# Weatherization Plus Health Regional Conference: Atlanta, Georgia





Julie Hughes

Senior Policy Advisor
Office of Energy Efficiency and Renewable Energy

September 13, 2011
Opening Ceremony

## Recovery Act: By the Numbers



### \$ 80 Billion in Clean Energy

- \$12 Billion in Energy Efficiency
- \$8 Billion in Building Retrofits
- \$5 Billion to the WAP

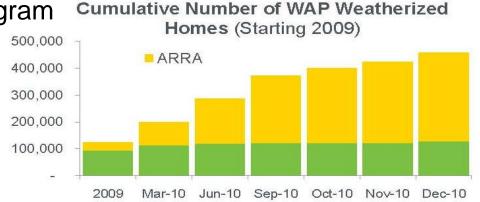
EE Programs	Total ARRA Funding (\$B)	Funding for Retrofits (\$B)
Low-Income Weatherization	5.2	5.2 (100%)
State Energy Programs (SEP)	3	1.5 (50%)
Grants to Local Governments (EECBG)	2.8	1.1 (39%)
BetterBuildings	0.5	0.5 (100%)
Total*	11.5	8.3 (71%)

<sup>\*</sup>Includes funds for Training and Technical Assistance

The Weatherization Assistance Program

On target to Weatherize more than 700,000 homes by the end of the Recovery Act

Created 15,400 new jobs



## Department Goals: Summary

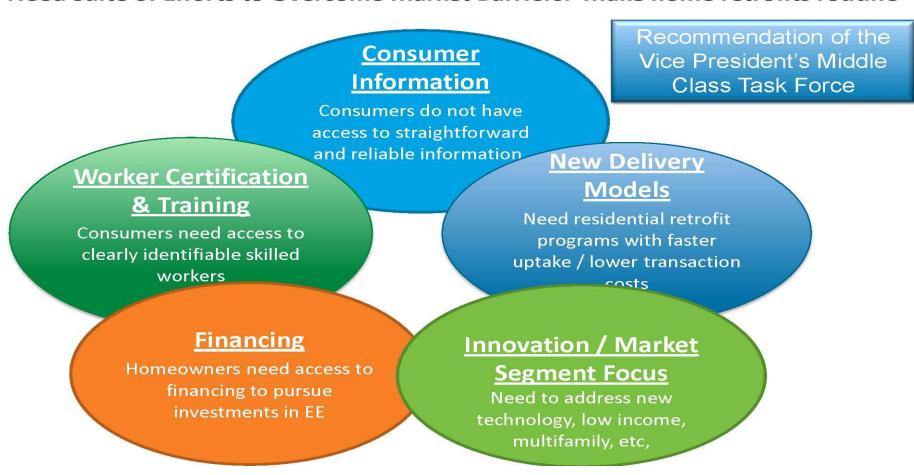


- Residential energy savings are a key component of DOE's long term strategy
- Low-Income weatherization represents a significant portion of those savings
- The WAP program must produce measurable results to be considered an effective component of DOE's larger goals
- The WAP is the national standard bearer for home energy retrofit knowledge. The program must leverage that expertise
- The WAP National Training and Technical Assistance Plan was developed to assist the WAP in producing quality work and training a qualified workforce

# Whole Home Retrofits: Untapped Opportunity



Need Suite of Efforts to Overcome Market Barriers: Make home retrofits routine



### The WAP National T&TA Plan





National Weatherization Training & Technical Assistance Plan



December 2009



Prepared by the U.S. Department of Energy, Office of Weatherization & Intergovernmental Program

- ARRA increased T&TA funds from 10% to 20%
- \$1 Billion/\$5 Billion T&TA
- The Weatherization
   Assistance Program National
   Weatherization Training and
   Technical Assistance Plan is
   the plan for \$138.5 M



## Quality Work = Sustainability

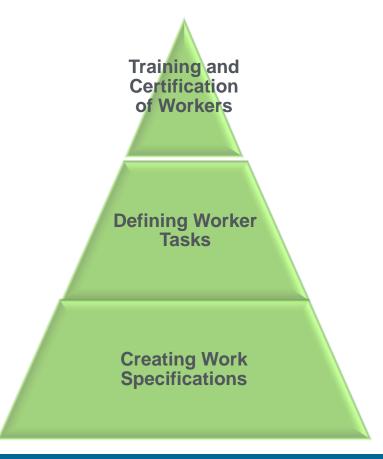
The T&TA Plan is building tools and resources to ensure that the WAP is able to produce high quality work and demonstrate that quality to stakeholders.

