

Anna M. Golderese
25 Carpenter Court
West Warwick, RI 02893
401-823-1606

October 4, 2011

Congressman Jim Langevin
300 Centerville Road
Warwick, RI 02886

Re: Westbay Community Action Weatherization Program

Dear Congressman:

I am sure it is a rare instance when people take the time to write you about things that are going right, and this is one of those times.

I recently had an amazing experience at a time in my life when not too many things fall in to the amazing or even good category. Having fallen in to the category of the long term unemployed 2 years ago, I needed heating assistance last year. When I got on the list I was asked if I would be interested in a weatherization program and I said yes.

This summer I got the call for an appointment with the weatherization program and was pleasantly surprised when Derek DeCosta, the Weatherization Auditor came to my home. Talk about an eye opener. I learned things about my house and how to keep the heat in vs. out in ways I never would have thought of. Thanks to this program my house is now fully insulated and the difference was felt that day which is amazing.

I had the insulation done by Greenwich insulation. The crew, headed by John Zampi, was excellent and completed the job perfectly. They were a joy to have around my house, no mess no issues and when they left I was dumbfounded to believe I did not pay a dime for this.

Next came the boiler company, CD Heating, lead person named Anthony was fantastic. They inspected and cleaned my boiler and repaired the deficiency all in one day and got it up to speed so I no longer have to worry about the approaching heating season and breakdown after breakdown. Again, I paid nothing for this. The gentlemen that worked in my home were also polite, knowledgeable and answered all my questions.

I want people to know that this program not only exists but is so worthwhile. If the State offers heating assistance so many more people can be helped if those of us on assistance have these things in place. I will use a lot less oil this winter. There will be no more heating the atmosphere from my home.

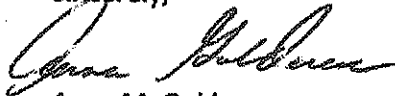
Now let me cover the actual people at Westbay Community Action. Again, the word amazing applies.

From the woman that arranged my appointment, Lindsay Mendoza, to the Weatherization Auditor Derek DeCosta, I have nothing but praise for many reasons. The first reason being they were on the ball, intelligent, pleasant to work with and caring. The second reason, one that is extremely important to me, I was never made to feel poor or made to feel like a burden on the system.

Having worked my entire life raised a son on my own and paid my taxes and bills my entire life it took a great deal of compromising my pride to ask for help. Once it was all done, a few tears were shed by me because I had wished I asked for help sooner. I was made to feel that respected and comfortable through the entire process and I thank Derek for that. People like this should be recognized for not only a job well done but for acts of kindness that are not "part of their job". It takes special people to make programs like this work; you should take the time to meet them and get to know this wonderful program.

I thank you for your time and your good work also.

Sincerely,



Anna M. Golderese

CC:

✓ Jeanne Gattegno – Westbay CA

Derek DeCosta – Westbay CA