

NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS

CSBG Data Collection and Reporting

Presenters

- Lauren Cook, Deputy Director of CSBG, NASCSP
- Katy Kujawski, Director of Research, NASCSP
- Greg Pieper, CSBG Program Manager, Iowa

Agenda

- History
- CSBG Annual Report
- CSBG IS Submission
- CSBG IS Data Cleaning Process
- Let's Here from Iowa

FY16 Data Submission

THE CSBG ANNUAL REPORT - HISTORY

SEC. 671. SHORT TITLE.

Community Services Block Grant Act

SEC. 672. PURPOSES AND GOALS.

The purposes of this subtitle are—

(1) to provide assistance to **States and local communities**, working through a network of community action agencies and other neighborhood-based organizations, for the **reduction of poverty**, the revitalization of low-income communities, and the **empowerment of low-income families and individuals** in rural and urban areas **to become fully self-sufficient** ...

Sec. 672 Continued

- (2) to accomplish the goals described in paragraph (1) through—
 - (A) The **strengthening** and **coordinating** the use of a broad range of Federal, State, local, and other assistance...
 - (B) The organization of a **range of services** related to the needs of low-income families and individuals...
 - (C) The greater use of innovative and effective **community-based approaches** to attacking the causes and effects of poverty...
 - (D) The **maximum participation** of residents of the low-income communities...
 - (E) The broadening of the resource base of programs directed to the **elimination of poverty**

SEC. 678E. ACCOUNTABILITY AND REPORTING REQUIREMENTS.

...(A) IN GENERAL.—By October 1, 2001, each State that receives funds under this subtitle **shall participate**, and shall ensure that all eligible entities in the State participate, **in a performance measurement system**...

Section 678E (Continued)

..."(1) PERFORMANCE MEASUREMENT.—The Secretary, in collaboration with the States and with eligible entities throughout the Nation, shall facilitate the development of one or more **model performance measurement systems**, which may be used by the States and by eligible entities to measure their performance in carrying out the requirements of this subtitle and **in achieving the goals of their community action plans**...

What does data tell us about the needs in our specified community? What identified needs can we reasonably address either independently or in partnership with other organizations?

What has changed for the people we served? What Outcomes were achieved and for whom? What Services and Strategies contributed to achieving the Outcomes? What can we improve to better respond to local needs?

Assessment

Assess community needs and resources

How do the Core Principles in the Theory of Change help guide our selection of Services and Strategies?

benchmarks

Evaluation

Did the Outcomes achieved address the needs identified in the assessment phase? How well did we track our success? Did we

meet our targets?

Analyze data. compare with

Achievement of Results

Observe and report outcomes and progress



Implementation

Planning

Use agency

mission. TOC. and

assessment to

support services/

strategies to

How will we strategically respond as an agency to individual, family, and community needs? What impact do we want to have? What are our performance targets?

What Outcomes are observed and measured as Community and Family level NPIs? How do the Outcomes we are tracking move us towards Community Action Goals in TOC?

How do specific Services and Strategies help support and produce Outcomes to respond to the needs of our community?

> NASCSP | CSBG Data Collection and Reporting

How will we implement our unique combination of Services and Strategies? And for what Outcomes (NPIs)?

Section 678E (Continued)

..."(2) ANNUAL REPORT.—Each State shall annually prepare and submit to the Secretary a report on the measured performance of the State and the eligible entities in the State.

SEC. 678E (continued)

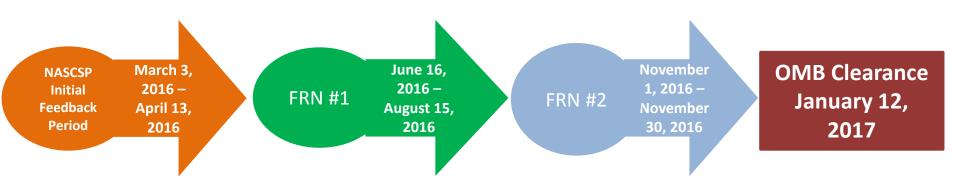
- (A) a summary of the **planned use of funds** by each State, and the eligible entities in the State...
- (B) a description of **how funds were actually spent** by the State and eligible entities in the State costs ...
- (C) information on the number of entities eligible for funds under this subtitle... the number of low-income persons served, and...demographic data on the low-income populations served ...
- (D) a **comparison of the planned uses of funds** for each State and the actual uses of the funds...
- (E) a summary of each **State's performance results**, and the results for the eligible entities...

FY16 Data Submission

THE CSBG ANNUAL REPORT – MODULE 1

CSBG Annual Report

- Cleared by the Office of Management and Budget (OMB) on January 12, 2017.
- Cleared for 3-years, expiration date is January 31, 2020.
- IM 152 Provides guidance on implementation.



