# OCS AND NASCSP CSBG ANNUAL REPORT UPDATE

Thursday, November 1, 2018 4:00-5:00pm ET





### **Presenters**

- Katy Kujawski, Research Director, NASCSP
- Muska Kamran, Project Manager
- Monique Alcantara, Management and Program Analyst, OCS

# Agenda

- Timeline
- Reporting process
  - SmartForms
  - Direct database transfer
- OLDC Submissions
- Data Review
- CSBG Performance Management Website
- Tools and Resources

### Let's see how far we've come

#### January 12, 2017:

OCS received OMB approval for the new CSBG Annual Report

#### March 3, 2017:

Module 1 instruction manual released

#### April 7, 2017:

States submit Module 1 of the new CSBG Annual Report into OLDC for the first time.

#### July 1, 2017:

July States begin collecting data for Modules 2-4 of the new annual report

#### October 1, 2017:

October – September States begin collecting data for Modules 2-4

#### January 1, 2018:

All states begin collecting data for Modules 2-4

#### April 7, 2018:

States submit the FY17 CSBG IS. This marks the final CSBG IS submission.

# Where are we now?

- The CSBG IS Report has been phased out.
- All states are collecting and reporting in the new CSBG Annual Report.
  - A few states are in their second year of data collection.
- In addition to Module 1, States will submit Modules 2, 3 and 4 into OLDC by the submission deadline



#### How will we submit?

- Module 1 will continue to be submitted through OLDC in the same manner
- Modules 2 4
  - SmartForms will be available to all states and agencies
  - States who have
     statewide databases
     can use an XML for a
     direct transfer to OLDC

```
<xs:element name="CSBG_M2">
 <xs:complexType>
 <xs:sequence>
                           M2 XML
```

Each Module will be a separate form within OLDC

## What will SmartForms cost?

 SmartForms will be available to all States and agencies for FREE

### What are SmartForms? The Do's



### •An Excel document that can:

- —Alert the user to data entered that is potentially wrong/fat-fingered/otherwise entered in error (i.e. when a field is left blank or participants served is less than those achieving the result)
- —Alert the user when they've entered bad data (i.e. negative numbers, letters, exceed character limits, etc.)
- -Highlight cells, make a noise, and provide an error message to alert the user to potential errors
- -Leave unaddressed/unchanged data highlighted red or yellow based on the type of issue (error or warning) so the state can follow-up with the agency
- —Offer a place for agencies and states to reconcile data before it is submitted into OLDC

### What are SmartForms? The Don'ts



#### • The SmartForm will not be able to:

- -Compare different sections of each module to each other (i.e. employment FNPIs to the All Characteristics)
- Compare different Modules to each other (i.e. the CSBG allocation reported in Module 2 to the CSBG allocation reported in Module 1)
- -Ensure agencies address errors that are identified
- —Ensure that if an agency submits the form with errors to the state that the data is in fact correct
- Ensure that an agency include clear, discernable comments on their data in the SmartForm
- —Ensure the state review the SmartForm and get information they need from the agency
- -Ensure capacity exists at both the local and state level to review the data

### **SmartForms – Module 2**

Local Agency Reporting Period: FY 18 Data Entry		A.1 Local Agency Reporting Period: FY 17 Data Compar	ison
1a. July 1-June 30	<b>V</b>	A.1a. July 1-June 30	NEW DA
lb. October 1-September 30		A.1b. October 1-September 30	NEW DA
Lc. January 1-December 31		A.1c. January 1-December 31	NEW DA
CSBG Expenditures:		A.2 CSBG Expenditures:	
CSBG Expenditures Domains	CSBG Funds	CSBG Expenditures Domains	CSBG
2a. Employment		A.2a. Employment	
b. Education and Cognitive Development		A.2b. Education	
2c. Income, Infrastructure, and Asset Building		A.2c. Income Management	
2d. Housing		A.2d. Housing	
2e. Health and Social/Behavioral Development (includes nutrition)		A.2e. Health + Nutrition	
2f. Civic Engagement and Community Involvement		A.2f. Civic Engagement and Community Involvement	NEW DA
2g. Services Supporting Multiple Domains		A.2g. Services Supporting Multiple Domains	NEW DA
2h. Linkages (e.g. partnerships that support multiple domains)		A.2h. Linkages	
2i. Agency Capacity Building (detailed below in Table A.4)		A.2i. Agency Capacity Building (detailed below in Table A.4)	NEW DA
2j. <b>Other</b> (e.g. emergency management/disaster relief)		A.2j. Emergency Services + Self Sufficiency + Other	
2k. Total CSBG Expenditures (auto calculated)	\$0	A.2k. Total CSBG Expenditures (auto calculated)	
			,
Of the CSBG funds reported above, report the total amount used fo	r	A.3 Of the CSBG funds reported above, report the total amount used for	
dministration*.		Administration*.	
for more information on what qualifies as Administration, refer to IM37		*for more information on what qualifies as Administration, refer to IM37	

