



ANNUAL TRAINING CONFERENCE

A Virtual Event

Taking Training and Technical Assistance Virtual

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2020

Most challenging year for many alive today loss of life, illness, stress, uncertainty, and fear at staggering highs

42% of US workers suddenly working / learning from home

95% of school children learning remotely at peak

33% unemployed at peak

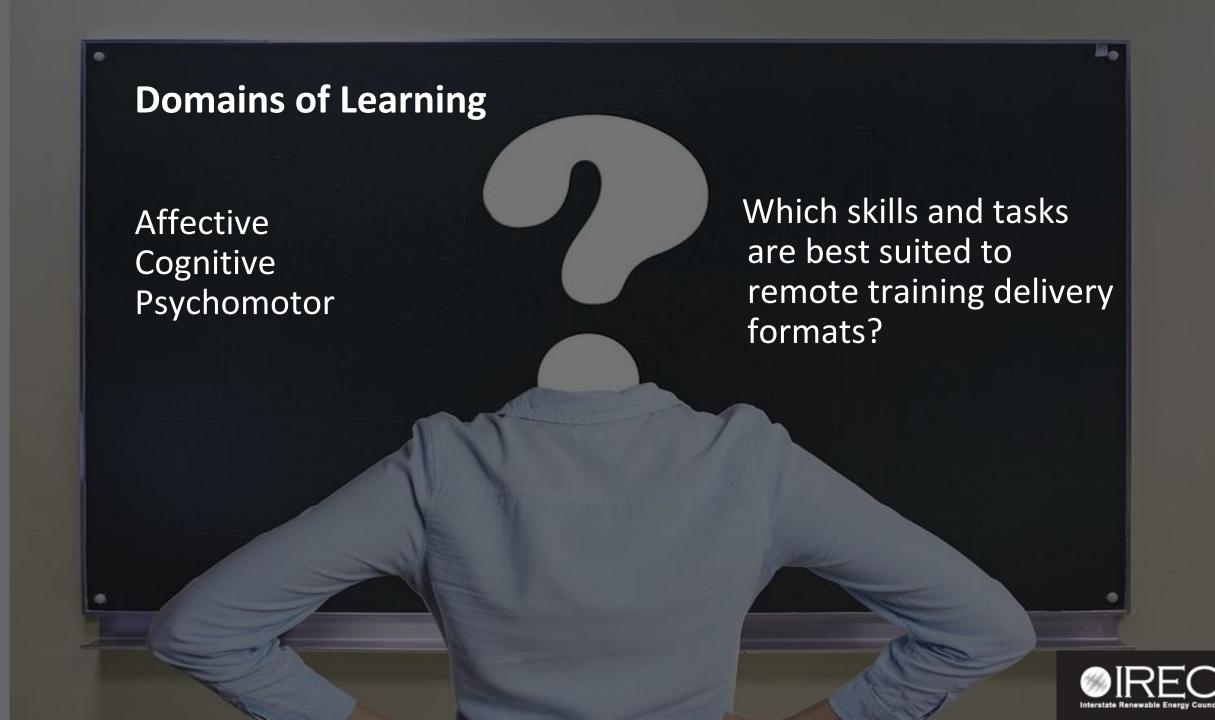
Out of a Crisis, New Ways of Being

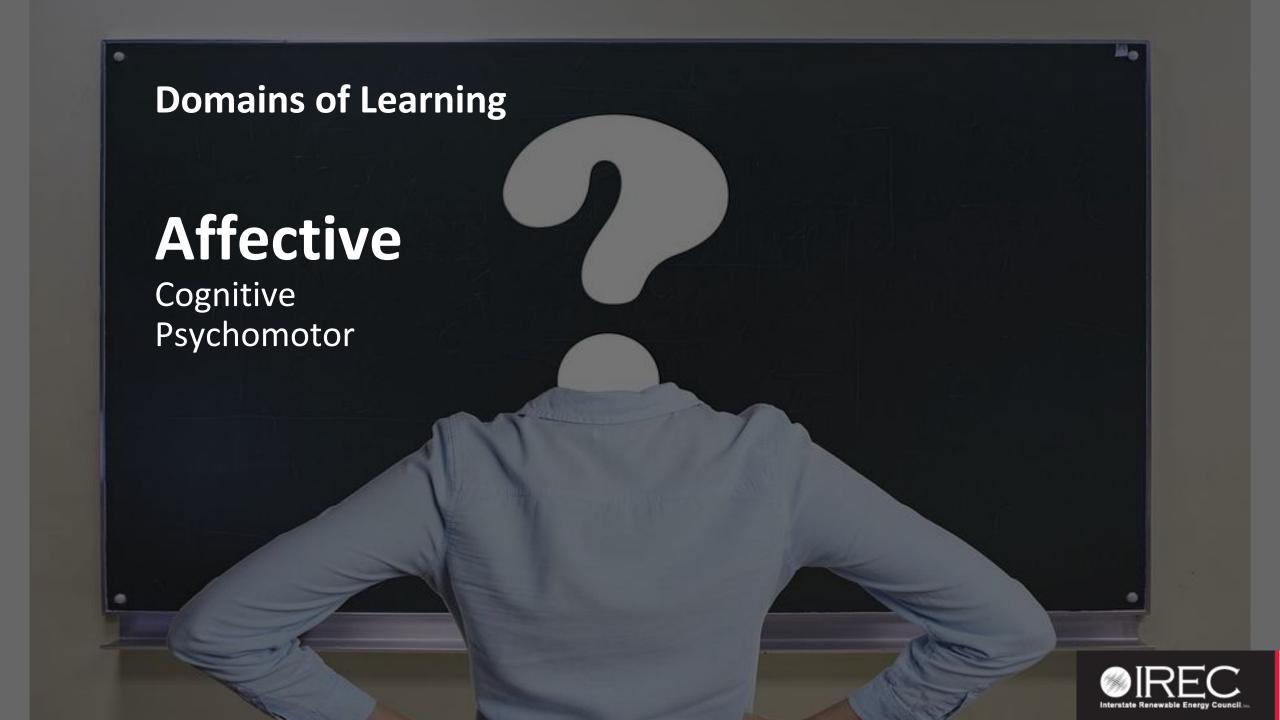
Major new opportunities to connect with workers, job seekers, and trainees all rapidly adjusting to remote technologies

