Community Services Block Grant (CSBG)

2020-2021
Grant Application
Instruction Manual



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Overview

The Community Services Block Grant (CSBG) is a grant from the U.S. Department of Health and Human Services that was created to reduce poverty, build strong communities, and provide resources and services to support families in achieving self-sufficiency. Nationally, over 1,000 Community Action Agencies (CAAs) are working to end the causes of poverty in their communities. The Ohio Development Services Agency (Development) partners with Ohio's CAAs to ensure CSBG funds are used to serve those in need, while also committing to the *Community Action Promise:*

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

All Ohio CAAs complete a CSBG grant application, federally known as the *Community Action Plan* covering a two-year reporting period. Each CAA must complete quarterly reports comparing target goals/expenditures to actual goals achieved/funds expended. Each CAA will also complete an annual report due in February of each year.

CSBG grant applications will cover a two-year period operating on a calendar year basis beginning January 1st and concluding December 31st.

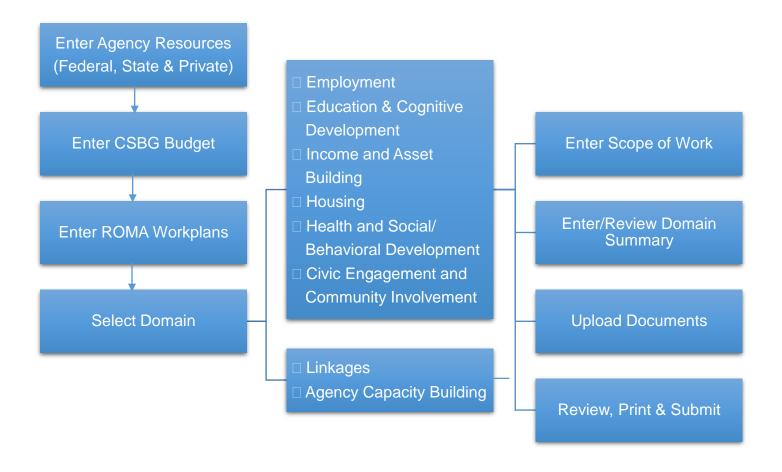
The CSBG grant application is organized into 5 sections:

- Agency Resources (4 options)
- CSBG Budget
- Results Oriented Management and Accountability (ROMA) Workplan
- Documents
- > Print & Submit

CSBG Grant Application Flow:

Organization Information

(Create CSBG Grant, Submit Reimbursement Requests and Reporting)



CSBG Grant Application Set-up

Before beginning a CSBG grant application, you must be a registered user in the Ohio Community Energy Assistance Network (OCEAN). In order to obtain a username and login, you must first complete the "Data Confidentiality Agreement" and submit the completed agreement to <a href="https://ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.o

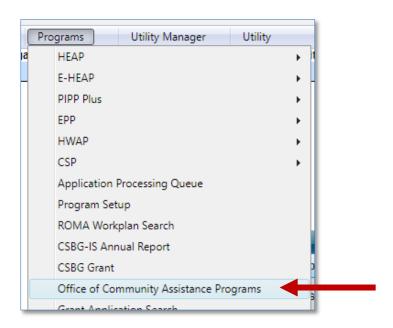
Once you have an active OCEAN user account go to www.ocean.ohio.gov. Click the link Login using Salesforce.



In order to login the first time to Salesforce you will need to create a password. To do this click *Forgot Password* and you will be prompted to enter an email address. A temporary password will be sent via email. Use your email and temporary password to login. You will be prompted to change your password.



After successfully logging into the system, you will be redirected to the OCEAN Home Page. To access the CSBG grant application, you will select *Programs* then *Office of Community Assistance Programs*.



This will redirect you to your Ohio Community Services Home Page.

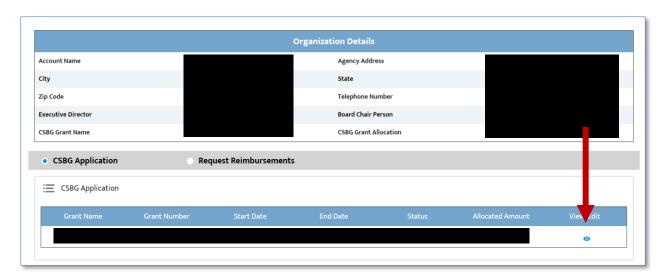


Your organization information will be pre-populated based on the information provided from your OCEAN credentials. Confirm this information is correct. If the information is not correct, please create an OCEAN Helpdesk ticket or email <a href="https://ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.ocean.

Next you will select *View/Edit* in order to begin entering your CSBG grant application.



Once you click the *View/Edit* icon you will be directed to the CSBG grant application *Home Page*. From this page you can edit the CSBG grant application, submit a financial reimbursement request, submit your quarterly ROMA report and submit your annual report. To begin creating your CSBG grant application, select the *View/Edit* icon.

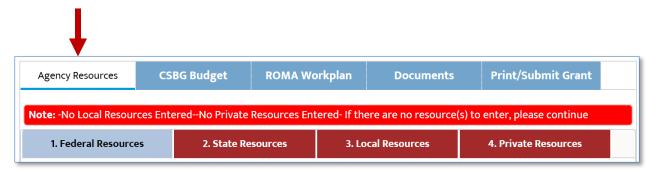


Note: If you wish to navigate to the main page you may do so at any time by selecting *Return to Community Home*

CSBG Grant Application:

Step 1: Agency Resources

The first step in completing your CSBG grant application is to enter <u>all</u> of your organization's funding resources. From the *Agency Resources* tab, you can select and enter all of your Federal, State, Local and Private resources.



Enter the projected amounts your organization will receive during year 1 and year 2 of your award. All dollar amounts should be rounded to the nearest dollar. If you receive funding from a source not listed, please include those sources under *Other*. Please list the other funding source(s) name and amount. You may add as many additional *Other* funding sources and amounts as appropriate. The amounts entered are a projection of what your organization is expected to receive (may be based on what you previously received). If you are unsure if you will receive funding, but have in the past, please enter that anticipated amount.



As you enter your other funding sources and save your work, each category will automatically calculate the total.

Note: Remember to save your work as you go.

While the CSBG funding is allocated on a calendar year basis (January-December), Development recognizes that not all funding streams operate on the same schedule. You should enter the estimated/budgeted amount of funding to be received during the calendar year.