### **SmartForms - Module 3**

#### Module 3, Section A: Community

Name of CSBG Eligible Entity
Reporting:

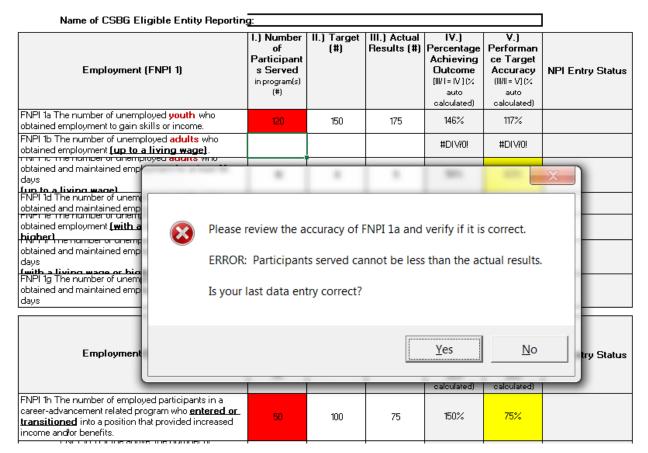
	Use the dropdown menu to select the response where appropriate.			
1. Initiative Name				
2. Initiative Year	5			
3. Problem Identification				
4. Goal/Agenda	Narrative (Provide a narrative on the goal/agenda)			
5. Issue/CSBG Community Domains	✓ Employment     ✓ Education and Cognitive Development     ✓ Health and Social/Behavioral Development       ✓ Housing     ✓ Infrastructure, and Asset Building     ✓ Civic Engagement and Community Involvement       ✓ Income			
6. Ultimate Expected Outcome	Module 3, Section B: Community National Performance Indicators (NPIs) - Data Entry Form			
7. Identified Community	Service Area			
8. Expected Duration	2 years	to		3 years
9. Partnership Type	CAA is the core organizer of multi-partner Initiative			
10. Partners	Narrative (Provide a narrative on the key 1-3 partners)			
11. Strategy(ies)	Module 3, Section C: Community Strategies List			
12. Progress on Outcomes/Indicators	No Outcomes to Report			
13. Impact of Outcomes	Narrative (Provide additional information on the scope of the impact of these outcomes. e.g. If an initiative created a health clinic, please describe how many individuals and families are expected to be impacted.)			
14. Outcomes/Indicators to Report	Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B)			
15. Final Status	Initiative Active			
16. Lessons Learned	Narrative			

Edit M3\_A11\_Strategy 11. Strategy(ies) EDUCATION AND COGNITIVE DEVELOPMENT STRATEGIES (STR 2) Preschool for All Campaign After School Enrichment Activities Promotion Other Education and Cognitive Development Strategy: (please specify) Other: asdf EMERGENCY MANAGEMENT STRATEGIES (STR 8) State or Local Emergency Management Board Enhancement Disaster Preparation Planning

#### SmartForms – Module 4

Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form
Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

