# ROMA NEXT GENERATION CSBG Annual Report Briefing Webinars

June 29, July 6 and July 14 2:00-3:30 EDT



## WELCOME

### **PRESENTERS**

#### Office of Community Services (OCS)

• Seth Hassett, Director, Division of State Assistance

#### **NASCSP**

- Jackie Orr, CSBG State Assistance Director
- Rae Tamblyn, Research and Communications Analyst

## **Association of Nationally Certified ROMA Trainers**

Barbara Mooney, Director

#### **Federal Consulting Group**

Kate Blunt, Consultant

### **Webinar Series**

- ROMA NG Update/Overview—recorded webinar posted on the NASCSP website
- □ Overview of the State Administration Module—recorded webinar posted on the NASCSP website
- Module 3 (Community-Level): June 29, 2:00-3:30pm EDT
- Module 4 (Individual/Family-Level Module: July 6, 2:00-3:30pm EDT
- Module 1 and 2 (Administrative & Agency Fiscal/Capacity Modules): July 14, 2:00-3:30pm EDT

### Webinar Series Objectives

- Understand what ROMA Next Generation is all about and the role the CSBG Annual Report plays.
- Understand the specifics of what is being proposed in the new Annual Report.
- Learn what is needed from you during 60day comment period.

## Today's Agenda

- □ROMA Next Generation Overview: Building on the ROMA Foundation
- □ Draft Annual Report: Current Status
- Module Overview
  - □Initial Feedback Period: What You Told Us
  - □Clarifications and Changes Made
  - □Outline and Reporting Forms
- □ Annual Report: Phased-In Reporting
- ■Next Steps: What is Needed Now
- **□**Questions and Answers
- □ Poll

#### ROMA NEXT GENERATION

## Building on the ROMA Foundation



# ROMA Next Generation: The Goal

Move ROMA to a new level that will move CSBG forward and strengthen Community Action over the next 5-10 years. Just as ROMA 1.0 served Community Action well for over twenty years, ROMA Next Generation will move the field at all levels to increase impact.

### Where We Want To Be

- use performance data to achieve greater stability and economic security for families and communities.
- □Each level of the CSBG Network
  - supports the full ROMA cycle
  - uses data on people, services, and outcomes for decision making.

### **ROMA Next Generation**

ROMA Next Generation builds upon Organizational Standards and the State and Federal Accountability Measures to help achieve the full potential of CSBG.

### **ROMA Next Generation**

- □ Focuses on *integrating information* on the people served, services and strategies provided, and the outcomes achieved by eligible entities.
- □ Is a system for *continuous quality improvement* focused on creating learning
  organizations at all levels of the CSBG network.
- □ Requires *attention to the capacity* of state and local data systems and support.

- □In 1993, the Government Performance and Results Act (GPRA) established the requirement that Federal programs engage in performance management activities such as setting performance goals, measuring results and reporting progress.
- □GRPA launched a performance management wave in the public and private sector that resulted in the reporting of results externally, to funders and other stakeholders.

In 2010, the GPRA Modernization Act set new expectations for Federal agencies and leaders to:

- set clear and ambitious goals;
- measure, analyze and communicate performance information to identify successful practices to spread and problematic practices to prevent or correct; and
- frequently conduct in-depth performance reviews to drive progress on the agencies priorities.

"Our goal is to create a performance management framework that encourages good management and innovation without fear of penalty for failing to achieve every ambitious target that has been set but with heightened pressure to achieve breakthrough gains on priorities."

OMB, M-11-17, April 14, 2011 Executive Office of the President of the United States, *Delivering on the Accountable Government Initiative and Implementing the GPRA Modernization Act of 2010.* 

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- □GPRA Modernization reflects the most recent wave in performance management.
- □This latest reform wave calls for focusing on analyzing data on results and using information to improve programs and the outcomes achieved, rather than merely reporting to outside stakeholders

## The Results Oriented Management and Accountability Cycle

#### **Assessment**

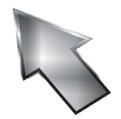
Community needs and resources, agency data





#### **Evaluation**

Analyze data, compare with benchmarks



#### Planning

Use agency mission statement and assessment data to identify results and strategies



### Achievement of Results

Observe and report progress



#### **Implementation**

Services and strategies produce results

**Assessment** 

Assess community needs and resources

What does data tell us about the needs in our specified community? What identified needs can we reasonably address either independently or in partnership with other organizations?

