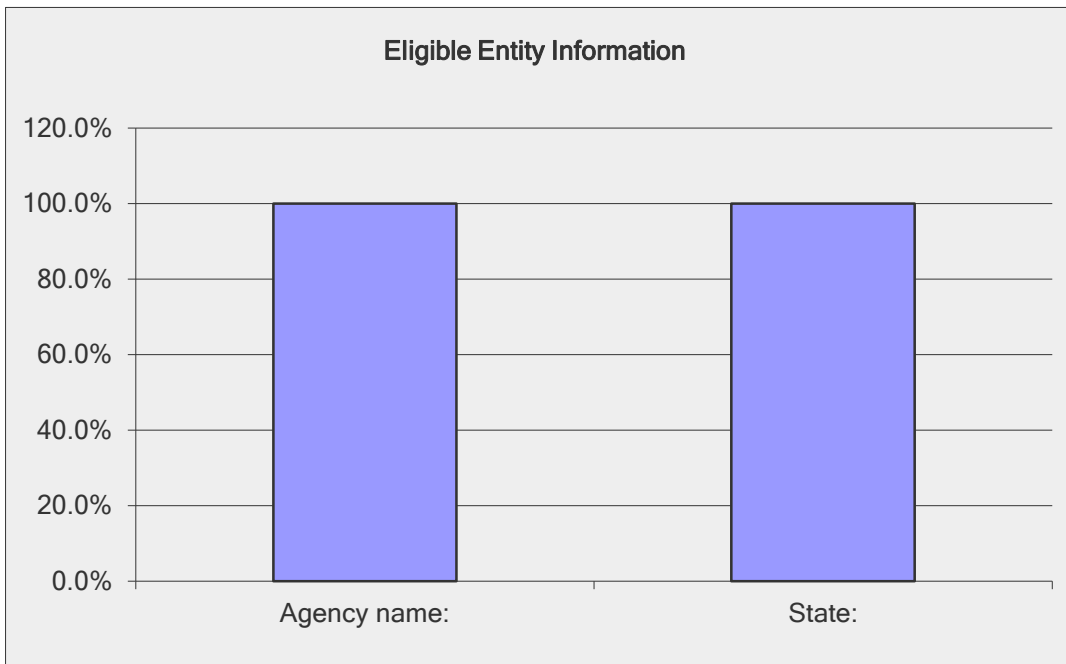


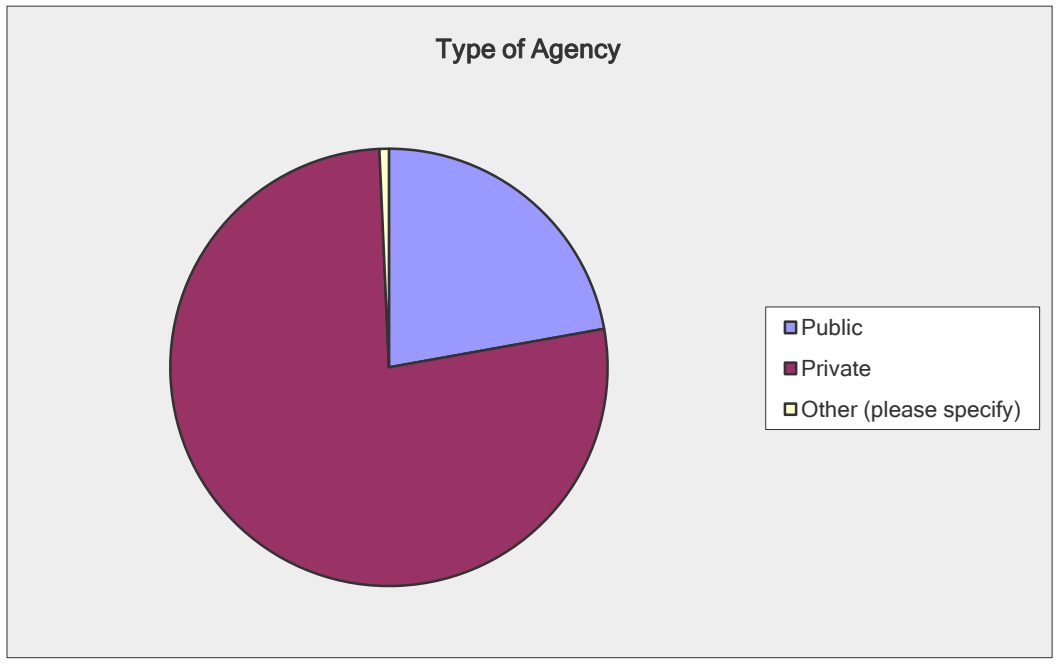
### CAA ROMA Survey

1. Eligible Entity Information		
Answer Options	Response Percent	Response Count
Agency name:	100.0%	749
State:	100.0%	749
<i>AnsweredQuestion</i>		<b>749</b>
<i>SkippedQuestion</i>		<b>3</b>



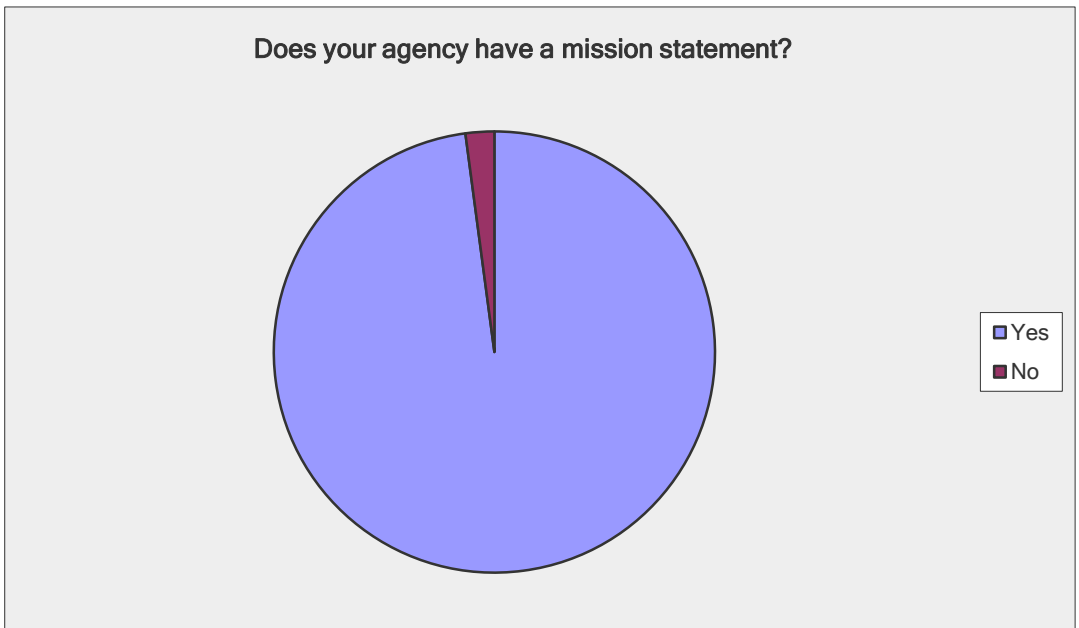
## CAA ROMA Survey

2. Type of Agency		
Answer Options	Response Percent	Response Count
Public	22.2%	166
Private	77.2%	578
Other (please specify)	0.7%	5
<b>AnsweredQuestion</b>		<b>749</b>
<b>SkippedQuestion</b>		<b>3</b>



### CAA ROMA Survey

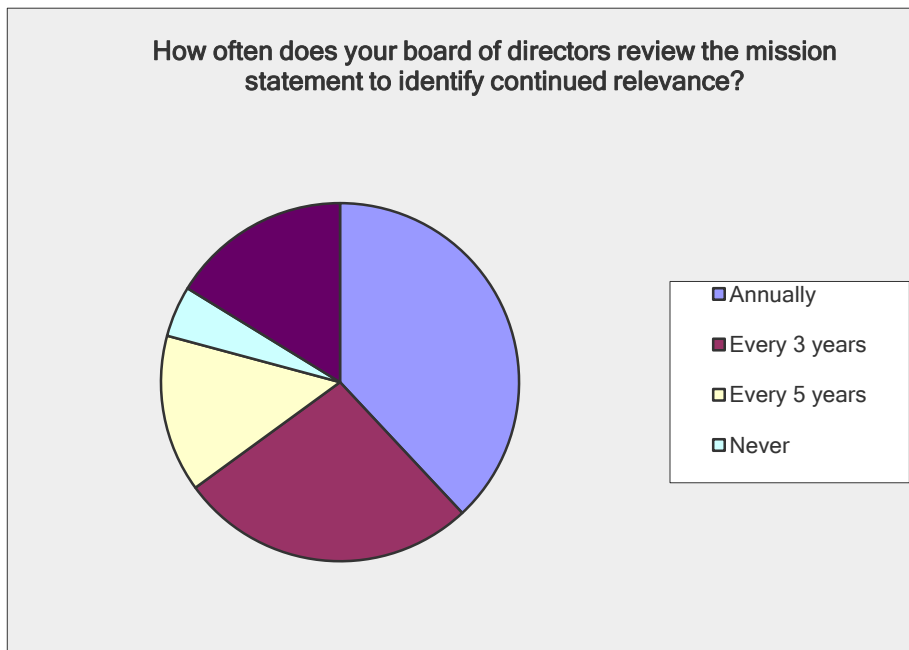
3. Does your agency have a mission statement?		
Answer Options	Response Percent	Response Count
Yes	97.9%	733
No	2.1%	16
<i>AnsweredQuestion</i>		<b>749</b>
<i>SkippedQuestion</i>		<b>3</b>



### CAA ROMA Survey

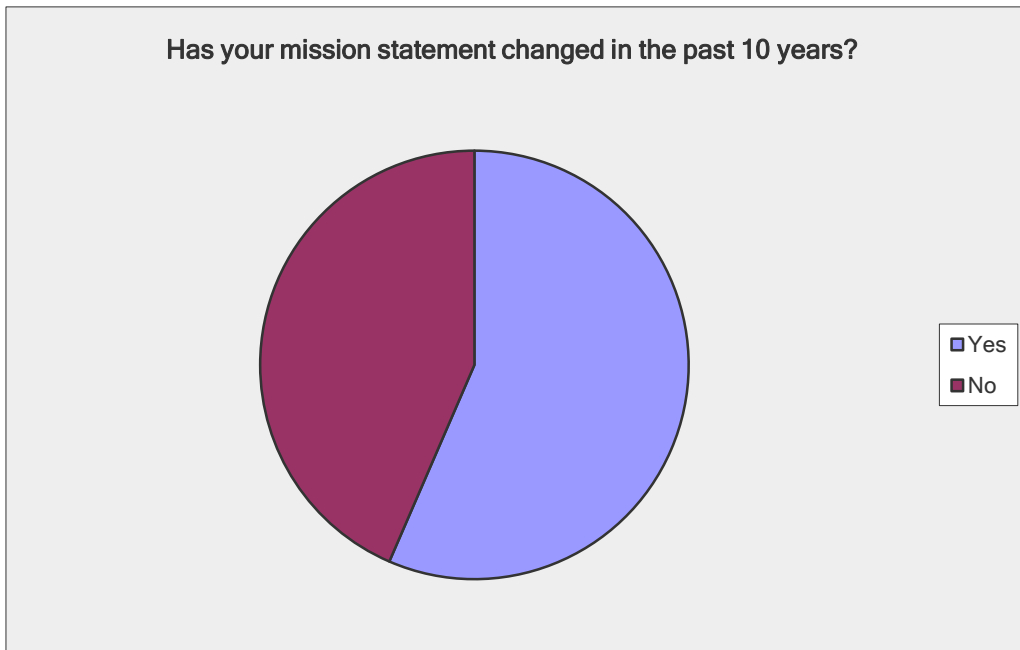
4. Please type in your mission statement	
Answer Options	Response Count
	710
<i>AnsweredQuestion</i>	<b>710</b>
<i>SkippedQuestion</i>	<b>42</b>

5. How often does your board of directors review the mission statement to identify continued relevance?		
Answer Options	Response Percent	Response Count
Annually	38.0%	270
Every 3 years	26.9%	191
Every 5 years	14.2%	101
Never	4.6%	33
Other (please specify)	16.2%	115
	<i>AnsweredQuestion</i>	<b>710</b>
	<i>SkippedQuestion</i>	<b>42</b>



### CAA ROMA Survey

6. Has your mission statement changed in the past 10 years?		
Answer Options	Response Percent	Response Count
Yes	56.5%	401
No	43.5%	309
<i>AnsweredQuestion</i>		<b>710</b>
<i>SkippedQuestion</i>		<b>42</b>