Employment Indicators





### **SmartForms - Module 4**

#### Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:				
A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:  B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:				
C. INDIVIDUAL LEVEL CHARACTERISTICS				
1. Gender	Number of Individuals	6.	Ethnicity/Race	Number of Individuals
a. Male	9	a.	Ethnicity	
b. Female	300		a.1. Hispanic, Latino or Spanish Origins	4
c. Other	7		a.2. Not Hispanic, Latino or Spanish Origins	4
d. Unknown/not reported	5		a.3. Unknown/not reported	4
e. TOTAL (auto calculated)	321 0	2	a.4. TOTAL (auto calculated)	12 0
Section C.1 Status			Section C.6a Status	
ERROR: TOTAL COUNT GREATER THAN ITEM A			WARNING: TOTAL COUNT LESS THAN ITEM A	
2. Age	Number of Individuals	b.	Race	
a. 0-5	3		b.1. American Indian or Alaska Native	4
b. 6-13	3		b.2. Asian	4
c. 14-17	0		b.3. Black or African American	4
d. 18-24	50		b.4. Native Hawaiian and Other Pacific Islander	4
e. 25-44	50		b.5. White	4
f. 45-54	0		b.6. Other	4
g. 55-59	0		b.7. Multi-race (two or more of the above)	4
h. 60-64			b.8. Unknown/not reported	4
i. 65-74	0		b.9. TOTAL (auto calculated)	32
j. 75+	0			0
k. Unknown/not reported	0		Section C.6b Status	
l. TOTAL (auto calculated)	106	0	WARNING: TOTAL COUNT LESS THAN ITEM A	

### **Process - SmartForms**

- Release of SmartForms
  - Module 3 will be released first
  - Module 2 and 4 will be released following testing in OLDC
- States will receive pre-populated (CAA Name, DUNS #, and Module 2 data) for each agency
- Agencies will complete and send forms back to their state office and states will "upload" forms into OLDC by the submission deadline



### **Process – XML Transfer**

- Release of XML Transfer
  - XML schema for Modules 2 and 4 transfer will be released following testing in OLDC
- States will finalize data received in their state database from agencies
- State offices will initiate the data transfer of Modules 2 and 4 to OLDC by the submission deadline



### **Process – Module 3**

- Module 3 fields will not be built in OLDC in this first year of data submission
- States will upload Module 3 as an attachment into OLDC
- States who would like a pre-review may send their Module 3 submission to NASCSP prior to submitting into OLDC
  - States interested in doing this should let
     NASCSP know no later than November 21
  - NASCSP will then release a due date based upon the number of States interested