Data Submission for FY16 Due April 7, 2017

CSBG Annual Report in OLDC:

- Module 1: State Administration
 - Sections A-I

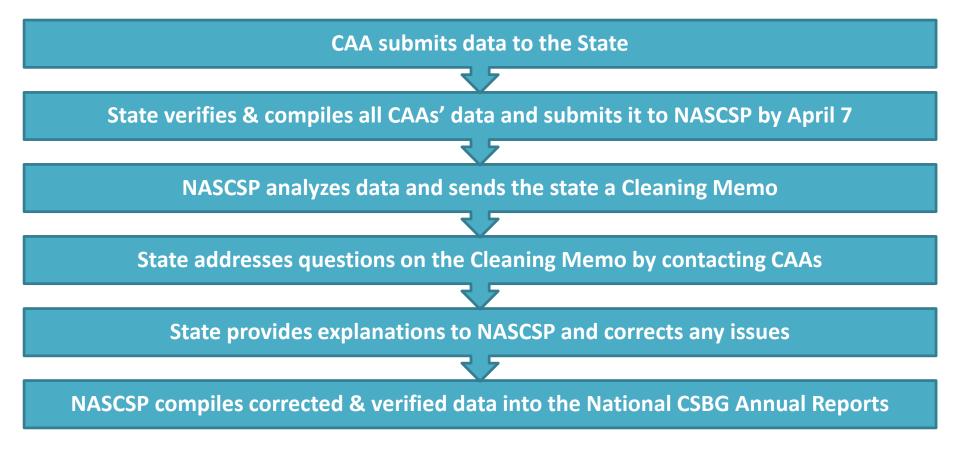
CSBG IS Survey in the Access Database:

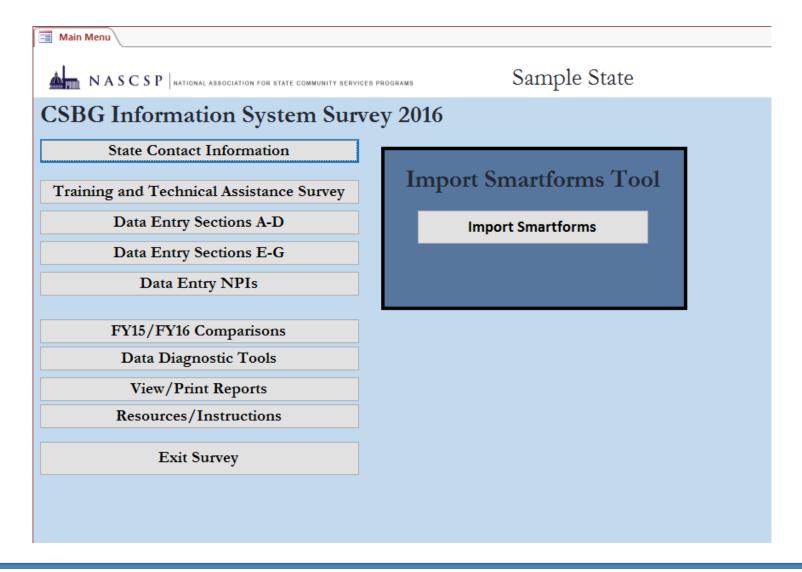
- T/TA Survey
- Section B, Eligible Entity List
- Section D
- Sections E-G
- NPIs

FY16 Data Submission

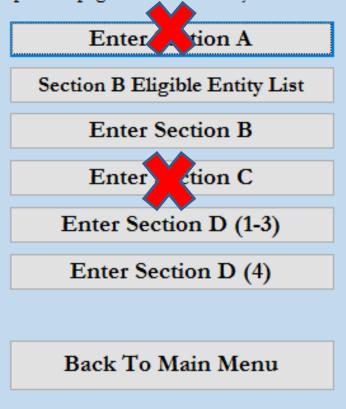
THE CSBG ANNUAL REPORT - CSBG IS SURVEY

CSBG IS Data Submission Process





The data entry pages are blue and for inputting FY 2016 data. The comparison pages are green and will allow you to compare the 2015-2016 data as well as comment. The comparison pages will not allow you to edit the data.



