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The Road to ROMA

Helping CAA's Successfully Complete the ROMA Cycle

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THE ROAD TO ROMA



San Francisco's Famous Lombard Street



Before we begin....

- Some stats on Florida:
 - Population of 19M (2013 Census)
 - Fourth highest population in the US; fastest growing
 - Covers 54,000 square miles through 2 time zones and 3 climate zones
 - 27 CAA's: 12 public, 14 nonprofit, 1 farmworker
 - Cover 66 of Florida's 67 (largely rural) counties
 - CSBG Grant Award: \$19M per year
 - Some agencies receive less than \$200K in CSBG allocation

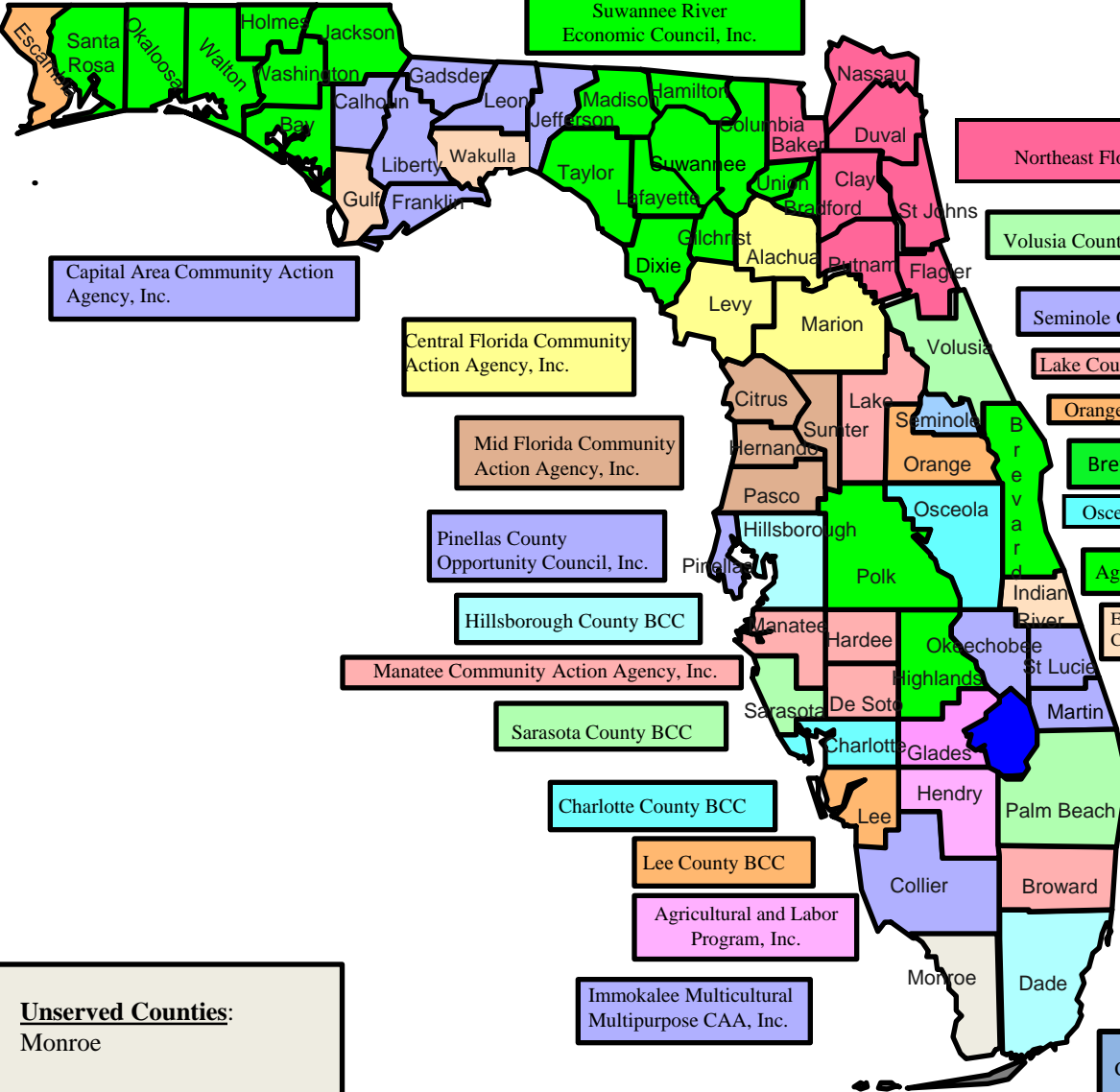


Community Services Block Grant FFY 2016

Community Action
Program Committee, Inc.