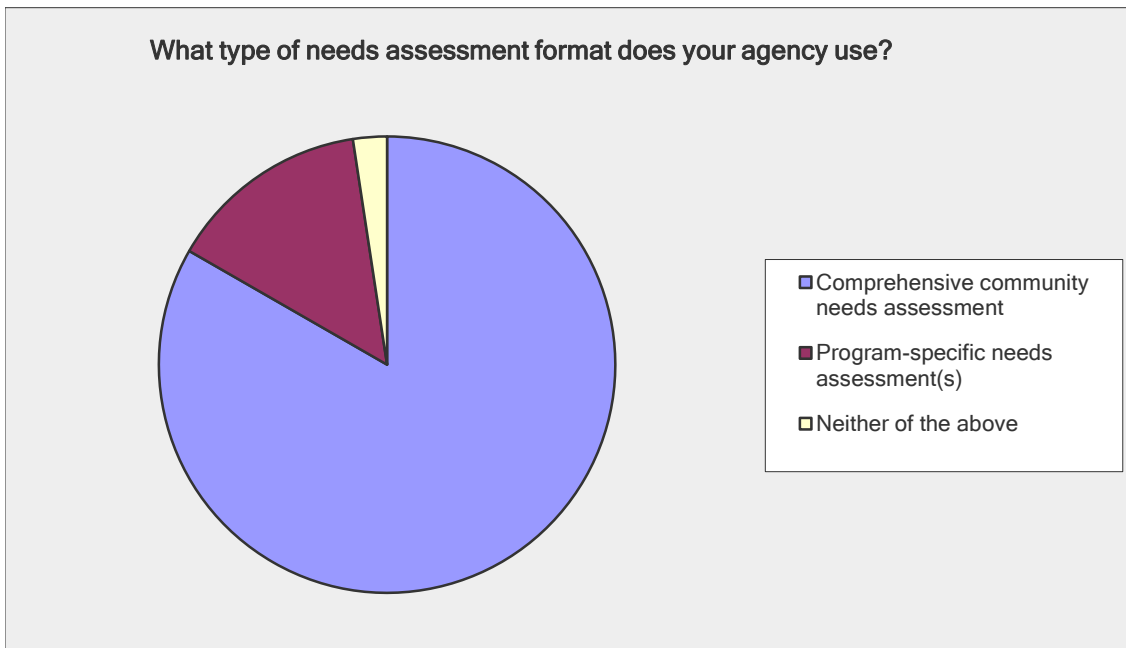


7. Please explain what changes were made to your mission statement in the past 10 years.	
Answer Options	Response Count
	402
<i>AnsweredQuestion</i>	<b>402</b>
<i>SkippedQuestion</i>	<b>350</b>

### CAA ROMA Survey

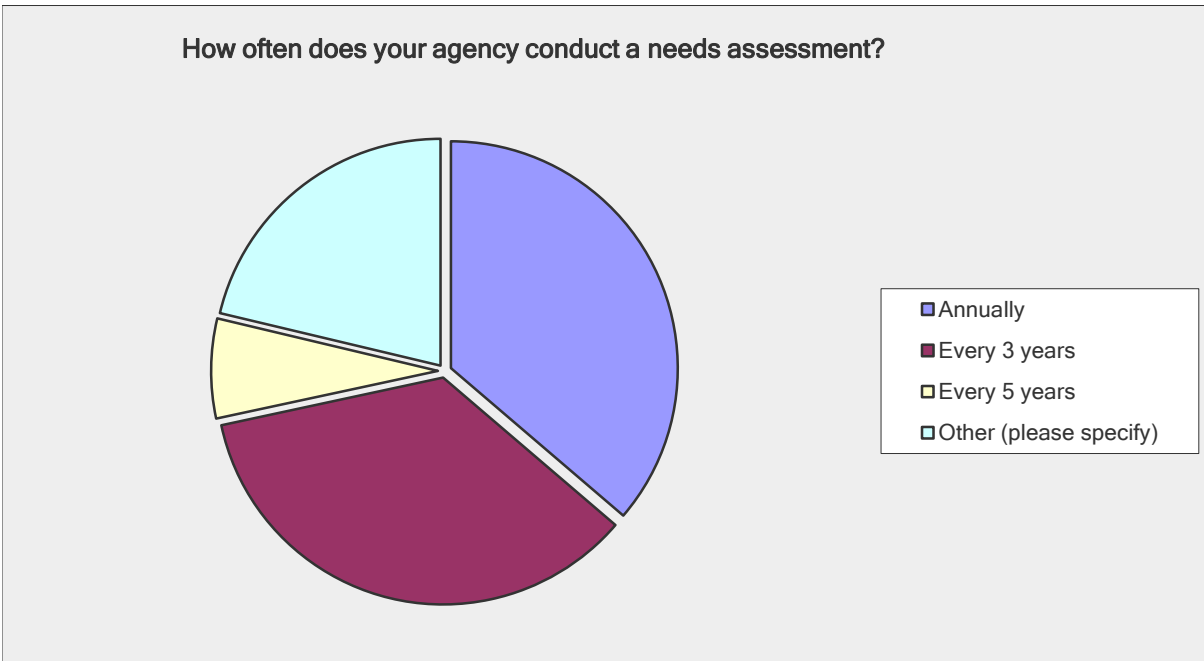
#### 8. What type of needs assessment format does your agency use?

Answer Options	Response Percent	Response Count
Comprehensive community needs assessment	83.3%	600
Program-specific needs assessment(s)	14.3%	103
Neither of the above	2.4%	17
<i>AnsweredQuestion</i>		<b>720</b>
<i>SkippedQuestion</i>		<b>32</b>



### CAA ROMA Survey

9. How often does your agency conduct a needs assessment?		
Answer Options	Response Percent	Response Count
Annually	36.3%	261
Every 3 years	35.4%	255
Every 5 years	7.1%	51
Other (please specify)	21.3%	153
<b>AnsweredQuestion</b>		<b>720</b>
<b>SkippedQuestion</b>		<b>32</b>

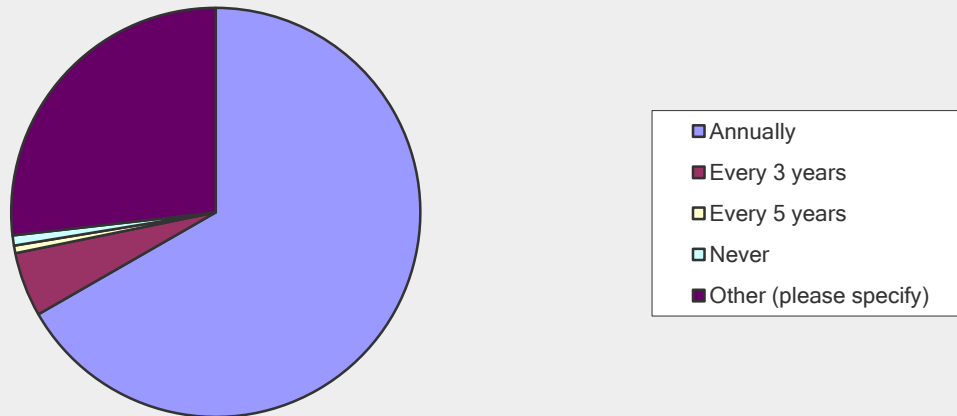


### CAA ROMA Survey

**10. How often does your agency identify resources available through other anti-poverty or community development services in the community?**

Answer Options	Response Percent	Response Count
Annually	66.7%	480
Every 3 years	5.1%	37
Every 5 years	0.6%	4
Never	0.8%	6
Other (please specify)	26.8%	193
<b>AnsweredQuestion</b>		<b>720</b>
<b>SkippedQuestion</b>		<b>32</b>

How often does your agency identify resources available through other anti-poverty or community development services in the community?



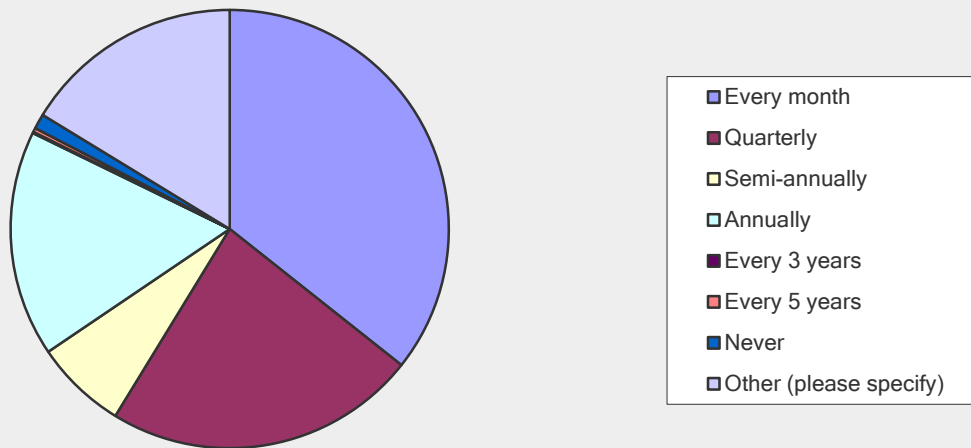


### CAA ROMA Survey

**11. How often does your tripartite board receive written reports of the outcomes that are being achieved by your agency?**

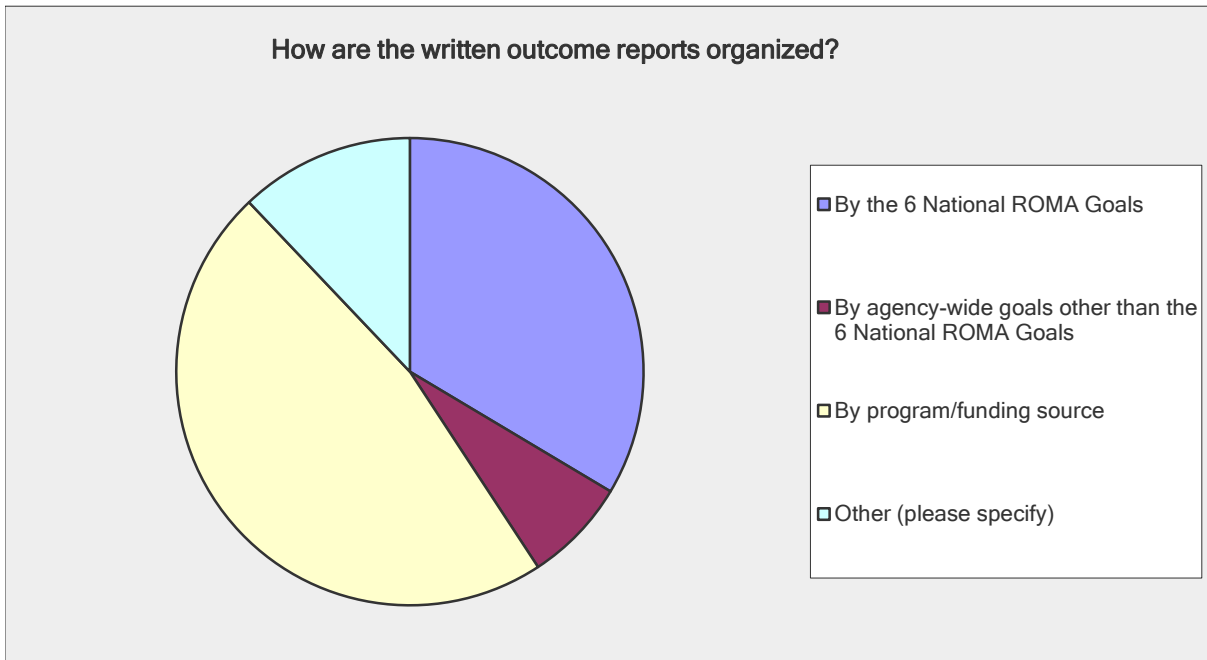
Answer Options	Response Percent	Response Count
Every month	35.7%	257
Quarterly	23.1%	166
Semi-annually	6.8%	49
Annually	16.7%	120
Every 3 years	0.1%	1
Every 5 years	0.3%	2
Never	1.1%	8
Other (please specify)	16.3%	117
<b>AnsweredQuestion</b>		<b>720</b>
<b>SkippedQuestion</b>		<b>32</b>

How often does your tripartite board receive written reports of the outcomes that are being achieved by your agency?



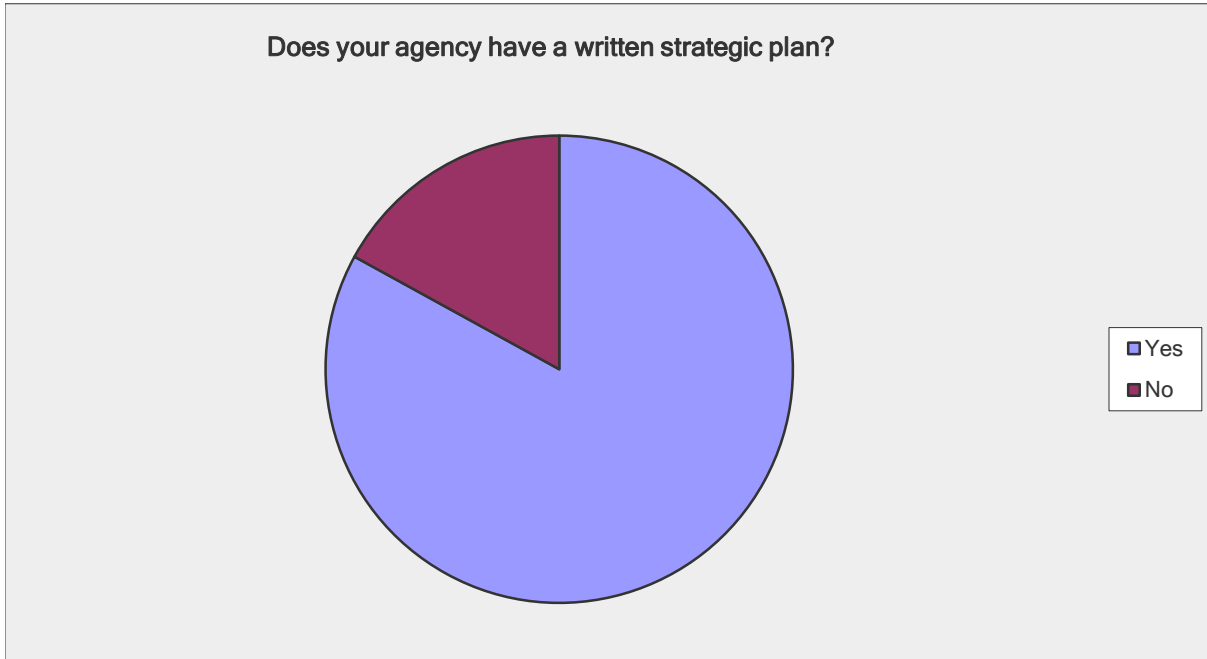
### CAA ROMA Survey

12. How are the written outcome reports organized?		
Answer Options	Response Percent	Response Count
By the 6 National ROMA Goals	33.6%	239
By agency-wide goals other than the 6 National ROMA	7.2%	51
By program/funding source	47.2%	336
Other (please specify)	12.1%	86
<b>Answered Question</b>		<b>712</b>
<b>Skipped Question</b>		<b>40</b>