TTA Survey1 EE							
Training and Technical Assistance Survey (EX)							
Example State V							
The following questions address the Training and Technical Assistance needs of your CSBG ELIGIBLE ENTITIES for FY 2016 and projected needs for FY 2017							
1. In the first column, please indicate identified T/TA rewhether those needs were fulfilled by the State. In the seneeds of your CSBG Eligible Entities for FY 2017, and very contract the seneeds of your CSBG Eligible Entities for FY 2017.	second column, please indic	ate a	nticipated T/TA				
*"Fulfilled by State" means the State is involved in func T/TA at least in part	ding, organizing, hosting, or	direc	cting the scope of				
FY 2017 Anticipated Training FY 2016 Training Needs* Needs							
Building Blocks	FY 2016 Training Needs	*	-	ning			
Building Blocks CSBG History and Introduction	FY 2016 Training Needs	*	-	ning			
			Needs	ning			
CSBG History and Introduction		~	Needs	ning			
CSBG History and Introduction CSBG Federal Statute and Other Federal Regulations		V V	Needs	\ <u>\</u>			
CSBG History and Introduction CSBG Federal Statute and Other Federal Regulations OMB SuperCircular		V V	Needs	\ <u>\</u>			
CSBG History and Introduction CSBG Federal Statute and Other Federal Regulations OMB SuperCircular CSBG Grants Management		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Needs	\ <u>\</u>			
CSBG History and Introduction CSBG Federal Statute and Other Federal Regulations OMB SuperCircular CSBG Grants Management Tri-Partite Boards		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Needs	\ <u>\</u>			
CSBG History and Introduction CSBG Federal Statute and Other Federal Regulations OMB SuperCircular CSBG Grants Management Tri-Partite Boards Community Needs Assessments		> > >	Needs	\ <u>\</u>			

NAVIGATION	See Notes and Instructions
Agency Name:	~
AgencyName:	Test CAP
Acronym:	TCAP
DUNS:	
Address:	1234 Main Street
City:	Smihville
Zip Code:	63108
Agency Type:	Private CAA
Check this box if this agency is also a CA	A:
Check this box to indicate that this agen	cy is no longer being reported:
FY 2016 Regular CSBG Allocation:	\$259,218
FY 2016 CSBG Discretionary Allocation:	\$30,000
Previous Agency Next	Agency

Section D

SectionD1-3		
Section D: Accomplishme	ents and Coordination (of Funds (EX)
Please do NOT use acronyms. State Reporting	Example State	Print/Preview
See Notes and Instructions for comments.		
1. Strategic Thinking for Long-Term Solutions		
Please describe an agency strategy which addresses a long- problem affecting members of the low-income community		
Agency Name: Example CAP	~	
i. How did the agency identify the community need?		
A community needs assessment was conducted.		
ii. How were CSBG funds used to plan, manage, and/or develo	p the approach?	
CSBG funds were used to fund this project.		
iii. What local partners were involved, and how did each contribu	ite to the program?	

Sections E - G

Agency-Level Data Reported in the CSBG IS Survey

Section E – CSBG Expenditures by Service Category

- □ Report all CSBG <u>expenditures</u> during the state reporting period by category.
- Direct program costs: incurred for the <u>service</u> delivery and <u>management</u> components within a particular <u>program or project</u>.
- Administrative costs: <u>central executive functions</u> that do not directly support a specific project or service.

Section E – CSBG Expenditures by Service Category

SectionE SectionE						
Section E: CSBG Expenditures by Service Category (EX)						
Agency Name:			~	Print/Preview		
Table 1: Total amount of CSBG funds expended in FY 2016 by Service Category						
	Service Category	CSBG Funds				
	1. Employment	\$0				
	2. Education	\$0				
	3. Income Management	\$0				
	4. Housing	\$0				
	5. Emergency Services	\$0				
	6. Nutrition	\$0				
	7. Linkages	\$0				
	8. Self Sufficiency	\$0				
	9. Health	\$0				
	10. Other	\$0				
	Totals	\$0				

Section F - CSBG Network Resources

- □Report TOTAL agency budget during the reporting period.
- Allocated amounts not <u>expended</u> amounts.
- □ Public agencies should report on everything under their CAA 'umbrella'

Section F – CSBG Network Resources

SectionFFederal				
Section F: Resources Adminis	stered and	Generated b	by the CSBG Netv	vork
1. Name of Local Agency Reporting			▽ Print/Preview	v
2. Amount of FY 2016 CSBG allocated to reporting agencies	2.	\$0		
Federal Resources (Other than CSBG)				
3. Weatherization (DOE) (include oil overcharge \$\$)	3.	\$0		
4. Health and Human Services (HHS)				
a. LIHEAP - Fuel Assistance (include oil overcharge \$\$)	4a.	\$0		
b. LIHEAP - Weatherization (include oil overcharge \$\$)	4b.	\$0		
c. Head Start	4c.	\$0		
d. Early Head Start	4d.	\$0		
e. Older Americans Act	4e.	\$0		
f. Social Services Block Grant (SSBG)	4f.	\$0		
g. Medicare/Medicaid	4g.	\$0		
h. Assets for Independence (AFI)	4h.	\$0		
i. Temporary Assistance to Needy Families (TANF)	4i.	\$0		
j. Child Care Development Block Grant (CCDBG)	4j.	\$0		
k. Other HHS Resources (List in order of size): CFDA #	<i>‡</i>			
i.	i.	\$0		
ii.	ii.	\$0		
iii.	iii.	\$0		
iv.	iv.	\$0		

Section G – Demographics

Report the <u>Total unduplicated count of Program</u>
 <u>Participant Demographics for the entire agency,</u>
 not just the programs funded in whole or in part
 by CSBG.