#### **Planning**

Use agency mission, TOC, and assessment to support services/initiatives

How do the **Core Principles** in the **Theory of Change** help guide our agency strategic plan and community action plan?

How will we strategically respond as an agency to individual, family, and community needs? What impact do we want to have? What are our performance targets? What services and initiatives do we select?

How will we implement our unique combination of Services and Initiatives? And for what Outcomes (NPIs)?

Do we have a process for observing progress and using data to make changes as needed?

Do we **need to make changes** to our services
and initiatives?

#### **Implementation**

Implement services and initiatives (strategies) to produce results

Achievement of Results

Observe and report outcomes and progress

What Outcomes are observed and measured as Community and Family level NPIs? How do the Outcomes we are tracking move us towards our agency goals in our local TOC?

How do specific Services and Initiatives (Strategies) help support and produce Outcomes to respond to the needs of our community?

Did the **Outcomes**achieved address the
needs identified in the
assessment phase? How
well did we track our
success? Did we meet
our **targets**?

What has changed for the people we served? What has changed for our community? What Outcomes were achieved and for whom? What Services and Initiatives contributed to achieving the Outcomes? What can we improve to better respond to local needs?

#### **Evaluation**

Analyze data, compare with benchmarks

# ROMA NG and the Purpose of Community Action

The purpose of the CSBG Act is to provide assistance to a network of Community Action Agencies for the reduction of poverty, the revitalization of low-income communities and the empowerment of low-income families and individuals. When an organization receives CSBG and becomes the designated agency for an area, they become responsible for achieving these goals.

# ROMA NG and the Purpose of Community Action

CAAs are not expected to achieve these goals with only CSBG funding -- to be successful, agencies must use CSBG in ways that leverage and maximize Federal, State and Local funding.

# ROMA NG and the Purpose of Community Action

- □The new TOC, ROMA NG, and the CSBG Annual Report fully reflect this reality and continue the long-standing expectation that CAAs report on the work of the CAA.
- □The CSBG Act, our history and over 50 years of experience are reflected in all we are doing today.

#### ROMA NEXT GENERATION OVERVIEW

### CSBG Annual Report Current Status



# ROMA NG CLEARANCE PROCESS

### **Three Steps**

- 1. Initial Feedback Period
- Formal 60-day OMB Comment Period
- Formal 30-day OMB Comment Period

### **Current Status**

### **Initial Feedback Period Completed**

Working together, NASCSP/OCS....

- Compiled the Survey data (on NASCSP's website)
- Modified the draft Annual Report and identified areas needing clarification
- Revised the Annual Report forms
- Developed some supplemental documents to support your review of the CSBG Annual Report (on NASCSP's website) www.nascsp.org

### **Current Status**

- Federal Register Notice posted on June 16, 2016
- Dear Colleague Letter published on June 17, 2016
  - Visit the OCS website to access the Dear Colleague Letter and the Federal Register Notice: <a href="http://www.acf.hhs.gov/programs/ocs/programs/csbg">http://www.acf.hhs.gov/programs/ocs/programs/csbg</a>
- 60 Day Comment Period runs through August 15, 2016
- 30 Day Comment Period: September 2016
- **Tools and Resources** to support review on NASCSP website <a href="http://nascsp.org/ROMA/919/ROMA-Next-Generation.aspx?iHt=17">http://nascsp.org/ROMA/919/ROMA-Next-Generation.aspx?iHt=17</a>

### **CSBG** *Draft* Annual Report

- Module 1: State Administration
- Module 2: Agency Expenditures
   Capacity and Resources
- Module 3: Community Level
- Module 4: Individual and Family Level

