



# WINTER

## “Breaking Barriers, Maximizing Impact”

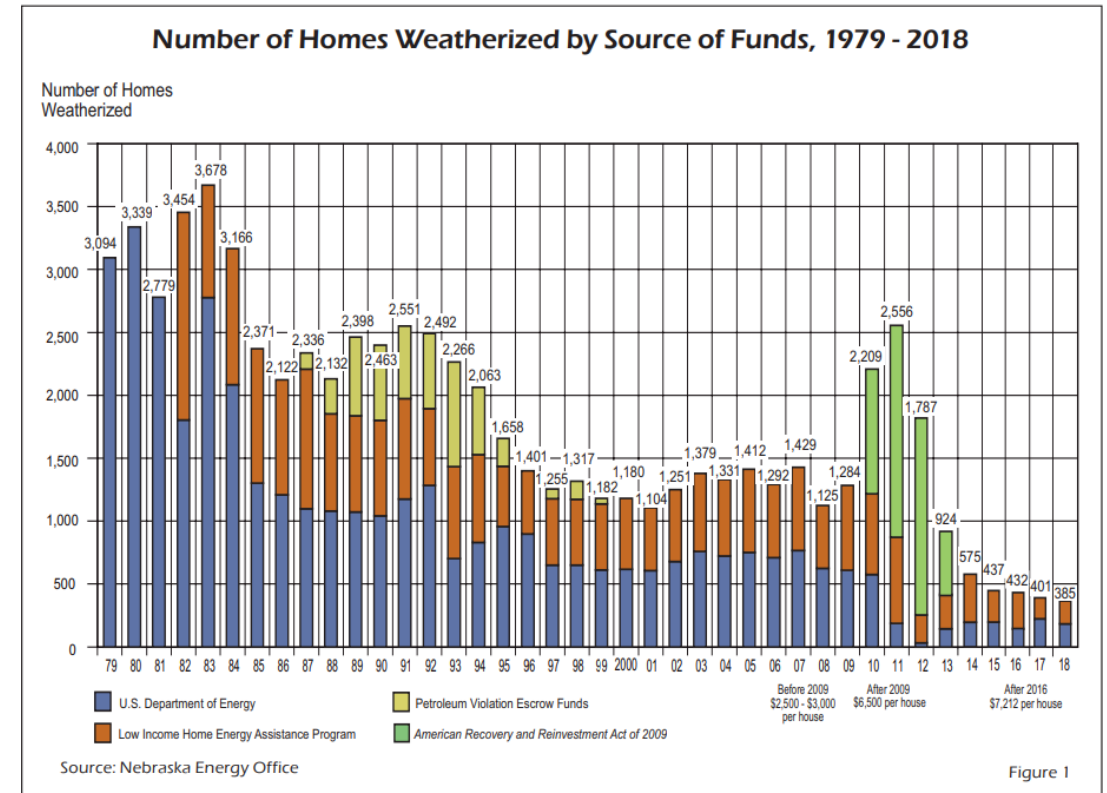
# The Nebraska NeWAP/LIHEAP Partnership

National Association for State Community Services Programs | [www.nascsp.org](http://www.nascsp.org)

# The NeWAP/LIHEAP Partnership

- History

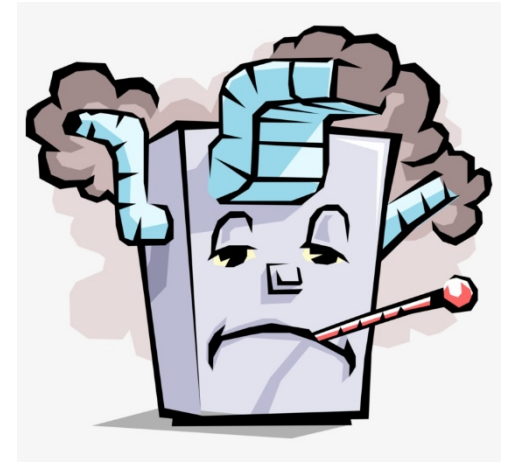
- The NeWAP and LIHEAP Programs have partnered together since 1982 to provide elderly and low-income clients with energy efficiency improvements
- In 2017 the two programs started to meet on a monthly basis to better provide client services and to provide a coordinated focus on the energy efficiency needs of our *mutual* clients
- This approach has led to program improvements associated with augmented funds and sub-grantee administrative costs
- During the last quarter of 2018, in partnership, the NeWAP Heating/Cooling Repair and/or Replacement Assistance Program (HCRRA) was developed