Once you have completed each of the four agency resource types and clicked *Save & Close*, the ROMA Workplan tab will automatically refresh and will show the total of each funding stream you have entered:

Funding Source:	Total Entered:	Total Submitted:	Balance:	Has Mismatch:
Federal	\$0.00	\$0.00	\$.00	No
State	\$0.00	\$0.00	\$.00	No
Local	\$0.00	\$0.00	\$.00	No
Private	\$0.00	\$0.00	\$.00	No

Step 2: CSBG Budget

Note: All costs are to be allocated in compliance with 2 CFR 200, generally accepted accounting principles, the CSBG grant application instructions, all applicable Ohio Administrative Codes, Development policies and the grantee's financial policies, including procurement. If there are discrepancies within these policies, the strictest provision applies.

Budget Line Item Instructions:

1. Salary (Wages)

a. All salaries (wages) should be allocated as administrative and/or operating for each staff person. Each staff position should be listed in the description line. Indicate if the staff position is currently vacant and the anticipated date the position will be filled. All positions that are paid in full or in part by CSBG funds must include a current position description uploaded in the *Documents* section of the CSBG grant application. For each salary line item please include the percentage of that line charged to other funds. Indicate what the percentage and other funds are in the description box provided.

2. Fringes

- a. A fringe rate as a percentage of salaries/wages should be developed. Detail the types of payroll taxes and other benefits included in the fringe rate. Examples include FICA, unemployment tax, workers' compensation, retirement, health insurance, etc. Apply the fringe rate to total salaries and allocate between administrative and/or operating costs.
- b. If your organization has a federally approved fringe rate, use that rate to calculate fringe costs.

3. Consultations/Contracts

- a. List each contract as a separate line item and upload a copy of the contract at the bottom page within the *CSBG Budget* section.
- b. Each description should include the name, purpose and projected dates of implementation. Space, maintenance and equipment contracts should be budgeted under cost categories 5 and 6.
- c. Sub-grant Agreements/MOUs entered into for the provision of direct services to eligible clients or to complete tasks outlined in the ROMA Workplan must receive Development's written approval prior to their

- execution. Include a copy of the agreement in the *CSBG Budget* section of the CSBG grant application. Subrecipient contracts must include a detailed budget itemizing the types of costs that will be reimbursed. The contract should not begin prior to January 1, 2020 or end after December 31, 2021. It should include a scope of work, deliverables, process for payment, maximum contract amount and reference Appendix II from *2 CFR 200*. Please note that subrecipients are subject to all the provisions contained in the CSBG *Grant Agreement*.
- d. Single audit costs must be budgeted to *Consultants/Contracts*. While typically considered an administrative expense, you have the option to budget no more than 50% of the <u>CSBG portion</u> of audit fees as an operating expense.

4. Travel

- a. Your organization and/or delegate organization must have written, boardapproved travel policies consistent with or more restrictive than those of the General Services Administration. Refer to www.gsa.gov.
- b. Travel costs should be listed either as In-State or Out-of-State. The travel category can be used for mileage, gasoline, fares, registration, meals, lodging and other expenses incidental to traveling. For Out-of-State travel, include the name of the conference/purpose of travel, estimated cost and traveler's job title.

5. Space Costs

- a. Specify whether space is rented, leased or owned and the cost per month. Each location should be listed separately. Examples of line items applicable to the *Space Cost* category include the following: rent, depreciation, utilities, trash removal, building maintenance, grounds maintenance, minor repairs, janitorial supplies and pest control. Utility costs should be a separate line item, unless a rental property agreement includes utilities. A copy of each lease should be uploaded in the *CSBG Budget* section.
- b. Space cost pools should be budgeted in this section. A line item budget for the cost pool and basis of allocation should be uploaded in the *CSBG Budget* section. Salaries in the cost pool must detail staff positions. Each location should have a separate cost pool budget and basis of allocation.
- c. Section 680 (a) of the federal legislation on the CSBG program prohibits the use of CSBG funds for the (direct) purchase or improvement of land, or the purchase, construction, or permanent improvement (other than low cost residential weatherization or other energy-related home repairs) of any building or other facility. Section 680 (b) allows for a federal waiver of Section 680 (a) provided that a request is submitted describing extraordinary circumstances that justify the purchase of land, the construction of facilities, or the making of permanent improvements. Should you wish to pursue a request for a waiver of Section 680 (a), you should contact Development.

6. Supplies/Equipment

- a. Include a general description of supplies and amount charged to CSBG.
 Office supplies, program supplies, and postage are common examples of supplies. Janitorial supplies should be budgeted to Space Costs.
- b. Purchase, rent or lease/purchase of equipment is an allowable use of CSBG funds provided: 1) it is approved by Development as necessary for the performance of the program: 2) the budget includes a description and unit cost of the equipment: and 3) purchase, rental or lease/purchase is the best option for use of funds to satisfy CSBG needs. Each type of equipment should be listed separately. Examples of equipment include telephone, cellular phone, postage machine, copier, vehicle lease/purchase, office furniture, and computer hardware.
- c. Computer software purchases and annual user fees should be budgeted in this section. Contracts for computer hardware/software consulting or on-going maintenance should be budgeted in *Consultants/Contracts*.
- d. Written approval by Development is required in advance of purchase for all budgeted equipment with a unit cost of \$5,000 or more. If a unit cost is \$5,000 or more, three written competitive quotes and a written justification are also required to gain Development's written approval. Upload a copy of the bids in the *Documents* section of the CSBG grant application. Requests for equipment will not be accepted in the last month of the grant.
- e. Equipment with an acquisition cost of \$5,000 or more must be included in the inventory list.
- f. Lease agreements are to be maintained on file and made available upon request. Security measures, maintenance plans and adequate insurance must be in place for all equipment funded in whole or part with CSBG funds.

7. Other Direct Costs

- a. Cost pools may be budgeted within this category. A line item budget for each cost pool and basis of allocation should be uploaded in the CSBG *Documents* section. Salaries in the cost pool must detail staff positions.
- b. List other direct costs, such as: publications/subscriptions, advertising (If it is program advertising then it may be budgeted to the operating column. If it is advertising for the whole CAA then it would go to the administrative column), association costs, volunteer related costs (home phone use, training, etc.), cost pools, emergency client services, food vouchers, licensing cost for CSBG programs, client transportation, employee education, computer training workshops, etc.), and insurance (i.e. liability, bonding, fire).
- c. Entertainment and fundraising costs are not allowable with CSBG funds.
- d. Association membership must support and enhance the administrative and programmatic capacity and performance of the member agency.
 - i. CSBG grantees can pay one hundred percent (100%) of the minimum Ohio Association of Community Action Agencies, Corporation for Ohio Appalachian Development and Ohio Urban

- Resource Systems dues using CSBG funds or a combination of CSBG, Home Weatherization Assistance Program (HWAP), or Home Energy Assistance Program (HEAP) administrative funds, subject to the current approved ceilings for membership dues.
- ii. No more than fifty percent (50%) of the total amount charged to CSBG may be budgeted as an operating expense.
- iii. No more than forty percent (40%) of the total of all other civic, business, technical and/or professional membership dues may be charged to CSBG. The 50% limit on the amount charged to operating expenses applies for these other membership costs also.
- iv. Prior approval from Development is required for all civic and community organization dues.