Tri-County Community
Action Agency, Inc.

Suwannee River
Economic Council, Inc.



Unserviced Counties:
Monroe

Large State = Small State Staff

- Staffing
 - 1 Program Manager
 - 4 Grant Managers
 - 1 Budget Officer
 - 1 Operational Consultant
- The Grant Managers (manage CSBG and LIHEAP)
 - Manage 15-30 grants at a time
 - Responsible for approx. \$90M in CSBG and LIHEAP funding each year
 - Responsible for both fiscal and program management, compliance with grants, on-site monitoring, grant review, reporting, etc.



Large State = Small State Staff

- The Program Manager (manages CSBG and LIHEAP)
 - Responsible for program administration, program development, compliance, monitoring (both program and fiscal), reporting, state plan creation and implementation, and contract development
 - Provides compliance and regulatory oversight as required in federal law
- State Association
 - Does not have the capacity to offer program-specific training
 - Focuses on agency-wide management issues such as risk assessments, HR, accounting, etc.



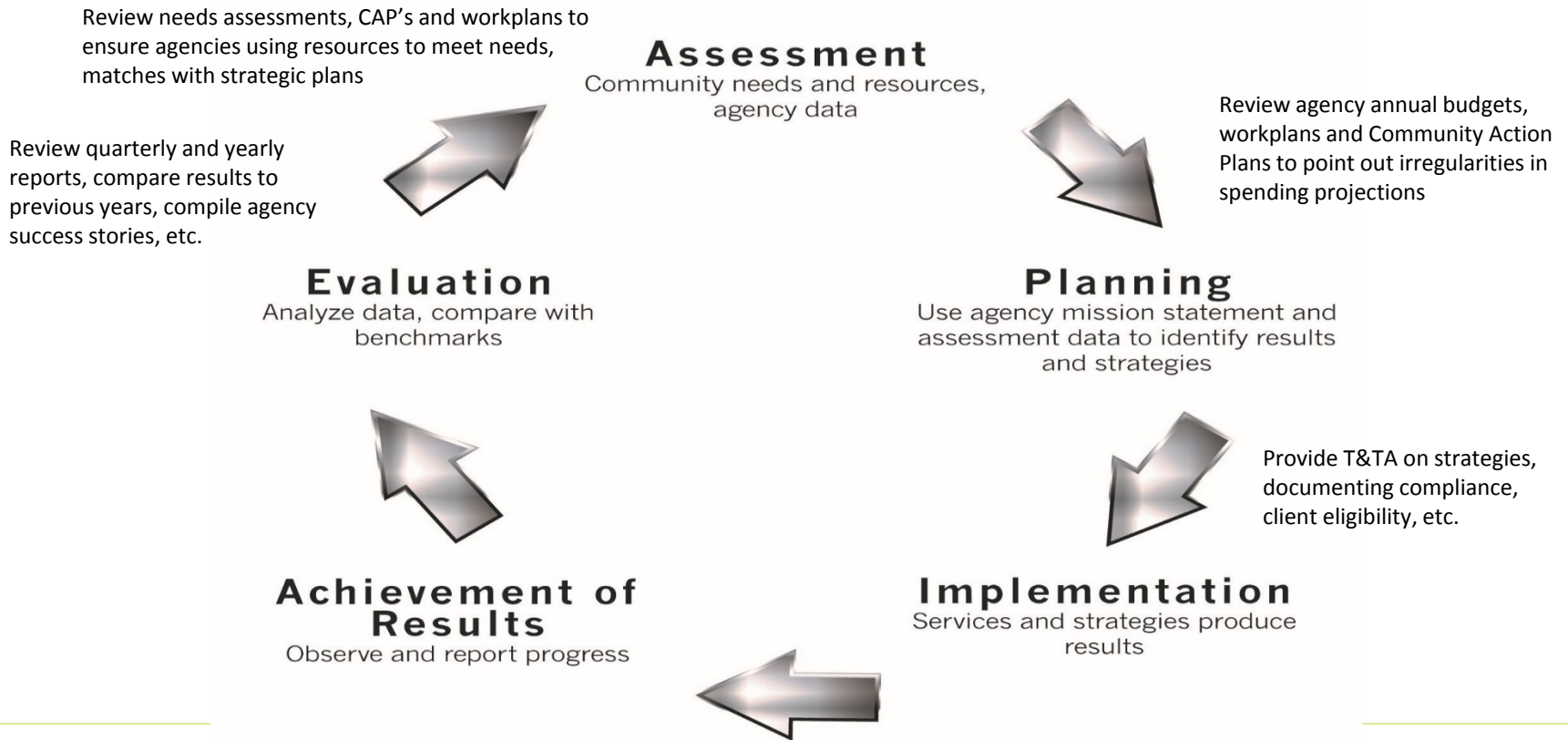
Relevance to Discussion

- As the State CSBG Grantee, DEO:
 - Is not a pass-through
 - Is the regulatory body
 - Is a partner in the provision of services
 - Has CCAP and NCRT on staff
 - Implements programmatic/statutory requirements
 - Involves the network in state decisions impacting the program
 - Accountable through the new State Accountability Measures