#### **Module 4 Overview**

# Initial Feedback Period What You Told Us



### Responses Received

### **Excellent Response Rate!**

- □Survey 2: Community— 731 responses
- □Survey 3: Individual/Family— 609 responses
- □Survey 4: Fiscal/Agency Capacity— 553 responses
- □Survey 5: Tying It All Together— 517 responses

**Numerous Letters & Comments also received** 

## Reactions to Characteristics Reports (Weighted)

## How well does each report allow you to describe the population your agency works with?

Individual and Family	5 (Very Well)	4	3	2	1 (Not Well)	N/A	Count
The <b>Baseline</b> Characteristics	12.05%	52.67%	17.21%	9.64%	7.06%	1.38%	581
Report	70	306	100	56	41	8	201
	65%		17%	17%			
The <b>All</b> Characteristics	13.25%	60.59%	16.01%	8.78%	0.52%	0.86%	581
Report	77	352	93	51	3	5	201
	74%		16%	9%			

## Reactions to Individual and Family Level Services List (Weighted)

How well does the list of services in each domain or section allow you to describe all the work you do to ensure individuals and families with low-incomes are stable and achieve economic security?

Individual and Family	5 (Very Well)	4	3	2	1 (Not Well)	N/A	Count
Employment	22.36%	45.07%	18.49%	4.05%	6.69%	3.35%	568
Employment	127	256	105	23	38	19	308
	67%		18%	11%			
Education and Cognitive	22.71%	44.19%	23.06%	7.22%	1.06%	1.76%	568
Development	129	251	131	41	6	10	308
	67%		23%	8%			
Infrastructure and Asset Building	23.24%	46.83%	19.89%	7.39%	0.88%	1.76%	568
Illifastructure and Asset Bullung	132	266	113	42	5	10	308
	70%		20%	8%			
Housing	24.47%	50.00%	16.20%	2.11%	5.81%	1.41%	568
	139	284	92	12	33	8	308
	74%		16%	89	%		

# Reactions to Individual and Family Level Services List (Weighted)

How well does the list of services in each domain or section allow you to describe all the work you do to ensure individuals and families with low-incomes are stable and achieve economic security?

Health and Social/Behavioral	21.48%	45.07%	18.13%	11.09%	1.41%	2.82%	568
Development	122	256	103	63	8	16	306
	67%		18%	13%			
Commant Commission	22.36%	46.48%	19.01%	10.21%	0.88%	1.06%	F.CO.
Support Services	127	264	108	58	5	6	568
	69%		19%	11	%		
Civic Engagement and Community	12.85%	43.49%	30.11%	4.23%	7.75%	1.58%	F.C0
Involvement	73	247	171	24	44	9	568
	56%		30%	12%			

## Reactions to Individual/Family Level National Performance Indicators (Weighted)

How well do the indicators in each domain allow you to capture the impact of the work you do to ensure individuals and families with low-incomes are stable and achieve economic security?

Individual and Family	5 (Very Well)	4	3	2	1 (Not Well)	N/A	Count
Francis van dust	12.04%	32.81%	35.60%	9.60%	3.32%	6.63%	573
Employment	69	188	204	55	19	38	3/3
	44.85%		35.60%	12.91%			
Education and Cognitive Development	11.69%	32.98%	38.39%	9.25%	1.40%	6.28%	573
	67	189	220	53	8	36	
	44.68%		38.39%	10.65%			
Income and Asset Building	10.82%	37.17%	34.90%	9.42%	1.40%	6.28%	E72
	62	213	200	54	8	36	573
	47.99%		34.90%	10.82%			

## Reactions to Individual and Family Level National Performance Indicators (Weighted)

How well do the indicators in each domain allow you to capture the impact of the work you do to ensure individuals and families with low-incomes are stable and achieve economic security?