8. Indirect Costs

- a. Indirect costs are those costs that are not readily identifiable with a particular project or activity, but nevertheless are necessary to the general operation. Indirect costs must be budgeted to CSBG if the grantee has an approved indirect cost rate agreement from their cognizant federal agency. A copy of the most recent indirect cost rate agreement from the cognizant agency must be uploaded in the CSBG Budget section. Within thirty days following the issuance of a new indirect cost rate agreement, it must be submitted to Development.
- b. If your organization plans to use CSBG funds to buy-down your indirect cost pool, you must provide a written notification with the CSBG grant application. The notification must estimate the change in the indirect rate as a result of the CSBG subsidy. The written notification should be uploaded in the *CSBG Budget* section.
- c. CSBG funds may also be utilized to subsidize the indirect costs of another grant if that program has administrative restrictions on either a dollar amount or percentage basis. CSBG cannot subsidize projects that are fee-for-service or have the opportunity for profit. All subsidies of indirect costs must be classified as administrative. You should provide the amount of the CSBG indirect cost subsidy on a program basis and include a description of why the subsidy is needed.
- d. Indirect Costs: 2 CFR 200.414 states in pertinent part "any non-Federal entity that has never received a negotiated indirect cost rate...may elect to charge a de minimis rate of 10% of modified total direct costs which may be used indefinitely...if chosen, this methodology once elected must be used consistently for all Federal awards...". You must inform Development in writing of the date the de minimis rate is adopted, if applicable. Upload this information to the *Documents* section of the CSBG grant application.
- e. All indirect costs must be budgeted as administrative costs.

Administrative and Operating Costs:

➤ Based on a two-year budget period, the ceiling for administrative expenses is the greater of \$124,000 or seventeen percent (17%) of the CSBG allocation. In

- either case, the administrative amount cannot exceed six percent (6%) of the total funds received by your organization from all funding sources.
- Administrative costs are equivalent to typical indirect costs or overhead. As distinguished from program administration or management expenditures that qualify as direct costs, administrative costs refer to central executive functions that do not directly support a specific project or service. Costs incurred from activities required to manage your organization that cannot be attributed to any one program but are necessary to the functioning of your organization as a whole. Examples of administrative costs include but are not limited to:
 - Board Operations: Includes all costs associated with the activities of the Board of Trustees, e.g., Director & Officer (D&O) insurance, travel and meeting costs.
 - Executive Management: At a minimum, these are costs associated with the
 position of Executive Director and include salary, fringes and related costs
 (secretarial support, travel, supplies, equipment, etc.). Your organization can
 budget up to fifty percent (50%) of an Assistant Director or Deputy Director
 position as operating expenses in cases where the Deputy or Assistant
 Director performs dual functions, for example, also serves as the Planner.
 Assistant Director job functions budgeted as operating expenses must be
 documented in the job description.
 - Fiscal Operations: Includes salaries, fringes and related costs of the fiscal personnel of your organization, minimally the Fiscal Director and Bookkeepers (or other personnel with "fiscal" titles). Additional costs related to the fiscal function include, but are not limited to, travel, space, supplies, accounting software and training. Bonding is also an administrative expense.
 - Personnel Operations: Includes salaries, fringes and related costs of those staff responsible for personnel administration, minimally the Human Resources Director. Costs of hiring employees and screenings of new/current employees are also administrative costs, e.g., job advertising, drug screening, background checks, etc.
 - Some costs may be allocated to both administrative and operating categories.
 These include membership dues and single audit fees. (Refer to the sections above.)
- Operating costs are those incurred by providing direct client services as specified in the description of the proposed program. Costs include program staff, as well as, other non-administrative personnel and their related costs. Information Technology (IT) staff may be budgeted to operating costs. Those costs are to be allocated based on an agency-wide allocation of shared costs. However, IT costs associated with administrative functions must be budgeted as administrative costs.
- ➤ The following guidance is provided regarding the use of CSBG funds to subsidize other programs:

- Administrative costs of another grant-funded program after that grant reached
 its administrative ceiling or the grant won't pay for certain administrative costs
 can be budgeted to CSBG as a subsidy in Administrative Costs. You are
 required to document these instances. These types of subsidies must be
 budgeted as administrative costs. The total administrative costs budgeted to
 CSBG, including any administrative subsidies, cannot exceed the CSBG
 administrative ceiling.
- An administrative subsidy can be budgeted to Other Direct Costs, as a lump sum. It can also be budgeted to a cost category on a line item basis based upon the subsidy needed.
- If the administrative subsidy is for indirect costs, it must be budgeted to the Indirect Costs cost category. A separate document must be submitted detailing the CSBG portion of indirect costs and the subsidy portion(s).
- CSBG can only subsidize HWAP administrative costs after all HWAP administrative funds have been expended.
- CSBG funds cannot be used to subsidize the HEAP administrative/operating grant (unless preapproved by Development).
- CSBG funds cannot be used to subsidize any fee-for-service programs or projects that could make a profit, regardless of whether a profit is or is not made.
- Programmatic costs of another grant-funded program after that project ends and the program's expenses are greater than revenue can be budgeted to CSBG as a subsidy in Other Direct Costs.
- The use of CSBG funds as cash match to another program is allowable if match is required by the other program and that program is not fee-for-service or has the ability to make a profit. CSBG funds cannot be used to match other federal awards unless there is specific provision allowing the use of CSBG dollars.
- CSBG funds can only be used to subsidize other programmatic costs if the grantee can demonstrate the need. CSBG funds cannot be used to supplant other funds.