As ARRA comes to an end, a framework for quality will allow workers to transition to other markets and allow the WAP program to make the case for its ongoing operation and expansion.

## Framework for Sustainability



# Professional Workers/ Quality Work



#### **Market Expansion**

### • Multifamily

Energy Audit Tool
Standard Work Specifications
Weatherization Innovation Pilot Program

### Private Market Integration

Better Buildings Building America Energy Star

### Healthy Homes

Wx Plus Health

### Regulatory Changes

Grant to Loan Appendix A

#### National Evaluation

Non Energy Benefits Study

## Quality Work / Qualified Workers



- Guidelines for Home Energy Upgrade Professionals
  - Standard Work Specifications
  - Job Task Analysis
- Training Program Accreditation
- Worker Certification
- Training Resources and Tools
  - WAP Standardized Curriculum
  - National Weatherization Training Platform
  - WAP Training Centers

# What are the Guidelines for Home Energy Professionals?

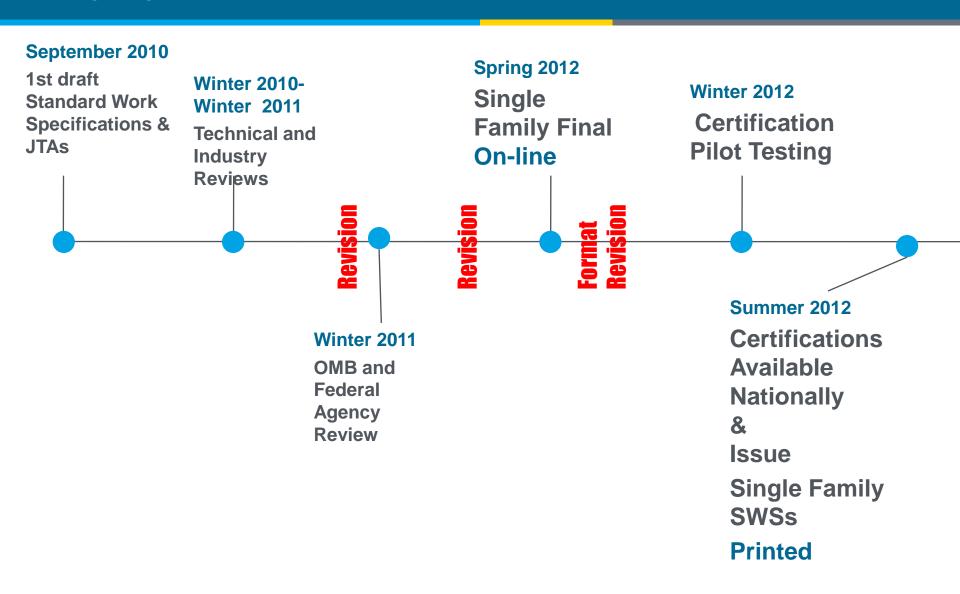


Voluntary national guidelines to support quality work and a skilled workforce in the Weatherization Assistance Program and private residential energy efficiency upgrade industry

- Developed by industry, facilitated by NREL and EERE
- Second Round Public Comment Fall 2011

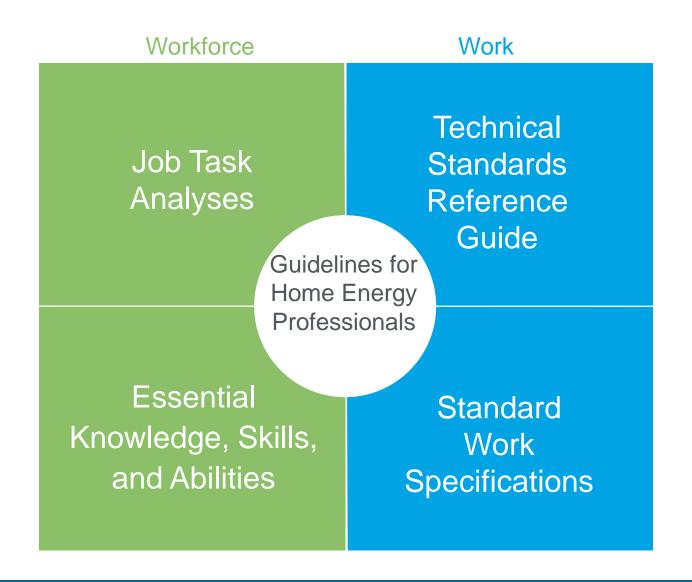
# Single Family SWS & Certification Timeline