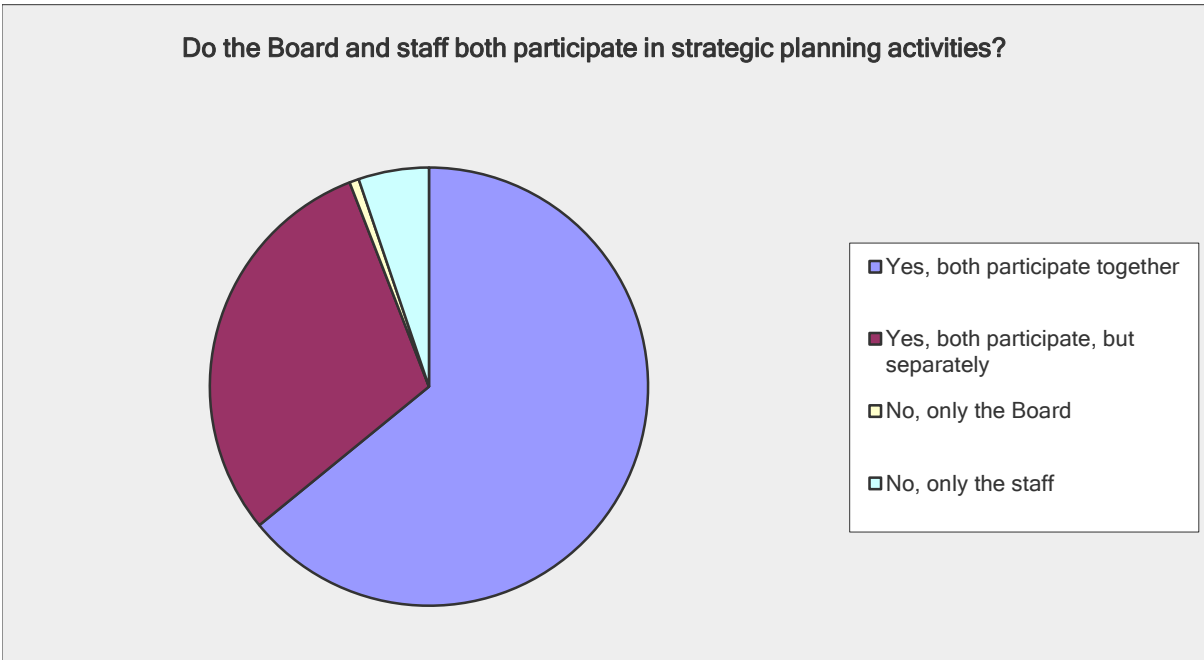
### CAA ROMA Survey

13. Does your agency have a written strategic plan?		
Answer Options	Response Percent	Response Count
Yes	83.0%	597
No	17.0%	122
<i>AnsweredQuestion</i>		<b>719</b>
<i>SkippedQuestion</i>		<b>33</b>



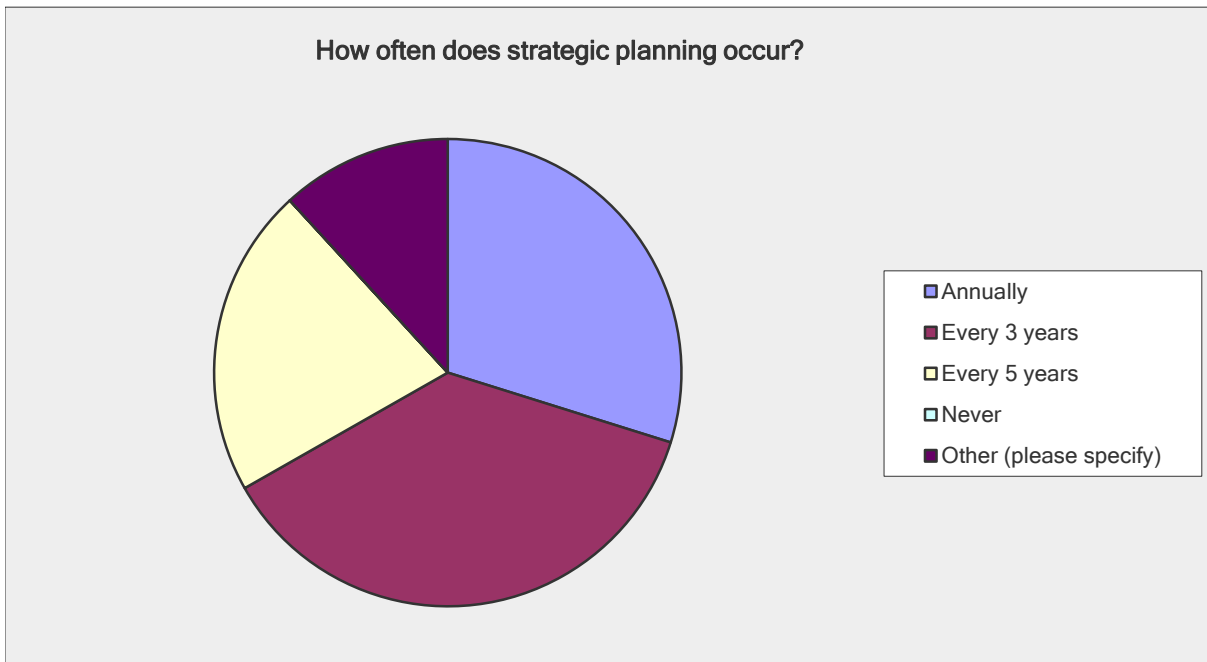
### CAA ROMA Survey

14. Do the Board and staff both participate in strategic planning activities?		
Answer Options	Response Percent	Response Count
Yes, both participate together	64.1%	380
Yes, both participate, but separately	30.0%	178
No, only the Board	0.7%	4
No, only the staff	5.2%	31
<b>AnsweredQuestion</b>		<b>593</b>
<b>SkippedQuestion</b>		<b>159</b>



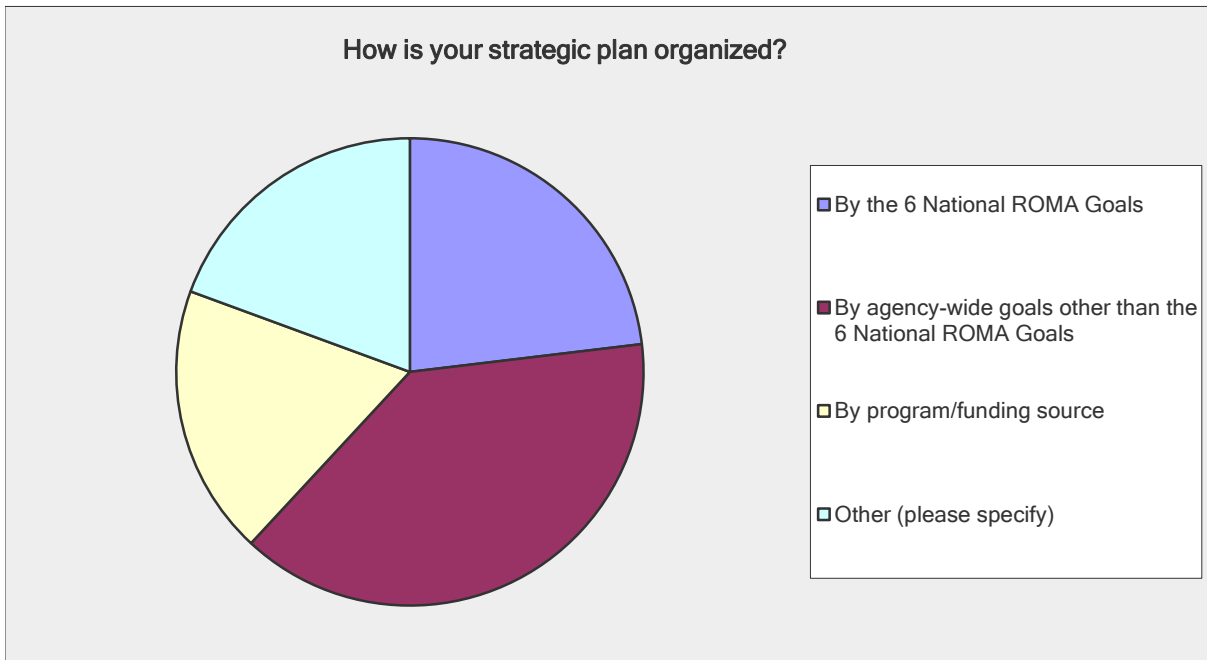
### CAA ROMA Survey

15. How often does strategic planning occur?		
Answer Options	Response Percent	Response Count
Annually	29.8%	177
Every 3 years	36.9%	219
Every 5 years	21.4%	127
Never	0.0%	0
Other (please specify)	11.8%	70
<b>AnsweredQuestion</b>		<b>593</b>
<b>SkippedQuestion</b>		<b>159</b>



### CAA ROMA Survey

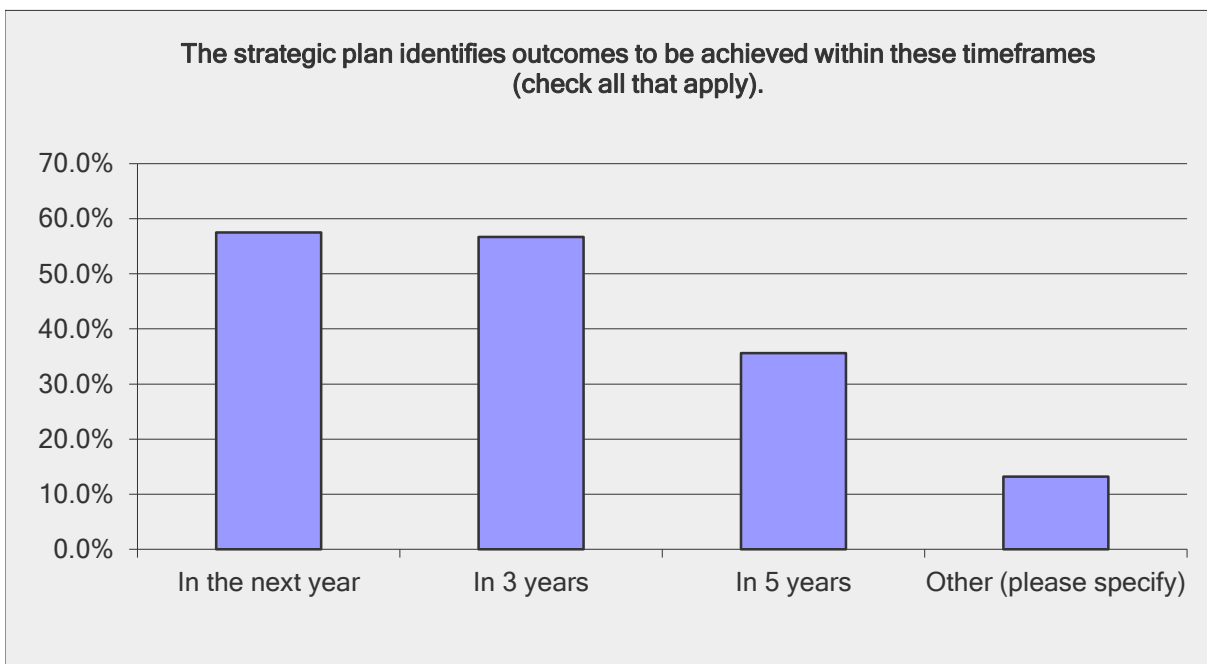
16. How is your strategic plan organized?		
Answer Options	Response Percent	Response Count
By the 6 National ROMA Goals	23.1%	137
By agency-wide goals other than the 6 National ROMA	38.8%	230
By program/funding source	18.7%	111
Other (please specify)	19.4%	115
<b>AnsweredQuestion</b>		<b>593</b>
<b>SkippedQuestion</b>		<b>159</b>



### CAA ROMA Survey

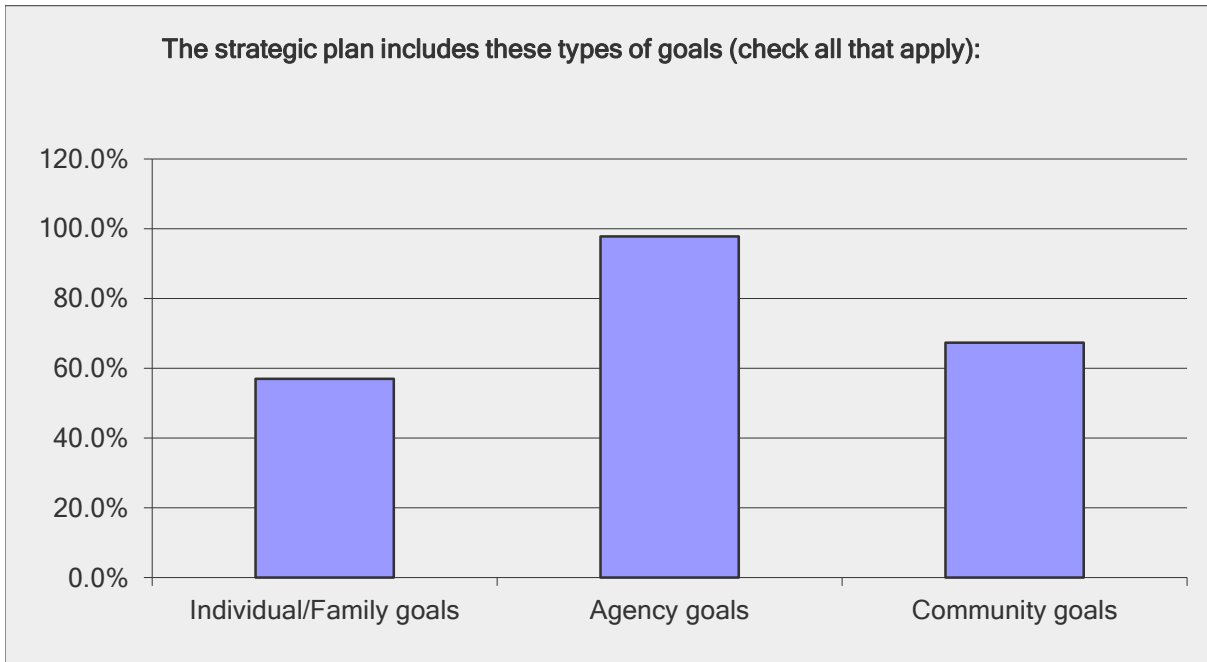
17. The strategic plan identifies outcomes to be achieved within these timeframes (check all that apply).