3.	Total unduplicated number of	persons about whom one or more	characteristics were obtained:
-	a c ter principal entre a treate en c t	CECURIC MUCH INTEGER OFFE OF THE CE	Contract Con

- 4. Total unduplicated number of persons about whom no characteristics were obtained:
- 5. Total unduplicated number of families about whom one or more characteristics were obtained:
- 6. Total unduplicated number of families about whom no characteristics were obtained:

4,198
0
2,184

4 100

Review prior to submission

I entered my Section E-G data. Now what?

- Check to ensure that all data have been entered in correctly.
- Use the comparisons and review the CSBG IS 2016 report against the CSBG IS 2015 report.
 - if there are major differences find out why and include comments explaining the variances.
 - -DATA CLEANING FUNCTION
- Review Section G against the Census Poverty data.

Review prior to submission

 In each section click Compare to 2015 Data to review data entries.

Back to Section F (Local/Private) Sect. E-G Menu Main Menu Compare to 2015 Data Continue to NPIs

Review prior to submission

ComparisonSectionE							
Section E Comparison Analysis: FY 2015-FY 2016 (EX)							
This sheet compares FY 2015 data with FY 2016 data for accuracy and analysis							
Agency Name:			~	Print/Pre	view		
			Eves	nditure Data			
			_	mparison			
	FY 2015	FY 2016	%	Change from			
Service Category	CSBG Funds	CSBG Funds	Change	FY15-FY16			
A. Employment		\$12,500	100%	\$12,500			
B. Education		\$1,231	100%	\$1,231			
C. IncomeManagement		\$12,144	100%	\$12,144			
D. Housing		\$12,121	100%	\$12,121	Section E Comments:		
E. EmergencyServices		\$5,556	100%	\$5,556	Comments:	See Notes and Instructions for Comments	
F. Nutrition		\$56,554	100%	\$56,554			
G. Linkages		\$87,456	100%	\$87,456			
H. SelfSufficiency		\$65,464	100%	\$65,464			
I. Health		\$52,144	100%	\$52,144			
J. Other		\$4,123	100%	\$4,123			
K. CSBG Totals	\$0	\$309,293	#Div/0!	\$309,293			
L. CSBG Administration		\$1,524	100%	\$1,524			
		0.49%					

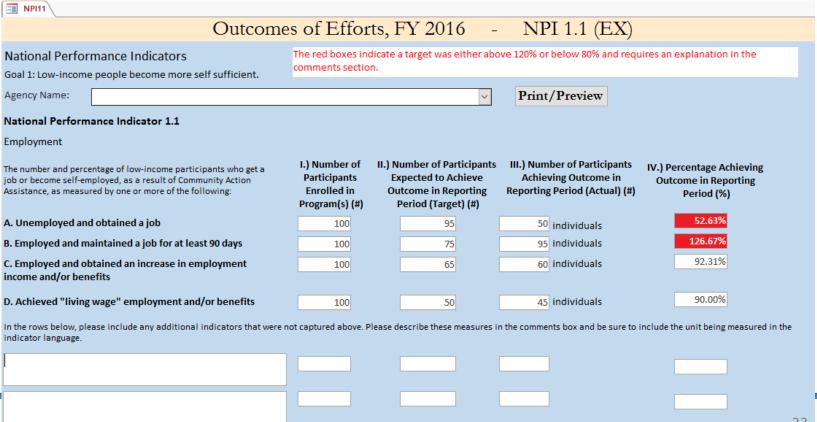
National Performance Indicators

Matter of Emphasis

The NPIs collect data on ALL of the agency's activities (not just CSBG-funded activities).

NPI 1.1 - Employment

The number and percentage of low-income participants in Community Action employment initiatives who get a job or become self-employed.