## Four Components





## Standard Work Specifications



- Define the minimum requirements for high-quality work and the conditions necessary to achieve the desired outcomes of a given energy efficiency retrofit measure
- Standard Work Specifications are outcome driven, but not prescriptive
- When applicable, SWS are based on existing technical standards
- Fill a critical niche in the "standards landscape"
- Work specifications = setting the bar for quality work

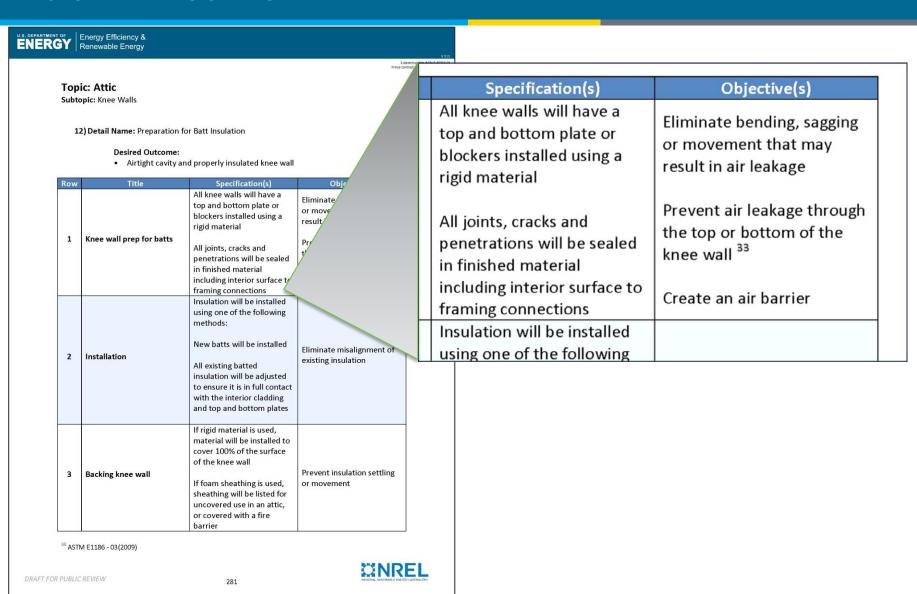
### **Technical Standards**



- Define the safety, materials, installation, and application standards, codes, and regulations applicable to residential energy efficiency retrofits
- Developed by government, industry, or third-party standards development organizations
- Examples
  - ASHRAE 62.2 (Ventilation for Acceptable Indoor Air Quality)
  - ASTM E1186 03 (Standard Practices for Air Leakage Site Detection)
  - OSHA 1926.28 (Safety and Health Regulations for Construction; Personal Protective Equipment)
- Workforce Guidelines for Home Energy Upgrades will contain a Technical Standards Reference Guide for industry

# Draft SWS: Attic Insulation Prep Detail—Knee Wall





## Attic Air Sealing: Penetrations



#### Technical Standard

#### **Standard Work Specifications**

#### Knowledge, Skills, Abilities

International Residential Code

(Ch. 3, 6, 7, 8, 11, 31)

International Energy Conservation Code (Ch. 4)

#### **ASHRAE**

(62.2, 119, 136)

#### **ASTM**

(C509, C920, C1363, C1642, C330M, E84, E779, E814, E2178)

#### **Backing and Infill**

- Provide backing or infill as needed to meet specified characteristics of the selected material and the hole
- Infill will not bend, sag, or move once installed
- Objective: Hole size small enough to use sealant, closure is permanent and supports any load

#### **Sealant Selection**

- Materials adhere and are continuous with intended surfaces, and meet ignition barrier requirements
- Objective: Permanent; meet/exceed performance characteristics of surrounding materials

#### Insulation

- Use only non-combustible materials in contact with chimneys, vents, and flues
- Objective: Do not create a fire hazard

- Ability to read and follow directions
- Physical ability to climb ladders and work in enclosed spaces
- Tolerance to heat and cold extremes
- Knowledge and ability to identify and differentiate building elements including framing, plumbing, electrical, insulation, sheathing, HVAC, fasteners
- Understanding of basic building science, including aligning barriers, stack effect, moisture transfer
- Knowledge of and ability to install sealants, including methods and requirements
- Ability to use tools including a tape measure, utility knife, hand and power saws, caulk and foam guns
- Ability to recognize hazardous conditions requiring special treatment