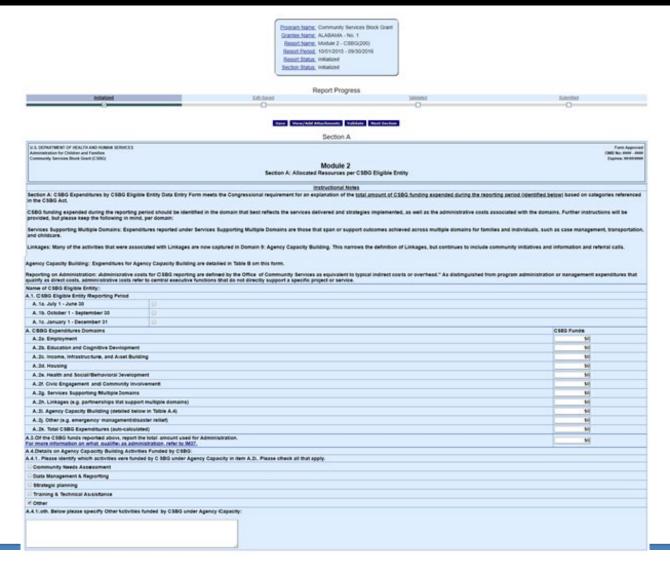
### **Submissions in OLDC**

Module 1 opens December 1

Module 2 – 4 opens February 1

Full Annual Report due April 30

# OLDC - Module 2 - Section A

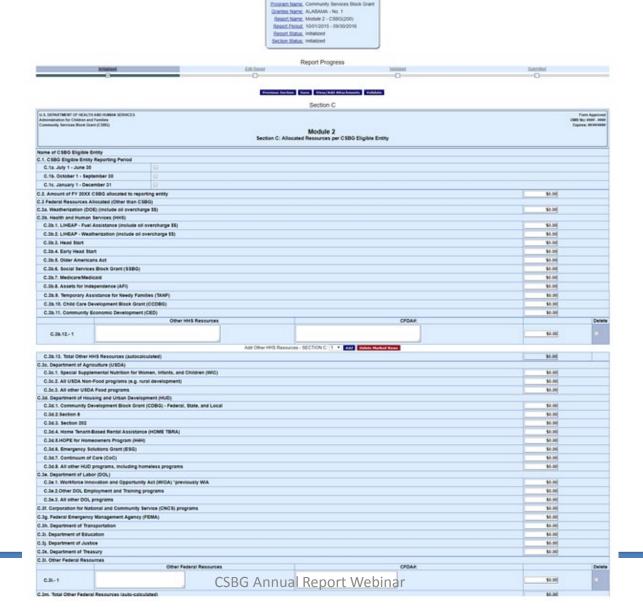


# OLDC – Module 2 – Section B

Poppara Name, Community Services Block Grant pratice Name, ALASAMA - No. 1 Secont Name, Module 2 - CSBG(200) Beoort Feront, 1001/2015 - 09/20/2016 Report Status, Inflatived Section Status, Inflatived

	Report Progress	
Intelled	Est-Seed Williams	Substitut
		0
	Previous Section Steen Vires/Add Allachments Validate Need Section	
	Section B	
S. DEPARTMENT OF HEALTH AND HUMAN SERVICES desirabilish for Children and Families		Form App CNRS No: Anne
community Services Block Grant (CSBG)		Capital Mills
	Module 2 Section B: Allocated Resources per CSBG Eligible Entity	
ame of CSBG Eligible Entity		
1. CSBG Eligible Entity Reporting Period		
B.1c. January 1 - December 31		
2. Hours of Agency Capacity Building (e.g. training	o olsowing assessment:	Hours
ta. Hours of Board Members in capacity building		
2b. Hours of Agency Staff in capacity building act		0
	e.g. program support, service delivery, fundraising):	Hours
Da. Total number of volunteer hours donated to th		
Sa. 1. Of the above, the total number of volunteer h	nours donated by individuals with low-incomes	6
<ol> <li>The number of staff who hold certifications that</li> </ol>	t increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Number
ia. Number of Nationally Certified ROMA Trainers		- 0
4d. Number of Stoff with a child development cert	Mazion	
ie. Number of Staff with a family development cer	Militation	4
If. Number of Patricays Reviewers		- 4
lg. Number of Stiff with Home Energy Profession	M Certifications	- 4
4g.1. Number of Energy Auditors		- 4
4g.2. Number of Fetrofit Installer Technicians		- 4
Ag.3. Number of Crew Leaders		-
4g.4. Number of Guality Control Inspectors (QCI)		- 4
4h. Number of LEED Risk Certified assessors		-
4i. Number of Building Performance Institute (BPI)	certified professionals	-
4). Number of Classroom Assessment Scoring Sy	stem (CLASS) certified professionals	- 4
4k. Number of Cetified Housing Guality Standard	s (HQS) hapectors	- 4
4l. Number of American Institute of Sertified Plans	ners (AICP)	- 4
Am. Other (Please specify others below):		-
4m.oth. Below please specify Other-certifications	held by staff members	
		Unduplicated Number of
	te, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Organizations
Sa. Non-Profit		- 4
So. Faith Based		- 6
ic. Local Government		
id. State Government		- 6
le. Federal Government		- 4
If. For-Profit Business or Corporation		
Sg. Consortiums/Collaborations		
Sh. School Districts		- 4
ii. Institutions of Post-Secondary Education/Train	Mg .	- 4
lj. Financial/Banking Institutions		
Sk. Health Service Organizations	CSBG Annual Report Webinar	

### OLDC – Module 2 – Section C



### **Process – Review: Module 1**

- This will be the third submission of Module 1.
- There will be a review process completed by OCS that will assess the clarity and completeness of the data to ensure accuracy.
- Review will also focus on continuous improvement.