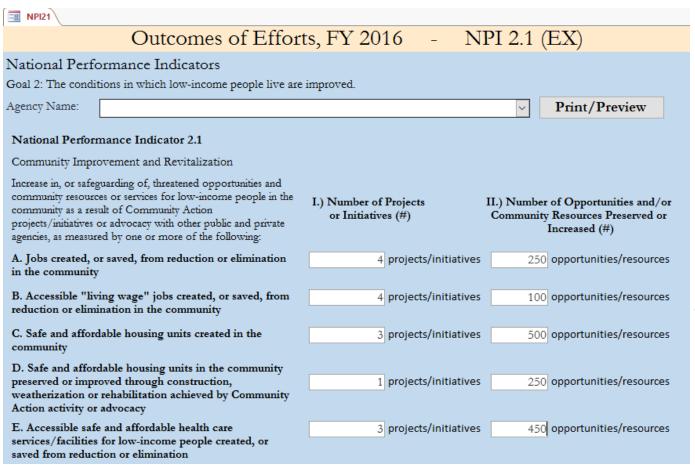
NPI 1.3 - Economic Asset Enhancement and Utilization

<u> </u>						
■ NPI13 \						
Outcomes of Efforts, FY 2016 - NPI 1.3 (EX)						
National Performance Indicators	The red boxes in	dicate a target was either	above 120% or below 8	30% and requires ar	explanation in the	
Goal 1: Low-income people become more self sufficient.	comments section					
Agency Name:		~	Print/Preview	v		
National Performance Indicator 1.3						
Economic Asset Enhancement and Utilization						
The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:	I.) Number of Participants Enrolled in Programs (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III/II=IV] (%)	V.) Aggregated Dollar Amounts (Payments, Credits, or Savings)	
Enhancement A. Number and percent of participants in tax preparation programs who qualified for any type of Federal or State tax credit and the expected aggregated dollar amount of credits	150	145	135 individuals	93.10%	\$150,000 dollars	
Enhancement B. Number and percent of participants who obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments	200	150	100 individuals	66.67%	dollars	
Enhancement C. Number and percent of particpants who were enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings	175	124	120 individuals	96.77%	dollars	
In the rows below, please include any additional indicators that were language.	e not captured abov	e. Please describe these mea	sures in the comments bo	x and be sure to inclu	de the unit being measured in th	e indicator

Cross-Reference NPIs:

1.2 3.2 6.4

NPI 2.1 - Community Improvement and Revitalization



Increase in, or safeguarding of, threatened opportunities and community resources or services for lowincome people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies.

NPI 2.3 - Community Engagement

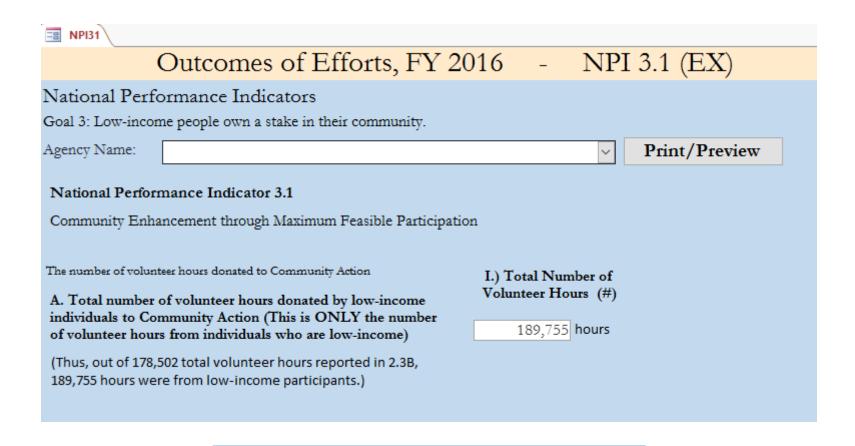
The number of community members working with Community Action to improve conditions in the community.

NPI23							
	Outcomes of Efforts, F	Y 2016 - NP	I 2.3 (EX)				
National Performance Indicators							
Goal 2: The condi	tions in which low-income people live are	improved.					
Agency Name:		~	Print/Preview				
National Performance Indicator 2.3							
Community Enga	ngement						
	mmunity members working with a to improve conditions in the community.	I.) Total Contribution by Community (#)					
Community Actio	mmunity members mobilized by on that participate in community anti-poverty initiatives	15,456 individuals					
	lunteer hours donated to the agency L volunteer hours)	178,502 hours					

Volunteer Hours are mandatory, because Board Members are considered volunteers.

Cross-Reference NPIs: 3.1

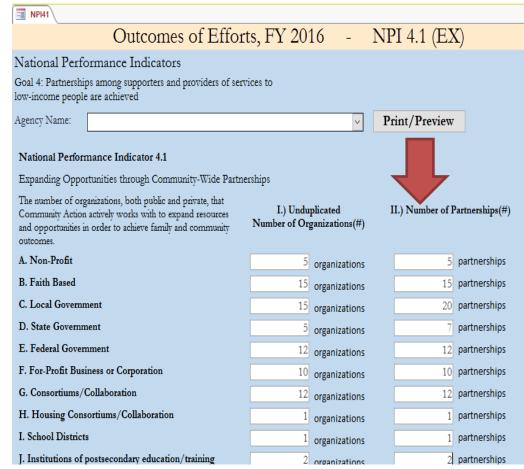
NPI 3.1 - Community Enhancement Through Maximum Feasible Participation