## **Building Markets on Quality**



- Markets are driven by consumer confidence
- WAP's long history and extensive expertise support the development of consumer confidence
- Market rate programs can rely on the technical expertise within the WAP program to set standards for work quality and quality assurance
- WAP has a skilled workforce ready and able to transition into the middleincome market
- Common standards and certifications across markets and programs will ensure that the workforce is able to deliver a consistent product that consumers can trust
- WAP has spent 30+ years developing quality standards a resource that can be utilized by all energy efficiency programs
- Standard Work Specifications (SWS) are outcome driven, but not prescriptive (not protocols or best practices)

Standard Work Specifications = setting the bar for quality work



## National Workforce Certification Training Program Accreditation

### **Common Terms and Definitions**



### **Accreditation**

- Is given to the Training Program
  - •(Weatherization Training Center or other qualified program)
- Verifies that the Training Program meets a standard in both its operations as well as facilities

### Certification

- Is given to individuals (worker)
- Certifies that an individual has the knowledge, skills, and abilities to perform a certain job.
- Is issued by an independent third party

### Credential (generic term)

 Careful! - Can be a "Certificate for Completion" or License, or degree, or full Certificate







DOE is building toward full Wx worker certification

# Credentialing Single Family: Key Challenges



- 1. Lots of different credentials
  - Certifications and certificates galore
  - Credentials are not always transferable across programs and geographies (impedes mobility)
  - What's a worker or a consumer to do?
- 2. Competencies (Job Tasks and KSAs) upon which certifications are built are all different and in need of strengthening
- 3. Certification exams need to better assess field capabilities
- 4. Many credentials are too expensive and are not always available in all locations

## Training: Key Challenges



Proliferation of training and certificate programs for WAP and the Home Performance workforce

- industry, labor, government, educational institutions, NGOs
- 1. Major infusion of Federal and State training dollars with no standards
- 2. No objective measure (3<sup>rd</sup> party assessment) of training program effectiveness
- 3. No uniform way for workers seeking training to assess the quality of the program or provider



- Voluntary, third-party assessment of training provider quality
- Interstate Renewable Energy Council (IREC)
  - Currently accredits solar training programs
- ISPQ International Standard 01022
- IREC will use the DOE Job Task Analysis and Knowledge, Skills, and Abilities as the foundational document for accreditation

### What is Accreditation Based on?



### Job Task Analysis

- Identifies and inventories a job's critical tasks.
- A formal process for determining and cataloguing what a worker does.
- Tasks are classified as either cognitive (mental) or psychomotor (physical) skills, and as critical, very important, and important for job performance.
- Example: An Auditor needs to be able to:
  - set up blower door
  - run test in accordance with ASTM E779,
  - record results of blower door test in diagnostic software, etc.



The Job Task Analysis is a part of the Guidelines for Home Energy Professionals

# Four Home Energy Upgrade Job Classifications





# Update: Training Program Accreditation



- IREC has been accepting applications for accreditation since May
- ORISE is currently working with training programs to assist them in moving through the accreditation process
- NRCERT Christiansburg, Virginia is acting as a pilot program working with ORISE to develop a robust package of tools to assist future programs in becoming accredited
- IREC has given numerous webinars outlining the accreditation process
- ORISE and SMS are developing a needs assessment tool and a curriculum crosswalk tool to assist training programs in meeting accreditation requirements

## **Expanding The Market**

# Guidelines for Home Energy Professionals: U.S. DEPARTMENT OF Energy Efficiency & Renewable Energy



# Developing the Standard Work Specifications: Multifamily



- Collaboration between industry, labor and the building trades, and the DOE, HUD, USDA, and EPA
  - Continue collaboration with EPA on Protocols
- National Renewable Energy Lab, Advanced Energy, Association for Energy Affordability, Weatherization Assistance Program, Industry
- Will follow a process similar to the Single Family SWS development
- Multifamily is unique in that individual trade workers often play a larger role
- Overall Goal: Industry acceptance and market transformation!