Answer Options	Response Percent	Response Count
In the next year	57.5%	341
In 3 years	56.7%	336
In 5 years	35.6%	211
Other (please specify)	13.2%	78
<b>AnsweredQuestion</b>		<b>593</b>
<b>SkippedQuestion</b>		<b>159</b>



### CAA ROMA Survey

18. The strategic plan includes these types of goals (check all that apply):		
Answer Options	Response Percent	Response Count
Individual/Family goals	57.0%	338
Agency goals	97.8%	580
Community goals	67.3%	399
<b>AnsweredQuestion</b>		<b>593</b>
<b>SkippedQuestion</b>		<b>159</b>

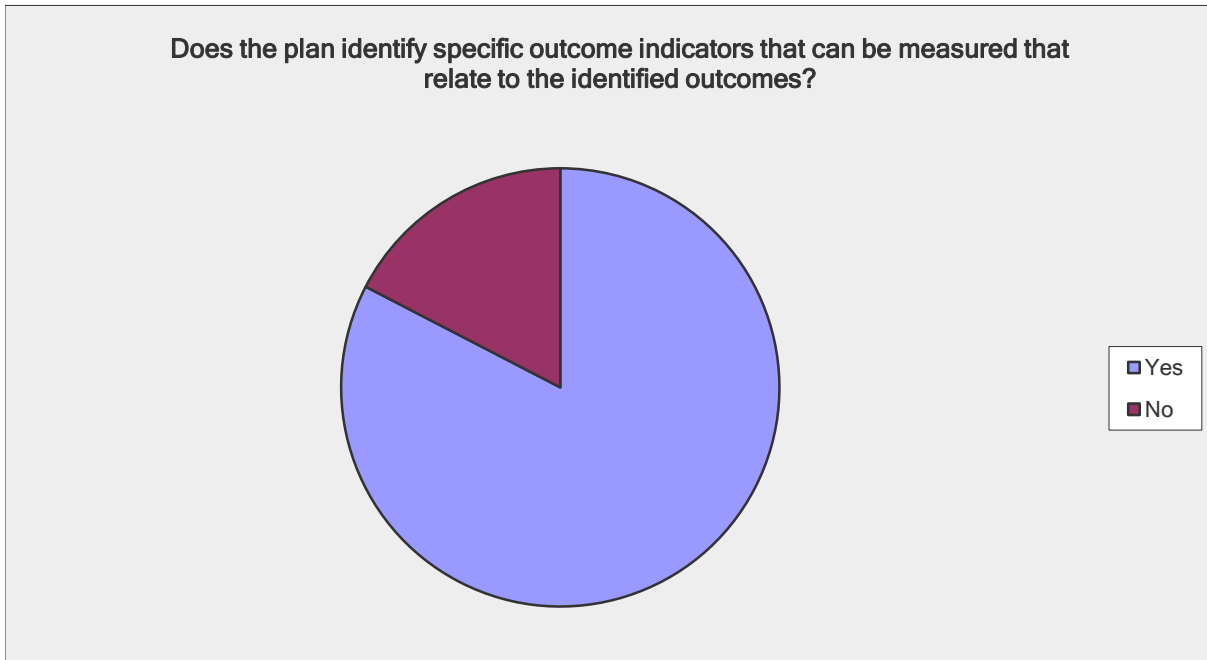




### CAA ROMA Survey

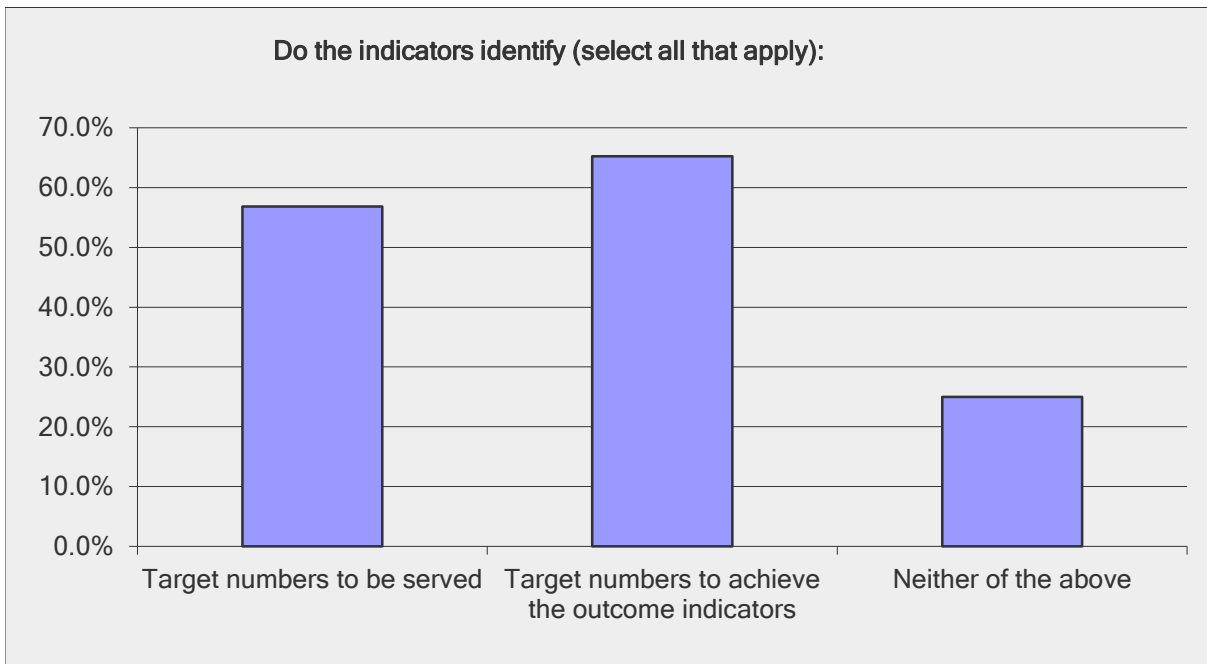
19. Does the plan identify specific outcome indicators that can be measured that relate to the identified outcomes?

Answer Options	Response Percent	Response Count
Yes	82.6%	490
No	17.4%	103
<b>AnsweredQuestion</b>		<b>593</b>
<b>SkippedQuestion</b>		<b>159</b>



### CAA ROMA Survey

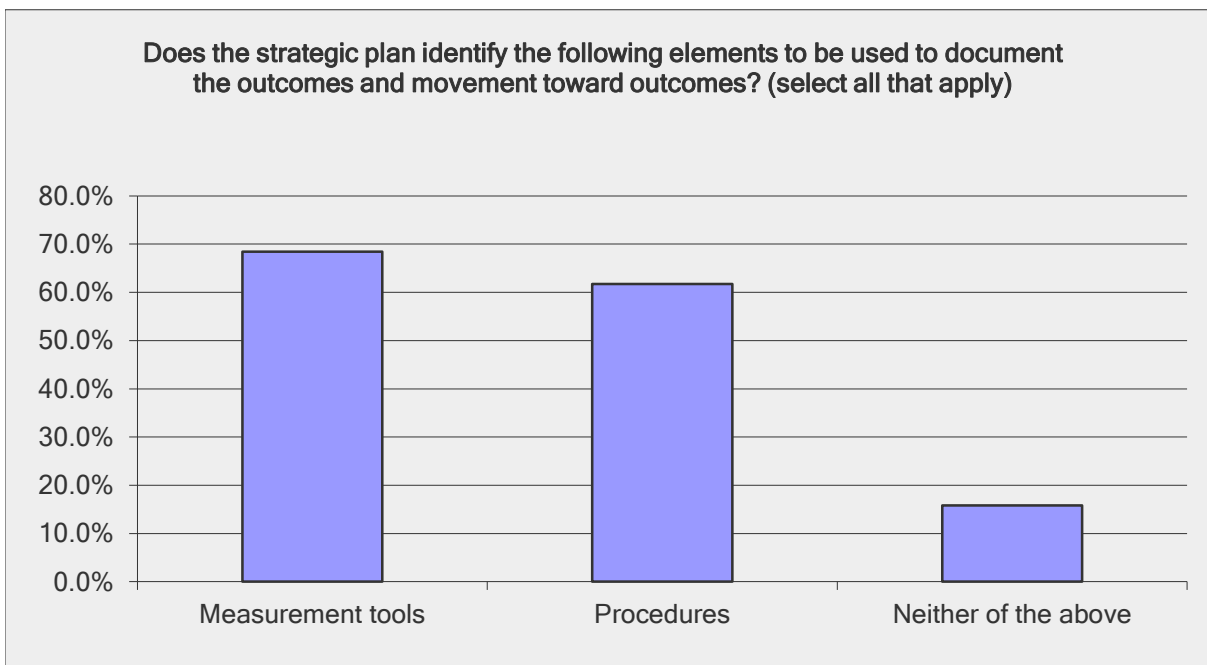
20. Do the indicators identify (select all that apply):		
Answer Options	Response Percent	Response Count
Target numbers to be served	56.8%	277
Target numbers to achieve the outcome indicators	65.2%	318
Neither of the above	25.0%	122
<b>AnsweredQuestion</b>		<b>488</b>
<b>SkippedQuestion</b>		<b>264</b>



### CAA ROMA Survey

21. Does the strategic plan identify the following elements to be used to document the outcomes and movement toward outcomes? (select all that apply)

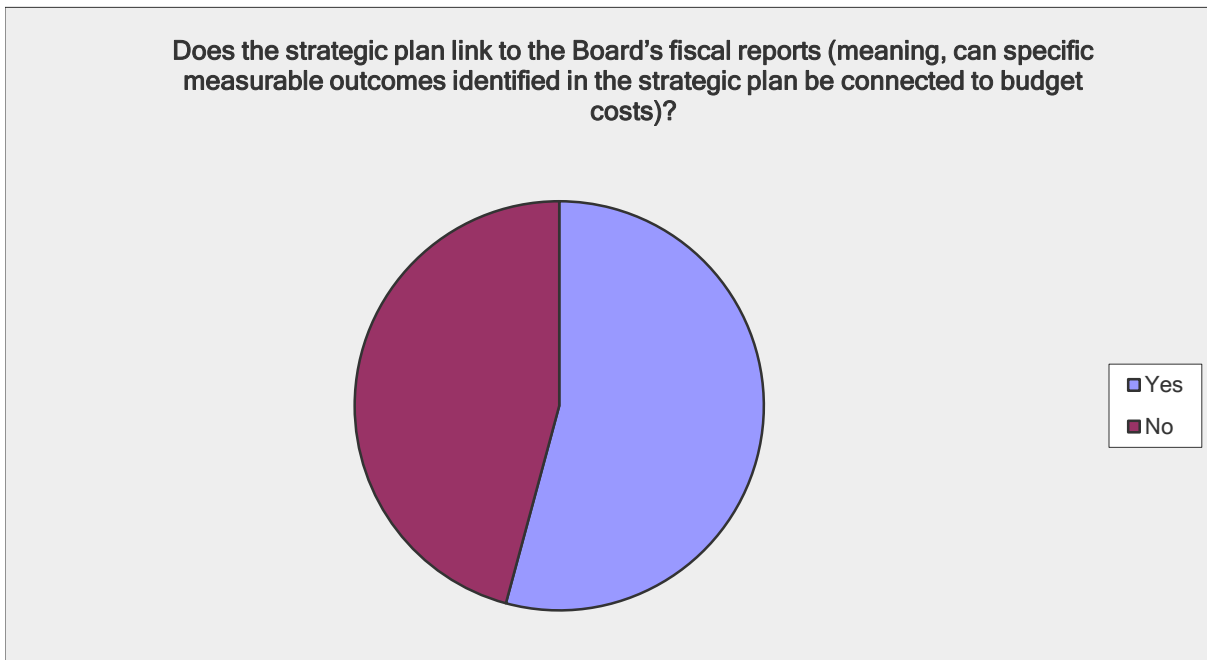
Answer Options	Response Percent	Response Count
Measurement tools	68.4%	334
Procedures	61.7%	301
Neither of the above	15.8%	77
<b>AnsweredQuestion</b>		<b>488</b>
<b>SkippedQuestion</b>		<b>264</b>



### CAA ROMA Survey

22. Does the strategic plan link to the Board's fiscal reports (meaning, can specific measurable outcomes identified in the strategic plan be connected to budget costs)?

