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Summary of Changes made between the Initial Feedback Period NPI list and the CSBG Annual Report FRN#1 package for Module 3 Community level NPIs

Each change has been placed into a pullout blurb, with an explanation of how the FRN#1 document compares to the older document first presented to the Network during the Initial Feedback Period.



**MODULE 3, SECTION B: Community Level National Performance**

**Indicator List**

**NATIONAL GOAL 2: Communities where people with low incomes live are healthy and offer economic opportunity.**

**EMPLOYMENT**

**Performance Indicators:**

1. The number (and percent) of jobs created to increase opportunities for people with low incomes available in the specified community.
2. The number (and percent) of jobs maintained for people in the specified community.
3. The number (and percent) of "living wage" jobs created in the specified community.
4. The number (and percent) of "living wage" jobs maintained in the specified community.
5. The number (and percent) of jobs in the targeted community with a benefit package.
6. Other Outcome Indicator?

**EDUCATION AND COGNITIVE DEVELOPMENT**

**Performance Indicators:**

1. The number (and percent) of accessible and affordable education assets or resources added to the specified community.
2. Percent increase of children in the community who are kindergarten ready in the specified community.
3. Percent increase of children at (or above) the basic reading level in the specified community.
4. Percent increase of children at (or above) the basic math level in the specified community.
5. Percent increase in high school (or high school equivalent) graduation rate in the specified community.
6. Percent increase of the rate of youth with low incomes who attend post-secondary education in the specified community.
7. Percent increase of the rate of youth with low incomes who graduate from post-secondary education in the specified community.
8. Percent increase in the number of adults who attend post-secondary education in the specified community.

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"NEW PROPOSED COMMUNITY LEVEL"		
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"(and percent)"		
Author: Compare: Insert	Subject: text	Date: Indeterminate
"specified"		
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"(and percent)"		
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"of youth attending post-secondary education. 3. Percent decrease"		

**MODULE 3, SECTION B: Community Level National Performance Indicator List**

**▲ NATIONAL GOAL 2: Communities where people with low incomes live are healthy and offer economic opportunity.**

**EMPLOYMENT**

**Performance Indicators:**

1. The number (and percent) of jobs created to increase opportunities for people with low incomes available in the specified community.
2. The number (and percent) of jobs maintained for people in the specified community.
3. The number (and percent) of "living wage"<sup>1</sup> jobs created in the specified community.
4. The number (and percent) of "living wage" jobs maintained in the specified community.
5. The number (and percent) of jobs in the targeted community with a benefit package.
6. Other Outcome Indicator?

**EDUCATION AND COGNITIVE DEVELOPMENT**

**Performance Indicators:**

1. The number (and percent) of accessible and affordable education assets or resources added to the specified community.
2. Percent increase of children in the community who are kindergarten ready in the specified community.
3. Percent increase of children at (or above) the basic reading level in the specified community.
4. Percent increase of children at (or above) the basic math level in the specified community.
5. Percent increase in high school (or high school equivalency) graduation rate in the specified community.
6. Percent increase of the rate of youth with low incomes who attend post-secondary education in the specified community.
7. Percent increase of the rate of youth with low incomes who graduate from post-secondary education in the specified community.
8. Percent increase in the number of adults who attend post-secondary education in the specified community.

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- 9. (The number (and percent) increase of the number of adults with low incomes who graduate from post-secondary education in the specified community.
- 10. Percent increase in the adult literacy rate in the specified community.
- 11. Other Outcome Indicator<sup>2</sup>.

Page: 2

## INFRASTRUCTURE AND ASSET BUILDING

### Performance Indicators:

1. The number (and percent) of accessible assets/resources created in the specified community (new assets/resources):
  - a. Commercial
  - b. Financial
  - c. Technological/Communications (e.g. broadband)
  - d. Transportation
  - e. Recreational (e.g. parks, gardens, libraries)
  - f. Other Public Assets/Physical Improvements
2. The number (and percent) of existing assets/resources made accessible<sup>3</sup> to low-income communities in the specified community:
  - a. Commercial
  - b. Financial
  - c. Technological/Communications (e.g. broadband)
  - d. Transportation
  - e. Recreational (e.g. parks, gardens, libraries)
  - f. Other Public Assets/Physical Improvements
3. The number (and percent) of barriers/negative conditions decreased within a specified community.
  - a. Decreased number (and percent) of abandoned or neglected buildings in the specified community.
  - b. The number (and percent) of activities designed to improve police and community relations within the specified community.
  - c. Percent decrease in emergency response time measured in minutes in the specified community (EMT, Police, Fire, etc.).
  - d. Decreased number (and percent) of predatory lenders and/or lending practices in the specified community.
  - e. Decreased number (and percent) of environmental threats to households (toxic soil, radon, lead, air quality, quality of drinking water, etc.) in the specified community.
4. Other Outcome Indicator<sup>2</sup>.