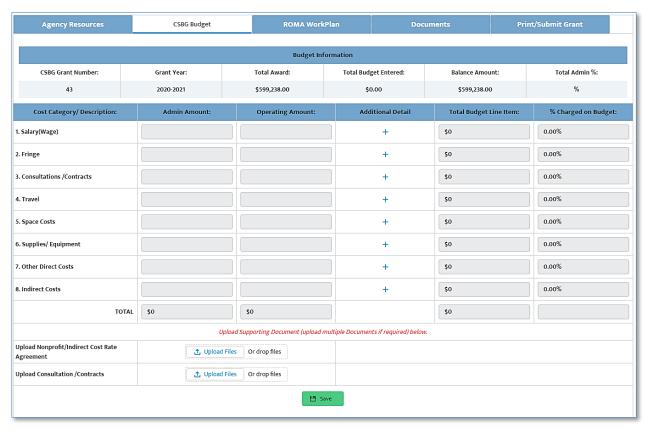
Budget Revisions and Monthly Financial Reports:

➤ Budget revisions can be completed at your discretion anytime during the program years as long as the current CSBG grant application is approved. Additional ROMA Workplans may be created, or target numbers and expenditures adjusted during the budget revision process. Budget amendments can be completed

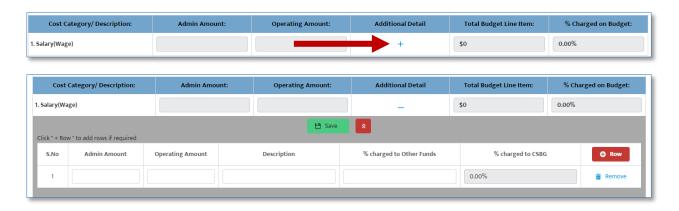
when Development has increased the CSBG grant allocation or if there are carryover funds.

You must complete a monthly reimbursement request to receive funds. Reports are required even if there is no financial activity.

The next step is to enter your CSBG budget information into the CSBG grant application. Once you click on the *CSBG Budget* tab, you will see the following screen:



There are 8 budget line items that you must complete. In order to complete each budget line item, first click the "+" icon within the line item.



Here you will include a description, amount charged to administration, and amount charged to operating. The system will total the percentage of that detailed line item charged to CSBG. Please also include the percentage of that line charged to other funds. Indicate what the percentage and other funds are in the description box provided. Click *Save* when finished.

The total budget must equal the total CSBG grant award. The total CSBG grant award must also be allocated into each of the ROMA Workplans. You may carry forward unspent funds from one grant period to the next. Carryover funds can only be programmed during the budget amendment process, once Development has issued a confirmed carryover amount. Development will review carryover funds to ensure funds are being used to serve those in need each year. You should not rely on carryover funds as a "reserve" each year. You should utilize CSBG dollars to provide benefits and services to income-eligible customers during the current program year.

If you utilize consultants or have a nonprofit/indirect cost agreement, please upload those documents within this tab.

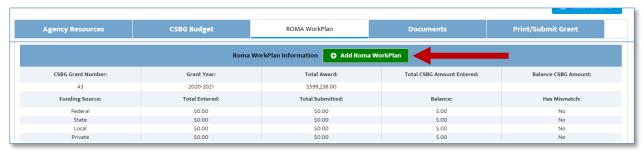


Step 3: Creating a ROMA Workplan

The next step in completing your CSBG grant application is to create your ROMA Workplans. Creating a ROMA Workplan is how your organization demonstrates what programs you are providing to customers in order to achieve your organization's goals. A ROMA Workplan must demonstrate programs that are supported in full or in part by CSBG funds, and programs that may not require any CSBG funding for support.

The ROMA Workplan must describe the program, the Family National Performance Indicator (FNPI or goals), services (SRVs) to be provided, how CSBG funds will be used (if applicable) and when those CSBG funds are anticipated to be spent. Please note, CSBG funds may be used to supplement other federally funded programs, but funds may not be used to supplant other federally funded programs. In order to appropriately supplement another federally funded program, the ROMA Workplan summary must describe how funds will be used (i.e. for administrative costs not covered by the other funding source) and when those funds will be used. For example, if you are utilizing CSBG funds for additional administrative costs that your federally funded weatherization program (HWAP) cannot cover, demonstrate why there is a short-fall, and that the CSBG funds won't be expended until the HWAP funds have been used. So, the expected spending period would be within the second quarter of the CSBG program year.

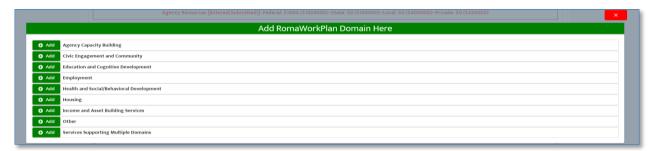
To begin entering your ROMA Workplan, select the Add ROMA Workplan button.



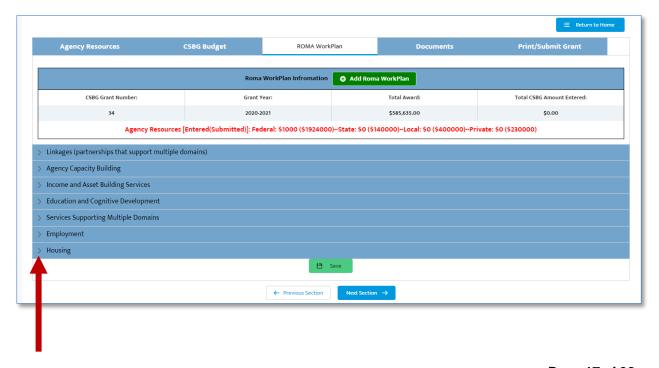
Note: You are required to enter the <u>Linkages</u> and <u>Agency Capacity Building</u>

Domains

You have the option to either enter the Linkages and Agency Capacity Building domain first or select from the other 9 domain options. If you select *Add ROMA Workplan* you can add up to 9 domains.



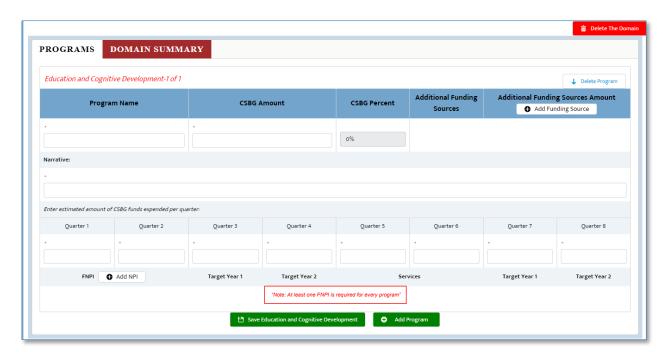
Once you have added the domains you wish to use to report out your program goals, the ROMA Workplan tab will list all of the domains available for you to complete.