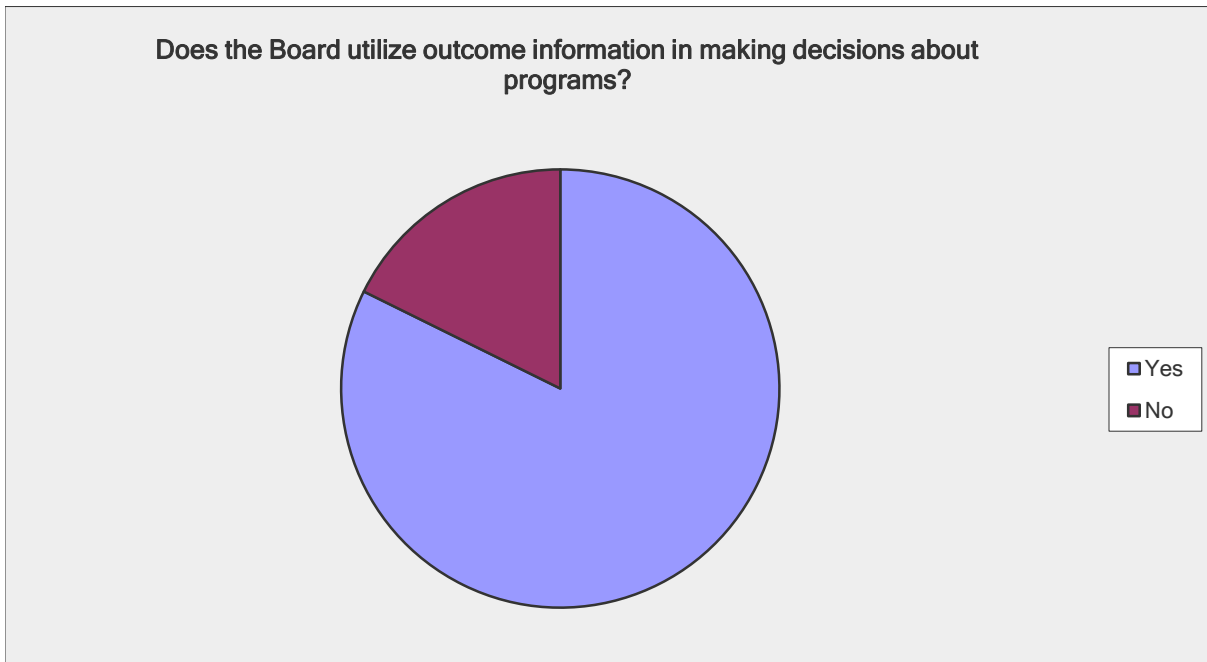
Answer Options	Response Percent	Response Count
Yes	54.2%	319
No	45.8%	270
<b>AnsweredQuestion</b>		<b>589</b>
<b>SkippedQuestion</b>		<b>163</b>



### CAA ROMA Survey

#### 23. Does the Board utilize outcome information in making decisions about programs?

Answer Options	Response Percent	Response Count
Yes	82.3%	485
No	17.7%	104
<i>AnsweredQuestion</i>		<b>589</b>
<i>SkippedQuestion</i>		<b>163</b>

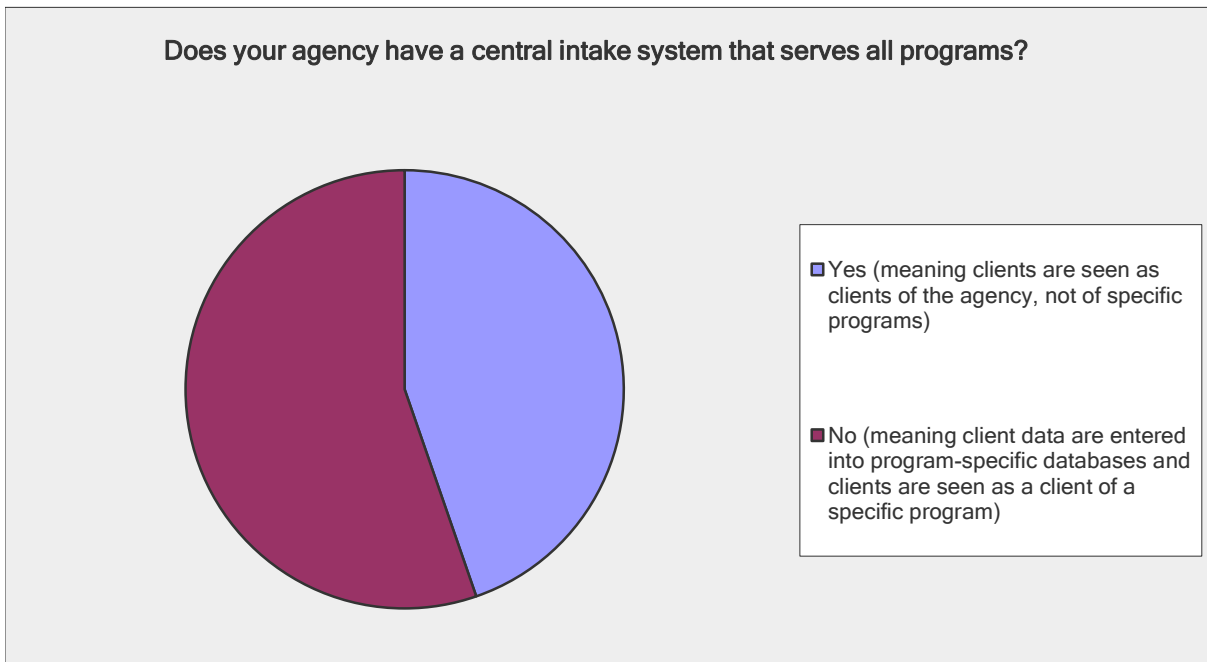


#### 24. Please provide an example of how outcome data were used to make a decision in the past year.

Answer Options	Response Count
	481
<i>AnsweredQuestion</i>	<b>481</b>
<i>SkippedQuestion</i>	<b>271</b>

### CAA ROMA Survey

25. Does your agency have a central intake system that serves all programs?		
Answer Options	Response Percent	Response Count
Yes (meaning clients are seen as clients of the agency, not of specific programs)	44.7%	314
No (meaning client data are entered into program-specific databases and clients are seen as a client of a specific program)	55.3%	388
<b>AnsweredQuestion</b>		<b>702</b>
<b>SkippedQuestion</b>		<b>50</b>

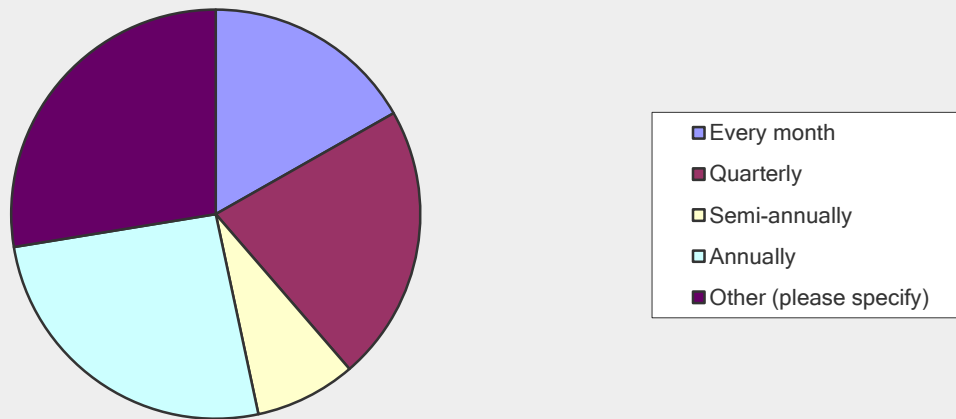


### CAA ROMA Survey

26. If your intake system is program-specific, how often does your agency pull together information about a family/client from separate program records?

Answer Options	Response Percent	Response Count
Every month	16.8%	65
Quarterly	21.9%	85
Semi-annually	8.0%	31
Annually	25.8%	100
Other (please specify)	27.6%	107
<b>AnsweredQuestion</b>		<b>388</b>
<b>SkippedQuestion</b>		<b>364</b>

If your intake system is program-specific, how often does your agency pull together information about a family/client from separate program records?

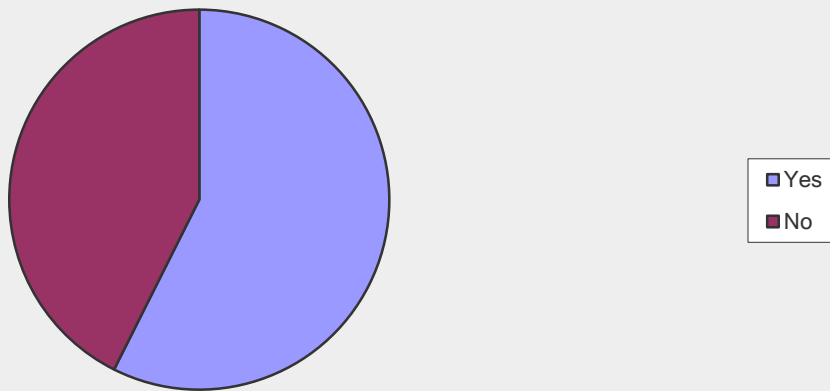


### CAA ROMA Survey

27. Does your agency have written procedures for referring clients to various services within the agency? (For example from Head Start to Weatherization, when both services are offered by the agency.)

Answer Options	Response Percent	Response Count
Yes	57.4%	402
No	42.6%	298
<i>AnsweredQuestion</i>		<b>700</b>
<i>SkippedQuestion</i>		<b>52</b>

Does your agency have written procedures for referring clients to various services within the agency? (For example from Head Start to Weatherization, when both services are offered by the agency.)

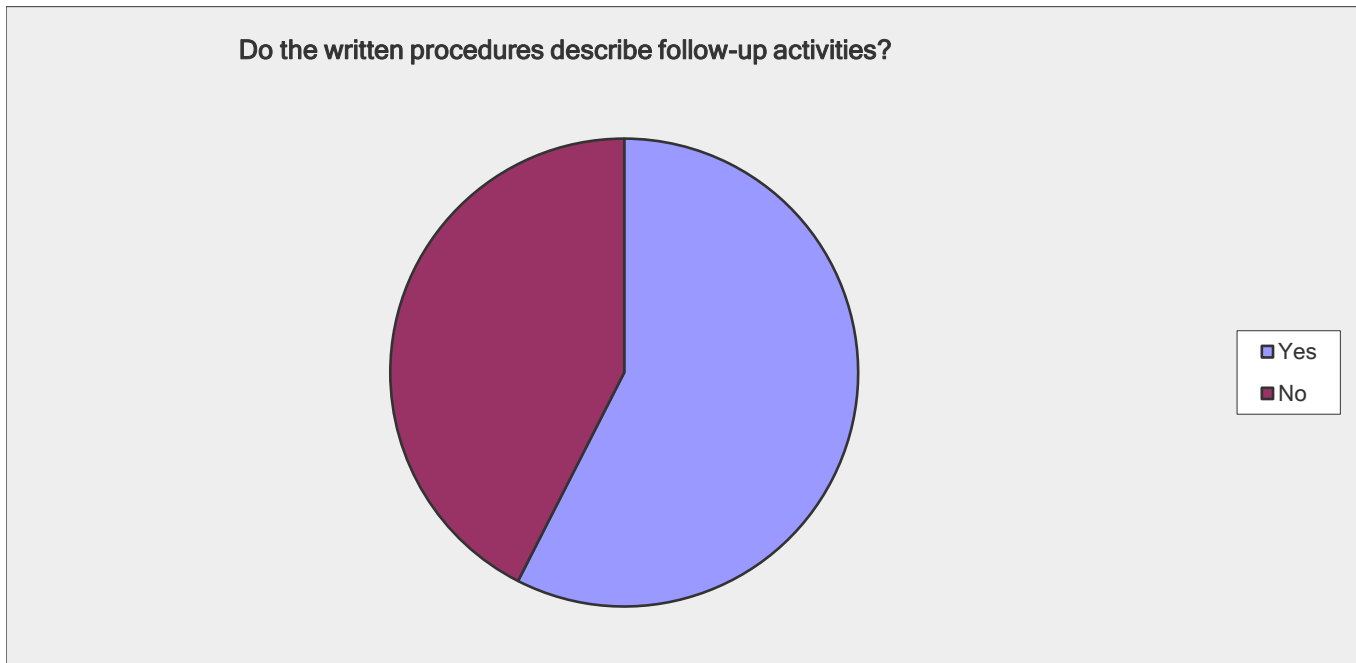




### CAA ROMA Survey

#### 28. Do the written procedures describe follow-up activities?

Answer Options	Response Percent	Response Count
Yes	57.5%	238
No	42.5%	176
<b>AnsweredQuestion</b>		<b>414</b>
<b>SkippedQuestion</b>		<b>338</b>