### Process - Review: Modules 2 and 4

- We recognize that this is the first year of submission of Modules 2-4 and that we are receiving <u>baseline data</u>
- Only a select few data points can be compared to the previous year and they are located in Module 2 only
- There will be a review process completed by OCS and NASCSP that will assess the completeness and reasonableness of the data to ensure accuracy.
- It will not be as in depth of a review as with the IS since this is baseline data.



### Process – Review: Module 2 – 4

- Completeness of data:
  - Did the agency complete the forms?
    - Is a demographics form completed?
    - Are CSBG expenditures reported?
    - Are any services reported?
    - Are any FNPIs reported?
- Reasonableness of the data:
  - Does the data reported make sense?
    - Are more people reported to have obtained a job than total people served in the demographics?
    - If the indicators that are specific to seniors have data, are seniors reported in the Demographics?
    - In Module 2, are there significant changes in any one funding source?



### **Process – Review: Module 3**

- OCS and NASCSP will review each Module 3 submission using the Module 3 Review tool.
  - Module 3 Review tool was developed with the help of the Module 3 pilot and reviewed by the CSBG DATA Task Force.



# Process – Review: Federal Review Process

- Starting May 1, 2019 feedback will be sent to states within 60 days starting May 1, 2019
- Joint review will be sent for the CSBG Annual Report from your OCS program Specialist
  - OCS and NASCSP will coordinate
- More details will be forthcoming as part of the continuous improvement efforts



# Performance Management Website

- OCS Website that will highlight CSBG data
- Only state-level aggregate data will be made public on the website
- States will have access to a "private" side of the website to pull reports and view their data
  - Note: Updates to data need to be made through OLDC
- In the first year, only Module 1 and State Plan information will be available on the website



Search this Site:	Submit
Registered Users	New User?
Click to Login Here	Create an Account

HOME

**DATA WAREHOUSE** 

CSBG BACKGROUND

GRANTEE RESOURCES

IMPORTANT LINKS

HELP

DATA VALIDATION

#### Welcome to the CSBG Performance Management Website!

This federal website provides information, resources, and a comprehensive Data Warehouse for CSBG grantees, Eligible Entities, policymakers, and the public to access performance management information and performance measurement data for the Community Services Block Grant program. The Performance Management website will help the CSBG network increase accountability and achieve results through the understanding and use of data.

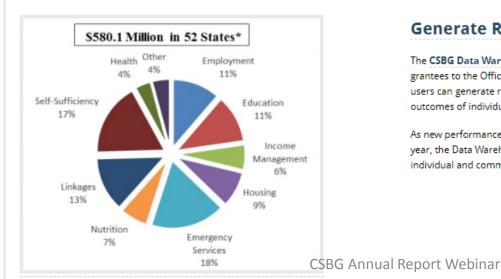
#### **Get Technical Assistance**

#### CSBG Data Technical Assistance Center

**Previous Slide** 

Next Slide

Pause Slides



#### **Generate Reports and Analyze Data**

The CSBG Data Warehouse contains performance measure data reported by grantees to the Office of Community Services. Through the Data Warehouse, users can generate reports and analyze data to learn about characteristics and outcomes of individual states and the national program.

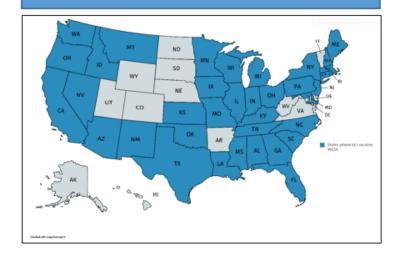
As new performance measures are reported by CSBG grantees over the next year, the Data Warehouse will be expanded to provide further detail on individual and community outcomes being achieved across the country.

