

**2020**

# ANNUAL TRAINING CONFERENCE

A Virtual Event

## Taking Training and Technical Assistance Virtual

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**READY**



**RESILIENT**



# 2020

Most challenging year for many alive today  
*loss of life, illness, stress, uncertainty, and fear at staggering highs*

42% of US workers suddenly working / learning from home

95% of school children learning remotely at peak

33% unemployed at peak

## Out of a Crisis, New Ways of Being

Major new opportunities to connect with workers, job seekers, and trainees all rapidly adjusting to remote technologies



## *Virtual* Training and Technical Assistance Now what?

Which courses/topics?

Which tools?

How to design virtual training?

How to keep my audience engaged?

Can we afford it? \$-\$\$\$

# Quick Poll





# Domains of Learning

Affective  
Cognitive  
Psychomotor



Which skills and tasks  
are best suited to  
remote training delivery  
formats?



# Domains of Learning

## Affective

Cognitive

Psychomotor



# Domains of Learning

Affective

**Cognitive**

Psychomotor



# Domains of Learning

Affective  
Cognitive

**Psychomotor**





# Quick Poll



# Needs Assessment

Analyze

Identify

Define

Prioritize



# Starting with the End in Mind

What are the performance gaps or **outcomes**?

What is the **data** supporting this need?

- performance evaluations
- self assessments
- QA and monitoring results
- client complaints
- program policy, process or technology change