You can expand each domain and begin entering your organization information. Once you are within a specific domain, you will see the *Programs* tab and the *Domain Summary* tab, which both must be completed. Begin by selecting *Add Program* and begin entering information in the *Programs* tab first. You must provide the following information within each domain:

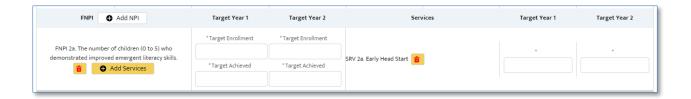
- Program name
- Narrative
- Amount of CSBG funds
- Percentage of CSBG funds (auto calculated)
- Other funding source name and amount
- Quarterly projection of CSBG expenditures
- Family National Performance Indicator (FNPIs)
- Services

You may add as many programs as necessary within each domain. You may also add the same program to multiple domains if you are tracking different FNPIs (i.e. resume building for a jobs program under the employment domain and obtaining a GED for the same jobs program under the education domain).

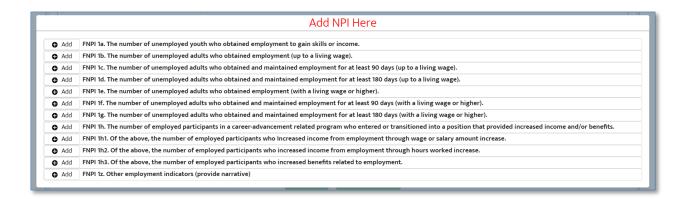


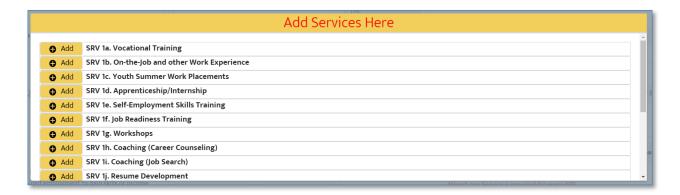
Once you have entered the required information, you will select the FNPI(s) you wish to enroll and enter the number of households or individuals you anticipate enrolling in that FNPI during the first year and second year. You will also enter the number of households or individuals that you anticipate will achieve that FNPI for the first and second year. You must then select the services you will be providing in order to achieve the FNPI.

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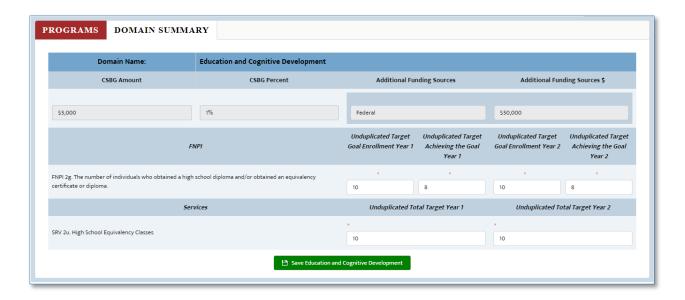


Note: The number of households/individuals that you project to enroll in the FNPI (goal) cannot be less than the number of households/individuals that you project to achieve the goal.





Once you have entered all the information within the domain under the *Programs* tab, you will then select the *Domain Summary* tab.



The *Domain Summary* tab is where the unduplicated amount of households/individuals served per FNPI selected will be populated. The data entered in the *Domain Summary* tab represents the total FNPIs that are reported federally. For example, if you have multiple employment programs that are trying to achieve the same goal, that goal will only be reported once per household/individual in the annual report. You must indicate the total *Unduplicated Target* for year one and year two. If you are serving customers with multiple programs, they can only achieve the goal once. Therefore the total number of FNPIs projected in the *Programs* tab may be more than the projection in the *Domain Summary* tab. The system will summarize the information provided in the *Programs* tab. The only fields that can be edited are the *Unduplicated Target FNPIs* and *Unduplicated Total Target Services* per goal.

Note: Development recognizes that projections for participant enrollment and achievement of goals may not equal final outcomes of the program. You should project based on historical experience and anticipated need within the community. When reporting on actual outcomes, you should plan to provide an explanation as to why the actuals fell within +/-20% of the projections when reporting outcomes.

Agency Capacity Building Domain:

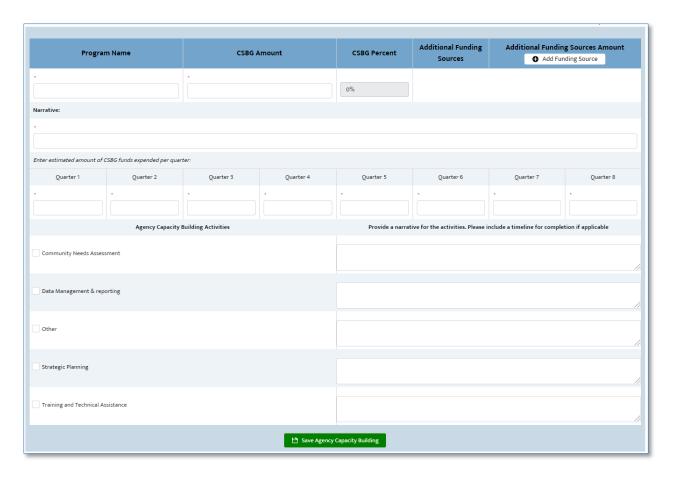
You may allocate up to 25% of the total CSBG allocation towards the Agency Capacity Building Domain. Even if CSBG funds are not utilized for agency capacity building, you must complete this ROMA Workplan. You may submit a waiver request to Development to allocate additional CSBG funds towards increasing agency capacity. The waiver request must include a narrative explanation as to why additional funds (in excess of 25%) are needed within this domain.

The Agency Capacity Building domain will not have FNPI's, instead you must provide a narrative for each activity selected. These activities include:

- Training and Technical Assistance
- Data Management and Reporting

- Community Needs Assessment
- Strategic Planning
- Other

The narrative should include a timeline for completion if applicable. If you choose to report on *Community Level Initiatives* (see page 28) you may allocate CSBG funds to those initiatives within the CSBG grant application via the *Agency Capacity Building* domain. You should select the *Other* activity and provide a brief narrative of the proposed project and how CSBG funds will be used to support the initiative.



Linkages (Partnerships that support multiple domains):

You must complete the *Linkages* domain. You are not required to allocate CSBG funds to this domain, but you must answer the narrative questions within the domain:

 Describe what linkages would be developed to fill identified gaps in services, through the provision of information, referrals, case management, and follow-up consultations.

Note: The narrative questions will be reported by Development in the Federal CSBG Annual Report, Module 1.