# The NeWAP/LIHEAP HCRRA

## NeDHHS Furnace or Central Air Conditioner Repair or Replacement Assistance Program

- NeDHHS may pay up to \$750 to repair or replace a furnace or a central air conditioning unit.
- For Heating and Cooling Replacement Assistance
  - Clients must be at or below 130% poverty
- Before NeDHHS can authorize payment, the client must:
  - must pay or arrange to pay the repair or replacement cost that exceeds the Department's portion and
  - provide NeDHHS with receipts or a payment agreement.
  - If extenuating circumstances exist, NeDHHS may authorize repair or replacement assistance for more than \$750.





# The NeWAP/LIHEAP HCRRA


## NeDHHS Furnace or Central Air Conditioner Repair or Replacement Assistance Program

- Additionally, for Cooling Replacement Assistance a qualifying household must include a household member:
  - is a child under age 6 and receives ADC
  - is age 70 or older, or
  - has a severe illness or condition which is aggravated by extreme heat as verified by a medical statement signed by a licensed healthcare provider
- Provisions are made thru the program for the purchase of window air conditioners
- NeDHHS completed 84 units in the year prior to implementation of this NeWAP/LIHEAP HCRRA program.



# The NeWAP/LIHEAP HCRRA

The Benefits of Implementation of the NeWAP/LIHEAP HCRRA with ***a portion*** of the NeWAP Heating/Cooling Repair and/or Replacement Assistance Program include:

- Establishing a \$5,000 per home cap
  - Uses the 200% poverty eligibility level established in the Weatherization Program
  - Owner occupied units “only”
  - Every installation receives a subgrantee QCI and CAZ
  - 10% of all installations are monitored by state QCIs
  - If “post-implementation” Health & Safety issues are discovered (i.e. back-drafting, orphaned water heater venting) LIHEAP augmented funds can be used to remedy the issue
  - An additional \$500,000 in funding + administration costs was made available and dispersed per formula grant to subgrantees
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# The NeWAP/LIHEAP HCRRA

- Client verifies emergency with redtag, written documentation or subgrantee evaluation.

Subgrantee:

- Verifies that it **is a** previously weatherized client
- Secures previous client files (if available) or starts new client files
- Calls for HVAC bids, requiring appropriate sizing, efficiencies and warranties as per NeWAP requirements
- Awards successful bid and installation is completed
- Completes final QC inspection

- Client verifies emergency with redtag, written documentation or subgrantee evaluation

- Subgrantee verifies that it **is not a** previously weatherized client
- If the client **is not** interested in weatherization

- If the client is interested in weatherization
  - Complete NeWAP application and eligibility review
  - Calls for HVAC bids, requiring appropriate sizing, efficiencies and warranties as per NeWAP requirements, award successful bid, complete emergency installation and QCI
- Proceed with standard weatherization process and prioritize for weatherization work



# The NeWAP/LIHEAP HCRRA

- Unused funds were to be evaluated by the program partners prior to the last quarter of the program year for possible conversion
- The program officially started on January 1, 2019
- BUT IT WASN'T A TYPICAL YEAR IN NEBRASKA!





# The NeWAP/LIHEAP HCRRA

- Historic Flooding in March of 2019!
  - 1–3 inches of rainfall, bombogenesis, an epic drop in air pressure that triggers historic weather, on top of late winter snow (30 inches of snow) and moisture saturated soil
  - Rivers and creeks throughout the eastern third of the state flooded
  - Eligible clients in flooded homes lost heating and cooling equipment that is still being replaced with HCRRA funding
  - Many homes in the southeast corner of the state still have standing water and flooded mechanical equipment in the basements





# The NeWAP/LIHEAP HCRRA

- May 2019 - Central Nebraska Floods
  - 9 inches of rainfall and already swollen rivers
  - Flooding not only from the rainfall but also from overwhelmed sewer systems and saturated soil
- To-Date Our Subgrantees Have Completed Work on HCRRA 53 Homes
  - Although flooding work isn't specifically tracked thru our database, subgrantees have reported 25 of the 53 completed homes were flood victims and work is in-progress on and additional 23 flood homes
  - The remaining funds are obligated for work in HCRRA homes not impacted by flooding



# The NeWAP/LIHEAP HCRRA

## Contact Information

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