Housing	14.83%	37.17%	34.03%	6.98%	1.22%	5.76%	573
Housing	85	213	195	40	7	33	3/3
	52.01%		34.03%	8.20%			
Haalthaad Casial/Dahariaad Darralaanaat	10.82%	32.81%	35.43%	11.34%	2.79%	6.81%	F72
Health and Social/Behavioral Development	62	188	203	65	16	39	573
	43.63%		35.43% 14.14%				
Civic Engagement and Community	9.77%	23.39%	44.68%	12.22%	3.84%	6.11%	E72
Involvement	56	134	256	70	22	35	573
	33.16%		44.68%	16.06%			

# Reactions to the Stability Indicator Options (Weighted)

How well does each option for the indicators in the Individual and Family Stability domain allow you to capture the impact of the work you do to ensure individuals and families with low incomes are stable and achieve economic security?

Individual and Family	5 (Very Well)	4	3	2	1 (Not Well)	N/A	Count
Ontion 1	10.50%	29.89%	20.28%	12.99%	24.38%	1.96%	562
Option 1	59	168	114	73	137	11	302
	40.39%		20.28%	37.37%			
Option 2	4.45%	24.02%	18.51%	24.38%	25.98%	2.67%	562
	25	135	104	137	146	15	302
	28.47	7%	18.51%	50.	.36%		
Option 3	12.81%	16.55%	26.51%	13.35%	27.94%	2.85%	EC)
	72	93	149	75	157	16	562
	29.36%		26.51%	41.	.28%		

# **Characteristics Report Key Issues Identified**

- □Extensive comments and confusion on Baseline.
- ■Mixture of comments that saw value and those that did not.
- □Concerns with systems capacity (unduplicated and maintaining client history).
  - Interoperability
- □ Defining new challenges with one time services.
- □Concern that comparing report with another point in time.
- □ Cost

# **Characteristics Reports Key Issues Identified**

- □ Consider adding "Not Reported" to every category.
- Requested further research in how other federal funds collect data on Gender categories to be inclusive, respectful and provide definitions if additional categories are added and/or "other" is kept.
- □ The comments have clearly shown that there still needs to be education on when characteristics will be collected, that these reports are to be agency wide unduplicated counts, and that not all characteristics need to be collected/reported.

## Individual/Family NPIs Key Issues Identified

- □Positive comments on removing outputs.
  - Concerns with follow-up requirements for job retention.
  - Confusion about reporting on every indicator and whether or not they can report a service if it is not funded by CSBG.
- □A lot of clarification requested around Stability Measure options (i.e. the purpose, etc.).

## Individual/Family NPIs Key Issues Identified

- □How will we define "achieve and maintain capacity to meet basic needs"? There were a lot of questions about the MIT basic needs calculator.
- □Provide clear guidance on how "living wage" is to be calculated.
- ■Need to review Homeless definitions and housing categories, recommendations to ensure the match with HUD.
- □Tracking over time is a concern.

## Individual/Family Services Key Issues Identified

- Concern around measuring and defining services.
- □Recommendation that the words "classes" and "sessions" be removed.
- □Recommendation that "other" option be added to each domain.

### Module 4 Overview

## Clarifications and Changes Made



# **Critical Clarification Baseline Report**

- □Baseline characteristics report (now called the Characteristics Report for New Individuals and Households) demonstrates customer demographics when they arrive for services.
- □This report would not be compared with any post-demographic report, but would be used to provide an accurate picture of what customers face when they arrive at the CAA.

# **Changes Made to Participant Characteristics**

### **Baseline Characteristics Report**

Name of <u>Baseline Characteristics Report</u> changed to <u>Characteristics Report for</u> NEW Individuals and Households

# **Changes Made to Participant Characteristics**

### **Baseline Characteristics Report**

Shortened to capture key information in 11 categories:

- Gender
- Age
- Education Level
- Disconnected Youth
- Health Insurance
- Work Status
- Source of Household Income
- Level of Household Income
- Housing
- Household Size
- Household Type

## **Changes Made to Participant Characteristics**

### **ALL and NEW Characteristics Reports**

- "Unknown or not reported" added as a data point to each category
- Agencies can report the estimated total number of new individuals/households not included in this report and indicate which programs serve these individuals and households.

# **Changes Made to Individual and Family NPIS**

- □ Several NPIs revised based on Network recommendations.
- □ Additional guidance added to emphasize that agencies will report only on indicators that apply to their agency.
- □ Additional instruction added to clarify that tracking outcomes for 180 days is the standard that agencies are expected to work toward. The timeframe of 90 days is included to allow agencies with current limited capacity to report on this timeframe and to encourage quarterly review of data.