### **Overall Goals**



- Build on the work and experience of the Guidelines for Home Energy Upgrade Professionals: Single Family
- Define Multi-Family building types
- Assess existing standard and resources for inclusion and reference in the SWS
- Fill gaps in existing materials through collaboration of market players
- Define professional job positions that will utilize the SWS

## Job Task Analyses: On-going Discussion



- Identified Need
  - Multifamily Energy Auditor
  - Multifamily Project Manager
  - Multifamily Building Operator
- Existing/New Resources in Development: Examples
  - BTP/NREL: Commercial Building Energy Auditor
  - BTP/NREL: Commercial Operating Engineer/Building Technician
  - BPI: Multifamily Building Analyst/Energy Auditor
    - Multifamily Energy Audit Standard
- Additional research is needed
- In order for MF to become an ISO 17024 certification will need to create JTA

# Guidelines for Quality Work: Standard Work Specifications for Multifamily Buildings



- Outreach for Review of Multifamily SWS
  - Ensure all stakeholders are appropriately aware and/or engaged in development and review of standard work specifications
- Review Process:
  - Technical review, includes healthy homes and worker safety
  - Two industry reviews
  - Federal review
  - Two public comment periods
- Outreach Methods:
  - Email blasts
  - Webinars
  - Conferences and meetings
  - "Ambassadors"

# Standard Work Specifications for Multifamily Buildings



#### The Timeline

Timeline for Industry
Participation in the Guidelines
for Multifamily Energy Upgrades

June 14-15, 2011 (completed)

Standard Work Specifications for Multifamily Energy Upgrades Market Lead Event

Raleigh, North Carolina

July 25-29, 2011 (completed)

Standard Work Specifications for Multifamily Energy Upgrades Development Event

Raleigh, North Carolina

If you would like to participate in developing the Standard Work Specifications for multifamily energy upgrades, please email us at workforce.guidelines@nrel.gov.

**Future Timeline:** 

**Webinars for Specific Audiences:** 

**August, September, October 2011** 

**Webinars for General Audiences:** 

September, 2011

**Industry Review:** 

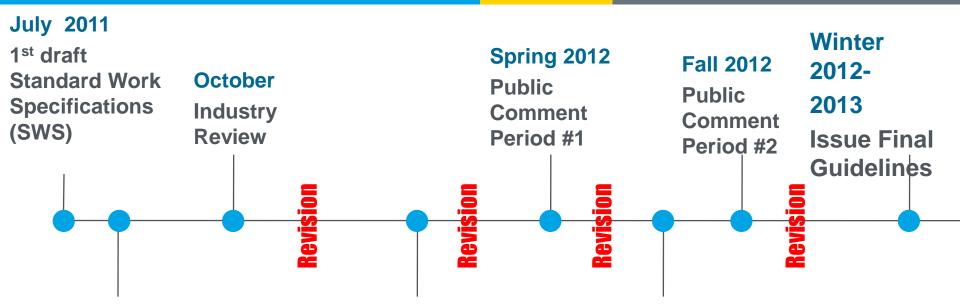
Start date: October 10th

**Guidelines Completion:** 

Winter 2012- 2013

## Multi-Family SWS Timeline





### August-September 2011

**Technical** 

Review:

Additional

**Detail** 

**Development** 

- Healthy Homes
- Worker Safety

### Winter 2011-2012

**OMB** and

Agency

Review

#### **Summer 2012**

**Incorporate** 

**Public** 

**Comments** 

# Guidelines for Quality Work: Standard Work Specifications for Multifamily Buildings



### Webinars for Specific Audiences—All at 3 p.m. EST

- Thu Aug. 18: **For the Weatherization Assistance Program** (register: <a href="https://www3.gotomeeting.com/register/992747630">https://www3.gotomeeting.com/register/992747630</a>)
- Tue Aug. 30: **For multifamily building operators** (register: <a href="https://www3.gotomeeting.com/register/879697470">https://www3.gotomeeting.com/register/879697470</a>)
- Thu Sept. 1: For multifamily developers, members of the multifamily finance community, and affordable housing organizations (register: <a href="https://www3.gotomeeting.com/register/756258950">https://www3.gotomeeting.com/register/756258950</a>)
- Tue Sept. 13: **For home energy upgrades industry professionals and organizations** (register: <a href="https://www3.gotomeeting.com/register/434637022">https://www3.gotomeeting.com/register/434637022</a>)
- Thu Sept. 29: Information about the multifamily standard work specifications' technical review by healthy homes experts (register: https://www3.gotomeeting.com/register/538110878)
- Thu Oct. 6: Information about the multifamily standard work specifications technical review by worker safety experts (register: <a href="https://www3.gotomeeting.com/register/271655622">https://www3.gotomeeting.com/register/271655622</a>)