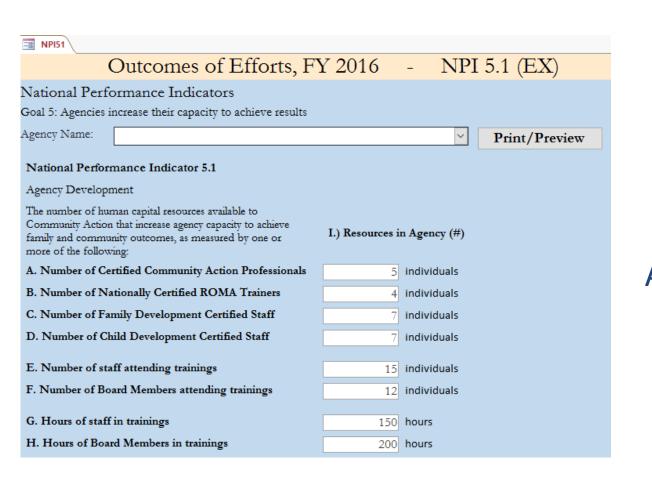
Cross-Reference NPIs: 2.3

NPI 4.1 - Expanding Opportunities Through Community-Wide Partnerships

The number of organizations, both public and private, that **Community Action** actively works with to expand resources and opportunities in order to achieve family and community outcomes.



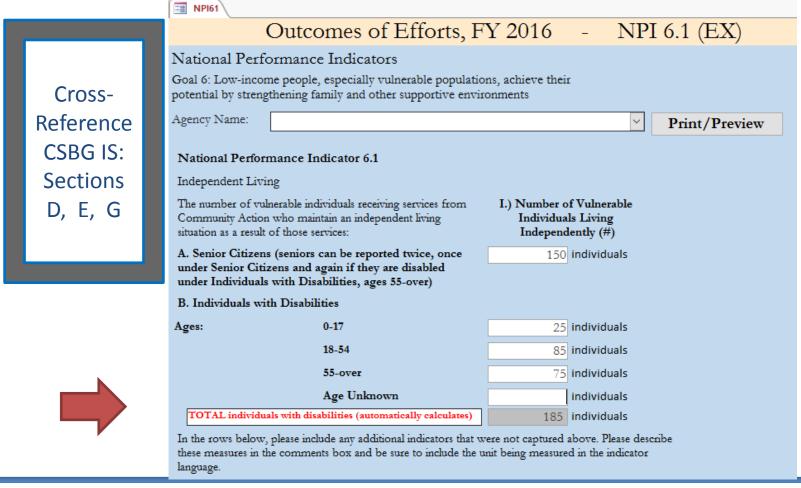
NPI 5.1 - Agency Development



The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes.

NPI 6.1 - Independent Living

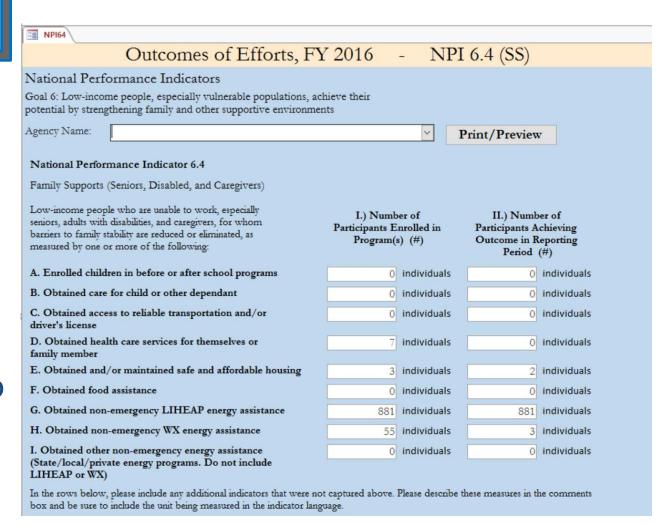
The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services.



NPI 6.4 - Family Supports

Cross-Reference NPIs: 1.2 6.2

Low-income people who are unable to work, such as seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated.



NPI 6.5 - Service Counts

The number of services provided to low-income individuals and/or families.

■ NPI65					
Outcomes of Efforts, FY 2016 -			PI 6.5 (EX)		
National Performance Indicators					
Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments					
Agency Name:			Print/Preview		
National Performance Indicator 6.5					
Service Counts					
The number of services provided to low- income individuals and/or families, as measured by one or more of the following:	I.) Number of Services (#)				
A. Food Boxes	14,500	boxes			
B. Pounds of Food	145,446	pounds			
C. Units of Clothing	1,454	units			
D. Rides Provided	5,885	rides			
E. Information and Referral Calls	558,554	calls			

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Access Database Tools and Reports

Your CSBG IS Database has many tools to help you analyze, assess, and use all this data!