# **Changes Made to Individual and Family Services**

- List of services has been expanded to include concrete suggestions from the Network.
- □The words "classes" and "sessions" have been removed.

## **Revised Stability Measure**

Option 1: The #/% of individuals who achieve one or more outcomes as identified by the NPIs in various domains.

Option 2: The number and percentage of individuals engaged with the Community Action Agency who report improved financial well-being.

## Modifications to Module 4— Individual and Family: A Summary

- □ Changes made to the New and All Characteristics Reports
  - Shortened
  - "Unknown/Unreported" category added
  - Allow reporting of estimated total of new individuals
- □ Revised the Individual/Family Level Performance Indicators
  - Revised language of several NPIs
  - Added guidance about only reporting on indicators that apply;
     and tracking outcomes for 180 days
- **□ Expanded the Services List**
- □ Eliminated one Stability Measure Option

### Module 4 Overview

# Annual Report Outline and Forms



# Module 4: Individual and Family Level

**Section A:** Characteristics for NEW Individuals and Households

**Section B:** All Characteristics

Section C: Individual and Family NPIs

- Individual and Family NPI Landing Page
- Individual and Family NPI Data Entry Forms

Section D: Individual and Family Services

## Outcomes, Services, People

At the individual and family level, ROMA Next Generation connects outcomes, services and participants to facilitate robust analysis.

- Outcomes (Examples): Obtained jobs, completed education, increased income, improved parenting, secured housing (Proposed Family Level Performance Indicators)
- Services (Examples): Job Training, Work Experience, Scholarships, Financial Education, Support Groups, Housing Counseling, Food Assistance (Family Level Services).
- People: Unduplicated count of people served. All participant characteristics (income, job status, education, etc.); and, participants at the time they first engage. (All Participant Report; Characteristics Report for New Individuals/Households)

## Module 4: NEW CHARACTERISTICS REPORT

- This report will collect data that will create a profile of Individuals and Households <u>at</u> the time they first engage with the CAA.
- □Provides a snapshot: What do our Individuals and Families look like when they come to us – <u>before</u> they receive any services from a CAA?

#### Module 4, Section A: Characteristics for NEW Individuals and Households - Data Entry Form

The New Proposed Characteristics for NEW Individuals and Households provides data on the characteristics and demographics of NEW individuals and households who enter into the agency in the current reporting period for services provided by eligible entities (whether or not funded directly by CSBG or by other funding sources in the agency). If you are unable to collect information on new participants or you cannot assure an unduplicated count, do not include those individuals and households in this report and provide an estimate of the number of individuals and households not included in the report. Additionally, agencies should indicate the programs that do not allow agencies to obtain an unduplicated count of new participants, due to interoperability issues.

Name of Local Agency Reporting:

Total unduplicated number of NEW INDIVI			
Estimated total number of NEW Individuals not Estimated total number of NEW Households no	t included in this report: 🗖 (0-	-200) 🗆 (201-400) 🗖 (401-600) 🗖 (600+)	[Note programs here
INDIVIDUAL LEVEL CHARACTERISTICS		HOUSEHOLD LEVEL CHARACTERIST	ICS
1. Gender	Number of Individuals	7. Household Type	Number of Households
a. Male b. Female c. Other d. Unknown/not reported TOTAL (auto calculated)	0	a. Single Person b. Two Adults NO Children c. Single Parent Female d. Single Parent Male e. Two Parent Household	
2. Age	Number of Individuals	f. Non-related Adults with Children	
a. 0-5 b. 6-13 c. 14-17 d. 18-24		g. Multigenerational Household h. Other i. Unknown/not reported TOTAL (auto calculated)	0
e. 25-44		8. Household Size	Number of Households
f. 45-54 g. 55-59 h. 60-64 i. 65-74 j. 75+ k. Unknown/not reported		a. Single Person b. Two c. Three d. Four e. Five f. Six or more	
TOTAL (auto calculated)		g. Unknown/not reported	
3. Education Levels	Number of Individuals	TOTAL (auto calculated)	0