Author	Compare	Insert	Subject	text	Date
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- 9. The number (and percent) increase of the number of adults with low incomes who graduate from post-secondary education in the specified community.
- 10. Percent increase in the adult literacy rate in the specified community.
- 11. Other Outcome Indicator<sup>2</sup>.

## INFRASTRUCTURE AND ASSET BUILDING

### Performance Indicators:

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  - d. Transportation
  - e. Recreational (e.g. parks, gardens, libraries)
  - f. Other Public Assets/Physical Improvements
2. The number (and percent) of existing assets/resources made accessible<sup>3</sup> to low-income communities in the specified community:
  - a. Commercial
  - b. Financial
  - c. Technological/Communications (e.g. broadband)
  - d. Transportation
  - e. Recreational (e.g. parks, gardens, libraries)
  - f. Other Public Assets/Physical Improvements
3. The number (and percent) of barriers/negative conditions decreased within a specified community.
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  - b. The number (and percent) of activities designed to improve police and community relations within the specified community.
  - c. Percent decrease in emergency response time measured in minutes in the specified community (EMT, Police, Fire, etc.).
  - d. Decreased number (and percent) of predatory lenders and/or lending practices in the specified community.
  - e. Decreased number (and percent) of environmental threats to households (toxic soil, radon, lead, air quality, quality of drinking water, etc.) in the specified community.
4. Other Outcome Indicator<sup>2</sup>.

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- 9. The number (and percent) increase of the number of adults with low incomes who graduate from post-secondary education in the specified community.
- 10. Percent increase in the adult literacy rate in the specified community.
- 11. Other Outcome Indicator<sup>2</sup>.

## INFRASTRUCTURE AND ASSET BUILDING

### Performance Indicators:

1. The number (and percent) of accessible assets/resources created in the specified community (new assets/resources):
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  - e. Recreational (e.g. parks, gardens, libraries)
  - f. Other Public Assets/Physical Improvements
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  - a. Commercial
  - b. Financial
  - c. Technological/Communications (e.g. broadband)
  - d. Transportation
  - e. Recreational (e.g. parks, gardens, libraries)
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  - b. The number (and percent) of activities designed to improve police and community relations within the specified community.
  - c. Percent decrease in emergency response time measured in minutes in the specified community (EMT, Police, Fire, etc.).
  - d. Decreased number (and percent) of predatory lenders and/or lending practices in the specified community.
  - e. Decreased number (and percent) of environmental threats to households (toxic soil, radon, lead, air quality, quality of drinking water, etc.) in the specified community.
4. Other Outcome Indicator<sup>2</sup>.

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 "-4."

Author: Compare: Insert Subject: text Date: Indeterminate  
 "June 2016 FRN #1 – CSBG Annual Report Module 3, Section B, NPI List Page 2 of 5"

HOUSING

Performance Indicators:

1. The number (and percent) of safe and affordable housing units developed in the specified community (e.g. built or units set aside for people with low incomes).
2. The number (and percent) of safe and affordable housing units maintained through WAP or other rehabilitation efforts in the specified community.
3. The number (and percent) of safe and affordable housing units whose value and quality was improved through WAP or other rehabilitation efforts in the specified community.
4. The number (and percent) of shelter beds<sup>4</sup> established in the specified community.
5. The number (and percent) increase of shelter beds<sup>5</sup> maintained in the specified community.
6. Percent decrease in the rate of homelessness in the specified community.
7. Percent decrease in the foreclosure rate in the specified community.
8. Percent increase in the rate of home ownership of people with low incomes in the specified community.
9. Other Outcome Indicator.

