



EAST HARLEM
ASTHMA CENTER
OF EXCELLENCE

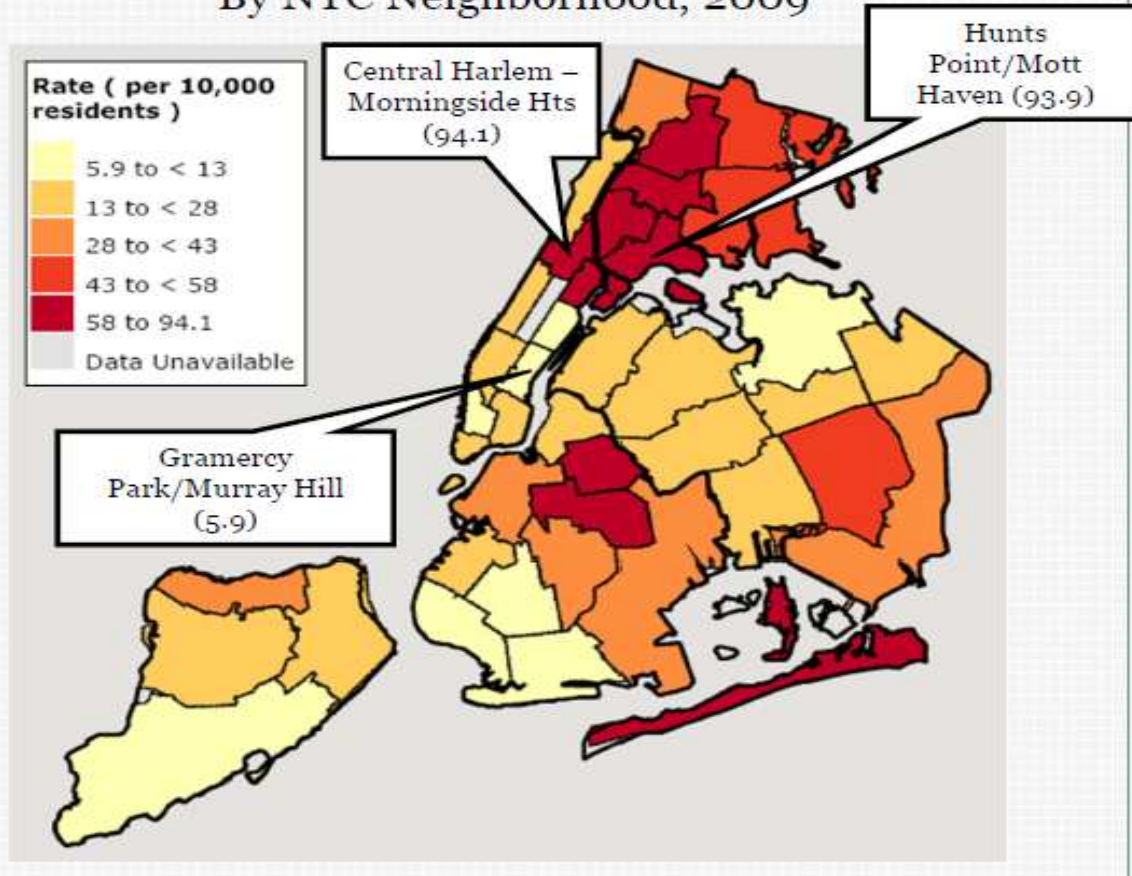


Sustaining Environmental Services The Role of the Coalition

Teodora Evtimova, MBA
Harlem Asthma Network Coordinator

Asthma in Harlem

Asthma Hospitalizations (Children 5 to 14 Yrs Old),
By NYC Neighborhood, 2009



Factors Contributing to Disparities

- * Health Care Access
- * Quality of Health Care
- * Social Stressors
- * Housing Conditions
- * Environmental Factors



The East Harlem Asthma Center of Excellence (EHACE)



- * Asthma Counselor Program
- * Walk In Center Services
- * Healthcare Provider practices
- * Environmental Services
- * Harlem Asthma Network

Harlem Asthma Network



Harlem Asthma Network

Partners represent leaders from:

- * All medical centers in Harlem
- * Award winning environmental organizations
- * Managed care organizations covering 60% of market share of insured in Harlem
- * All asthma case management agencies in Northern Manhattan
- * Community and advocacy groups
- * School health