3. Education Levels	Number o	f Individuals	TOTAL (auto calculated)	O
	[ages 14-24]	[ages 25+]	9. Housing	Number of Households
a. Grades 0-8			a. Own	
b. Grades 9-12/Non-Graduate			b. Rent	
c. High School Graduate/ Equivalency Diploma			c. Other permanent housing	
d. 12 grade + Some Post-Secondary			d. Homeless	
e. 2 or 4 years College Graduate			e. Other	
f. Graduate of other post-secondary school			f. Unknown/not reported	
g. Unknown/not reported			TOTAL (auto calculated)	0
TOTAL (auto calculated)	0	0	10. Level of Household Income	Number of Households
4. Disconnected Youth	Number o	f Individuals	(% of HHS Guideline)	
a. Youth ages 14-24 who are neither working or in	n school		a. Up to 50%	
5. Health	Number o	f Individuals	b. 51% to 75%	
Yes	No	Unknown	c. 76% to 100%	
a. Health Insurance*			d. 101% to 125%	
6. Work Status (Individuals 18+)	Number o	f Individuals	e. 126% to 150% f. 151% to 175%	
a. Employed Full-Time			g. 176% to 200%	
b. Employed Part-Time			h. 201% to 250%	
c. Migrant Seasonal Farm Worker			i. 250% and over	
d. Unemployed (Short-Term, 6 months or less)			j. Unknown/not reported	
e. Unemployed (Long-Term, more than 6 months	)		TOTAL (auto calculated)	0
f. Unemployed (Not in Labor Force)			11. Sources of Household Income	Number of Households
g. Retired		$\square$	a. Income from Employment Only	
h. Unknown/not reported			b. Income from Employment and Other In	come Source
TOTAL (auto calculated)		0	c. Income from Employment, Other Incom	e Source,
			and Non-Cash Benefits	
			d. Income from Employment and Non-Cas	h Benefits
			e. Other Income Source Only	
			f. Other Income Source and Non-Cash Ben	efits
			g. No Income	
			h. Non-Cash Benefits Only	<u> </u>
			i. Unknown/not reported	
			TOTAL (auto calculated)	0

ır	ICOME and Asset Building (check all NPIs for which CAA has outcomes to report)
	1. The number (and percent) of individuals who achieve and maintain capacity to meet basic needs for 90 days.
	2. The number (and percent) of individuals who achieve and maintain capacity to meet basic needs for 180 days.
	3. The number (and percent) of individuals who opened a savings account or IDA.
	4. The number (and percent) of individuals who increased their savings.
	5. The number (and percent) of individuals who used their savings to purchase an asset.
	6. The number (and percent) of individuals who purchased a home.
	7. The number (and percent) of individuals who improved their credit scores.
	8. The number (and percent) of individuals who increased their net worth.
	Housing (check all NPIs for which CAA has outcomes to report)
	1. The number (and percent) of households experiencing homelessness who obtain safe temporary shelter.
	The number (and percent) of households who obtain safe and affordable housing.  (Number (and percent) who maintain independence for 90 or 180 days)
	3. The number (and percent) of households that avoided eviction.
	4. The number (and percent) of households that avoided foreclosure.
	5. The number (and percent) of households who improved the health and safety of their homes.
	6. The number (and percent) of households who improved the energy efficiency of their homes.
	7. The number (and percent) of households who reduced their energy burden.