Where do we fit in the Cycle?

The Results Oriented Management and Accountability Cycle



TAKE AWAY

We are all community action
- federal, state, associations, CAA's -
and it takes all of us working together to serve
our most vulnerable citizens.



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FLORIDA'S WINDING ROAD TO ROMA



The Process – Turn #1

- Where we were:
 - Not collecting needs assessments
 - Used a truncated IS Survey as a “CAP” Plan
 - No professional development for state staff
- Where we needed to be:
 - Compliant with CSBG Act in collection of major planning documents
 - A more useful CAP Plan
 - State staff with community action-specific knowledge



The Process – Turn #2

- May 2012
 - Assessed training need – IS Survey (ROMA – Evaluation)
 - Produced training – “NASCSP IS Survey: Your Agency’s Most Valuable Tool”
 - Guide to agencies to use IS Survey as a planning tool
 - Understand the difference between data collection and program evaluation

THE RESULTS

- Agencies served the same number of individuals in the following program year with 10 percent less funding
- 75 percent reduction in errors on IS Survey Cleaning Memo



The Process – Turn #3

- September 2013 – Spring 2014
 - Assessed training need – Community Needs Assessments, Strategic Planning, Community Action Plans, Succession Planning (ROMA – Planning; Org Standards)
 - In partnership with NASCSP, conducted trainings for CAA's and staff (Spring 2014)
 - Created and implemented Florida's Community Action Plan (a template form) for FFY 2015

THE RESULTS

- Originally limited: Most agencies had not conducted a recent CNA
- Update: ALL agencies have completed a new or revised CNA



The Process – Turn #4

- October 2014 (FFY 2015)
 - Assessed training need – Compliance with new Organizational Standards (even though 90% of Standards covered through on-site monitoring)
 - Implemented voluntary agency self-assessment
 - Reviewed progress during on-site monitoring
 - Provided T&TA of any standards not met

THE RESULTS

- 75 percent of CAA's met 90 percent of standards





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DESTINATION – INTERSECTION OF CAP AND ROMA



The Destination

- Implementing Florida's Community Action Plan pulls together elements of ROMA into one package
- Pulls out the qualitative review elements of the org. standards, providing an overview of the major planning documents for an agency
- Provides a tool to assist CAA's in completing the ROMA cycle
 - Assessment – CNA
 - Planning – CAP
 - Implementation – Strategic Plan
 - Evaluation - IS Survey



The Destination

- A completed Florida CAP will provide one of the main source documents for compliance with org. standards:
 - 1.2 and 1.3
 - 2.1 and 2.2
 - Category 3
 - 4.1 through 4.4
 - 5.1 and 5.3
 - Category 6
 - 8.9



The Destination

- Florida CAA's will submit Organizational Standards Assessment Form and Supporting Documentation for FFY 2016 by February 1, 2016
- Supporting documentation includes a fully completed Florida CAP, Needs Assessment, Strategic Plan, etc.
- Using the Florida CAP as an overview, state staff will be able to determine if org. standards are met (ROMA – Evaluation)
- Will provide TAP and feedback to agencies (ROMA – Assessment and Planning)





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**ALREADY SEEING
RESULTS**



ROMA with Results

Seminole County, Florida

- As a result of CAA's using the Florida CAP, new needs assessments were completed with eye-opening results
- Seminole County BOCC (a public CAA) was largely using CSBG to provide emergency services (homeless prevention, rent, utilities, etc.)
 - 51 percent of the 1,200 people served (through CSBG only)



ROMA with Results

Seminole County, Florida

- Needs assessment showed a large senior population
 - Florida's senior poverty rate is 10.10 percent (compared to 9.4 percent nationally)
 - Seminole County's senior poverty rate is 7.8 percent (4,161)
- Respondents stated more services for seniors were needed
- Services ranged from financial literacy to social building activities (not emergency services as previously thought)