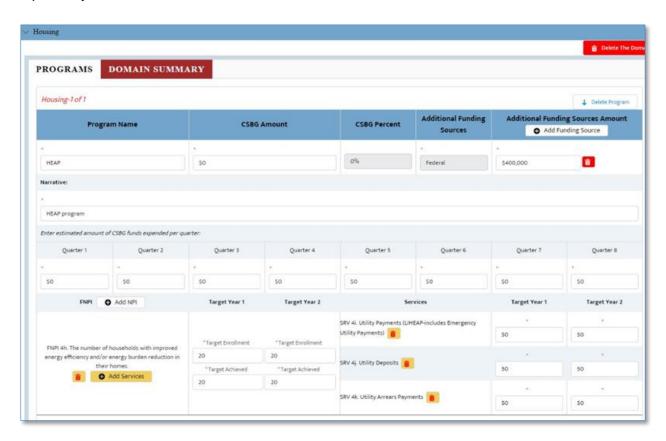
Services Supporting Multiple Domains:

The ROMA Workplan for *Services Supporting Multiple Domains* will not have any FNPI's to track. This domain is for activities/services only. Indicate what other programs/domains the selected activities will be provided for in order to achieve the goal.

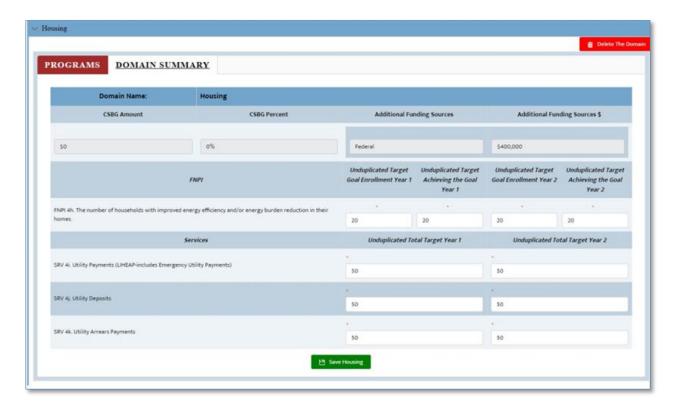
Note: For reporting and consistency purposes, Development is requiring HEAP, PIPP and HWAP be reported using the FNPIs and SRVs indicated below. These programs must be reported in the Housing Domain only. Please refer to the information below for the specific FNPIs and SRVs.

HEAP:

When entering your HEAP ROMA Workplan, enter HEAP in the *Program Name* and enter the CSBG amount allocated to HEAP (Please refer to the Supplanting/Subsidizing section of the manual). The *CSBG Percent* section will auto populate. Enter the amount of *Additional Funding* allocated to HEAP (This amount must match the information that was entered in the *CSBG Budget* section). Provide a narrative of the HEAP services provided through the program. Enter the amount of CSBG funding indicated in the *CSBG Amount* box that will be expended per quarter. For HEAP please use FNPI 4h. Enter the FNPI Year 1 and Year 2 target amounts. For HEAP please use SRV 4i, SRV 4j and/or SRV 4k. These services can be used simultaneously or separately.



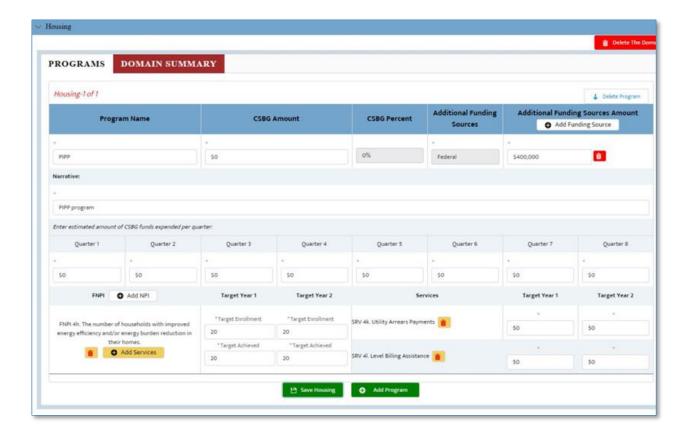
The numbers from the *HEAP Programs* tab will auto populate to the *HEAP Domain Summary* tab. Please remember the Year 1 and Year 2 numbers can be edited to reflect an unduplicated count.



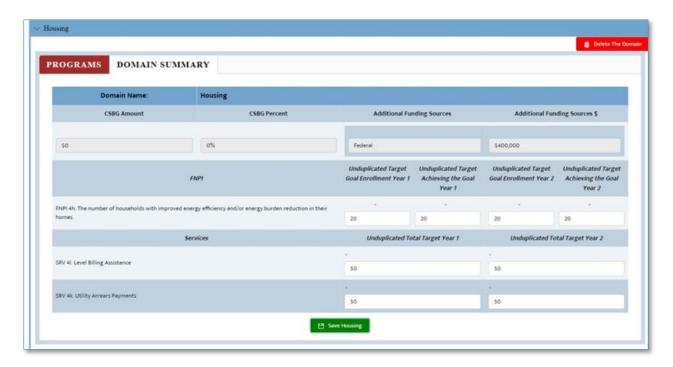
Percentage of Income Payment Plan Plus (PIPP):

When entering your PIPP ROMA Workplan, enter PIPP in the *Program Name* and enter the CSBG amount allocated to PIPP (Please refer to the Supplanting/Subsidizing section of the manual). The *CSBG Perce*nt section will auto populate. Enter the amount of *Additional Funding* allocated to PIPP (This amount must match the information that was entered in the *CSBG Budget* section). Provide a narrative of the PIPP services provided through the program. Enter the amount of CSBG funding indicated in the *CSBG Amount* box that will be expended per quarter. For PIPP please use **FNPI 4h.** Enter the FNPI Year 1 and Year 2 target amounts. For PIPP please use **SRV 4k and/or SRV 4l.** These services can be used simultaneously or separately.

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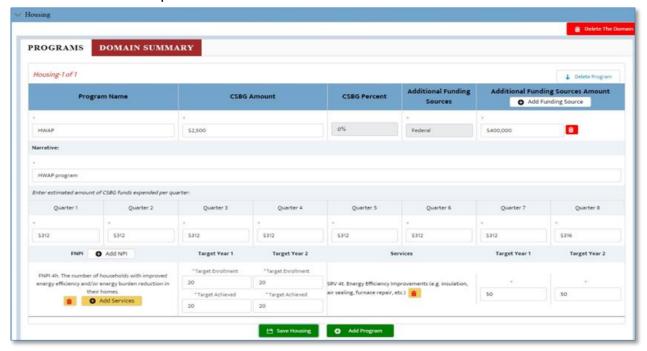


The numbers from the *PIPP Programs* tab will auto populate to the *PIPP Domain Summary* tab. Please remember the Year 1 and Year 2 numbers can be edited to reflect an unduplicated count.