### **Employment**

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

	Served	Targeted	Achieved	% Achieved	% Planning
Job/Career Enhancement:	I.) Number of Participants Served in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [ III / I = IV ] (%) (auto calculated)	V.) Planning accuracy (in percent) (III/II = V] (%) (auto calculated)
3. The number of unemployed adults who obtain employment (with a living wage or higher).				(% auto calculated)	(% auto calculated)
a. Of the above, the number of unemployed adults who become self- employed as a result of CAA services. (with a living wage or higher).				(% auto calculated)	(% auto calculated)
b. Of the above, the number of unemployed adults who maintain existing employment for at least 90 days (with a living wage or higher).				(% auto calculated)	(% auto calculated)

### Stability

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

Name of Agency Reporting:					
	Served	Targeted	Achieved	% Achieved	% Planning
Stability	I.) Number of Participants Served in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III / I = IV ] (%) (autocalculated)	V.) Planning accuracy (in percent) (III/II = V] (%) (autocalculated)
The number of individuals who achieve one or more outcomes as identified by the National Performance Indicators in various domains.				(% auto calculated)	(% auto calculated)

MEASUREMENT. This would require agencies to keep an unduplicated count of people who achieved one or more outcomes reported in the NPIs. This would not be aggregated by adding the numbers from the NPIs together, as that would result in a double counting people who achieved more than one outcome.

DEFINITION. Stability is defined as the unduplicated number of people who achieve one or more positive outcomes as identified by the NPIs across all domains.

**DEFINITION**. Stability is defined as the unduplicated number of people who achieve one or more positive outcomes as identified by the NPIs across all domains.

	Served	Targeted	Achieved	% Achieved	% Planning
Stability	I.) Number of Participants Served in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III / I = IV] (%) (autocalculated)	V.) Planning accuracy (in percent) (III/II = V] (%) (autocalculated)
2. The number of individuals engaged with the Community Action Agency who report improved financial well-being.				(% auto calculated)	(% auto calculated)

MEASUREMENT . This would require agencies to keep an unduplicated count of people who report improved financial well-being based on responses to the CFPB Financial Well Being Scale.

<a href="http://www.consumerfinance.gov/data-research/research-reports/financial-well-being-scale/">http://www.consumerfinance.gov/data-research/research-reports/financial-well-being-scale/</a>

### **CSBG ANNUAL REPORT**

### PHASED-IN REPORTING



# CSBG Annual Reporting Phased-In Reporting

Projected Reporting Timelines for States and Agencies					
Please click here to see your State's Reporting Period for FY 18	Reporting Timeline for <b>States:</b>	Reporting Timeline for Agencies:			
Module 1 – State Administration	FY16 Annual Report Due March 2017	n/a			
Module 2 – Agency Expenditures, Capacity, and Resources	FY18 Annual Report Due March 31, 2019	Data collection begins in FY18			
Module 3 – Community Level	FY18 Annual Report Due March 31, 2019	Data collection begins in FY18			
Module 4 – Individual and Family Level	FY18 Annual Report Due March 31, 2019	Data collection begins in FY18			

### **CSBG ANNUAL REPORT**

### **NEXT STEPS**



#### http://www.acf.hhs.gov/programs/ocs/resource/csbg-dear-colleague-letteropen-comment-period-for-csbg-annual-report

#### CSBG Dear Colleague Letter Open Comment Period for CSBG Annual Report

Published: June 19, 2016

SHARE









U.S. Department of Health and Human Services Administration for Children and Families Office of Community Services Division of State Assistance 330 C Street, SW, 5th Floor Mail Room 5425 Washington, D.C. 20201 www.acf.hhs.gov/programs/ocs/programs/csbg

Community Services Block Grant Dear Colleague Letter

Re: Open Comment Period for CSBG Annual Report

Date: June 17, 2016

Dear Colleagues:

In compliance with the requirements of Section 506(c)(2)(A) of the Paperwork Reduction Act (PRA) of 1995, the Office of Community Services (OCS) is requesting feedback from the Community Services Block Grant (CSBG) Network on a proposed CSBG Annual Report (Attached). The notice for this information collection activity was posted to the Federal Register in volume 81 FR 39267, number 2016-14229, pages 39267-39268 on June 16, 2016, found here 2.

During the 60-day comment period, and as soon as possible, we invite you to review the proposed CSBG Annual Report information collection and submit your comments, as described below.

