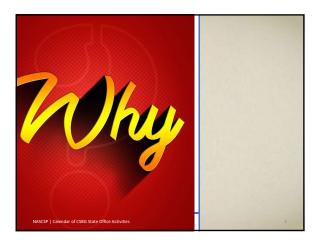


Panelists

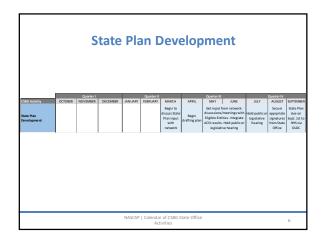
- ❖ Beverly Buchanan, AR, CSBG Program Manager, Department of Human Services
- ❖Jackie Orr, CSBG State Assistance Director, NASCSP

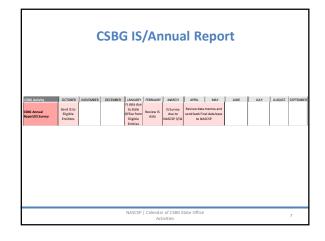
NASCSP | Calendar of CSBG State Office Activities



The Need for a State Office Planning Calendar • To organize the work flow in a State Office. • To plan your major activities over the course of a year. • To understand and meet your state office responsibilities.

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CSSG Activity Monitoring	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY Review mo	AUGUST nitoring tools	SEPTEMBER Release monitoring schedules/ tools to network
	•											
				NASCSP		r of CSBG S ivities	State Office					10

			RP	IC S	tate	e T/	TA I	Plar	1		
CSSG Activity RPIC T/TA Plan	OCTOBER Final TYTA Final TYTA Final TYTA OCS 10/1	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	AINE	h State Asso	SEPTEMBER sociation to for mext year
				NASCSP	Calenda Act	r of CSBG : ivities	State Office	2			11

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CSSG Activity	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER
American Customer Satisfaction Survey (ACSI)	Review of the ACSI results	Share results with network	Ongoing communicatio n with network	Ongoing cor	nmunication	with network	Ongoing o	ommunication v	vith network	Ongoing com	munication v	with network
				NASCSP		r of CSBG S ivities	tate Offic	e				12

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esses Activity Professional Development	OCTOBER	NOVEMBER	DECEMBER	CAPMITC	FEBRUARY NASCSP Conference	MARCH	APRIL	MAY	JUNE CAPIAW Conference	JULY	AUGUST CAP CAP Convention	SEPTEMBEP NASCSP Annual Conference
				NASCSP	Calenda Act	of CSBG ! ivities	State Office					13

Does the calendar meet your needs?
What State Office activity is missing?
What should be changed?