# **Example Dashboard**

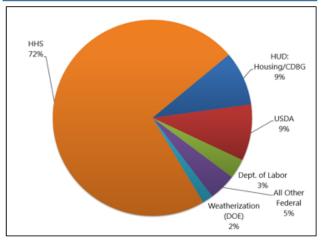
#### WIOA Dashboard - National

-14 states included employment and training activites in their CSBG State Plan as part of a WIOA combined state plan

-\$207,019,935 of WIOA funding was available to the CSBG Network in FY16 Nationally, 18.5% of CSBG Elible Entities Receive WIOA Funding, operating programs in 40 different states



Federal Sources of Funding Recieved by CSBG Eligible Entities, DOL is 3% of overall funding



# **Tools and Resources**



# Keep an eye out for:

- Updates to the instruction manual
- CSBG Annual Report Lexicon
- Data Dictionary for developers/IT staff
- Toolkit for developing an RFP for technology procurement
- SmartForms for Modules 2-4
- XML Schema
- Suggested "Other" NPIs
- New FAQs



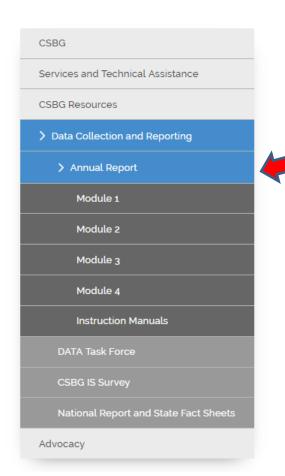


#### **Annual Report**



The Office of Community Services (OCS) received OMB approval for a new CSBG Annual Report on January 12, 2017. Additional information about the implementation of the CSBG Annual Report is detailed in IM 152 CSBG Annual Report, released by OCS on January 20, 2017. The new CSBG Annual Report will eventually replace the CSBG IS Survey. The new report will be implemented through a phased-in approach over two years. OCS released Action Transmittal 2017-01 on the Submission of Module 1 of the CSBG Annual Report for Fiscal Year (FY) 2016. This Action Transmittal provided a one time extension for submitting Module 1 in OLDC from March 31, 2017 to April 7, 2017. The due date for submission of the CSBG IS to NASCSP was also extended to April 7, 2017.





# **Annual Report Pre-Review**

 Any State who would like NASCSP to prereview Module 3 submissions, or other parts of the Annual Report, let Katy Kujawski (kkujawski@nascsp.org) know no later than November 21<sup>st</sup>

	Use the dropdown menu to select the response where appropriate.	Questions to Consider During Review	Respo
1. Initiative Name			
2. Initiative Year	1-7+ years	<ul> <li>This a new initiative.</li> <li>If not new in the current year, the number of years it has been operating is identified.</li> </ul>	
<ul> <li>Responses here should address the first definition of Community Level work:</li> <li>✓ The initiative meets a clearly identified community level need.</li> </ul>	Narrative (Provide a narrative on the scope of the problem)	Check if this narrative:  ☐ Clearly articulates a community level need. ☐ Includes supporting data. ○ Are data sources cited? ○ Is baseline data provided? ○ Is data representative of the Identified Community (line 7)? ☐ References the agency's community needs assessment (CNA). ○ Does the quote from the CNA clearly identify the need at the community level? ○ Does the narrative also specify what data supported the needs assessment finding?	
<ul> <li>4. Goal/Agenda</li> <li>Responses should address the second and third definitions of Community Level work:</li> <li>✓ The initiative results in community change that is observable and measurable AND that change is a direct result of the initiative.</li> </ul>	Narrative (Provide a narrative on the goal/agenda)	Check if this narrative:  Clearly articulates a goal statement/ultimate goal for this initiative. (i.e "The ultimate goal of this initiative is to")  Indicates whether there are interim goals. (i.e "During this fiscal year/next few years, the initiative will work to achieve")  Are any interim goals reflected in the CNPIs reported (line 14)?  Describes how the initiative addresses the problem (line 3) at the community level the community change will result. (i.e if need was:	

Community Services	U.S. Department of Health and Human Services Administration for Children and Families Office of Community Services Division of Community Assistance			
Block Grant	330 C Street, S.W., 5th Floor Mail Room 5425 Washington, DC 20201			
Dear Colleague Letter	http://www.acf.hhs.gov/programs/ocs/programs/csbg			
Re: CSBG Annual Report – Module 3 Staged Implementation	Date: April 6, 2018			