Author: Compare: Insert "and percent"	Subject: text	Date: Indeterminate
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Author: Compare: Insert "and percent"	Subject: text	Date: Indeterminate
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HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT

Performance Indicators:

1. Health assets or resources.
  - a. Number (and percent) of accessible and affordable assets or resources for physical health added to the specified community.
  - b. Number (and percent) of accessible and affordable assets or resources for behavioral and mental health added to the specified community.
  - c. The number (and percent) of healthy, accessible, and affordable food options added to the specified community.
2. Physical health, wellbeing, and development.
  - a. Decrease in infant mortality rate in the specified community.
  - b. Decrease in childhood obesity rate in the specified community.
  - c. Decrease in adult obesity rate in the specified community.
  - d. Increase in child immunization rate in the specified community.
  - e. Percent decrease in uninsured families in the specified community.
3. Behavioral and Mental health, emotional wellbeing, and development.
  - a. Percent decrease in teen pregnancy rate in the specified community.
  - b. Percent decrease in unplanned pregnancies in the specified community.

## HOUSING

### Performance Indicators:

1. The number (and percent) of safe and affordable housing units developed in the specified community (e.g. built or units set aside for people with low incomes).
2. The number (and percent) of safe and affordable housing units maintained through WAP or other rehabilitation efforts in the specified community.
3. The number (and percent) of safe and affordable housing units whose value and quality was improved through WAP or other rehabilitation efforts in the specified community.
4. The number (and percent) of shelter beds<sup>4</sup> established in the specified community.
5. The number (and percent) increase of shelter beds<sup>5</sup> maintained in the specified community.
6. Percent decrease in the rate of homelessness in the specified community.
7. Percent decrease in the foreclosure rate in the specified community.
8. Percent increase in the rate of home ownership of people with low incomes in the specified community.
9. Other Outcome Indicator?

## HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT

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  - a. Number (and percent) of accessible and affordable assets or resources for physical health added to the specified community.
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3. Behavioral and Mental health, emotional wellbeing, and development.
  - a. Percent decrease in teen pregnancy rate in the specified community.
  - b. Percent decrease in unplanned pregnancies in the specified community.

" services"

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"(and percent)"

Author: Compare: Insert Subject: text Date: Indeterminate  
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Author: Compare: Insert Subject: text Date: Indeterminate  
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Author: Compare: Delete Subject: text Date: Indeterminate  
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## HOUSING

### Performance Indicators:

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3. The number (and percent) of safe and affordable housing units whose value and quality was improved through WAP or other rehabilitation efforts in the specified community.
4. The number (and percent) of shelter beds<sup>4</sup> established in the specified community.
5. The number (and percent) increase of shelter beds<sup>5</sup> maintained in the specified community.
6. Percent decrease in the rate of homelessness in the specified community.
7. Percent decrease in the foreclosure rate in the specified community.
8. Percent increase in the rate of home ownership of people with low incomes in the specified community.
9. Other Outcome Indicator<sup>2</sup>.

## HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT

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  - b. Decrease in childhood obesity rate in the specified community.
  - c. Decrease in adult obesity rate in the specified community.
  - d. Increase in child immunization rate in the specified community.
  - e. Percent decrease in uninsured families in the specified community.
3. Behavioral and Mental health, emotional wellbeing, and development.
  - a. Percent decrease in teen pregnancy rate in the specified community.
  - b. Percent decrease in unplanned pregnancies in the specified community.

- c. ~~Percent decrease~~ in rate of substance use in the ~~specified community~~ (e.g. cigarettes, prescription drugs, narcotics, alcohol).
- d. ~~Decreased number (and percent) of~~ domestic violence occurrences in the ~~specified community.~~
- e. ~~Decreased number (and percent)~~ in child and elder abuse and neglect cases in the ~~specified community.~~
- 4. Public Safety.
  - a. ~~Percent decrease~~ in recidivism rate in the ~~specified community.~~
  - b. ~~Percent decrease~~ in non-violent crime rate in the ~~specified community.~~
  - c. ~~Percent decrease~~ in violent crime rate in the ~~specified community.~~
  - d. ~~Decreased number (and percent)~~ in teens involved with the juvenile court system in the ~~specified community.~~
- 5. ~~The number (and percent) of~~ emergency management plans ~~created and/or enhanced~~ in the ~~specified community~~ (earthquake, hurricane, tornado proofing, flood measures, other strategies against natural disasters).
- 6. Other Outcome Indicator?