#### 29. Please describe the follow-up activities:

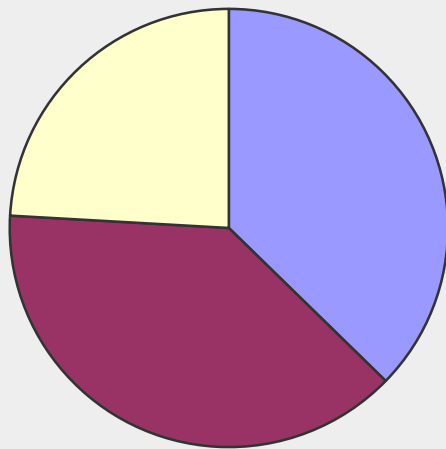
Answer Options	Response Count
	236
<b>AnsweredQuestion</b>	<b>236</b>
<b>SkippedQuestion</b>	<b>516</b>

### CAA ROMA Survey

**30. Does your agency have written referral procedures/agreements with other service providers?**

Answer Options	Response Percent	Response Count
Yes, and they include follow-up activities	37.3%	260
Yes, but they do not include follow-up activities	38.6%	269
No, we do not have written referral	24.1%	168
<b>Answered Question</b>		<b>697</b>
<b>Skipped Question</b>		<b>55</b>

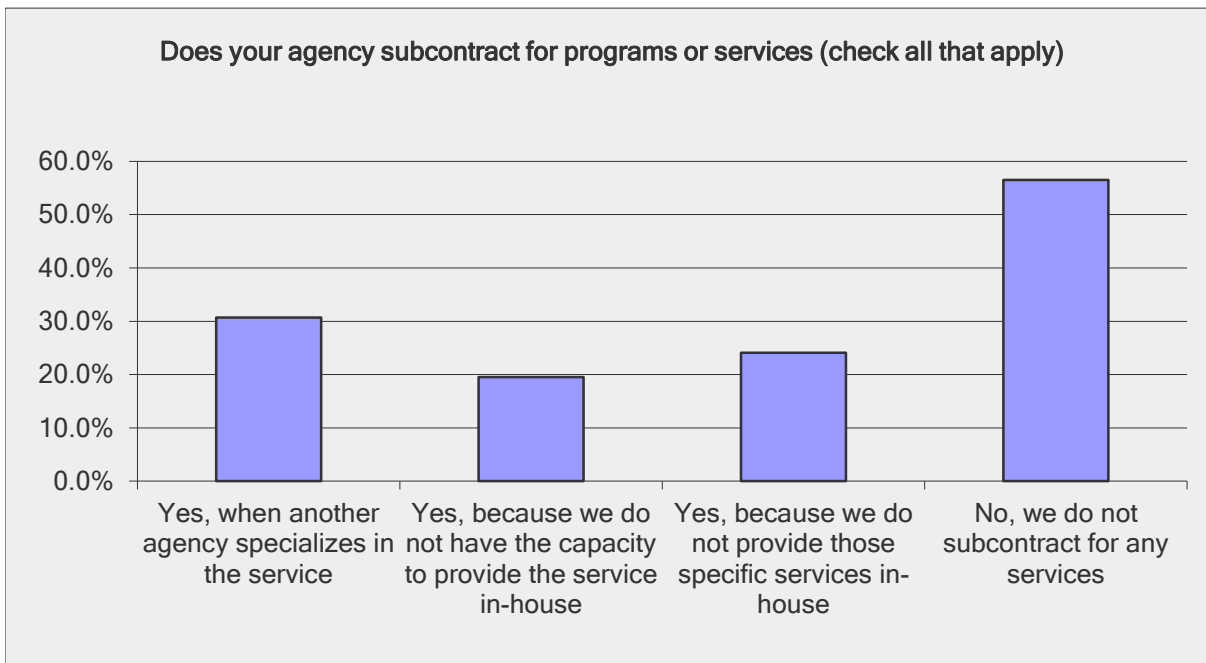
Does your agency have written referral procedures/agreements with other service providers?



- Yes, and they include follow-up activities
- Yes, but they do not include follow-up activities
- No, we do not have written referral procedures/agreements

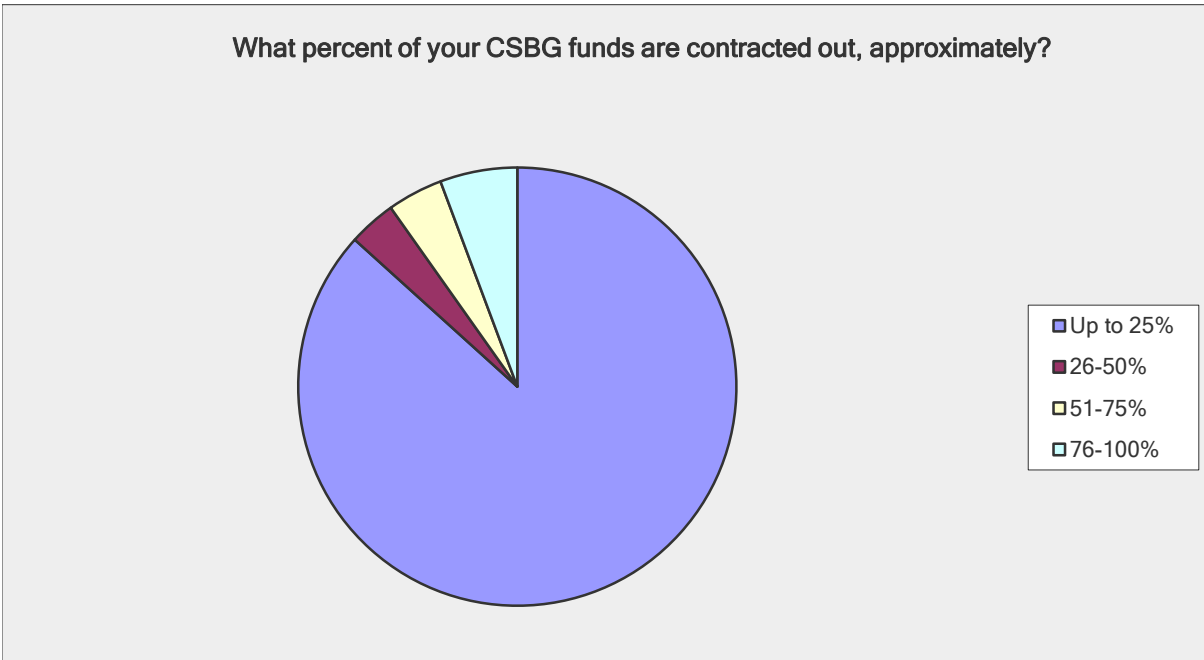
### CAA ROMA Survey

31. Does your agency subcontract for programs or services (check all that apply)		
Answer Options	Response Percent	Response Count
Yes, when another agency specializes in the service	30.7%	214
Yes, because we do not have the capacity to provide the service in-house	19.5%	136
Yes, because we do not provide those specific services in-house	24.1%	168
No, we do not subcontract for any services	56.5%	394
<b>Answered Question</b>		<b>697</b>
<b>Skipped Question</b>		<b>55</b>



### CAA ROMA Survey

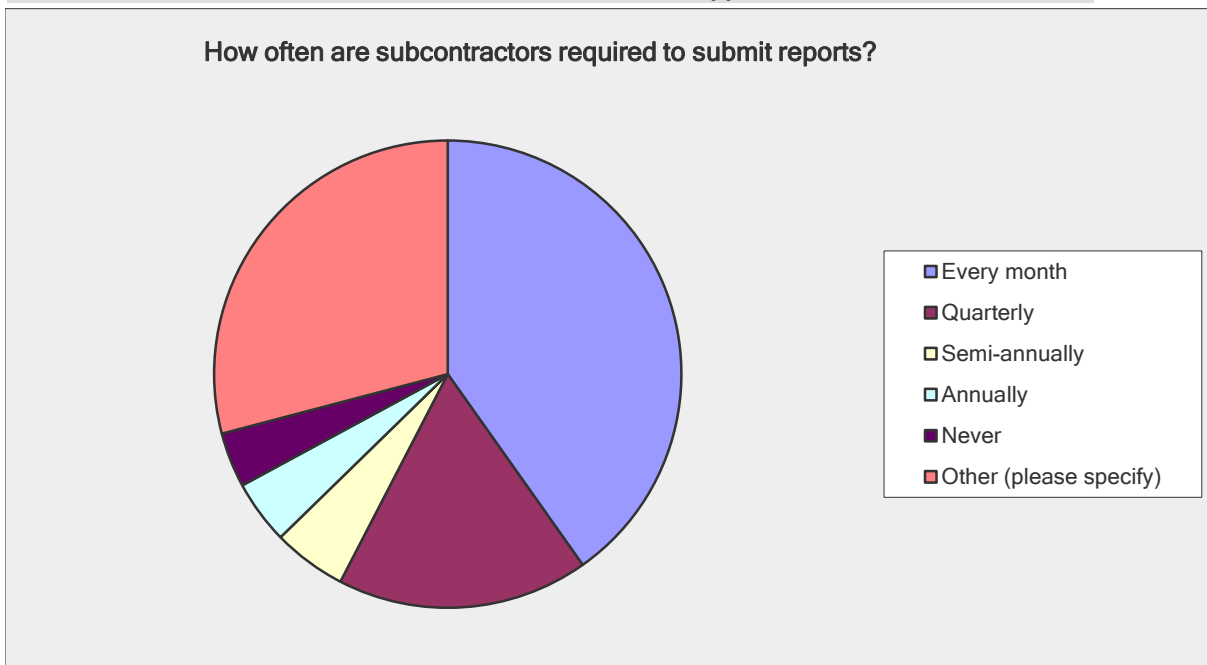
32. What percent of your CSBG funds are contracted out, approximately?		
Answer Options	Response Percent	Response Count
Up to 25%	86.7%	274
26-50%	3.5%	11
51-75%	4.1%	13
76-100%	5.7%	18
<b>AnsweredQuestion</b>		<b>316</b>
<b>SkippedQuestion</b>		<b>436</b>



### CAA ROMA Survey

#### 33. How often are subcontractors required to submit reports?

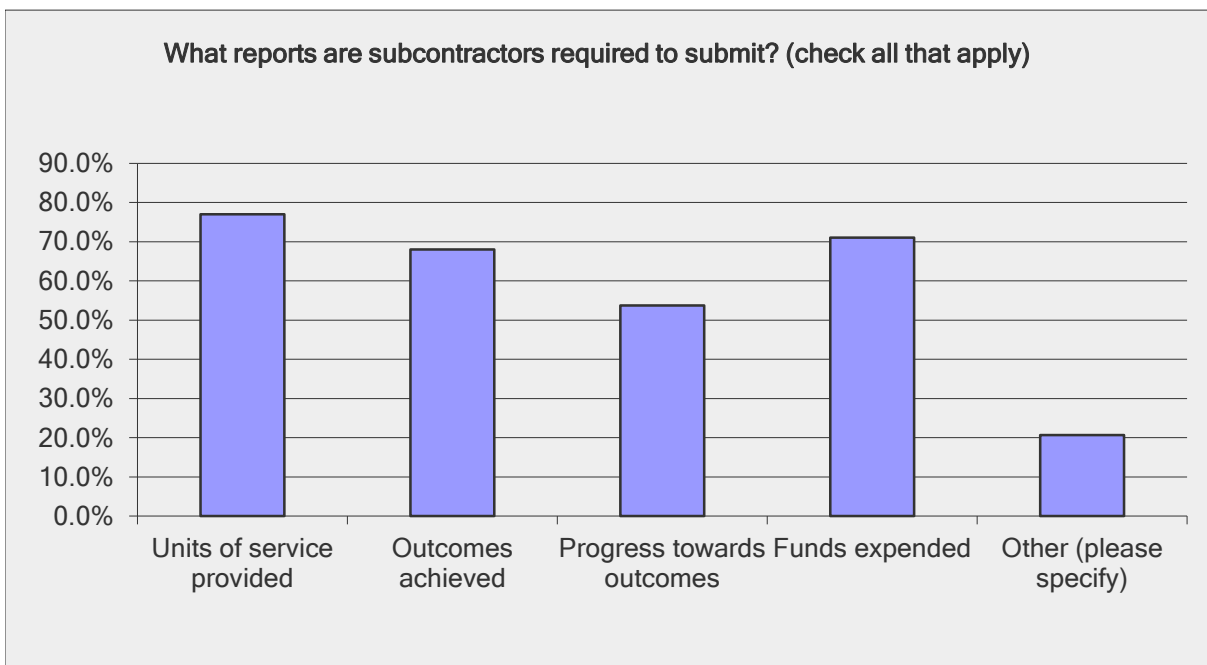
Answer Options	Response Percent	Response Count
Every month	40.2%	127
Quarterly	17.4%	55
Semi-annually	5.1%	16
Annually	4.4%	14
Never	3.8%	12
Other (please specify)	29.1%	92
<b>AnsweredQuestion</b>		<b>316</b>
<b>SkippedQuestion</b>		<b>436</b>



