathered on a balcony or rooftop, celebrating. They are holding a large silver trophy high in the air. Some are wearing blue and white athletic gear. The background is a bright, slightly overexposed outdoor setting.

What We Accomplished?

- Use of LIHEAP funds for eligible home that did not have USDOE priority
- Modification to change order policy for crew-based SPs
- Adjustments to some common monitoring issues
- Overhaul of EAPWX standalone events
- Use of WA for Manual J calculations
- Some items were not changed, but needed clarification
 - Procurement limits
 - Fuel switches
 - Mobile home belly repair techniques
 - CAZ testing



What We Learn?

- There was some trepidation (on both sides) about this new process.
- There were uncomfortable conversations.
- Planning the conversations that were going to be uncomfortable created a better discussion on the topic.
- Communication and trust and a culture of working together to solve policy issues goes much farther than just rolling out new policies.

A photograph of a sandy beach with gentle waves washing onto the shore. The water is a mix of green and blue, with white foam from the waves. The sand is a light tan color. In the foreground, the words "THANK YOU" are written in the sand in a simple, hand-drawn style. The letters are slightly indented into the sand. The overall scene is peaceful and serene.

THANK YOU



Any
Questions



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