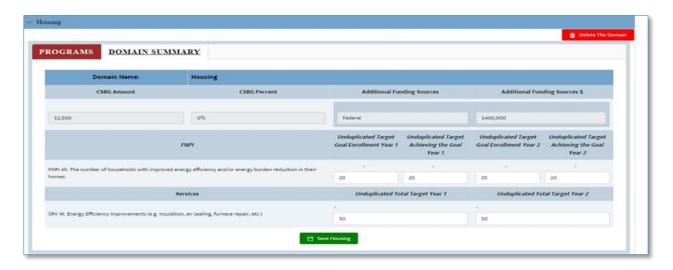


HWAP:

When entering your HWAP ROMA Workplan, enter HWAP in the *Program Name* and enter the CSBG amount allocated to HWAP (Please refer to the Supplanting/Subsidizing section of the manual). The *CSBG Percent* section will auto populate. Enter the amount of *Additional Funding* allocated to HWAP (This amount must match the information that was entered in the *CSBG Budget* section). Provide a narrative of the HWAP services provided through the program. Enter the amount of CSBG funding indicated in the *CSBG Amount* box that will be expended per quarter. For HWAP please use **FNPI 4h**. Enter the FNPI Year 1 and Year 2 target amounts. For HWAP please use **SRV 4t**.



The numbers from the *HWAP Programs* tab will auto populate to the *HWAP Domain Summary* tab. Please remember the Year 1 and Year 2 numbers can be edited to reflect an unduplicated count.



Step 4: CSBG Grant Application Documents

The following is a list of the required attachments that must be uploaded within the CSBG grant application *Documents* section.

- Application cover page
- Needs assessment
 - Please review the Community Action Agency CSBG Organizational Standards for specific requirements on the data collected and analyzed as part of the needs assessment.
- Certification of review by public official
 - You must submit documentation showing that a copy of the proposed CSBG program plan and budget was made available to locally elected officials of the municipal corporations and counties within the service area at least ten (10) days prior to submission of the plan and budget to Development.
- Public notification of the proposed plan
 - Documentation showing that the public has been invited to review and comment on the proposed CSBG grant application must be submitted.
- Board meeting minutes
 - Include the signed board meeting indicating the board has reviewed and approved the submission of the CSBG grant application.
- Board roster
 - Please use the template provided in the CSBG grant application *Documents* section.
- Table of organization
 - Upload the current table of organization and delineate CSBG paid positions.
 Indicate if the position is vacant.
- Fidelity bonding
 - This form must be completed, signed by the Executive Director and returned with the CSBG grant application.
- Property inventory form
 - Only equipment with an acquisition cost of \$5,000 or more must be included in the inventory.
- Job descriptions
 - o Provide a position description for all positions paid in-full or in-part by CSBG.
- Certification regarding debarment
 - This form must be completed, signed by the Executive Director and returned with the CSBG grant application.
- Certification regarding lobbying
 - This form must be completed, signed by the Executive Director and returned with the CSBG grant application.
- Certification regarding tobacco smoke
 - This form must be completed, signed by the Executive Director and returned with the CSBG grant application.
- Certification regarding drug-free workplace
 - This form must be completed, signed by the Executive Director and returned with the CSBG grant application.

CSBG Community Level Initiatives:

If you complete Community Level Initiatives in an effort to achieve community level outcomes, you will complete a separate worksheet contained in the *Documents* section of the CSBG grant application. The completed worksheet is to be uploaded into the *Documents* section of the CSBG grant application. This worksheet provides a central place to report valuable information about a single community initiative that has been started, continued, or ended during the current reporting period. For additional instructions refer to the worksheet.

APPENDIX I: Family National Performance Indicators

Employment FNPI's

FNPI 1a The number of unemployed youth who obtained employment to gain skills or income.

FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).

FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).

FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).

FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).

FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).

FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).

FNPI 1h The number of employed participants in a career-advancement related program who <u>entered or transitioned</u> into a position that provided increased income and/or benefits.

FNPI 1h.1 Of the above, the number of employed participants who increased income from employment through wage or salary amount increase.

FNPI 1h.2 Of the above, the number of employed participants who increased income from employment through <u>hours worked increase</u>.

FNPI 1h.3 Of the above, the number of employed participants who <u>increased benefits</u> related to employment.

Education and Cognitive Development FNPI's

FNPI 2a The number of children (0 to 5) who demonstrated improved emergent literacy skills.

FNPI 2b The number of children (0 to 5) who demonstrated skills for school readiness.

FNPI 2c The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).

FNPI 2c.1 Early Childhood Education (ages 0-5)

FNPI 2c.2 1st grade-8th grade

FNPI 2c.3 9th grade-12th grade

FNPI 2d The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total)

FNPI 2d.1 Early Childhood Education (ages 0-5)

FNPI 2d.2 1st grade-8th grade

FNPI 2d.3 9th grade-12th grade

FNPI 2e The number of parents/caregivers who improved their home environments.

FNPI 2f The number of adults who demonstrated improved basic education.

FNPI 2g The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.

FNPI 2h The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.

FNPI 2i The number of individuals who obtained an Associate's degree.

FNPI 2j The number of individuals who obtained a Bachelor's degree.

Income and Asset Building FNPI's

FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for <u>90 days</u>.

FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.

FNPI 3c The number of individuals who opened a savings account or IDA.

FNPI 3d The number of individuals who increased their savings.

FNPI 3e The number of individuals who used their savings to purchase an asset.

FNPI 3e.1 Of the above, the number of individuals who purchased a home.

FNPI 3f The number of individuals who improved their credit scores.

FNPI 3g The number of individuals who increased their net worth.

FNPI 3h The number of individuals engaged with the Community Action Agency who report <u>improved financial well-being</u>.

Housing FNPI's

FNPI 4a The number of households experiencing homelessness who obtained <u>safe</u> temporary shelter.

FNPI 4b The number of households who obtained safe and affordable housing.

FNPI 4c The number of households who maintained safe and affordable housing for 90 days.

FNPI 4d The number of households who maintained safe and affordable housing for 180 days.

FNPI 4e The number of households who avoided eviction.

FNPI 4f The number of households who avoided foreclosure.

FNPI 4g The number of households who <u>experienced improved health and safety</u> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.).

FNPI 4h The number of households with <u>improved energy efficiency and/or energy burden reduction</u> in their homes.

Health and Social/Behavioral Development FNPI's

FNPI 5a The number of individuals who demonstrated <u>increased nutrition skills</u> (e.g. cooking, shopping, and growing food).

FNPI 5b The number of individuals who demonstrated <u>improved physical health</u> and well-being.

FNPI 5c The number of individuals who demonstrated <u>improved mental and</u> behavioral health and well-being.

FNPI 5d The number of individuals who <u>improved skills</u> related to the adult role of parents/caregivers.

