## WAP Training Services Menu

NASCSP's Energy Services Division offers standard and customized training and technical assistance in various aspects WAP management and administration.

Contact NASCSP to set up a consultation to determine your T&TA needs, schedule a training, and learn about pricing.

Please note all of our trainings can be adapted to meet your unique state, association, or agency.

**Welcome To WAP** | The Introduction to WAP course can be tailor made to your needs. Can range from a short presentation on the basics to an in-depth training on 10 CFR 440 to a multiple-day orientation training for new WAP managers.

**Program Operations Manual** | NASCSP offers varying levels of training regarding operations manuals, from development and writing, to assistance with updating, or working on specific sections.

**Ethics in Weatherization Field Work** | The WAP field team is the public face of the local agency, the State, and the WAP. This interactive session discusses principles guiding the conduct of the crew, and looks into complex, often gray ethical issues that all crews encounter.

**Communication Matters** | We all have a story to tell. Make sure yours is heard by learning strategic steps, proven techniques, and best practice models to assist subgrantees in promoting their results through effective story telling.

**WAP Site Demos**| Highlighting program field technology has been shown to be an effective advocacy tool. The session will go into detail of how to coordinate an effective site demonstration to garner support from policymakers and the public

**State Monitoring** | Session geared to State Managers and State Field Staff in setting up a monitoring program or preparing for DOE monitoring. Focuses on best practices and tips of the trade. Can also offer a review of a State's monitoring procedures.

**Developing Training Plans** | Analyze your state network's training needs and learn to develop a more comprehensive State Training program. Touches on adult learning, needs assessments, training methods, and the components of a successful training program.

**Quality Management /Quality Work Plan** | Overview of both the DOE Quality Management Plan and Quality Work Plan. Learn strategies for implementation and compliance. Topics include Quality Control Inspection (QCI), and more

**State Plans and Budgeting**| Understand WAP budget categories and apply available resources to set production goals, develop a performance plan for the WAP Manager to meet production goals, help ensure quality work and be in compliance with DOE rules on

**WAP Director as Financial Manager** |Learn best practices to manage funds and ensure the production plan can be carried out. Discover communication strategies to work between departments and understand



**WAP Basics** 



Communications



**Quality Management** 



**Financial Management** 



Raymond Thomas, T & TA Manager, <a href="mailto:rthomas@nascsp.org">rthomas@nascsp.org</a>