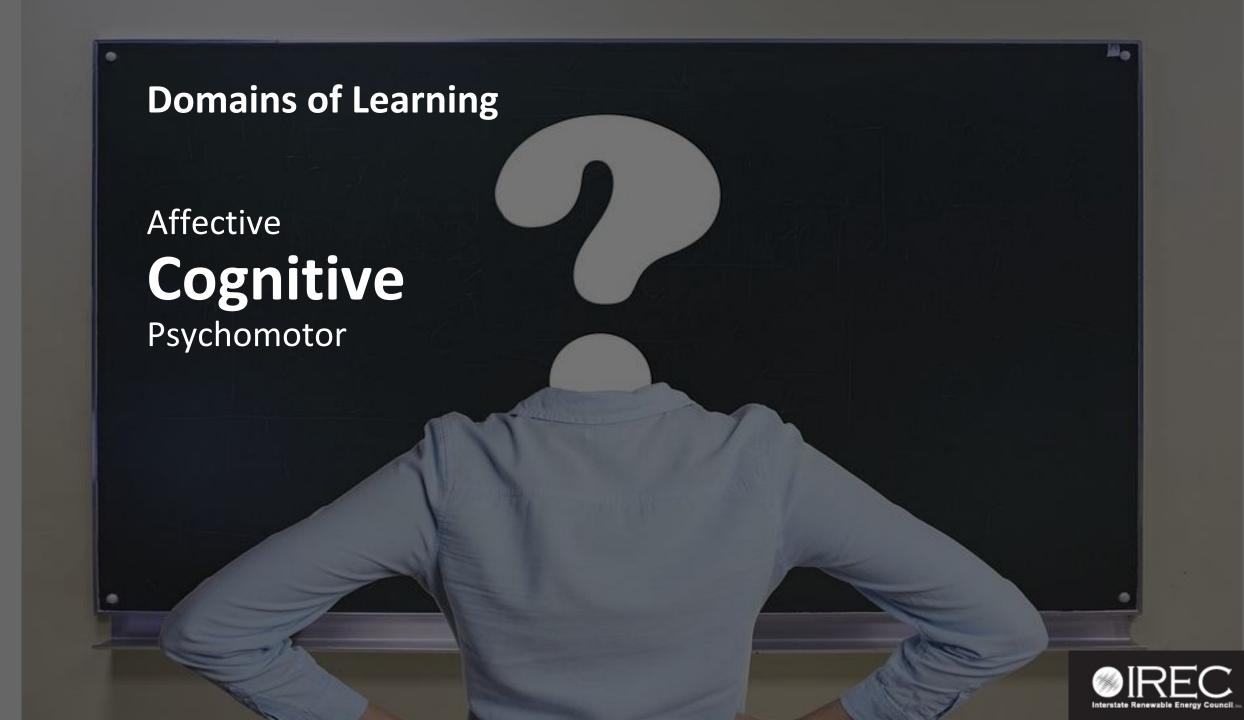


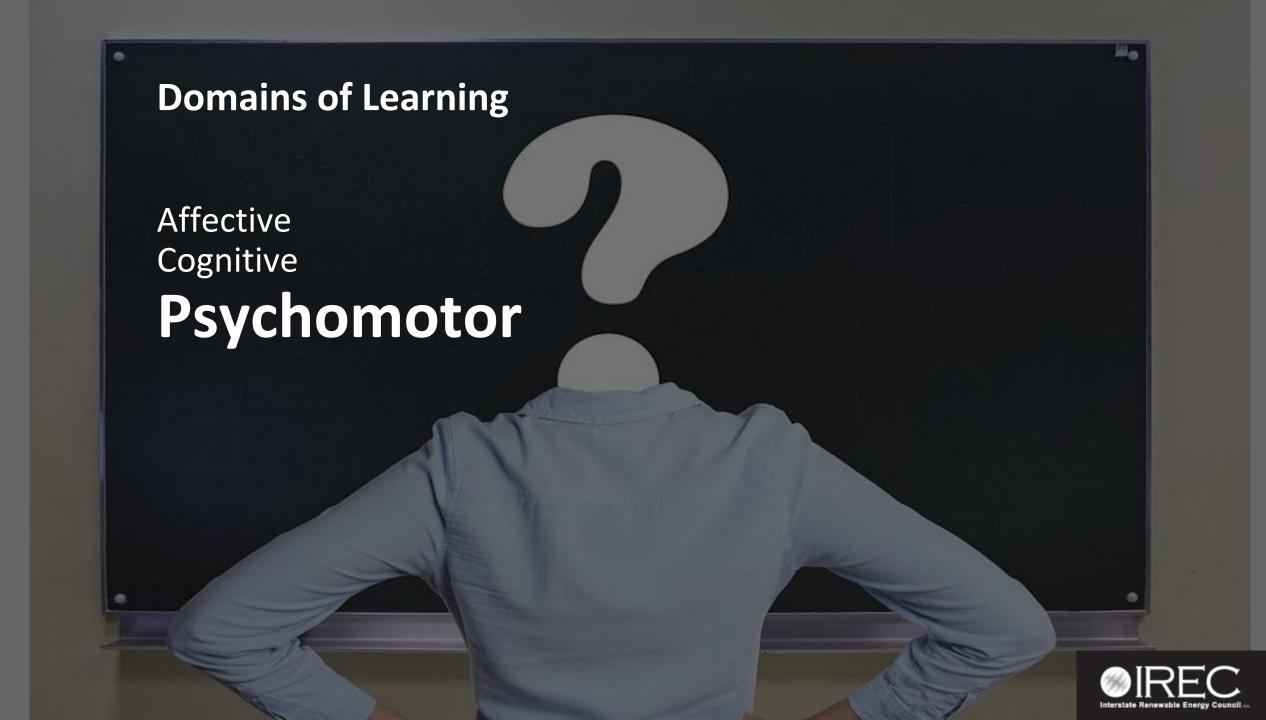














Needs Assessment

Analyze

Identify

Define

Prioritize



Starting with the End in Mind

What are the performance gaps or outcomes?

What is the **data** supporting this need?

- -performance evaluations
- -self assessments
- -QA and monitoring results
- -client complaints
- -program policy, process or technology change