### Webinars for General Audiences—All at 3 p.m. EST

- Thu Sept. 8: Register: <a href="https://www3.gotomeeting.com/register/352148230">https://www3.gotomeeting.com/register/352148230</a>)
- Tue Sept. 27: Register: <a href="https://www3.gotomeeting.com/register/535705206">https://www3.gotomeeting.com/register/535705206</a>

## Weatherization Training Centers



## Weatherization Training Centers At a Glance:



- 39 Centers Nationwide in 29 States
- Hands-on, skills based training to workers, auditors, inspectors and program administrators
- Coursework built on the Weatherization Assistance Program's Standardized Training Curriculum and Core Competencies
- Supported by a network of over 1000 local agencies
- Backed by Training and Technical Assistance support from the national Weatherization Assistance Program
- Third-party accreditation and worker certification coming-soon.

# Weatherization Assistance Program Training Resources





# Update: National Standardized Curriculum



### 10 Modules Completed:

- Weatherization Installer/Technician Fundamentals
- Weatherization Installer/Technician Intermediate
- Weatherization Installer Mobile Homes
- Crew Chief
- Energy Auditor Single Family
- Energy Auditor Multifamily
- Technical Monitor/ Inspector
- Heating Systems for Energy Auditors Single Family
- Multifamily HVAC
- Train the Trainer

Available for Download at: www.waptac.org/Training-Tools

### In Development:

Weatherization Program Manager

## Issue Specific Training



### **Priority Areas:**

- ASHRAE
- OSHA
- Mold & Moisture
- Asbestos
- Radon
- Lead Based Paint
- Replacements
- Codes & Structures
- Combustion Safety & Heating Systems
- Occupant Wellness

### **H&S Two Part Webinar:**

WPN 11-6 Health & Safety Guidance

## Weatherization Plus Health







Making connections for healthier, more energy efficient homes





### Weatherization Plus Health



The Department of Energy's Weatherization Plus Health Initiative is a national effort to enable the comprehensive, strategic coordination of resources for energy, health, and safety in low-income homes.

- Create and manage an online map and directory of WAP and healthy homes programs nationwide
- Produce individual reports on WAP and healthy homes activities in every state and territory
- Host regional conferences for WAP and healthy homes providers to identify gaps between existing partnerships and encourage new partnerships
- Collect and share best practices for referral systems between WAP and healthy homes programs
- Provide training and technical assistance for WAP and healthy homes practitioners
- Implemented through NASCSP

### 2011 Conference Dates and Sites



MAY 23-25
Portland, Maine

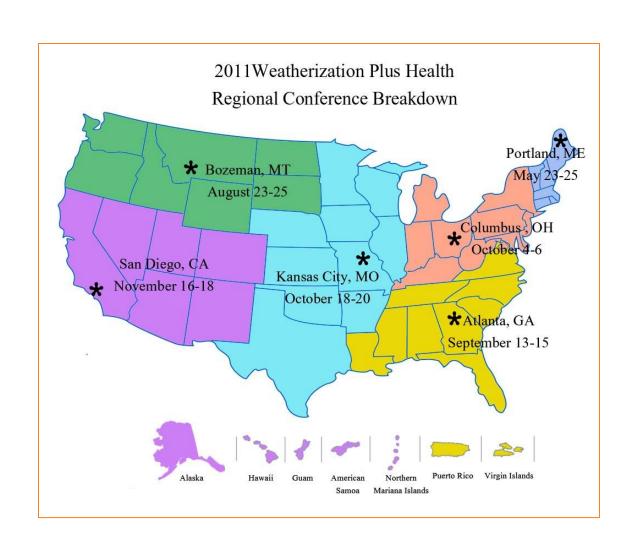
AUGUST 24-26 Bozeman, Montana

SEPTEMBER 13-15
Atlanta, Georgia

OCTOBER 4-6 Columbus, Ohio

OCTOBER 18-20 Kansas City, Missouri

NOVEMBER 16-18 San Diego, California



# "Healthy Housing Opportunities During Weatherization" Report



- Objectives of the report:
  - Obtain information "from the field" on the challenges and obstacles in addressing health and safety issues (e.g., deferral rates and reasons). Intent was to "go broad" rather than "go deep".
  - Obtain feedback and recommendations on how the identified barriers could be addressed by DOE
- Gathering information for the report:
  - NCHH and Tohn Environmental Strategies spoke with 40+
     Weatherization services providers (local agencies) and 50 State grantees