### CAA ROMA Survey

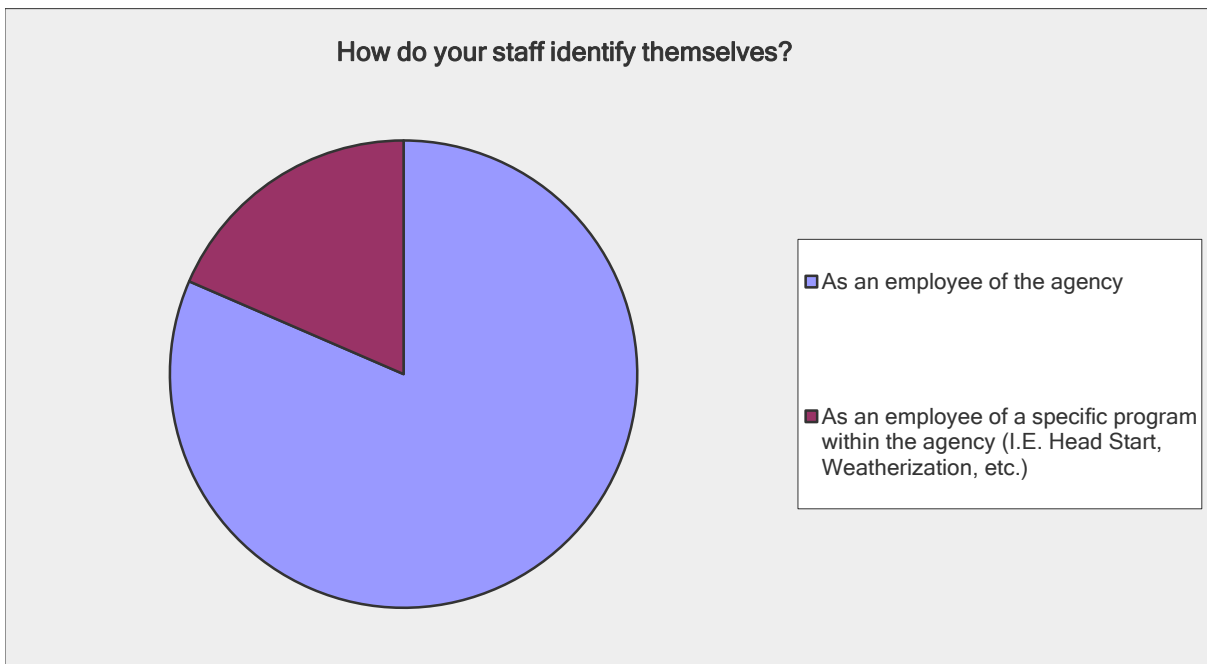
#### 34. What reports are subcontractors required to submit? (check all that apply)

Answer Options	Response Percent	Response Count
Units of service provided	77.0%	231
Outcomes achieved	68.0%	204
Progress towards outcomes	53.7%	161
Funds expended	71.0%	213
Other (please specify)	20.7%	62
<b>Answered Question</b>		<b>300</b>
<b>Skipped Question</b>		<b>452</b>



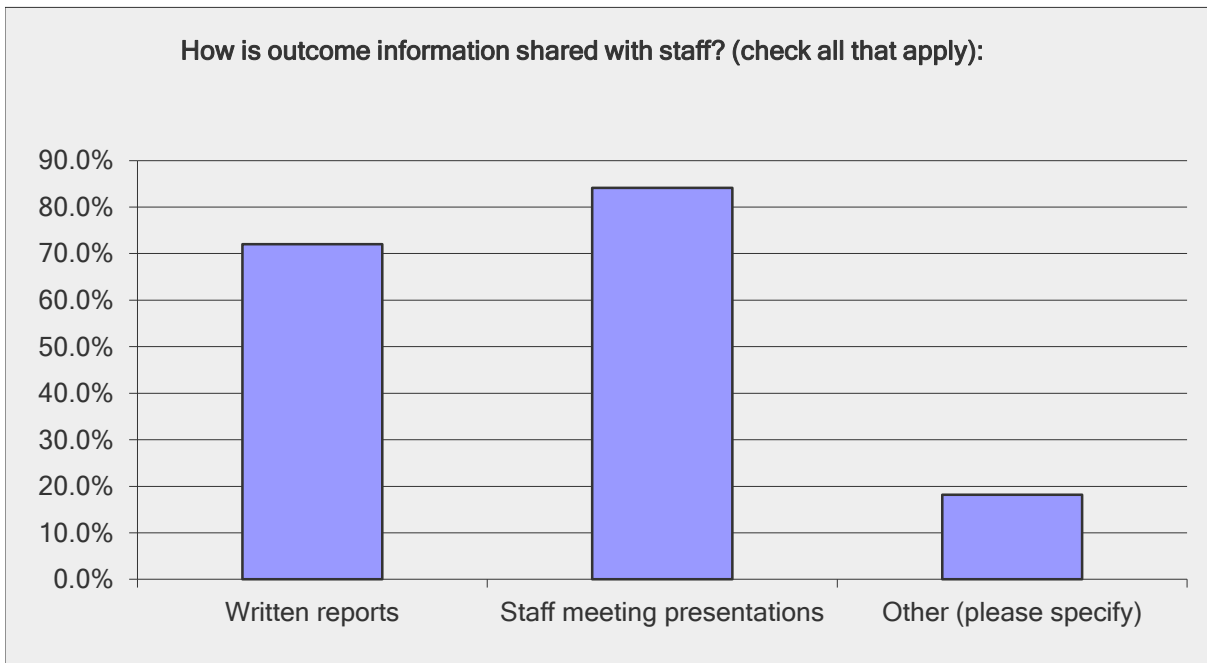
### CAA ROMA Survey

35. How do your staff identify themselves?		
Answer Options	Response Percent	Response Count
As an employee of the agency	81.5%	567
As an employee of a specific program within the agency (I.E. Head Start, Weatherization, etc.)	18.5%	129
<i>AnsweredQuestion</i>		<b>696</b>
<i>SkippedQuestion</i>		<b>56</b>



### CAA ROMA Survey

36. How is outcome information shared with staff? (check all that apply):		
Answer Options	Response Percent	Response Count
Written reports	72.0%	501
Staff meeting presentations	84.1%	585
Other (please specify)	18.2%	127
<b>AnsweredQuestion</b>		<b>696</b>
<b>SkippedQuestion</b>		<b>56</b>

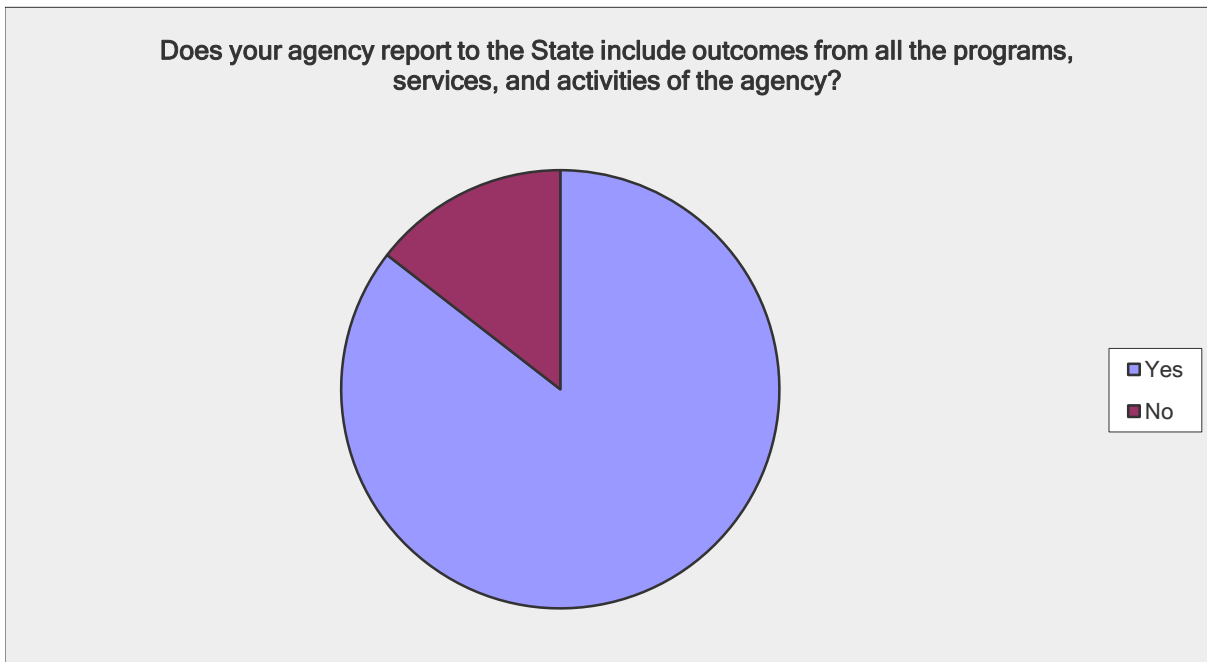




### CAA ROMA Survey

**37. Does your agency report to the State include outcomes from all the programs, services, and activities of the agency?**

Answer Options	Response Percent	Response Count
Yes	85.5%	595
No	14.5%	101
<i>AnsweredQuestion</i>		<b>696</b>
<i>SkippedQuestion</i>		<b>56</b>



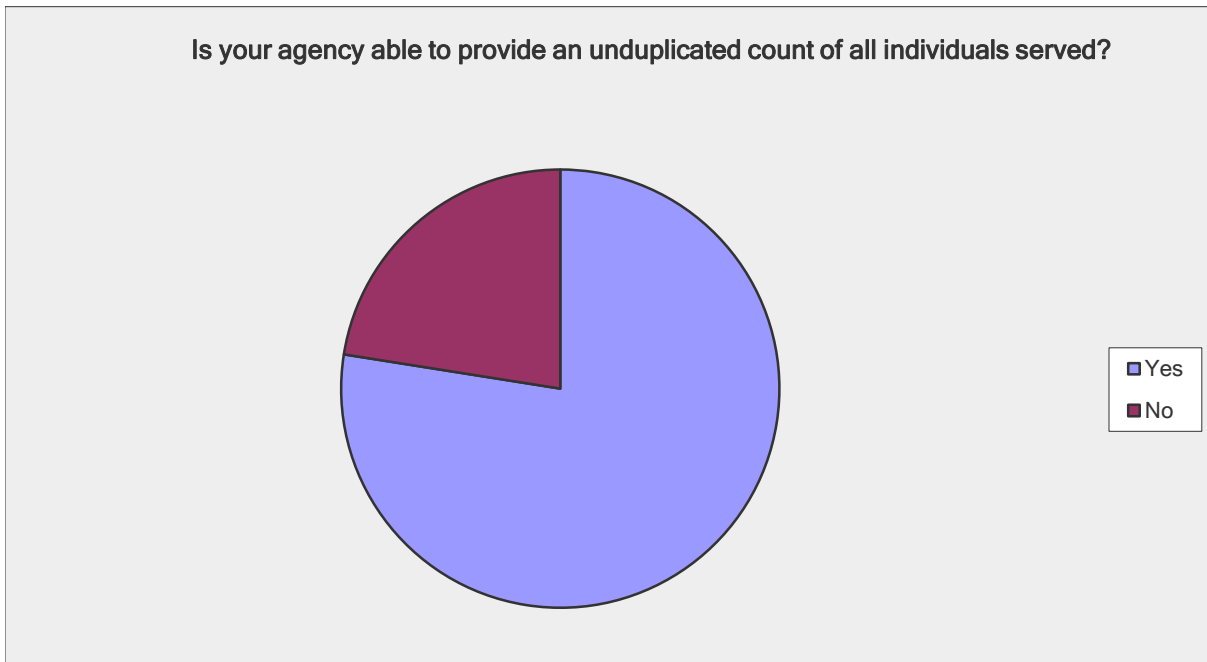
**38. Which outcomes (from which services or funding streams) are not included in reports to the State?**

Answer Options	Response Count
	597
<i>AnsweredQuestion</i>	<b>597</b>
<i>SkippedQuestion</i>	<b>155</b>

### CAA ROMA Survey

39. Is your agency able to provide an unduplicated count of all individuals served?

Answer Options	Response Percent	Response Count
Yes	77.5%	530
No	22.5%	154
<i>AnsweredQuestion</i>		<b>684</b>
<i>SkippedQuestion</i>		<b>68</b>

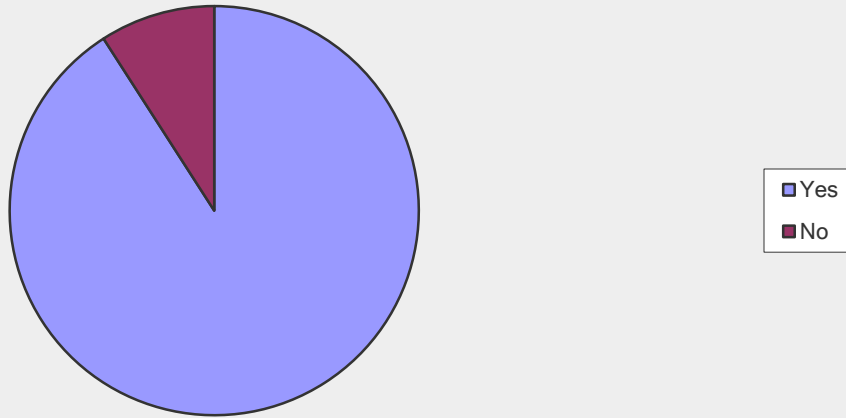


### CAA ROMA Survey

40. Can your agency's data collection system answer demographic information, such as the client characteristics reported in Section G of the CSBG IS Survey?

