

NASCSP Winter Training Conference  
Weatherization Assistance Program Orientation  
Afternoon Session Break Out  
Round Table Discussion - Technical Monitoring  
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Optimal Energy Inc. – Heinsberg, VT  
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1. With your own experiences as a reference, what are YOUR expectations of a Home Renovation Contractor when they come into your home? What kinds of restrictions and allowances would you have for them?
  - Please take 3 minutes and list all that you can think of.
  - Discuss for 5 mins.
2. What procedures do you have in place (for your Subgrantees, Energy Auditors and Crews) to ensure these listed restrictions above are considered when entering WAP client homes?
  - Discuss for 5 mins
3. Why are we here? And how do you explain that to your Subgrantees, Auditors/QCI staff, Sub-contractors, and crews?
  - Discuss for 5 minutes
4. What is your idea of passable install/audit work compared to your idea of exceptional install/auditor work?
  - Discuss for 5 minutes
5. How can you build the expectation in your networks that “exceptional” work should be the goal of your installers and auditors? Stories from the field. List 5 ways you can hold your network accountable after finding sub-par/failing install/auditor work.
  - Discuss for 10 minutes