# **National Evaluation**

## National Evaluation Components



- The National Evaluation is the opportunity to provide a robust data set of pre-weatherization, post-weatherization, measures installed and energy impact.
- Currently, Oak Ridge National Laboratory, at the direction of DOE, is undertaking two components of the National Evaluation:
  - 1. Retrospective, evaluates results from Program Years 2007 & 2008:

Includes additional studies on:

Large multifamily buildings

Bulk fuels (namely oil)

The indoor air quality (IAQ) field study is part of a larger assessment of non-energy impacts of the weatherization program

2. ARRA-Period, covers Program Years 2009, 2010, and 2011:

Answer additional questions about ARRA management and oversight

# National Evaluation Indoor Air Quality Study



- Looks at radon, carbon monoxide, formaldehyde, moisture, in conjunction with blower door tests
- Approximately 550 homes
- Measuring pre- and post-weatherization levels
- Over-sample of high-radon areas
- High-radon homes receiving additional low-cost measures for decreasing radon levels (remediation conducted if necessary)

# **Audit Tools**

# Healthy Homes Electronic Assessment Tool



- Designed by ORNL in collaboration with HUD & DOE
- Performs whole-house health and safety audits including:
  - Site built single family
  - Mobile homes
  - Individual multifamily units
- Comprehensive checklist to identify potential H&S issues and recommend preventative and corrective measures
- Attempts to ensure health and safety of occupant and workers during and after weatherization
- Includes all the WAP health and safety and more
- Stand-alone module with potential for future efficiency audit integration
- Demo at <a href="http://hyperion.ornl.gov/hud">http://hyperion.ornl.gov/hud</a>

# Multi-Family Audit Tool: ORNL and LBL Collaboration













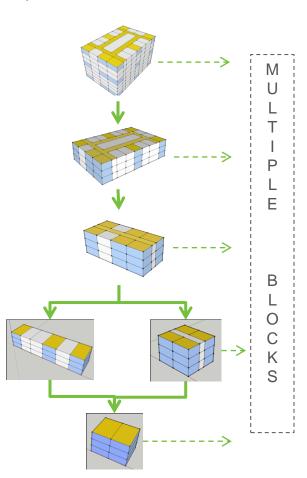
Add Multifamily HES Consumer (Home Owners) & HES Pro

## **Update: Multifamily Energy Audit Tool**



## Version 1 (Winter, 2012) Version 2 (2012)

- Two-step development planned with extensive front load of software development to implement initial version
- Version 1 simpler buildings & systems, few extras
  - Low-rise walk ups
  - Individual dwelling unit space conditioning systems
  - Both dwelling unit and central plant domestic hot water systems
- Version 2 more complex buildings & systems, additional capabilities
  - High-rise with core services
  - Central plant space conditioning systems



# The Multifamily Audit Tool will:



- Provide energy auditors with an improved energy simulation and weatherization measure selection tool for multifamily buildings
- Expand and enhance the energy auditing capabilities of auditors in multifamily buildings
- Provide a DOE-sponsored multifamily energy audit instrument to complement the single-family (NEAT) and mobile home (MHEA) energy audits already supported by DOE under the Weatherization Assistance
- Help improve retrofit work quality and provide a foundation for quality assurance
- Assist training providers in developing better training materials
- Increase workforce mobility up career ladders and across career lattices
- Build confidence among consumers, building owners, and the energy efficiency finance community

# WAP Training and Technical Assistance



#### Jennifer Somers

Team Lead Training and Technical Assistance/Senior Policy Advisor Office of Weatherization and Intergovernmental Program Jennifer.Somers@ee.doe.gov

202.287.1740

#### Ryan Middleton

Training and Technical Assistance Liaison/Project Officer Office of Weatherization and Intergovernmental Program Ryan.Middleton@ee.doe.gov

202.287.1863

#### Josh Olsen

Training and Technical Assistance Liaison/Project Officer Office of Weatherization and Intergovernmental Program Joshua.Olsen@ee.doe.gov

202.287.1813

#### Erica Burrin

Training and Technical Assistance Liaison/Project Officer Office of Weatherization and Intergovernmental Program Erica.Burrin@ee.doe.gov

202.287.1721