Harlem Asthma Network Role

- Improve
- Standardize
- Advocate
- Connect

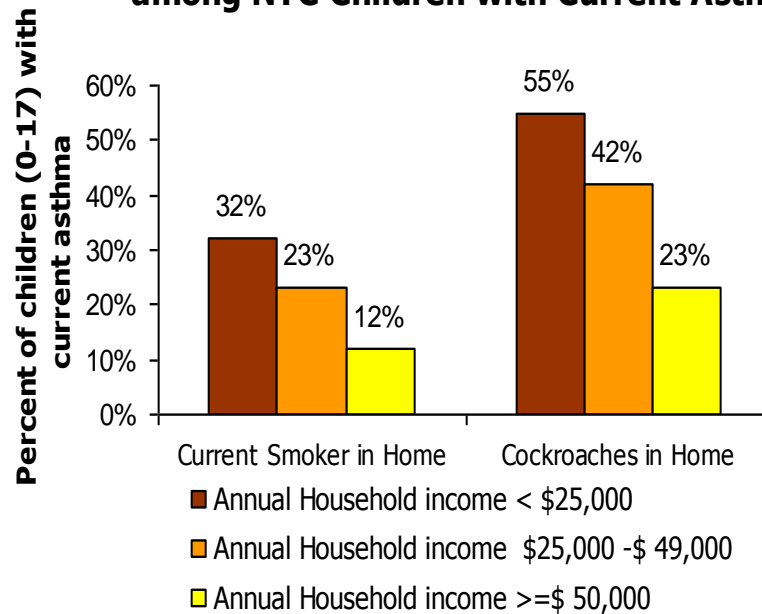


- Care
- Practice
- Policies
- Providers
- Resources



The Need for Environmental Services

Prevalence of Common Asthma Triggers among NYC Children with Current Asthma



EHACE Environmental Services

- * Indoor Asthma Trigger Assessments
- * Integrated Pest Management (IPM)
- * Housing repairs and advocacy
- * Mold Remediation



EHACE Environmental Services

Integrated Pest Management

- * Series of techniques for non-toxic removal of pests from indoor environment
- * NYCDOHMH Protocol
- * Non-Toxic Cleaning supplies
- * Household practices



Do you or someone living with you **have asthma**?

We can help, **FREE!**

For information call **646-505-9577**



Allergens in the home produced by cockroaches and mice can trigger asthma attacks in some people.

If someone in your home has asthma, and if you have a problem with roaches or mice, **we can help you** get rid of these pests in a **safer and more effective way.**

To find out if you are eligible for this program, and to apply, please fill in the form inside.

Funded by the Asthma Institute of the New York City Department of Health & Mental Hygiene



EHACE Environmental Services

Integrated Pest Management

Successes:

- * 750+ homes reached
- * 40% of those in NYCHA
- * Expansive referral network

Challenges:

- * Building referral network
- * Sustaining behavior changes
- * Funding for services

EHACE Environmental Services

Partnership with NYCHA to Facilitate Repairs

Problem:

- * Long turnaround time for repairs
- * Multiple repairs per apartment
- * Poor coordination of trades

Solution:

- * Develop agreement with NYCHA Technical Services to expedite repairs for EHACE families

Results:

- * Significantly shortened turnaround time
- * Reduced # complaints for the same issue

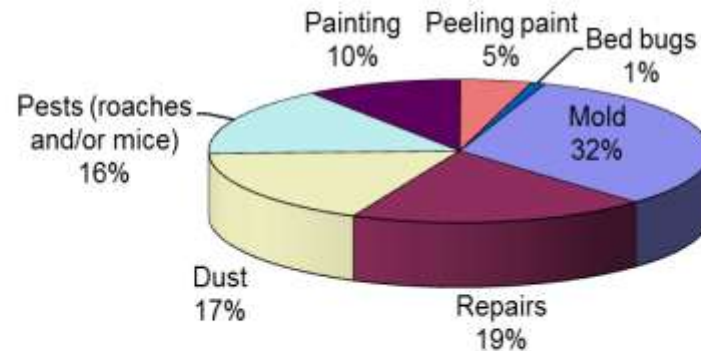
EHACE Environmental Services

Partnership with NYCHA to Facilitate Repairs

August 2008 – March 2012 % Breakdown by type of complaints

Number of apartments - 72

Total Number of Complaints - 109



EHACE Environmental Services

Mold Remediation Partners



- * Over 125 homes assessed
- * Interim controls and remediation in over 25 homes