FY15/FY16 Comparisons

Data Diagnostic Tools

View/Print Reports

Resources/Instructions

Access Database Tools and Reports

CSBG IS FY 2016 Database Diagnostic Tool

Page 1 of 2

Agency:

Example Agency

Section E:

Section F:

Section G:

• This agency reported a higher total in #12 Family Type than #5 Total unduplicated number of families about whom one or more characteristics were obtained.

Family Type Total: 7,914 Individuals Served: 9,006

• This agency reported a higher total in #13 Family Size than #5 Total unduplicated number of families about whom one or more characteristics were obtained.

Family Size Total: 9,006 Individuals Served: 9,006

Access Database Tools and Reports

2015 STATE CSBG FACTSHEETS

From the EX FY 2014 Community Services Block Grant Information System Survey

Example State

CSBG NETWORK PARTICIPANTS

EX administers CSBG to 7

agencies in

100% of EX counties

74% of EX families served were in poverty, and

41% of EX families served were in severe poverty

EX CSBG agencies provided services to

low-income individuals in families

Vulnerable populations served by EX CSBG agencies included:

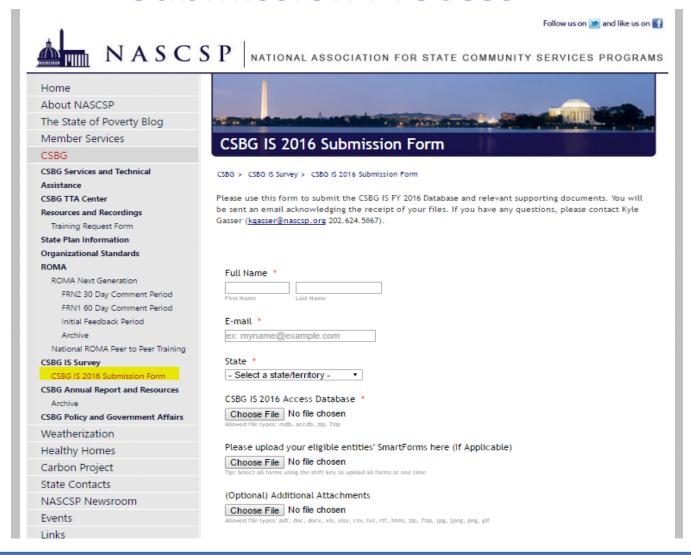
61,472 children	28,927 people with disabilities	26,977 seniors	35,970 people who lacked health
			insurance

CAAs invest in their staff and board members to improve their capacity to best serve families with low incomes. In the State office and the state-wide CSBG network there are 3 nationally certified ROMA trainers and Certified Community Action Professionals.

Submission Process

- Upload the FY16 IS Database and any associated forms.
- States using SmartForms, please upload all agency SmartForms on this page.
- Let us know how you would like to receive your data cleaning memo – email, Dropbox, other.
- You will receive a confirmation from NASCSP when the information is received.

Submission Process



Questions?

COLLECTING, CLEANING, AND REPORTING AGENCY DATA
AND INFORMATION

17 Community Action Agencies

- 16 private non-profit
- 1 public local government

CSBG Program Year

October 1 through September 30

FY 2016 CSBG Funding	\$7,702,858
Community Action Agencies (96%)	\$7,394,744
State CSBG Office	\$308,114 (4%)

- Distribution of CSBG funds is an Iowa law
- No remainder/discretionary funds

COLLECTING AGENCY DATA

Handouts

- Narratives Report (A)
 - CSBG-IS: Section D
- CSBG Monthly Funding Request & Expenditures Report forms (B)
 - CSBG-IS: Section E

COLLECTING AGENCY DATA

Handouts (continued)

- Agency Funding Report forms (C)
 - CSBG-IS: Sections E and F
- Client Characteristics report form (D)
 - CSBG-IS: Section G
- Community Action NPI Report forms (E)
 - NPI Section of the CSBG-IS

CLEANING AGENCY DATA

Narratives Report (A)

CSBG Monthly Funding Request & Expenditures Report forms (B)

- Monthly reports
- Reviewed by 2 people and then processed by a department accountant
- Entered into:
 - State accounting system
 - DCAA spreadsheets

CLEANING AGENCY DATA

Agency Funding Report forms (C)

- For FY 2016: 2016 reports vs. 2015 reports3 checks
 - 1. Large variances in amounts reported from one year to the next
 - 2. Amounts reported in 2016, not in 2015
 - 3. Amounts reported in 2015, not in 2016

CLEANING AGENCY DATA

Client Characteristics report form (D)