ROMA with Results

Seminole County, Florida

- Many of the emergency services Seminole County was providing through CSBG were handled through other agencies (addressed non-duplication of services)
- Consulted with their local COA to determine what services were needed most (addressed partnerships)
- Consulted with a ROMA trainer about bundling (Org. Standard 4.3; ROMA – Implementation)



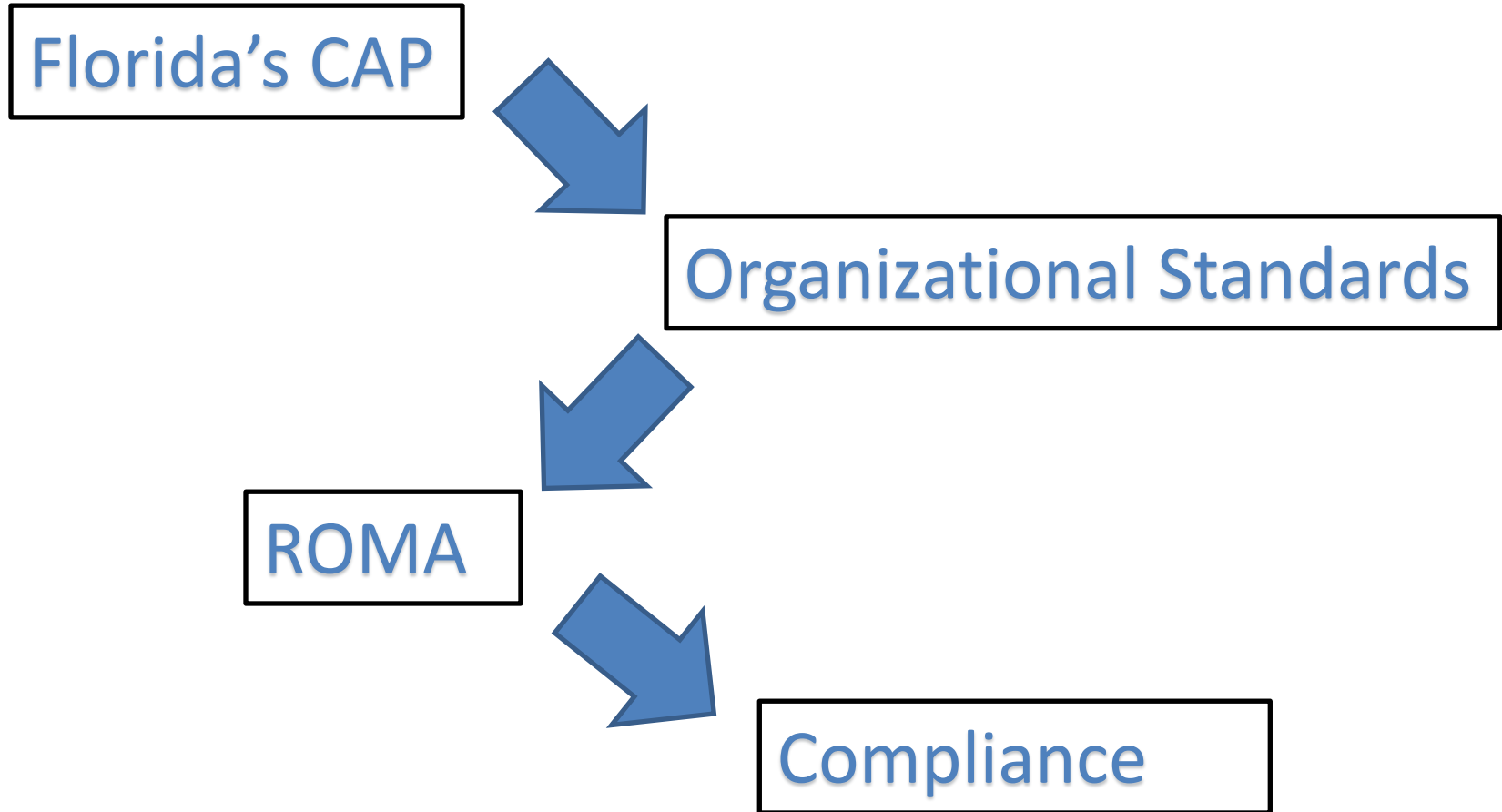
ROMA with Results

Seminole County, Florida

- Seminole County has completed their ROMA Assessment and Planning phases
- Will begin Implementation during FFY 2016
- Will have Achievement of Results and Evaluation at year end
- Will be able to document partnerships and community engagement through the process (Org. Standard 2.1)



The Wrap Up



Q&A



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