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## http://www.acf.hhs.gov/programs/ocs/resource/csbg-dear-colleague-letter-open-comment-period-for-csbg-annual-report

#### DOWNLOAD

- DCL\_APPENDIX\_A\_CSBG\_ANNUAL\_REPORT\_NETWORK\_FEEDBACK\_AND\_MODIFICATIONS.PDF (52.92 KB)
- DCL\_APPENDIX\_B\_THEORY\_OF\_CHANGE.PDF (1.01 MB)
- DCL\_CSBG\_ANNUAL\_REPORT\_FRN\_FY2016\_1,PDF (124.78 KB)
- FRN1\_ANNUAL\_REPORT\_PACKET.PDF (2.15 MB)

Last Reviewed: June 20, 2016

## **Upcoming Webinar**

- □July 14, 2016, 2:00-3:30pm EDT: Module 1 & 2 State Administration & Agency Expenditures, Capacity, and Resources
- Overview of the State Administration

  Module—recorded webinar now posted on
  the NASCSP website



### NASCSP

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Organizational Standards

ROMA

ROMA Next Generation

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National ROMA Peer to Peer Training

CSBG IS Survey

CSBG IS 2015 Submission Form

**CSBG Annual Report and Resources** 

Archive

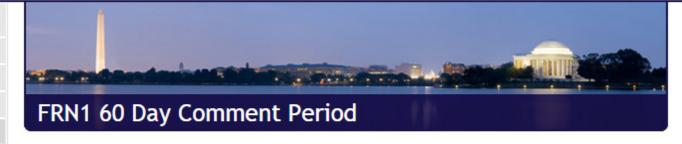
**CSBG Policy and Government Affairs** 

Weatherization

**Healthy Homes** 

Carbon Project

State Contacts



CSBG > ROMA > ROMA Next Generation > FRN1 60 Day Comment Period

#### FRN#1 Comment Period

The first Federal Register Notice (FRN#1) comment period is currently under way and OCS and NASCSP are eager for your feedback. For more information about the OMB Clearance process and the FRN#1, <u>click here</u>. To view the CSBG Annual Report, please go to the <u>Notice for Public Comment</u> or OCS' <u>Dear Colleague Letter</u>.

This comment period will last 60 days, June 16, 2016 - August 15, 2016. In addition to providing the revised CSBG Annual Report packet currently under comment, NASCSP has developed additional tools and resources to support your review of the material. We suggest you review the following recorded webinars to help you start your review and attend the live webinars listed below:

#### Webinar Recording: ROMA Next Generation Update

Listen in for an update on the feedback received during the Initial Comment Period, modifications made to the CSBG Annual Report, and an overview of the OMB Clearance process.

Webinar Recording: Module 1, State Administration

Listen in for an overview of Module 1 State Administration.

#### LIVE WEBINARS

June 29, 2016, 2:00-3:30pm EDT: Module 3 - Community Level

Julie 27, 2016, 2:00-3:30pm EDT: Module 3 - Community Level

## Tools and Resources to Support Your Review

- □ Excel Spreadsheets for Modules 2-4
- **□State and National Reports**
- **□Collective Impact Tool**
- Myth Busters
- **□**Posters
- □CSBG IS/CSBG Annual Report Crosswalks
- □ Tools created during the Initial Feedback Period

## **Helpful Links**

- □ Link to the Federal Register Notice with submission instructions for comments:
  https://www.federalregister.gov/articles/2016/06/16/2016-14229/proposed-information-collection-activity-comment-
- request#t-1

  □ CSBG Dear Colleague Letter Open Comment Period for CSBG Annual Report (with link to Annual Report Packet):
  - http://www.acf.hhs.gov/programs/ocs/resource/csbg-dear-colleague-letter-open-comment-period-for-csbg-annual-report
- □ Information on the OMB Clearance Process:

  <a href="http://nascsp.org/ROMA/919/ROMA-Next-Generation.aspx?iHt=17">http://nascsp.org/ROMA/919/ROMA-Next-Generation.aspx?iHt=17</a>
- □ Supplemental Tools and Resources to support review:
  <a href="http://nascsp.org/ROMA-Next-Generation/936/FRN1-60-Day-Comment-Period.aspx?iHt=18">http://nascsp.org/ROMA-Next-Generation/936/FRN1-60-Day-Comment-Period.aspx?iHt=18</a>



## **THANK YOU!**