### STAGED IMPLEMENTATION OF MODULE 3





#### **DATA Task Force**



#### What is the CSBG DATA Task Force?

The CSBG DATA Task Force is convened by the National Association for State Community Services Programs (NASCSP) to assist the Office of Community Services (OCS) and NASCSP in understanding and addressing the CSBG Network's data needs and the use of data for analysis and continual improvement of results. The CSBG DATA Task Force will serve as a consultative body focused on the transition from the CSBG IS Survey to the CSBG Annual Report, as well as ongoing assistance in the implementation of the CSBG Annual Report. The task force consists of representatives from Community Action Agencies, State CSBG Offices, Community Action Agency State Associations, National Partner organizations, and OCS.

DATA Task Force Member Login HERE

#### Updates

The DATA Task Force will post periodic status reports updating the network on accomplishments, resources under development, major projects, etc.

Update from August 8, 2018 DATA Task
 Force Meeting

#### Member Roster

You can view a roster of the DATA Task Force Members here. Consider contacting

a DATA Task force member from your region if you are in need of guidance or resources.

#### **DATA Task Force Subcommittees**

- Guidance and Training Subcommittee
  - This subcommittee is focused on developing guidance and training resources to be utilized by all levels of the network. The subcommittee has already developed several tools available on NASCSP's website here. A major deliverable under development by this subcommittee is a comprehensive Lexicon to supplement Annual Report instruction manuals.
- Systems IT Subcommittee
  - This subcommittee is focused on helping the CSBG network develop the systems and IT infrastructure needed to implement the CSBG Annual Report. Major deliverables for this subcommittee include an RFP toolkit and data dictionary.

CSBG

Services and Technical Assistance

CSBG Resources

> Data Collection and Reporting

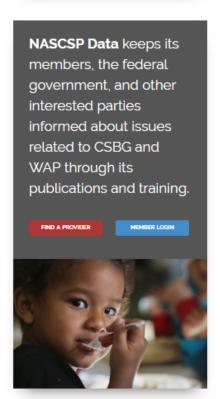
Annual Report

> DATA Task Force

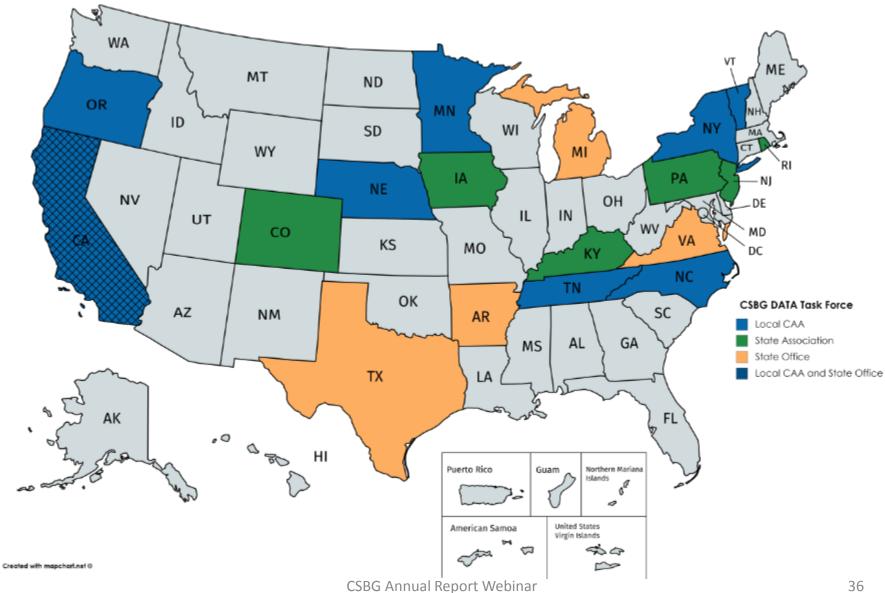
CSBG IS Survey

National Report and State Fact Sheets

Advocacy



### **DATA Task Force Members**





**Questions?**