**NATIONAL GOAL 2: Communities where people with low incomes live are healthy and offer economic opportunity.**

**CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT**

*The improvements and gains that are tracked by community level indicators under Goal 2 will be changes at the community level. The individuals involved at this level of civic engagement and community involvement will be inclusive of individuals working with Community Action who are not individuals with low incomes. They may be partners, funders, policy makers, volunteers, board members, business representatives or other community individuals (regardless of their income status).*

**Performance Indicators:**

1. The ~~percent increase~~ of ~~donated~~ time to support Community Action's delivery of services and/or implementation of strategies to address conditions in the ~~specified community.~~
2. The ~~percent increase~~ of ~~donated~~ resources to support Community Action's delivery of services and/or implementation of strategies to address conditions in the ~~specified community.~~
3. The ~~percent increase~~ of people ~~participating~~ in public hearings, policy forums, ~~community planning~~, or other advisory boards related to Community Action's delivery of service and/or implementation of strategies to address conditions in the ~~specified community.~~

Page: 4

Author	Compare	Subject	Date
Author: Compare: Insert	Subject: text	Date: Indeterminate	
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Author: Compare: Replace	Subject: text	Date: Indeterminate	
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[New text]: " specified community."			
Author: Compare: Replace	Subject: text	Date: Indeterminate	
[Old text]: "Decrease"			
[New text]: "Percent decrease"			
Author: Compare: Insert	Subject: text	Date: Indeterminate	
"in the specified community."			
Author: Compare: Replace	Subject: text	Date: Indeterminate	
[Old text]: "Decrease"			
[New text]: "Percent decrease"			
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Author: Compare: Replace	Subject: text	Date: Indeterminate	
[Old text]: "e."			
[New text]: "Decreased number (and percent)"			
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- c. **Percent decrease** in rate of substance use in the **specified community** (e.g. cigarettes, prescription drugs, narcotics, **alcohol**).
  - d. **Decreased number (and percent)** of domestic violence occurrences in the **specified community**.
  - e. **Decreased number (and percent)** in child and elder abuse and neglect cases in the **specified community**.
4. Public Safety.
- a. **Percent decrease** in recidivism rate in the **specified community**.
  - b. **Percent decrease** in non-violent crime rate in the **specified community**.
  - c. **Percent decrease** in violent crime rate in the **specified community**.
  - d. **Decreased number (and percent)** in teens involved with the juvenile court system in the **specified community**.
5. **The number (and percent)** of emergency management plans **created and/or enhanced** in the **specified community** (earthquake, hurricane, ~~tornado~~ proofing, flood measures, other strategies against natural **disasters**).
6. Other Outcome indicator?

	"Percent decrease"
[T]	Author: Compare: Move Subject: text Date: Indeterminate This text was moved from page 6 of old document to page 2 of this document
[T]	Author: Compare: Move Subject: text Date: Indeterminate This text was moved from page 6 of old document to page 4 of this document
[I]	Author: Compare: Insert Subject: text Date: Indeterminate "in the specified community."
[I]	Author: Compare: Insert Subject: text Date: Indeterminate "created and/or enhanced in the specified community"
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	[New text]: "The number (and percent)"
[T]	Author: Compare: Move Subject: text Date: Indeterminate This text was moved from page 6 of old document
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	[New text]: "disasters."
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**NATIONAL GOAL 2: Communities where people with low incomes live are healthy and offer economic opportunity.**

**CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT**

*The improvements and gains that are tracked by community level indicators under Goal 2 will be changes at the community level. The individuals involved at this level of civic engagement and community involvement will be inclusive of individuals working with Community Action who are not individuals with low incomes. They may be partners, funders, policy makers, volunteers, board members, business representatives or other community individuals (regardless of their income status).*

**Performance Indicators:**

1. The **percent increase** of **donated** time to support Community **Action's delivery of services and/or implementation of strategies to address conditions in the specified community**.
2. The **percent increase** of **donated** resources to support Community **Action's delivery of services and/or implementation of strategies to address conditions in the specified community**.
3. The **percent increase** of people **participating** in public hearings, policy forums, **community planning**, or other advisory boards related to Community **Action's delivery of service and/or implementation of strategies to address conditions in the specified community**.