FNPI 5e The number of parents/caregivers who <u>demonstrated increased sensitivity</u> and responsiveness in their interactions with their children.

FNPI 5f The number of <u>seniors (65+)</u> who maintained an independent living situation.

FNPI 5g The number of <u>individuals with disabilities</u> who maintained an independent living situation.

FNPI 5h The number of <u>individuals with chronic illness</u> who maintained an independent living situation.

FNPI 5i The number of individuals with <u>no recidivating event</u> for six months.

FNPI 5i.1 Youth (ages 14-17)

FNPI 5i.2 Adults (ages 18+)

Civic Engagement and Community Involvement FNPI's

FNPI 6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.

FNPI 6a.1 Of the above, the number of Community Action program participants who improved their leadership skills.

FNPI 6a.2 Of the above, the number of Community Action program participants who improved their social networks.

FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.

APPENDIX II: Activities/Services List

Employment
SRV 1a Vocational Training
SRV 1b On-the-Job and other Work Experience
SRV 1c Youth Summer Work Placements
SRV 1d Apprenticeship/Internship
SRV 1e Self-Employment Skills Training
SRV 1f Job Readiness Training
SRV 1g Workshops
SRV 1h Coaching
SRV 1i Coaching
SRV 1j Resume Development
SRV 1k Interview Skills Training
SRV 1I Job Referrals
SRV 1m Job Placements
SRV 1n Pre-employment physicals, background checks, etc.
SRV 1o Coaching
SRV 1p Interactions with employers
SRV 1q Employment Supplies

Education and Cognitive Development

SRV 2a Early Head Start

SRV 2b Head Start

SRV 2c Other Early-Childhood (0-5 yr. old) Education

SRV 2d K-12 Education

SRV 2e K-12 Support Services

SRV 2f Financial Literacy Education

SRV 2g Literacy/English Language Education

SRV 2h College-Readiness Preparation/Support

SRV 2i Other Post-Secondary Preparation

SRV 2j Other Post-Secondary Support

SRV 2k School Supplies

SRV 2I Before and After School Activities

SRV 2m Summer Youth Recreational Activities

SRV 2n Summer Education Programs

SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)

SRV 2p Mentoring

SRV 2q Leadership Training

SRV 2r Adult Literacy Classes

SRV 2s English Language Classes

SRV 2t Basic Education Classes

SRV 2u High School Equivalency Classes

SRV 2v Leadership Training

SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)

SRV 2x Applied Technology Classes

SRV 2y Post-Secondary Education Preparation

SRV 2z Financial Literacy Education

SRV 2aa College applications, textbooks, computers, etc.

SRV 2bb Scholarships

SRV 2cc Home Visits

Income and Asset Building

- SRV 3a Financial Capability Skills Training
- SRV 3b Financial Coaching/Counseling
- SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)
- SRV 3d First-time Homebuyer Counseling
- SRV 3e Foreclosure Prevention Counseling
- SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes
- SRV 3g Child Support Payments
- SRV 3h Health Insurance
- SRV 3i Social Security/SSI Payments
- SRV 3j Veteran's Benefits
- SRV 3k TANF Benefits
- SRV 3I SNAP Benefits
- SRV 3m Saving Accounts/IDAs and other asset building accounts
- SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)
- SRV 30 VITA, EITC, or Other Tax Preparation Programs
- SRV 3p Micro-loans
- SRV 3g Business incubator/business development loans

Housing

SRV 4a Financial Capability Skill Training

SRV 4b Financial Coaching/Counseling

SRV 4c Rent Payments (includes Emergency Rent Payments)

SRV 4d Deposit Payments

SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)

SRV 4f Eviction Counseling

SRV 4g Landlord/Tenant Mediations

SRV 4h Landlord/Tenant Rights Education

SRV 4i Utility Payments (LIHEAP-includes Emergency Utility Payments)

SRV 4j Utility Deposits

SRV 4k Utility Arrears Payments

SRV 4I Level Billing Assistance

SRV 4m Temporary Housing Placement (includes Emergency Shelters)

SRV 4n Transitional Housing Placements

SRV 4o Permanent Housing Placements

SRV 4p Rental Counseling

SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)

SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)

SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)

SRV 4t Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)

Health and Social/Behavioral Development
SRV 5a Immunizations
SRV 5b Physicals
SRV 5c Developmental Delay Screening
SRV 5d Vision Screening
SRV 5e Prescription Payments
SRV 5f Doctor Visit Payments
SRV 5g Maternal/Child Health
SRV 5h Nursing Care Sessions
SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)
SRV 5j Health Insurance Options Counseling
SRV 5k Coaching Sessions
SRV 5I Family Planning Classes
SRV 5m Contraceptives
SRV 5n STI/HIV Prevention Counseling Sessions
SRV 50 STI/HIV Screenings
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)
SRV 5q Exercise/Fitness
SRV 5r Detoxification Sessions
SRV 5s Substance Abuse Screenings
SRV 5t Substance Abuse Counseling
SRV 5u Mental Health Assessments
SRV 5v Mental Health Counseling
SRV 5w Crisis Response/Call-In Responses
SRV 5x Domestic Violence Programs
SRV 5y Substance Abuse Support Group Meetings
SRV 5z Domestic Violence Support Group Meetings
SRV 5aa Mental Health Support Group Meeting
SRV 5bb Adult Dental Screening/Exams
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)
SRV 5dd Child Dental Screenings/Exams
SRV 5ee Child Dental Services (including Emergency Dental Procedures)
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)

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SRV 5gg Community Gardening Activities

SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)

SRV 5ii Prepared Meals

SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)

SRV 5kk Family Mentoring Sessions

SRV 5II Life Skills Coaching Sessions

SRV 5mm Parenting Classes

SRV 5nn Kits/boxes

SRV 500 Hygiene Facility Utilizations (e.g. showers, toilets, sinks)

Civic Engagement and Community Involvement

SRV 6a Voter Education and Access

SRV 6b Leadership Training

SRV 6c Tri-partite Board Membership

SRV 6d Citizenship Classes

SRV 6e Getting Ahead Classes

SRV 6f Volunteer Training

Services Supporting Multiple Domains

SRV 7a Case Management

SRV 7b Eligibility Determinations

SRV 7c Referrals

SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)

SRV 7e Child Care subsidies

SRV 7f Child Care payments

SRV 7g Day Centers

SRV 7h Birth Certificate

SRV 7i Social Security Card

SRV 7j Driver's License

SRV 7k Criminal Record Expungements

SRV 7I Immigration Support Services (relocation, food, clothing)

SRV 7m Legal Assistance

SRV 7n Emergency Clothing Assistance

SRV 7o Mediation/Customer Advocacy Interventions