- Number of individuals (unduplicated) reported
 - Significantly different from the previous year
- Number of households (unduplicated) reported
 - Significantly different from the previous year

CLEANING AGENCY DATA

Community Action NPI Report forms (E)

- For FY 2016: 2016 reports vs. 2015 reports

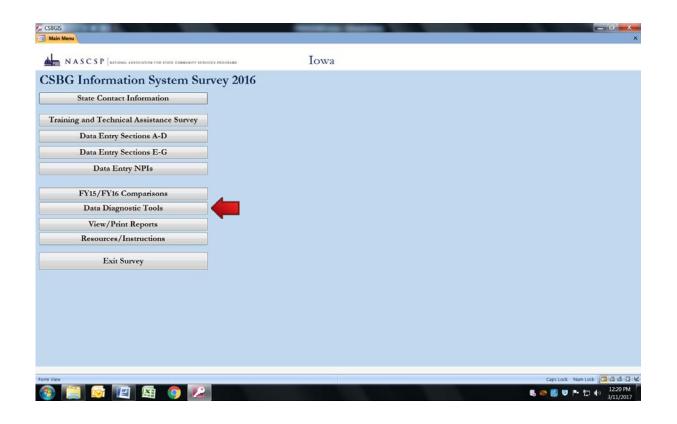
4 checks

- 1. Large data variances from one year to the next
- 2. NPIs reported in 2016, not in 2015
- 3. NPIs reported in 2015, not in 2016
- 4. NPIs with targets
 - Percentage Achieving Outcome

REPORTING AGENCY DATA

Enter each agencies data into the CSBG-IS

- Sections E, F, and G
- RUN the 6 Data Diagnostic Tools

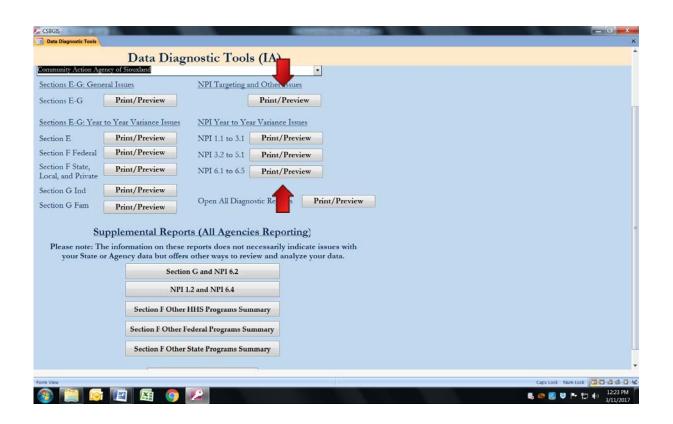




REPORTING AGENCY DATA

Enter each agencies data into the CSBG-IS

- NPI sections
- RUN the 4 Data Diagnostic Tools



Website:

- https://humanrights.iowa.gov/dcaa/csbg
- Members Only (CSBG)
- Password: DCAACSBG

For more information:

Greg Pieper, CSBG Program Manager

Greg.Pieper@iowa.gov (515) 281-0474

NASCSP Data Contacts

Region 1 (Green): Jackie Orr - (202) 624-7812

Region 2 (Yellow): Lauren Cook - (202) 624-7813

Region 3 (Orange): Kyle Gasser - (202) 624-5867

Region 4 (Blue): Eric Behna - (202) 624-5996

Region 5 (Pink): Katy Kujawski - (208) 340-4050



Additional Resources

CSBG

CSBG Services and Technical Assistance

CSBG TTA Center

Resources and Recordings

Training Request Form

State Plan Information

Organizational Standards

ROMA

ROMA Next Generation

Archive

National ROMA Peer to Peer Training

CSBG IS Survey

CSBG Annual Report and Resources

CSBG IS Survey tab contains:

- PDF and Excel versions of current IS Forms
- CSBG IS Section A-G instructions
- CSBG IS NPI instructions
- Lexicon
- Tips and FAQs
- Webinar recording
- Storytelling Guide
- Performance targeting manual

Questions?

Don't Forget!

Database submission to NASCSP required by April 7, but please submit as soon as possible!

2016 CSBG Annual Report

2016



2016 Annual Report: Full

The 2016 CSBG Annual Report features data, statistics, graphics, and outcomes analysis, and all state-level appendices data from the FY2015 CSBG IS Survey.

2016 Annual Report: Text

The 2016 CSBG Text-Only Annual Report features data from the FY2015 CSBG IS Survey, statistics, graphics, and outcomes analysis for the national aggregate analysis.

2016 Annual Report: Appendices

For state-level data only from FY 2015 - no analysis.



2016 CSBG Highlights

The 2016 CSBG Highlights, featuring data from the FY2015 CSBG IS Survey.