[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: "Action efforts."
	[New text]: "Action's delivery of services and/or implementation of strategies to address conditions in the specified community."
[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: "number"
	[New text]: " percent increase"
[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: " people who donate"
	[New text]: " donated"
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	[New text]: " Action's delivery of services and/or implementation of strategies to address conditions in the specified community."
[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: "number"
	[New text]: "percent increase"
[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: " people who donate"
	[New text]: "donated"
[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: " number"
	[New text]: " percent increase"
[R]	Author: Compare: Replace Subject: text Date: Indeterminate [Old text]: " who participate"
	[New text]: " participating"

- c. Percent decrease in rate of substance use in the specified community (e.g. cigarettes, prescription drugs, narcotics, alcohol).
  - d. Decreased number (and percent) of domestic violence occurrences in the specified community.
  - e. Decreased number (and percent) in child and elder abuse and neglect cases in the specified community.
4. Public Safety.
- a. Percent decrease in recidivism rate in the specified community.
  - b. Percent decrease in non-violent crime rate in the specified community.
  - c. Percent decrease in violent crime rate in the specified community.
  - d. Decreased number (and percent) in teens involved with the juvenile court system in the specified community.
5. The number (and percent) of emergency management plans created and/or enhanced in the specified community (earthquake, hurricane, tornado proofing, flood measures, other strategies against natural disasters).
6. Other Outcome Indicator<sup>2</sup>.

Author: Compare: Replace Subject: text Date: Indeterminate  
 [Old text]: "Action efforts."

[New text]: " Action's delivery of service and/or implementation of strategies to address conditions in the specified community. June 2016 FRN #1 – CSBG Annual Report Module 3, Section B, NPI List Page 4 of 5"

Author: Compare: Insert Subject: text Date: Indeterminate  
 "community planning,"

**NATIONAL GOAL 2: Communities where people with low incomes live are healthy and offer economic opportunity.**

**CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT**

*The improvements and gains that are tracked by community level indicators under Goal 2 will be changes at the community level. The individuals involved at this level of civic engagement and community involvement will be inclusive of individuals working with Community Action who are not individuals with low incomes. They may be partners, funders, policy makers, volunteers, board members, business representatives or other community individuals (regardless of their income status).*

**Performance Indicators:**

1. The percent increase of donated time to support Community Action's delivery of services and/or implementation of strategies to address conditions in the specified community.
2. The percent increase of donated resources to support Community Action's delivery of services and/or implementation of strategies to address conditions in the specified community.
3. The percent increase of people participating in public hearings, policy forums, community planning, or other advisory boards related to Community Action's delivery of service and/or implementation of strategies to address conditions in the specified community.

4. Other Outcome Indicator.

**NATIONAL GOAL 3: People with low incomes are engaged and active in building opportunities in communities.**

**CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT**

When considering the third goal, the indicators will be related to those individuals with low income who are actively involved or engaged with the CAA or in an effort where the CAA is a critical member/leader. These individuals most probably are not participants of the agency. Outcomes for individuals in CAA programs designed to increase leadership and other civic engagement skills should be reported under Goal 1. Civic Engagement and Community involvement NPI 1.a., b., or c. Any agency that is leading strategies of this nature will, as a matter of application of good ROMA principles, have a way of identifying the individuals with low income who are so engaged.

**Performance Indicators:**

1. Increased number (and percent) of people with low incomes who support Community Action's delivery of service and/or implementation of strategies to address conditions in the specified community.
2. Increased number (and percent) of people with low incomes who acquire and maintain leadership roles with Community Action or other organizations<sup>6</sup> within the specified community.
3. Other Outcome Indicator<sup>2</sup>.

<sup>1</sup> Living wage is calculated locally based on the MIT Living Wage Calculator <http://livingwage.mit.edu/pages/about>.  
<sup>2</sup> This outcome indicator will be specified by the agency. An outcome indicator measures the achievement of results. An outcome indicator is not a measure of the services or products provided.  
<sup>3</sup> Accessible resources are less than a mile away in urban areas and less than 10 miles away in rural areas. Increase in accessibility can also result in program expansion.  
<sup>4</sup> Increase in shelter beds can result from the creation of new shelters or by adding new beds. Shelter beds designated for victims of domestic violence are included in this indicator.  
<sup>5</sup> Increase in shelter beds can result from the creation of new shelters or by adding new beds. Shelter beds designated for victims of domestic violence are included in this indicator.  
<sup>6</sup> Other organizations include Head Start policy councils, resident led low-income housing organizations, etc.

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"(and percent)"		
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"implementation of strategies to address"		
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"specified"		
Author: Compare: Insert	Subject: text	Date: Indeterminate
"(and percent)"		
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[New text]: "Increased"		
Author: Compare: Replace	Subject: text	Date: Indeterminate
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Author: Compare: Insert	Subject: text	Date: Indeterminate
"specified"		