Answer Options	Response Percent	Response Count
Yes	90.9%	622
No	9.1%	62
<b>AnsweredQuestion</b>		<b>684</b>
<b>SkippedQuestion</b>		<b>68</b>

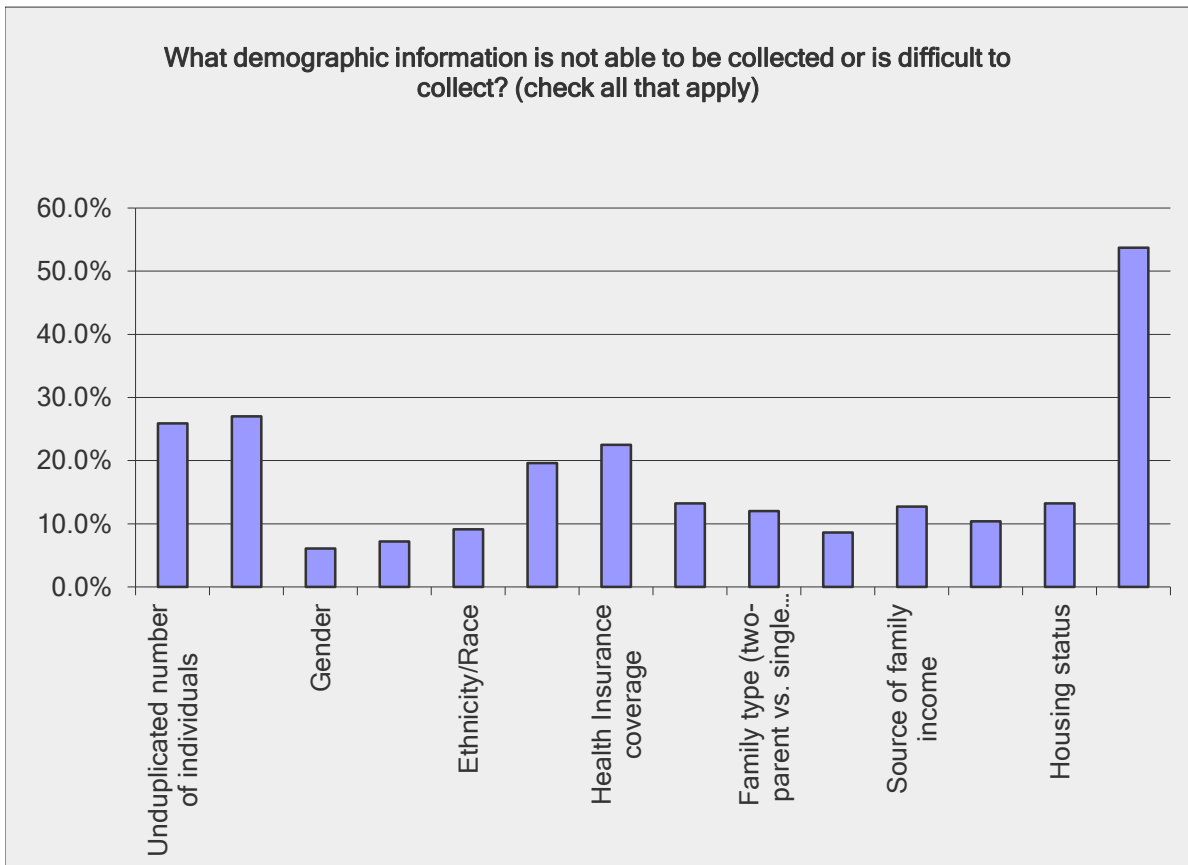
Can your agency's data collection system answer demographic information, such as the client characteristics reported in Section G of the CSBG IS Survey?



### CAA ROMA Survey

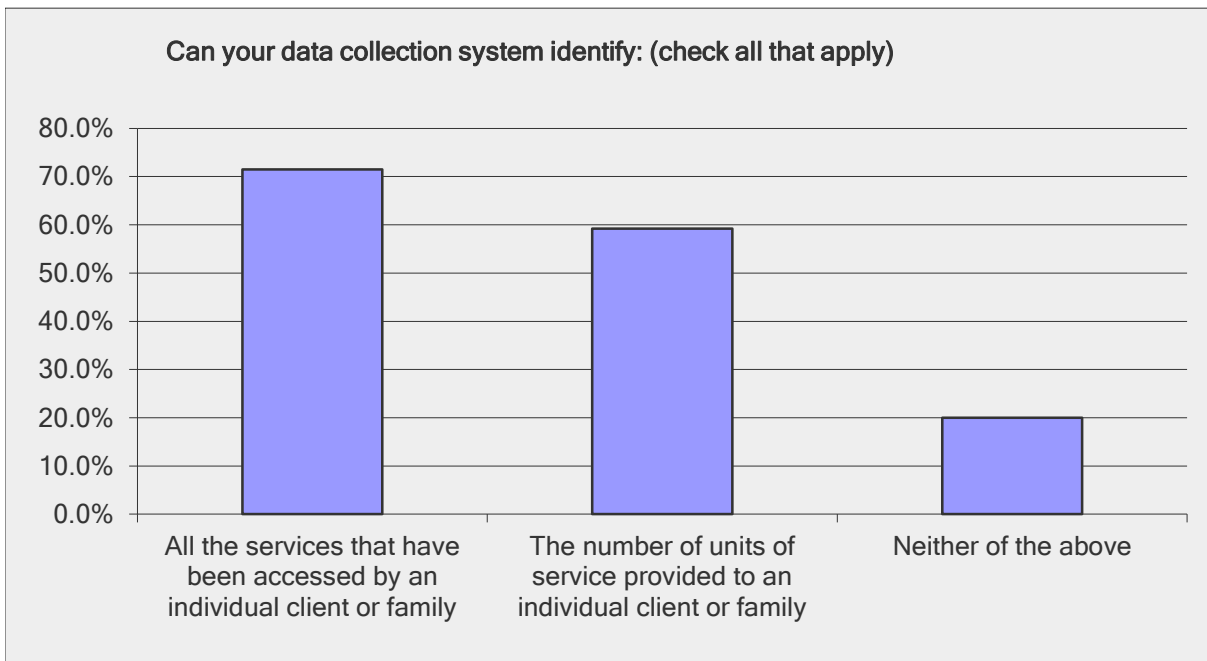
**41. What demographic information is not able to be collected or is difficult to collect? (check all that apply)**

Answer Options	Response Percent	Response Count
Unduplicated number of individuals	25.9%	177
Unduplicated number of families	27.0%	185
Gender	6.1%	42
Age	7.2%	49
Ethnicity/Race	9.1%	62
Education Levels of Adults	19.6%	134
Health Insurance coverage	22.5%	154
Disability status	13.2%	90
Family type (two-parent vs. single parent, etc.)	12.0%	82
Family size	8.6%	59
Source of family income	12.7%	87
Level of family income (% of Federal Poverty Guideline)	10.4%	71
Housing status	13.2%	90
None of the above	53.7%	367
<b>AnsweredQuestion</b>		<b>684</b>
<b>SkippedQuestion</b>		<b>68</b>



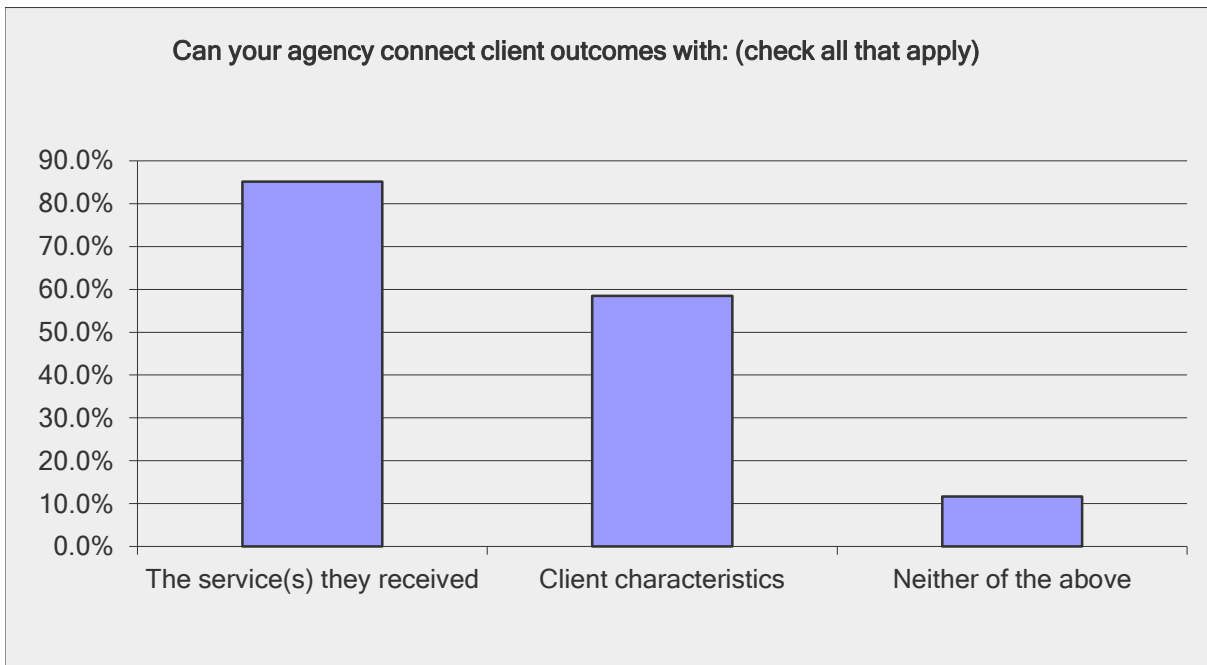
### CAA ROMA Survey

42. Can your data collection system identify: (check all that apply)		
Answer Options	Response Percent	Response Count
All the services that have been accessed by an individual client or family	71.5%	489
The number of units of service provided to an individual client or family	59.2%	405
Neither of the above	20.0%	137
<b>Answered Question</b>		<b>684</b>
<b>Skipped Question</b>		<b>68</b>



### CAA ROMA Survey

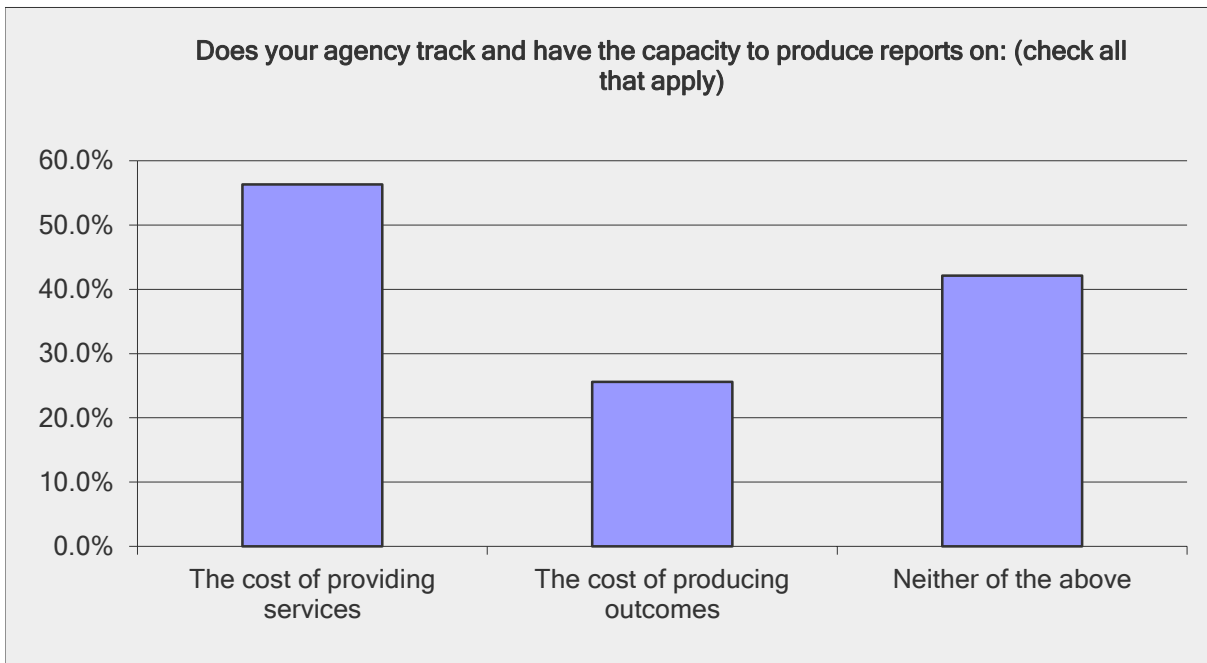
43. Can your agency connect client outcomes with: (check all that apply)		
Answer Options	Response Percent	Response Count
The service(s) they received	85.1%	582
Client characteristics	58.5%	400
Neither of the above	11.7%	80
<b>AnsweredQuestion</b>		<b>684</b>
<b>SkippedQuestion</b>		<b>68</b>



### CAA ROMA Survey

44. Does your agency track and have the capacity to produce reports on: (check all that apply)

Answer Options	Response Percent	Response Count
The cost of providing services	56.3%	385
The cost of producing outcomes	25.6%	175
Neither of the above	42.1%	288
<i>AnsweredQuestion</i>		<b>684</b>
<i>SkippedQuestion</i>		<b>68</b>



### CAA ROMA Survey

45. How often does your agency receive feedback from the State on the outcome reports?

Answer Options	Response Percent	Response Count
Semi-annually	13.5%	92
Annually	53.8%	368
Every 2 years	1.6%	11
Never	8.6%	59
Other (please specify)	22.5%	154
<b>AnsweredQuestion</b>		<b>684</b>
<b>SkippedQuestion</b>		<b>68</b>

How often does your agency receive feedback from the State on the outcome reports?