EHACE Environmental Services

Partnerships for Mold Remediation in NYCHA

Referral

FAST HARBOR ASTHMA CENTER OF EXCELLENCE

161-160 East 110 Street, New York, NY 10029

Consent for Referral Form
Mold Removal Services

The East Harbor Asthma Center of Excellence (EHACE) is partnering with Microecologies to provide your family with mold remediation services. In order to be able to complete the assessment and removal services it is important that you provide consent so that the staff from Microecologies can go into your home. They will provide you with a detailed description of the work to be conducted BEFORE they start any of the work. All of the information provided below will ensure confidential and will only be shared between EHACE and Microecologies to make sure that services have been completed and your needs have been met. If you have any questions, please call us at the number listed above.

Child's Name: _____ DOB: _____
Address: _____ Type of Housing: _____
Parent/Caregiver Name: _____ English Speaking: Yes No
Tel. #1: _____ Best Time to Call: _____
Tel. #2: _____ Best Time to Call: _____

Description of the Mold Problem: Location: _____

Comments to Ask:
1. When was mold growing on?
2. How long has mold been present?
3. Is there a musty odor present? Yes No
4. What may have caused the problem?
5. Are there other maintenance issues such as moisture, leaks present? Yes No

Consent for Services
Referring EHACE Staff Member: _____ Date: _____
Parent Name: _____ Signature: _____ Date: _____

ENGLISH

Inspection Report

microecologies inc.
Specialized Industrial Hygiene and Environmental Remediation Services

Name: [Redacted] Date: [Redacted]
Tel: [Redacted] Address: [Redacted]

Site Location: [Redacted] - 149th Madison Avenue, Apartment 802

The facility, 149 Madison Avenue, is a residential apartment building located in the Midtown Manhattan area. The facility is a 14-story building with a total of 149 units. The facility is a residential apartment building located in the Midtown Manhattan area. The facility is a 14-story building with a total of 149 units.

Microecologies Inc. was engaged to perform a mold inspection of the facility. The inspection was performed on [Redacted] at [Redacted]. The inspection was performed by [Redacted] and [Redacted]. The inspection was performed by [Redacted] and [Redacted].

Microecologies Inc. was engaged to perform a mold inspection of the facility. The inspection was performed on [Redacted] at [Redacted]. The inspection was performed by [Redacted] and [Redacted]. The inspection was performed by [Redacted] and [Redacted].

Work order for repairs

NEW YORK CITY HOUSING AUTHORITY
TECHNICAL SERVICES DEPARTMENT
ENVIRONMENTAL SERVICES

WORK ORDER

Contract # [Redacted]
Request # [Redacted]
Priority [Redacted]

Location: [Redacted]

Work Order Description:
[Handwritten notes: Check #1 - water 2nd floor... Check #2 - water 2nd floor...]

Work Order Status: [Redacted]

Implement recommendations

Promote best practices

Shorten turnaround

Improve communications

Letter to Landlord

15A Family Health Alliance

Dear [Redacted]:

We are writing to you regarding the mold problem in your apartment at [Redacted]. We have received your request for mold remediation services and we are pleased to hear that you are interested in working with us. We will be happy to provide you with a detailed description of the work to be conducted BEFORE they start any of the work. All of the information provided below will ensure confidential and will only be shared between EHACE and Microecologies to make sure that services have been completed and your needs have been met. If you have any questions, please call us at the number listed above.

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ENGLISH

EHACE Environmental Services

Partnerships for Mold Remediation in NYCHA

Lessons learned

- * Engage in conversation about solutions
- * Communicate goals and progress
- * Identify partners priorities

Successes

- * Demonstration project for use of mold resistant paint
- * Mold remediation training
- * Ongoing case conferences

EHACE Environmental Services

Challenges

- *Uncertain funding stream
- *Addressing poor housing conditions
- *Building service referral network
- *Linking environmental to clinical services
- *Building partnerships with housing authorities



EHACE Environmental Services

Success Factors

- * Environmental services reach over 1,000 families
- * Coalition as a referral network
- * Environmental services providers – partners
- * Untraditional approaches
- * Collaboration

Any questions?



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